GOOD PREPARATION IS THE KEY TO SUCCESS

Competitive running requires continuous preparation. The health, equipment and performance need to be configured, monitored, optimized, and validated against established success criteria - continuously. This requires a sound strategy and careful planning upfront, in collaboration with a trusted team of experts to ensure a winnable high performance.

As a trusted partner, SAP Managed Data Services will ensure customer success with SLAs.

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Successful application outcomes depend on data. SLA-backed Continuum of Care services establish and operate a solid end-to-end data environment. The Continuum of Care services are based on an iterative Prepare-to-RUN bi-modal delivery approach. In Mode 1, the Data Management, and Data Provisioning, Optimization and Transition services deliver continuous data environment performance.

These Mode 1 services manage and monitor the required configurations and optimizations, to deliver the expected success criteria, based on SLAs. In Mode 2 the Data Advisory Service delivers continuous innovations and improvements on the Mode 1 stable base. This Mode 2 service establishes and prepares the required success criteria, execution plans, and a non-disruptive transformation roadmap. The dove-tailed services model ensures continuous outcomes, across on premise, cloud and hybrid data environments.

“IoT services are central to the rise in IoT devices. Services are dominated by the professional IoT-operational technology category in which providers assist businesses in designing, implementing and operating IoT systems.”
- Gartner

Digital Transformation with Continuum of Care SAP Managed Data Services