

Applies to:

SAP Crystal Dashboard Design 2016

SYMPTOM

- What is the future of SAP Crystal Dashboard Design (aka SAP BusinessObjects Dashboards, or Xcelsius) with Flash set to end-of-life after 2020?
- What is the roadmap for SAP Dashboards?

REASON AND PRE-REQUISITES

SAP Crystal Reports Dashboard Design is built on top of Adobe Flash Player, which will be sunset by Adobe no later than end of 2020.

SOLUTION

SAP will stop supporting SAP Crystal Dashboard Design when Adobe stops supporting the Adobe Flash Player.

DETAILS

1. SAP will stop supporting SAP Crystal Dashboard Design on Dec. 31st 2020.
2. After this date, customers can continue to use Dashboards however they may:
 - Not be able to launch SAP BusinessObjects Dashboards.
 - Not be able to create new dashboards.
 - Not be able to open existing dashboards.
 - Not be able to install SAP BusinessObjects Dashboards.
 - Not be able to edit existing dashboards.
 - Not be able to connect to newer versions of SAP BOBJ BI platform from existing installs of SAP Crystal Dashboard Design.

REPLACEMENT TOOL

SAP Crystal Reports 2016 can be used for data visualization to summarize KPIs and other metrics at a glance. Analytics can be shared through SAP Crystal Server 2016 to enable end users to enter parameters, refresh through the use of a browser and/or a free mobile app.