

# **SAP Crystal Reports for Eclipse 2.0 Product Availability Matrix (PAM)**

Up to Support Package 28  
Dec 2021

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# SAP Crystal Reports for Eclipse 2.0

## Product Availability Matrix (PAM)



### PRODUCT AVAILABILITY MATRIX

1. Operating Systems  
Design Time (Development)
2. Operating Systems  
Run-time (Deployment)
3. Language Support
4. Data Access Support
5. Browser Support
6. Web Application Servers
7. Other Technology Support
8. Minimum Hardware + Operating System Patch Requirements

# Operating Systems Design Time (Development)



Operating Systems
Microsoft Windows Server 2012
Microsoft Windows Server 2012 R2
Microsoft Windows Server 2016
Microsoft Windows Server 2019
Microsoft Windows Server 2022
Microsoft Windows 8.1
Microsoft Windows 10
Microsoft Windows 11

*•Note: Windows support is running on 32-bit versions of Windows running on x86 and x64 CPUs made by AMD and Intel. Windows support running on 64-bit versions of Windows running on x64 CPUs made by AMD and Intel*

# Operating Systems Run-time (Deployment)



Operating Systems
Microsoft Windows Server 2012
Microsoft Windows Server 2012 R2
Microsoft Windows Server 2016
Microsoft Windows Server 2019
Microsoft Windows Server 2022
Microsoft Windows 8.1
Microsoft Windows 10
Microsoft Windows 11

Other Operating Systems	
Red Hat Enterprise Linux 6.1+	SUSE Linux Enterprise Server 11
Red Hat Enterprise Linux 7	SUSE Linux Enterprise Server 12
Solaris 10	SUSE Linux Enterprise Server 15
Solaris 11	Mac OS X 10.5

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•Note: The SAP BusinessObjects products support the install of all Microsoft critical patches for the operating systems listed above.

Languages	
Chinese (Simplified)	Italian
Chinese (Traditional)	Japanese
Czech	Korean
Danish	Polish
Dutch	Portuguese
English	Russian
Finnish	Slovak
French	Spanish
German	Swedish
Hungarian	Thai



Data Access		Other Data Connectivity
Cloudscape 5.1	SAP HANA 1.0	POJO
DB2 LUW 11.1	SAP HANA 2.0	XML & Web Services (1)
DB2 LUW 11.5	SQL Server 2012	Javabeans (1)
Derby 10.14	SQL Server 2014	
Generic JDBC	SQL Server 2016	
Informix 11	SQL Server 2017	
MySQL 5	SQL Server 2019	
MySQL 8	Sybase 15	
Oracle 11gR2	Sybase SQL Anywhere 12	
Oracle 12c	Sybase ASE 16 (1)	
Oracle 12cR2		
Oracle 18c		
Oracle 19c		

- *JDBC connectivity is only supported, unless specified otherwise*
- *(1) Not available with Eclipse integrated Crystal Reports designer; supported for runtime only*

## Web Browsers

Chrome

Firefox ESR 91

Internet Explorer 11

Microsoft Chromium Edge

Safari (on MacOS)

- Since SP25 Parameter and DB logon prompting no longer rely on Flash, see SAP Note 2864236 for details.
- The current version of Google Chrome is supported based on testing with earlier versions of Chrome during development. Although SAP will work to maintain compatibility with Google Chrome, please be aware that issues may be introduced if and when Google makes significant changes to Chrome between rapid-releases.
- For more information about Firefox Extended Support Releases: <http://www.mozilla.org/en-US/firefox/organizations/faq>

Application Server	Version	Java Version	
Tomcat	7.0	Java 8	
	8.0	Java 8	
	9.0	Java 8	
Oracle Web Logic	12.2	Java 8	SP27+
WebSphere Application Server	9.0	Java 8	
	Liberty (17.0)	Java 8	
WildFly (Jboss 10)	10	Java 8	



Technology	Technology Version
Oracle JDK <sup>1</sup>	8,11
Open JDK	11
Eclipse IDE	4.8, 4.14 (2019-12)
Adobe Reader	Adobe Reader DC
Adobe Flash Player	Adobe Flash Player 32

*-(1) JDK7 is no longer supported since Crystal Reports for Eclipse SP24 (released on January 2019).*

## Minimum Screen Resolution

Screen resolution of [1024] x [768] is recommended

## Minimum Hardware Requirements

Dual Core CPU or faster

1 GB RAM

500MB available hard disk space