

SAP GUI for Windows Release / Platform Availability & Support - January 14, 2020 - See also: SAP notes 147519 & 66971	Windows 2008 (R2) Server	Windows 7	Windows 8.1 (only "Pro" and "Enterprise" editions)	Windows 2012 (R2) Server	Windows 10 (only "Pro", "Enterprise" and "Education" editions)	Windows 2016 Server	Windows 2019 Server	SAP GUI Version support timeline SAP GUI for Windows 7.50 is available since 10th of May 2017 and was fully supported until 9th of April 2019. It receives additional restricted support until 31st of March 2020. SAP GUI for Windows 7.60 was shipped on 25th of February and will be supported until 12th of April 2022. SAP GUI for Windows 7.70 will be supported until 2nd of April 2024.	
	SAP GUI for Windows 7.50	O	O	X	X	X	X		X (as of patchlevel 9)
	SAP GUI for Windows 7.60	O	O	X	X	X	X		X
	SAP GUI for Windows 7.70 (planned for Q3/Q4 2020)	O	O	planned	planned	planned	planned		planned

Platform support restriction Limited support from Operating System vendor	Limited support since January 13, 2015	Limited support after January 13, 2015	Limited support after January 09, 2018	Limited support after October 9, 2018	Review Microsoft Product Lifecycle page http://support.microsoft.com/lifecycle/search/ for more information	Limited support after January 11, 2022	Limited support after January 9, 2024
Platform support deadline No support from Operating System vendor	Support ended January 14, 2020	Support ended January 14, 2020	Support ends January 10, 2023	Support ends October 10, 2023	Review Microsoft Product Lifecycle page http://support.microsoft.com/lifecycle/search/ for more information	Support ends January 12, 2027	Support ends January 9, 2029
Additional "post mortem" QA procedures for platform	Until December 31, 2020	Until December 31, 2020	Until December 31, 2023	Until October 31, 2024	Review Microsoft Product Lifecycle page http://support.microsoft.com/lifecycle/search/ for more information	Until December 31, 2027	Until December 31, 2029

Legend

X: GUI / Platform combination is preferred	X: GUI / Platform combination is available	O: GUI / Platform combination is NOT available
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A given combination of Windows operating system and SAP GUI release is supported as long as both the operating system **AND** the SAP GUI release is supported.

If your operating system is no longer supported, the usage of Windows Terminal Services or Virtualization products may be a solution for you.

Windows 7 / Windows Server 2008 / Windows Server 2008 R2

Microsoft ended support for these operating systems on 14th of January 2020 (see also <https://support.microsoft.com/en-us/help/4057281/windows-7-support-will-end-on-january-14-2020> and <https://support.microsoft.com/en-us/help/4456235/end-of-support-for-windows-server-2008-and-windows-server-2008-r2>). This means that SAP GUI for Windows is no longer supported on these platforms since 14th of January 2020. If you are still using one of these operating systems, please upgrade to a supported operating system. Even if you have purchased extended support from Microsoft, SAP support will not work on issues which are only reproducible on a non-supported operating system.

Compatibility and Upgrade

SAP GUI for Windows is "downward compatible". You can use SAP GUI for Windows 7.50 or 7.60 with SAP R/3 3.1, 4.0, 4.5, 4.6 or other pre-existing SAP products starting with SAP R/3. However please be aware that while connectivity to older SAP releases is possible, official support is limited to those SAP releases which are still within their respective maintenance period (including extended maintenance and for products newer than or equal to SAP R/3 3.1i in customer-specific maintenance).

You do not necessarily have to upgrade your frontend software (mind the restrictions mentioned above) when upgrading to a new SAP release though you will not benefit from new features newer SAP GUI releases may offer. However keep in mind the SAP GUI release and support cycle.

You can upgrade SAP GUI prior to upgrading your SAP system.

When upgrading SAP GUI, you should use the latest version available (please check for hardware requirements in SAP Note 26417).

What does it mean ...

... Limited support

SAP may not be able to solve problems that occur exclusively on such a platform. In these cases an operating system upgrade may be the only solution SAP can offer. To avoid these situations SAP generally recommends planning an operating system upgrade for operating system releases no longer in mainstream support by the vendor.

... Support ends

SAP does not solve / handle problems that occur exclusively on these platforms.

... Post mortem QA procedures

For an additional transition phase of up to 12 month, SAP applies QA procedures to patches for SAP GUI on these platforms.

... Restricted support

Due to limitations (for example support restrictions by other vendors) no full support can be provided anymore for a SAP GUI release. A SAP GUI upgrade may be required even though SAP will attempt to provide a solution for SAP GUI releases in restricted support as far as possible.

Appendix: Operating System Lifetime (defined by OS vendor)	
Windows Vista Entering "Extended Support" phase: 06/2012 (*)	End of Life: 04/2017
Windows 2008 Server Entering "Extended Support" phase: 01/2015 (*)	End of Life: 01/2020
Windows 7 Entering "Extended Support" phase: 01/2015 (*)	End of Life: 01/2020
Windows 2008 R2 Server Entering "Extended Support" phase: 01/2015 (*)	End of Life: 01/2020
Windows 8 Entering "Extended Support" phase: 01/2016 (*)	End of Life: 01/2016
Windows 8.1 Entering "Extended Support" phase: 01/2018 (*)	End of Life: 01/2023
Windows 2012 (R2) Server Entering "Extended Support" phase: 10/2018 (*)	End of Life: 10/2023
Windows 10 More information can be found here: https://support.microsoft.com/en-US/help/30881/modern-lifecycle-policy	
Windows 2016 Server Entering "Extended Support" phase: 01/2022 (*)	End of Life: 01/2027
Windows 2019 Server Entering "Extended Support" phase: 01/2024 (*)	End of Life: 01/2029

(*) see also: <http://support.microsoft.com/lifecycle/search/>