

# READY4 MAINTENANCE

## A DIGITAL SOLUTION FOR EXTERNAL MAINTENANCE SERVICES



### SOLVING CHALLENGES

The challenges faced as a service provider in the field of maintenance demands a high degree of anticipation and planning. To help you in this dynamic market, a digital transformation will give you a better insight into your business processes giving you real-time control and deliver effective operations.

Ready4 Maintenance from SOA People is an SAP certified solution designed by our experts. It gives you the tools to assist with day-to-day decision-making using efficient management processes. You will have perfect control of your customer base in order to meet the demands of short intervention times.

### KEY BENEFITS

- 360 Degree management of your maintenance and intervention contracts.
- Perfect visibility of the client file and the installed base.
- Integrated solution based on the leading SAP publisher and its innovative technologies for centralised, reliable and real-time data management.
- Digital platform included to develop new business models and applications that simplify your service.
- Manage integrated resource planning from a simple, user-friendly application.
- Mobile processes execution for field agents.

# SOLUTION: READY4 MAINTENANCE CAN HELP YOU IN EVERY AREA OF YOUR BUSINESS

## Technical and Commercial Management

- Management of service contracts and Warranties for installed customer base
- Flexible management of contractual options and service levels
- Centralised management and monitoring of installed customer bases, intervention instructions and spare parts lists
- Automatic price determination based on your criteria
- Periodic invoicing and control, flat fee or fixed pricing

## Intervention Management

- Management of guarantees and interventions on guarantees
- Detailed planning and monitoring of times and consumption levels
- Integrated management of curative and preventive maintenance interventions
- Integrated management of maintenance and installation projects
- Management of repairs, equipment returns, loans and rentals
- Mobile solution for travel technicians

## Resources Optimisation

- Flexible management of work schedules and availability per individual
- Mobile applications to interact directly with service agents
- Skills management
- Agile planning of your resources
- Integrated supply and sub-contract management
- Management of equipment, tools, equipment and spare parts

## Costs and Margins Management

- 360 Degree management of maintenance and intervention controls
- Integrated intervention management with financial accounting and management control
- Analytics to estimate budget plan
- Loan calculation and income recognition
- Multidimensional cost tracking and multi-criteria real-time profitability analysis

## INTELLIGENT ENTERPRISE

SOA People will inspire your business and support your journey to becoming an Intelligent Enterprise. Applying new technology and service models together with your data assets will improve your business performance. The latest SAP technologies and user interfaces adapted to digital and mobile trends will assist your digital transformation. Ready4 Maintenance integration of AI, Big Data, Internet of Objects (geolocation, meter reading, maintenance forecasting) and predictive analysis will allow you to respond faster to market changes, improve business processes and help you gain a competitive advantage.



## LICENSE COSTS

	License cost	Implementation cost	Number of users
S/4HANA On Premise	2.500 EUR/user* Capex mode (perpetual)	500K EUR	from 25 users to unlimited

License fees are estimated based on 50 users role based, VAT excluded, SAP quotation validation mandatory.  
\* One time acquisition, no yearly maintenance fee included (22%/year).

**CONTACT US:** To find out more about Ready4 Maintenance contact us to arrange a meeting where we can discuss your needs in more detail.

## ABOUT SOA PEOPLE

SOA People supports its customers to transform their businesses into exceptionally efficient high performing companies. In every transition project, strict adherence to budget and timing are of prime importance. Thanks to our relevant offerings, proven methodology and professional approach, SOA People boasts an impressive track record of successful and innovative projects, across all industries and in companies of all sizes.



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