

REAL-TIME INSIGHTS

FOR SAP DIGITAL MANUFACTURING CLOUD

Business Challenge Addressed



Multiple production plants in different regions



Limited holistic visibility to measure production performance and track manufacturing KPIs



Need for 360° real-time operational insights to increase productivity for top floor executives



SAP Digital Manufacturing Cloud Dashboard

Value Delivered with SAP Managed Data Services



Establish success criteria for real-time data integration



Provision and iteratively optimize integration of real time data



Govern end-to-end data integration to continuously realize success criteria

360° view of manufacturing KPIs

Optimized data availability and transparency

Consistent data quality



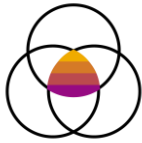
Business Challenges Addressed

- 360° real-time operational insights for top floor executives
- Seamless integration of business and production data
- Accurate real-time data for improved decision support
- Improved efficiency, availability, and quality



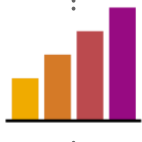
Key Deliverables

- Provision, optimize, and govern real-time data integration between globally distributed manufacturing plants and SAP Digital Manufacturing Cloud
- Ensure that established data integration success criteria are fully realized and sustained, for optimum performance and continuous real-time insights
- Check for acceptable data latency and ensure no failures
- 360-degree view in SAP Digital Manufacturing Cloud is realized with optimized data integration operations



Service Scope

- Data integration
- Proactive monitoring, management, and alerting
- Problem resolution
- Proactive performance management
- Periodic health checks
- Upgrades and maintenance



Key Differentiators

- Adherence to customer specific SLAs
- Continuous improvements without business disruptions
- ISO27001 certification ensures the security of customer data
- Financial predictability with monthly fees



Why SAP Managed Data Services

- Proven track record with data management and integration; in complex mission critical environments; in multiple industries
- Full service, including discovery, dev to test to production planning, go-live transition and production support
- Cost savings and financial transparency at every step
- Flexible and tailored for your business
- Access to SAP best practices, methodologies, and expertise
- End-to-end ownership and governance

SAP best practices
and expertise

SLA
driven

Subscription
based

To find out more about SAP managed services for your digital transformation, visit www.sap.com/cloudapplicationservices. Contact us at www.sap.com/contactsap or call your SAP representative.