

Three Benefits of Fieldglass

Technology to keep abreast of your external workforce during emergency.

THE BEST RUN 



How to Assure Your External Workforce Safety and Health in an Emergency?

It Needs New Technology.

When an emergency occurs, your employees need to be taken care of, so as your external workforce.

You may know each employee managed in your HR system, but when it comes to your contracted consultants, your outsourced workforce, you might have very limited clue.

30% +

Of total workforce comprises of non-employees

81%

Of organizations experience significant challenges without a system to manage the external workforce

“We can’t even produce a simple list of who is working for us.”

“I am not sure what they’re working on or facilities they having access to.”

1. Track Every One of Your External Workforce

The Challenge

Although we use a lot of external workers, we are not able to keep their information in our HR system, either due to the labor law or the complexity of paying for their work.

So we don't know them, and it is an obvious danger when we have an emergency event.

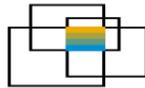
The Solution

SAP Fieldglass is specifically designed to help you manage the external workforce and achieve total visibility into it.

Then you will have a clear picture of Who, What, Where, How and When as illustrated below.



Who
is working for you?
(Citizenship, Positions, etc.)



What
are they doing?
(Job type, assignments,
etc.)



Where
are they now?
(Onsite, Absence,
etc.)



How
are you paying them
comparing to other in
the market?



When
are they onsite?
(History tracking, number
of hours worked, etc.)

2. Find potentially infected workers



The Challenge

Allowing a contracted consultant or service provider get into the working site without knowing he might be potentially infected during Coronavirus could be very dangerous. How could we identify those workers?

The Solution

Under such circumstance, SAP Fieldglass can track who is on leave during the epidemic period, and if they had travelled to the infected areas. It can also track the workers' origin who might have family members to visit



3. Assure proper measures are taken

The Challenge

After identifying the potentially infected workers, the next step is how to assure all proper measures including the government policies are taken or followed?

The Solution

SAP Fieldglass can create worker activities as part of daily checks to ensure they are not having fever; activity like temperature checks/medical fit check.

SAP Fieldglass can enforce the worker stay home 14 days if they travel to affected area.

The screenshot displays the SAP Fieldglass interface for a worker named Lau, Watson. The worker's status is 'Open' and their period is from 01/06/2019 to 30/06/2019. The interface shows various tabs like Summary, Details, Onboard & Offboard, etc. The 'Activity Items' section is expanded, showing a list of activities with columns for Status, Type, Action, Activity Item Type, Actor, Due Date, Send Work Items On, and Escalate On.

Status	Type	Action	Activity Item Type	C...	Actor	Due Date	Send Work Items On	Escalate On
Pending	Activity Item	01. Fit to Work Medical Certificate Provided	Add Attachment		A... Supplier Account	30/05/2019	21/05/2019	31/05/2019
Pending	Activity Item	02. Complete Background Check	Add Attachment		A... Supplier Account	30/05/2019	21/05/2019	31/05/2019
Pending	Activity Item	03. Safety Training	Add Attachment		A... Supplier Account	30/05/2019	21/05/2019	31/05/2019
Pending	Activity Item	04. Issue Badger/ Assets	Add Attachment		A... Supplier Account	30/05/2019	21/05/2019	31/05/2019
Pending	Activity Item	Offboard: Collect Badges/Assets	Add Attachment		A... Supplier Account	30/05/2019	21/05/2019	31/05/2019
Pending	Activity Item	zAd-Hoc: Temperature Monitoring	Add Attachment		A... Supplier Account	30/05/2019	21/05/2019	31/05/2019



Helping You keep abreast of your external workforce

Keeping engaged with your total workforce in the event of emergency is critical, especially workers that you do not have full control.

Fieldglass offers total workforce visibility and ensured compliance

- Optimize worker composition
- Proper classification of labor
- Track and manage all non-payroll workers
- Ensure corporate security during on- and off-boarding
- Strategically place workers at best location/facility
- Leverage proactive alerts
- Take advantage of never-ending audit trails
- Use system to monitor corporate and regulatory policies
- Organize, store and track documentation

The world of work is changing, and **SAP Fieldglass®** is leading the way with innovative solutions that harness the power of the external workforce in driving the digital economy.

Our cloud-based, open platform has been deployed in more than 180 countries and helps companies transform how work gets done, increase operational agility and accelerate business outcomes.

Explore additional resources on www.fieldglass.com/resources to learn more about the external workforce and the way work gets done.

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