

## EXPERIENCE.

Hear from our Customers....

### Stage: Experience Economy

**Building a Platform for Great Employee Experience | 14:50-15:10**

Ammo Bhachu | Programme Lead

International Operations HR | **Eversheds Sutherland**

Mike Theaker | Value Adviser | **SAP SuccessFactors**

**Employee Experiences as Great as the Customer Experience | 15:30-15:50**

Dr Astrid Fontaine | Member of the Board for People, Digitalisation & IT |

**Bentley Motors**

### Stage: Growth Through Disruption

**Shaping our Future | 12:30-12:50**

Susan Yell | HRD | **Warburtons**

*Click on stage titles to view full details of sessions*

## CONNECT.

Meet our Customers....

### Customer Roundtables:

**Manchester Airport Group | 11:00 - 11:45**

Gain insight into Manchester Airport Group's HR strategy, why they decided to move forward with SAP SuccessFactors, implementation highlights and challenges.

*Solutions: SAP SuccessFactors Learning, Reporting, Integration Centre, Employee Central*

**The Body Shop | 15:45 - 16:30**

Learn how The Body Shop gained global consistency for complex global HR processes enabling retail store managers to have more time on the shop floor.

*Solutions: SAP SuccessFactors Employee Central, Recruiting, Recruitment Marketing, Onboarding, Performance (design phase for Learning, Succession & Development and Workforce Analytics) interfacing with various Time & Attendance and Payroll systems*

Roundtables are informal, interactive discussions to learn, share and exchange experiences about SAP solutions in a small group.

Seats are limited and registrations must be made in advance of the event.

Please contact your AE or [Janice.Waugh@sap.com](mailto:Janice.Waugh@sap.com)

## INSPIRE.

### Visit our Show Worlds....

**The Experience Economy:** It's 2030 the FIFA World Cup final is being held at Wembley Stadium. See how businesses from around London have helped shape the greatest final ever, using innovative technologies to serve and grow the influx of tourists and customer.

*Technologies: SAP SuccessFactors, SAP Fieldglass, Analytics, SAP Cloud Platform*

**Your Business. Better. Smarter. Faster:** Welcome to our show world where your company is busy exploring the UK's sustainable energy market. The opportunity is huge, the reality is complex. Can you sort purchase intent from lip service? Can you use listening tools to gain competitive advantage? How do you react to real world problems in real time? How will you lead British Sustainable Fuel to success?

*Technologies: SAP SuccessFactors, Customer Experience, S/4HANA, Finance, Digital Boardroom*

## PLUS LOTS MORE....

### Additional Sessions:

- What Makes a Workforce a Force to be Reckoned With?
- Listen Up: Why Music's Effect on the Brain can Drive Better Experience & Engagement for both Customers & Employees
- Right Here, Right Now: The Mindful Workplace

### Meet our Experts

### Engage with our Partners

### Enjoy a Live Performance from Rag'n'Bone Man

**We look forward to seeing you there!**

**[View the full agenda](#)**