



Consulting Solutions by SAP (Rel. 2020)

Content Management for Spare Part Catalogs (ETK) - Presentation

Helmut Back, SAP
January 2020

PUBLIC

Agenda

1. Business Needs

2. Delivery Approach and Scope

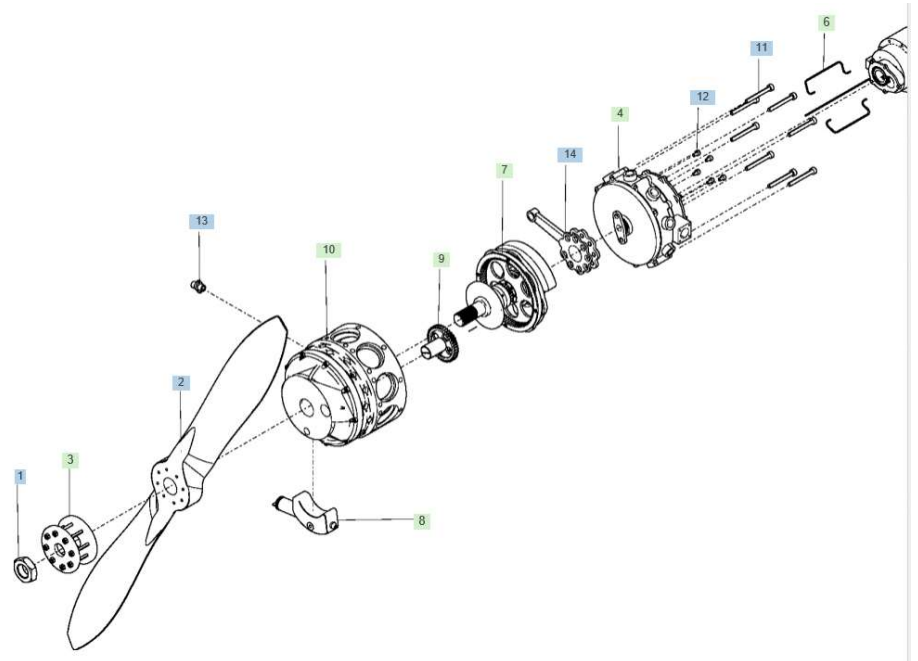
3. Value and Benefits

4. More Information

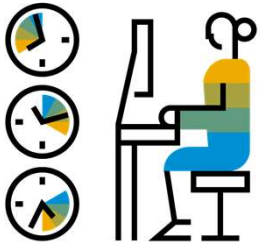
What is Content Management (CatMan) for Spare Part Catalogs?

With CatMan you manage Service Catalogs in SAP ERP and S/4HANA. For the publication in a web based Service Parts Catalog (like CATALOGcreator) with hotspot navigation, Catman provides the data via interface in the standardized format ETK_XML.

Content Management for Spare Part Catalogs is operated in your existing SAP ERP or S/4HANA System and reuses master data like material master, BOMs and documents in DMS.



Why Content Management (CatMan) for Spare Part Catalogs?



Manual and automated creation of spare part catalogs in SAP



Reuse of existing SAP landscape

- business logic and data
- infrastructure (no additional servers, no interfaces)
- SAP Know How



Make use of all data of your SAP Backend, which is the single source for all data

- Prices
 - BOMS and Drawings
 - PDFs
- Consistent data in service parts catalog



Out-of-the box integration into Service Parts Catalogs

- Predefined interface ETK_XML
- Long term partnership
- Implementation method

Agenda

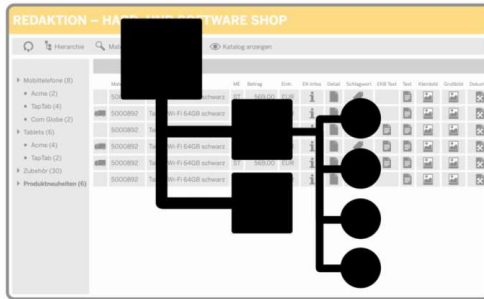
1. Business Needs

2. Delivery Approach and Scope

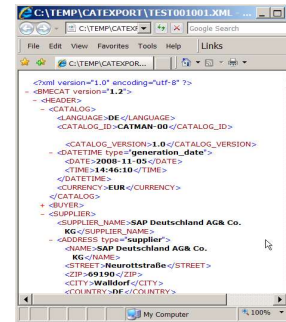
3. Value and Benefits

4. More Information

Modules of Content Management for Spare Part Catalogs (ETK)



CatMan (Catalog Manager)



CatExport



Translation Manager

Dokumente		Zugehör	Ersatzteile	Nachfolgeartikel	
Aktion	Menge	Einheit	Bild	Material	Kurzbezeichnung
	1	Stück		50000885	Magic Mouse
	1	Stück		50000886	Apple 30-polig auf USB Kabel
	1	Stück		50000887	Earphones mit Fernbedienung und Mikrofon
	1	Stück		50000898	Tastatur ZF Cherry Evolution Stream XT

Product Relations

Delivery Approach and Scope

Delivery of “Content Management for Spare Part Catalogs“ includes:

- Delivery as Add-On in own name space „/esap/“
- Modules:
CatMan, CatExport, Translation Manager, Product Relations
- Languages: English and German

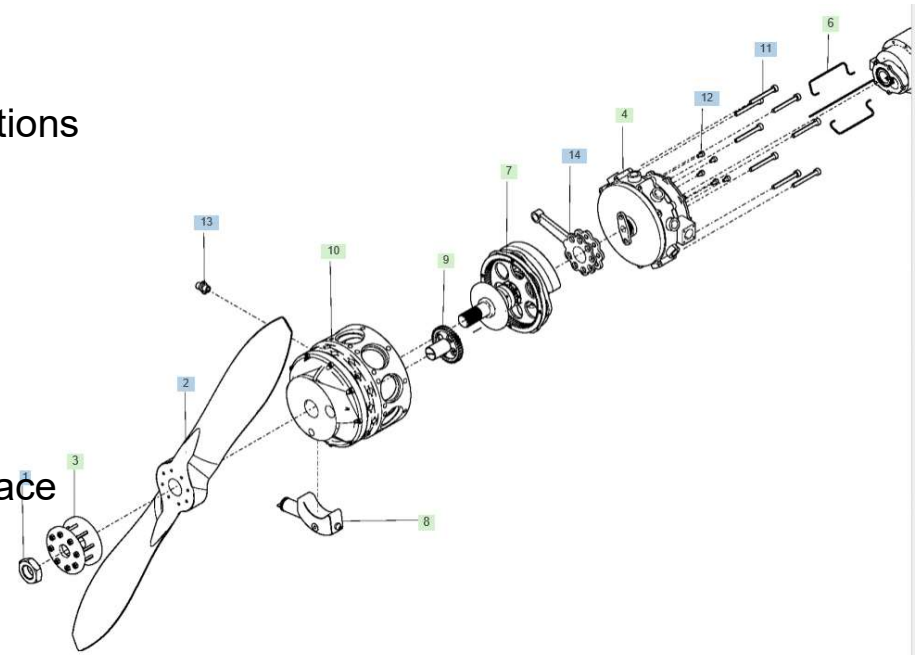
Additional Services (not included):

AMS maintenance contract

- Solve software bugs reported through Service Marketplace
- Provisioning of new versions

Implementation Services

- Support your implementation on T&M Basis



Starter Package for Content Management for Spare Part Catalogs

Goal of the Starter Package is to provide a basis for your investment decision

Business requirements

- You want to manage information about spare parts in your SAP system?
- You want to provide a spare parts catalog to your customers and partners?
- Information about spare parts like material master, service BOMs, drawings, etc. reside in your SAP System?
- For identifying of spare parts drawings or 3D-modells with hotspot navigation shall be used.



Scope

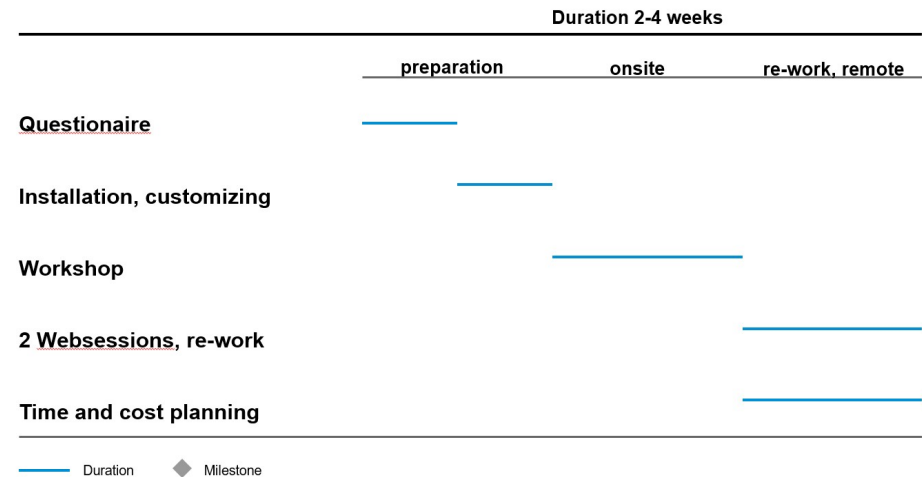
- Delivery of Content Management for spare part catalogs for SAP ERP and S/4HANA as test installation.
- Support during the installation
- Set up of a prototype for the content management of spare parts catalogs in your SAP system
- 2-days workshop which includes
 - Presentation of the solution and the prototype including the export of the spare parts catalog in the format ETK_XML
 - Analysis of your requirements for electronic spare parts catalogs
- You can test the prototype for a period of 3 months
- Cost and time planning for a possible implementation project



Benefits

- With the Starter Package you safeguard your investment decision
- The results of the Starter Package will be reused in your project

Project plan for „Starter Package for Content Management for spare part catalogs “



Agenda

1. Business Needs

2. Delivery Approach and Scope

3. Value and Benefits

4. More Information

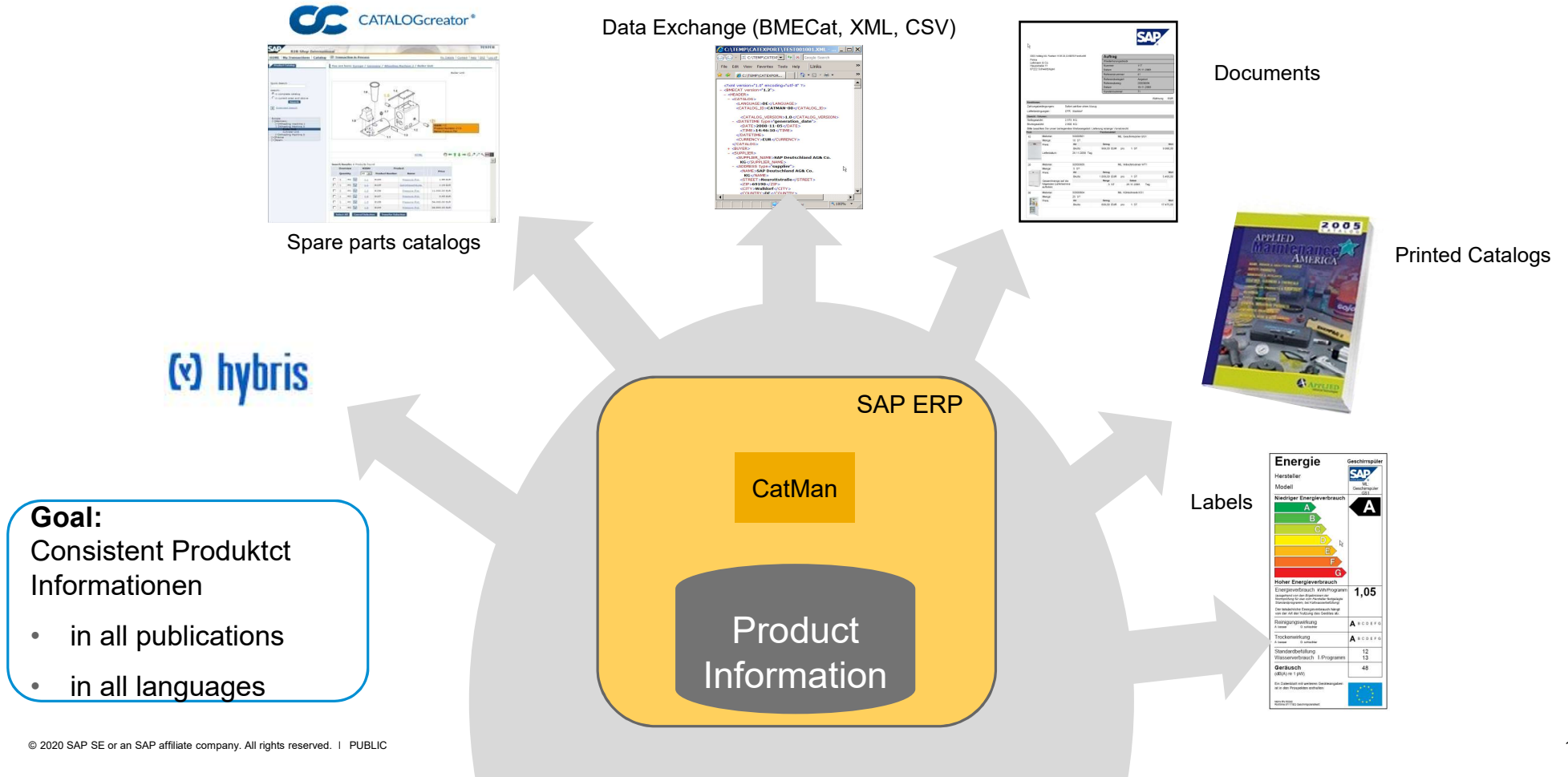
Values and benefits

- Reduce time to market
 - by reusing BOMs and drawings in your SAP System
 - By using effective tools for the content management
 - By using a predefined interface (ETK_XML) for the publication of the spare parts catalog
- Reduce cost by
 - reusing your SAP System landscape
 - reusing data and business logic
 - reusing Know How in your Service department
 - using an Out of the box solution
- Improve the quality of your spare part catalogs
 - by using SAP as the central database for all your data

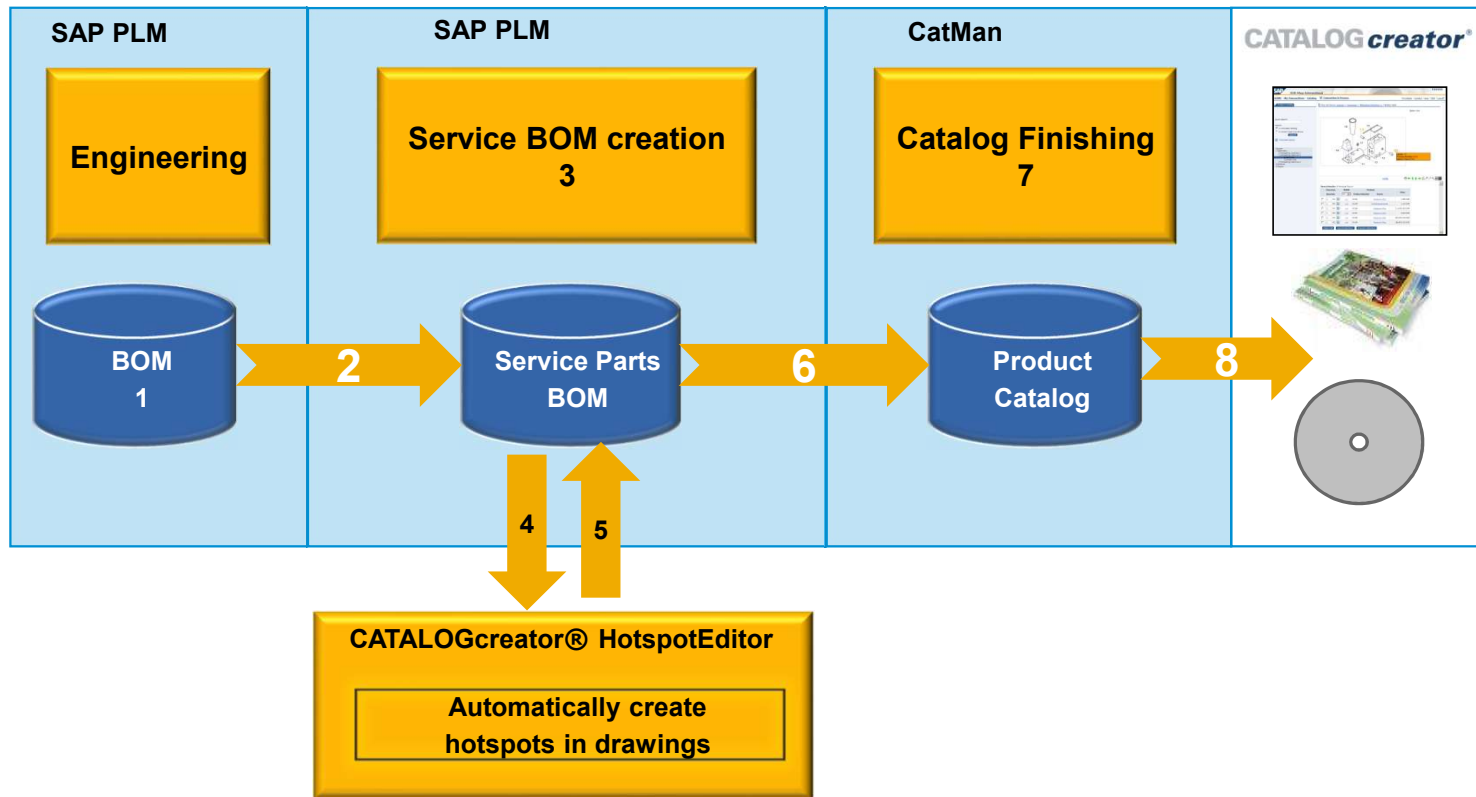
Agenda

1. Business Needs
2. Delivery Approach and Scope
3. Value and Benefits
- 4. More Information**

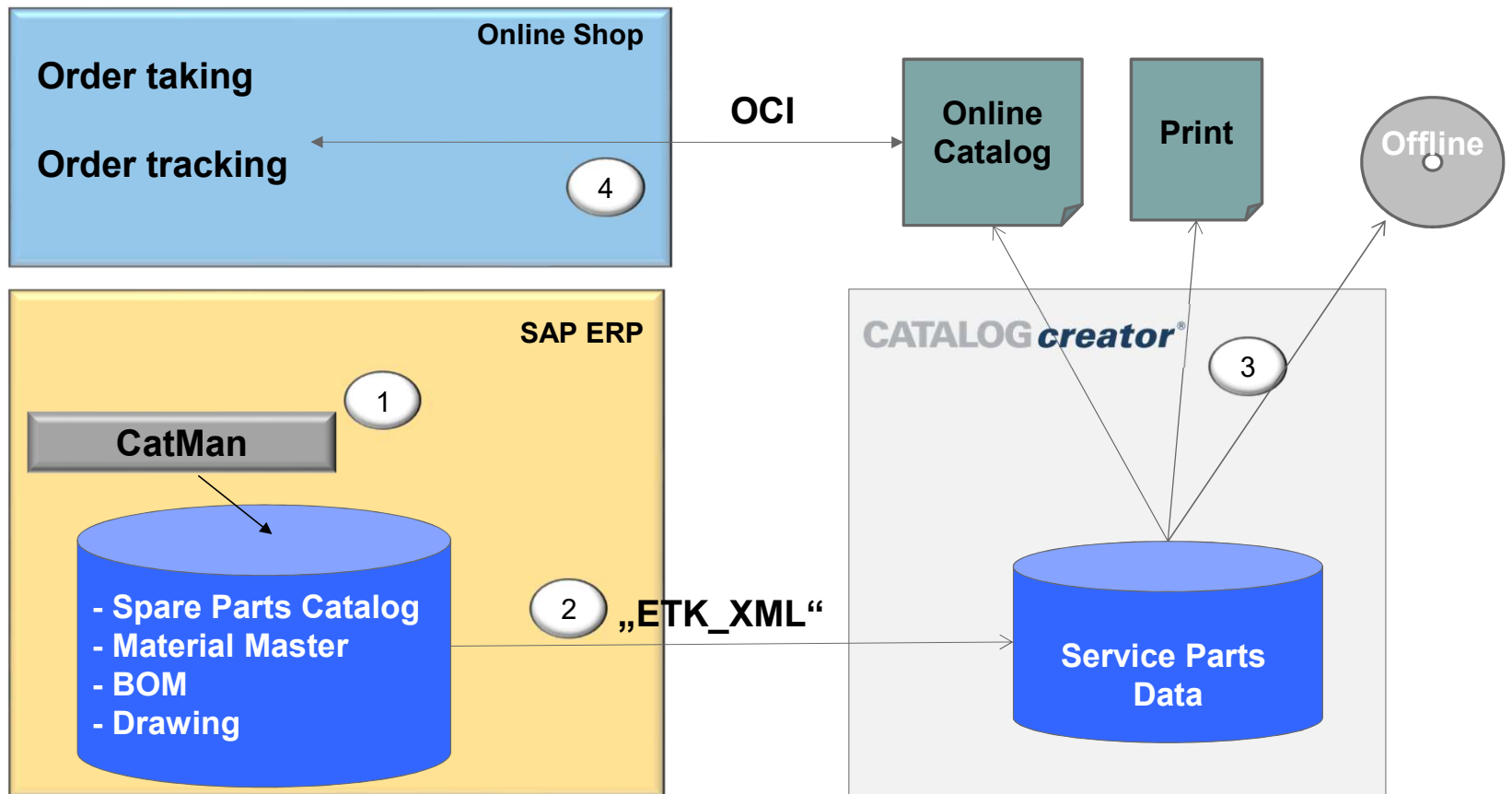
Product Information Management in SAP ERP and S/4HANA



Content Management for Spare Part Catalogs - Process



Service Parts Process in SAP ERP - Process



More Information

- Vendor: SAP Consulting
- Contact: catmansuite@sap.com
- OSS-Note: 1061080, <https://launchpad.support.sap.com/#/notes/1061080>

Follow us



www.sap.com/contactsap

© 2020 SAP SE or an SAP affiliate company. All rights reserved.

No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of SAP SE or an SAP affiliate company.

The information contained herein may be changed without prior notice. Some software products marketed by SAP SE and its distributors contain proprietary software components of other software vendors. National product specifications may vary.

These materials are provided by SAP SE or an SAP affiliate company for informational purposes only, without representation or warranty of any kind, and SAP or its affiliated companies shall not be liable for errors or omissions with respect to the materials. The only warranties for SAP or SAP affiliate company products and services are those that are set forth in the express warranty statements accompanying such products and services, if any. Nothing herein should be construed as constituting an additional warranty.

In particular, SAP SE or its affiliated companies have no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP SE's or its affiliated companies' strategy and possible future developments, products, and/or platforms, directions, and functionality are all subject to change and may be changed by SAP SE or its affiliated companies at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, and they should not be relied upon in making purchasing decisions.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.

See www.sap.com/copyright for additional trademark information and notices.

