
Executive Biography

North America Management Team



John Savage
Head of Strategic Customer Program
SAP North America

As head of the Strategic Customer Program, John Savage leads the strategic direction, vision, and engagement model for the company's North America customers. Under his leadership, John's team works closely with these multinational companies as their digital enterprise partner to deliver strategic counsel and support to help them achieve their business outcomes.

Throughout his 25-year career at SAP, John has held a variety of roles in the Midwest region. Most recently, he served as regional vice president leading sales and customer satisfaction for Manufacturing and Service Industry clients. Prior to this role, John was vice president and COO, responsible for all operational activities that support the Midwest's sales and consulting delivery services, with a particular focus on customer satisfaction and employee development. He started his career with SAP managing large enterprise clients and has led the region's largest enterprise sales team.

John earned a Bachelor of Science, Finance, and an MBA from Miami University in Oxford, Ohio. He lives in the Chicago area with his wife and their three sons.

