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SAP Cloud Application Services | SAP S/4HANA®

A stable foundation for continuous innovation with **SAP S/4HANA**

SAP S/4HANA BRINGS YOUR BUSINESS TO A NEW LEVEL

The speed and complexity in the business world is increasing. At the same time new opportunities arise, for those who can move fast and deliver to the highest expectations. Businesses must rely on flawless and reliable SAP S/4HANA operations, to outpace competitors and offer superior market leading value to their customers.

A VARIETY OF DEPLOYMENT OPTIONS

- **On Premise:** in-house control over new systems and application operations
- **Private Managed Cloud:** maximum flexibility with SAP taking care of the technical environment
- **Public Cloud, multi-tenant:** high standardization, best practices and low TCO where SAP offers SaaS
- **Public Cloud, single-tenant:** higher flexibility, dedicated setup, SAP takes care of the technical environment with extended services on top.

SAP CLOUD APPLICATION SERVICES OFFERS A SOLUTION-AS-A-SERVICE

Running SAP S/4HANA flawlessly and reliably requires high quality technical and functional operations, to prevent disruption. It needs to be complemented by continuous innovation deployment, to allow you to stay in the lead. SAP Cloud Application Services complements each cloud deployment option, with comprehensive technical and functional managed services. Everything is taken care of by one cloud provider: SAP.

Learn more at sap.com/cloudapplicationservices

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Prevent business disruptions

- Monitor 24/7 and prevent business disruptions
- Apply the latest security measures and respond to threats immediately
- Ensure a healthy and up-to-date environment
- Keep data reliable and available for real-time business insight

Increase innovation with minimal risk

- Plan and align updates taking all dependencies into consideration
- Accelerate time-to-market with automated testing
- Execute custom changes to deploy unique IP
- Advise on business, IT and SAP driven innovation with tailored roadmaps

Benefit from SAP knowledge and experience

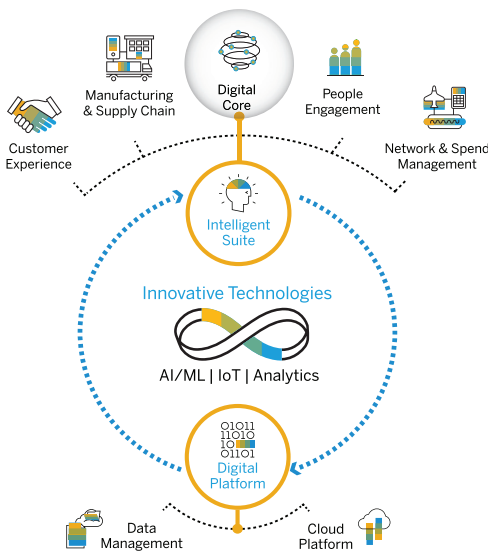
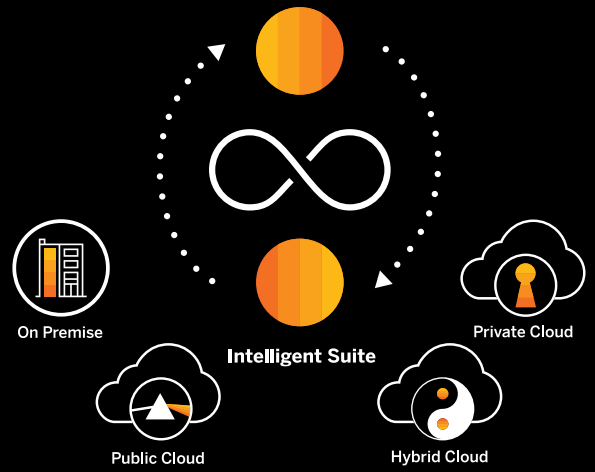
- Let your experts to focus on business and innovation
- Take advantage of a global expert network, available 24/7 in multiple languages
- Benefit from SAP experts and best practices

THE BEST RUN



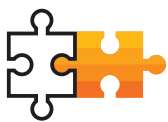
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SAP Cloud Application Services | SAP S/4HANA®

Running The Intelligent Enterprise



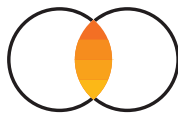
Companies, like yours, are embracing the idea of the Intelligent Enterprise. A concept that SAP is committed to deliver to its customers. Intelligent technologies, implemented and operated equally intelligently, to increase value creation and innovation.

SAP Cloud Application Services delivers managed services for all the SAP solutions that make up the intelligent suite, for all deployment models. We operate four global centers of expertise and a 24/7 support model, delivering best practice managed services and the latest technologies for application management (AMS), managed data, managed testing and managed security. We complement the intelligent suite and make it a truly worry-free SAP software experience.



Application Management

- Enhance and optimize solutions to meet business needs
- Lower total cost of ownership through best practices, tools and expert advice
- Enable hybrid cloud landscape through seamless integration



Managed Data

- End-to-end support to plan, prepare and manage hybrid data environments
- Innovation services for real-time actionable insights, analytics and automation
- Stabilization services for all aspects of data in a heterogeneous data environment



Managed Testing

- Globally engineered managed service focused on outcomes
- Proven processes for remote service delivery of testing activities
- Long-term engagements with monthly subscriptions
- Automation to facilitate efficient and rapid testing



Managed Security

- Design and operate security monitoring plans and issue resolution
- Reduce risks and vulnerabilities in lifecycle
- Managed Operations Control Center and Mission Control Centre integration
- Individual end-to-end security processes

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