SAP Community Voice Newsletter

September 9, 2020

Digital Learners Seize New Opportunities for Growth with SAP S/4HANA, SAP Developer Insights Survey Results, and Join us for Devtoberfest!

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Dear Readers,

The Topic of the Month for September is SAP Training and Adoption. Business, technology, and user experiences have changed in the last decade – and even more in 2020.

Project team and end user training from SAP ensures that you, your team, or your enterprise accelerates productivity and performance in SAP solutions. Read What We're Learning About Learning for more insights.

Regards,

Catherine LaCroix
Editor

Digital Learners Seize New Opportunities for Growth with SAP S/4HANA

With flexible training methods such as virtual live instructor-led training to always-on digital learning subscriptions, plus the SAP Global Certification program, in-app guidance and more, the SAP Training and Adoption portfolio equips users with new SAP knowledge and skills to stay current and innovative.

Read the article

Takeaways from the First SAP Developer Insights Survey

It's important for us to continue to learn and understand how you use our products and how we can support you better. Thomas Grassl shares some high-level takeaways from the recent survey and outlines next steps that include expanding the in-depth educational resources on the SAP Developer Center and Community, as well as upcoming virtual events.

Read the article

A New Approach for Replicating Tables Across Different SAP HANA Systems

Improving Incident Creation – Experience the Unified Support Experience and Simplified Categorization

SAP HANA supports a new remote table replication feature for replicating tables across different SAP HANA systems natively. With this new feature, you can handily replicate remote tables as it directly sends DDL and DML logs from a source system to a target system through SAP HANA smart data access (SDA) ODBC connection.

Read the article

With recent enhancements around SAP's incident creation and management processes, we are improving the user support experience. Recently released features include: unified support experience, simplified categorization using Product Functions, integrated cloud outage communication with notification subscription and more.

Read the article

Community News

Devtoberfest from SAP – An open celebration of what makes us developers: Coding and Collaboration!

Please join us for Devtoberfest, a nine-week celebration by developers, for developers to kick off SAP TechEd 2020.

Read more

Upcoming Community Calls

Sept 16 - Exceptional and Effortless Customer Experiences enabled through Next-Generation Support
An exceptional customer support experience through always on, personalized and contextual support is essential for customer success. Learn how Next-Generation Support reduces the customer effort at every step of the personalized support journey. Hear about our latest tool, the 'support assistant', an AI-driven self-service tool which helps you access

our vast knowledge base and user community. Also what does the future of support look like? Hint: the future looks predictive.

Mohammed Ajouz, Senior Vice-President and Head of Product Support

Sept 17 - Digital Skills for the Digital Age
Get insights how to develop the key skills and competencies to make the digital transformation to the Intelligent Enterprise a success. Upskilling and reskilling is on top of the C-suite agenda as cloud solutions, and other intelligent technologies are creating shifts in required workforce skills. Hear how companies equip their users with the right knowledge and skills to successfully implement and use SAP products and services, and ultimately achieve professional and business goals.

Eva Zauke, SAP Chief Knowledge Officer @SAP

Sept 23 – The Importance of Customer Success
How is support essential to customer success as we enter the experience economy? It turns out, it may be the most important make-or-break factor. Learn how our real-time support options such as Expert Chat and Schedule an Expert deliver fast and effective support to customers.

Rohan Patel, Head of Support, Intelligent Technologies @SAP Support

Sept 24 - Digital Process Automation with SAP Cloud Platform Workflow Management - What's New
With SAP Cloud Platform Workflow Management you are able to digitize workflows, automate business processes, manage decision logic, gain end-to-end process visibility and flexibly extend processes. In this session, we will show and discuss the latest updates, e.g. including Qualtrics surveys, enabling insight-to-action and the most recent live process content packages to accelerate digital process automation in any organization.

Venugopal Chembrakalathil, product manager in SAP Intelligent Business Process Management and Stephan Schluchter, product manager for SAP Intelligent Business Process Management

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