SAP S/4HANA Cloud Public Edition and GROW with SAP S/4HANA Cloud Service Use Description

General
This Service Use Description applies only to the GROW with SAP S/4HANA Cloud Public Edition (including premium and base) and SAP S/4HANA Cloud Public Edition (including Finance and Supply Chain) Cloud Services to which Customer is subscribed. Any documents referenced herein are available upon request.

For the avoidance of doubt, all non-productive development, testing, and quality assurance, may only be conducted in non-production environments.

The Service Use Description was last updated on July 20, 2026. It is effective between Customer and SAP as of the Order Form effective date. Where an Order Form is effective prior to this date, please refer to SAP's Archived Agreements page on the SAP Trust Center to locate the applicable SUD.

For actively renewing subscriptions to the Cloud Service(s), the then-current SUD will apply to all Cloud Services in the Order Form. If there is no product entry for a Cloud Service in such SUD, then the version of the SUD that applies is the version that was in effect at the time Customer originally subscribed to such Cloud Service.

Block Size is 1 unless indicated otherwise.

For an initial subscription to an SAP S/4HANA Cloud Public Edition Cloud Service (not inclusive of GROW), the Cloud Service includes the following additional services ("Cloud Features"):

- Up to 10GB of SAP HANA® database memory of Customer Data.
- Use of SAP Cloud Platform, Identity Authentication, which may only be used for Authorized User authentication.
- Use of SAP Cloud Platform Identity Provisioning.
- 2 ABAP developers.
- Use of SAP Central Business Configuration ("SAP CBC"). Any disaster recovery capabilities and enhanced disaster recovery services are not applicable to SAP CBC. SAP CBC is only permitted for use with the non-production system set-up and quality testing system.
- Use of SAP Forms as a Service by Adobe. Customer may make up to 200,000 Forms Requests per month to SAP Forms as a Service by Adobe for no additional fee. A single Form Request is counted for each document with up to five (5) pages created using this Cloud Feature. The number of Form Requests for a document created with more than five (5) pages is calculated by dividing the total pages of the document by five (5). If the result of the calculation is not a whole number, the remainder shall be counted as a single Form Request. Form Requests for which a number of pages cannot be determined (e.g., digital signature request) are counted as a single Form Request.
- Use of Adobe Livecycle Designer which can be downloaded and installed by the Customer. The System Availability Service Level does not apply to Adobe Livecycle Designer. Customer may only use Adobe Livecycle Designer during the Subscription Term. Adobe Livecycle Designer is not eligible for EU Access.

For the avoidance of doubt, (i) Cloud Features may be provisioned on the SAP Business Technology Platform and in a different data center location from the core cloud service (ii) Cloud Features do not include the same service elements that apply to the core cloud service and (iii) the Service Level Agreement does not apply to Cloud Features. Each Cloud Feature is subject to its own supplemental terms, available here: http://www.sap.com/agreements-cloud-supplement (also available from SAP upon request). Where the supplemental terms and the Service Use Description conflict, the Service Use Description shall take precedence.

In addition, the Cloud Service also includes three systems – one for system set-up and developments, a second for quality testing and a third for productive use. No additional systems are included in the subscription for the Cloud Service. SAP may provision remaining Cloud Service systems at a later date than the first system.

Where Customer has multiple systems, Customer shall utilize Central User Administration to monitor and maintain individual user IDs consistently across those systems. Alternatively, Customer shall manually monitor user IDs across its various systems. Customer shall remain within the Usage Metric and volume limitations indicated in the Order Form and any use outside of this scope as a result of duplicated individual user IDs may subject Customer to additional fees.

CORE

SAP S/4HANA Cloud Public Edition, Finance Base

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Authorized Users (as defined in the GTC) are permitted to use all solution capabilities in SAP S/4HANA Cloud Public Edition, operations and these additional solution capabilties:

Financial Master Data Management
Financial Multi-GAAP Posting
General Ledger Accounting
Asset Accounting
Inventory Accounting
Project Accounting
Sales and Service Accounting
Overhead Cost Accounting
Production Cost Accounting
Predictive Accounting
Revenue and Cost Recognition
Standard Production Cost Estimation
Margin Analysis
Transfer Price Management
Value Chain Recording
Lease Accounting
Financial Lease Management
Local Financial Closing
Financial Audit Preparation
Financial Analytics
Financial Structure Management
Document and Reporting Compliance
Tax Determination and Calculation
Payment Processing (payables and receivables)
Open Item Management (payables and receivables)
Collections Management
Credit Management
Dispute Management
Intrastat Declaration Management
Trade Compliance Management
Trade Product Classification Management

	Cash and Liquidity Management Payment Centralization Fund Accounting
System	Up to 0.25 GB of customer data per user.

SAP S/4HANA Cloud Public Edition, Finance Premium

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Authorized Users (as defined in the GTC) are permitted to use the solution capabilities in SAP S/4HANA Cloud Public Edition, Finance Base.
System	Up to 0.25 GB of customer data per user.

SAP S/4HANA Cloud Public Edition, Supply Chain Base

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Authorized Users (as defined in the GTC) are permitted to use the SAP S/4HANA Cloud Public Edition, operations solution capabiltiies and these additional solution capabilities: Manufacturing Definition Manufacturing Equipment and Resource Management Manufacturing Process Management Manufacturing BOM Management Material Requirements Planning Constraint-based Planning and Scheduling Manufacturing Execution Production Order Management Production Component Consumption Process Order Management Production Plan Management Production Component Backflushing Kanban Material Flow Control JIT/JIS Customer Supply Management Manufacturing Analytics Quality Improvement Quality Inspection Quality Planning Freight Planning Carrier Booking Transportation Execution Freight Charge Management Freight Settlement

	Inbound Warehouse Management Internal Warehouse Management Production Warehouse Management Outbound Warehouse Management Advanced Available-to-Promise Batch Number Management Handling Unit Management Serial Number Management Engineering Change Management Bill of Materials Management Product / Service Modeling Configuration Lifecycle Management Asset Configuration Management Asset Costing and Valuation Asset Data and Information Management Asset Fault and Incident Response Management Asset Management Resource Planning Maintenance Execution Tactical Asset Management Planning
System	Up to 0.25 GB of customer data per user.

SAP S/4HANA Cloud Public Edition, Supply Chain Premium

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Authorized Users (as defined in the GTC) are permitted to use the SAP S/4HANA Cloud Public Edition, Supply Chain Base and this additional solution capabilty: Computer Aided Design System Interoperability
System	Up to 0.25 GB of customer data per user.

SAP S/4HANA Cloud Public Edition, operations

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Authorized Users (as defined in the GTC) are permitted to use all SAP S/4HANA Cloud Public Edition, self-service solution capabilities and these additional solution capabilties: Customer Master Data Management Sales Price Calculation Customer Quotation Management

Sales Contract Management
Customer Contract Monitoring
Sales Order Management
Solution Order Management
Customer Order Monitoring
Sales Rebate Management
Incentive and Commission Management
Billing Data Management
Customer Credit and Debit Memo Processing
Customer Invoice Processing
Customer Claims Management
Customer Returns Management
Sales Analytics
Purchase Price Management
Operational Procurement Contract Management
Procurement Scheduling Agreement Management
Purchasing Source Assignment
Supplier Classification and Segmentation
Supplier Performance Management
Supplier Warranty Claims Management
Purchase Order Processing
Purchase Requirements Processing
Purchasing Rebate Management
Sources of Supply Management
Service Entry Sheet Processing
Supplier Data Management
Supplier Invoice Processing
Procurement Analytics
Project Scope and Structure Management
Project Revenue Planning and Forecasting
Project Cost Planning and Forecasting
Project Work Confirmation
Project Procurement
Project Billing Preparation
Project Analytics
Service Fulfillment Master Data Management
Service Contract Management
Service Order Management
Service Task Planning
Service Execution
Service Confirmation

	Service Closure Service Billing Preparation Customer Warranty Claim Processing Customer Service Analytics Goods Issue Processing Goods Receipt Processing Internal Goods Movement Management Physical Inventory Management Product Availability Check Inventory Analytics and Control Inbound Delivery Management Outbound Delivery Management Business Partner Master Data Maintenance Product Master Data Maintenance Budget Maintenance Budget Execution and Earmarked Funds Budget Closing Grant Budget Management Grant Posting Control, Overhead, and Cost Sharing Grants Billing and Receivables
System	Up to 0.25 GB of customer data per user.

SAP S/4HANA Cloud Public Edition, self-service

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Authorized Users (as defined in the GTC) are permitted to use the solution capabilties: Display-only access; Approval of workflows; Self-service transactions for employees, including Self-Service Requisitioning; Time Sheet Confirmation; Confirmation of executed tasks or worked hours, including: Physical Inventory Count Posting; Goods Receipt Posting; Goods Issue Posting; Production Order Confirmation Posting; Maintenance Order Confirmation Posting; Warehouse Task Confirmation Configuration activities during implementation System Administrative tasks Grant Reporting and Master Data Budget Reporting and Master Data Funds Monitoring

SAP Finance and Supply Chain developer

Usage Metric	User

Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. One additional ABAP developer per User is included with the Cloud Service.

SAP S/4HANA Cloud, Digital Access

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Cloud Service. For this Cloud Service, the types of records that are counted as Documents are set forth below. The Usage Metric entitlement in the Order Form is based on a yearly entitlement. **Sales Document** means**:** (i) a line item record that represents the material and/or service being sold or quoted; and/or (ii) a record that represents an individual order/release against a scheduling agreement which indicates the material and/or service being sold. **Purchase Document** means**:** (i) a line item record that represent s the material and/or service being ordered or requested; and/or (ii) a record that represents the release against a scheduling agreement which indicates the material and/or service being procured. **Invoice Document** means**:** a line item record that represents the material and/or service being billed. For SAP S/4HANACloud for Digital Access only, an Invoice Document shall also include a line item record that represents a description of the material being purchased, including the material name, number and quantity of the material. **Manufacturing Document** means**:** (i) a record which represents the production -related details associated with manufacturing a material, including: the type, quantity and color of what to produce, when to produce it, where to produce it and/or other distinguishing characteristics; and/or (ii) a record that represents a confirmation which indicates the status of the processing activities associated with manufacturing orders. **Material Document** means: a line item record that represents a specific material being received, issued or transferred to, from or within a storage location or plant. **Quality Management Document** means**:** (i) a record that represents the details of a nonconformance being reported including the information required for problem solving; and/or (ii) a record that represents results of an inspection. For SAP S/4HANACloud for Digital Access only, a Quality Management Document shall also include a record that represents the details of a nonconformance. **Service & Maintenance** Document means: (i) a record that represents the details of work to be performed including the information needed to plan, execute and bill for a service or maintenance request; and/or (ii) a record that represents the details of a problem being reported including the information required for problem solving; and/or (iii) a record that represents the status of the processing associated with service orders and maintenance orders; and/or (iv) a record that represents a claim by a customer for repair or replacement or compensation for under -performance, pursuant to terms in a warranty document. **Financial Document** means**:** a record that represents accounting information in a financial journal. **Time Management Document** means**:** (i) a record that represents an employee's time worked and assigned to business related objects; and/or (ii) a record that represents deviations from an employee's assigned work schedule and/or pay rate.
Block size	1000 Documents
Additional Terms & Conditions	Each Document shall count as one (1) Document, except for Material Documents and Financial Documents which shall each count as two tenths (0.2) of a Document. However, where the automated processing in Cloud Service of a Document from one Document Type results in the subsequent creation in the cloud service of one or more additional Documents of different Document Type(s), such additional Documents shall not be counted.

SAP S/4HANA Cloud, sandbox tenant

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms and Conditions	The SAP S/4HANA Cloud sandbox tenant may only be used for non-productive testing. . The SLA does not apply to SAP S/4HANA Cloud sandbox tenant. The maximum memory of each Tenant is 150 RAM (GB).

SAP S/4HANA Cloud customer evaluation system

Usage Metric	Flat fee
Explanation of Usage Metric	Flat Fee is a fixed fee for the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	The SAP S/4HANA Cloud customer evaluation system may only be used for non-productive testing of certain Cloud Service add-ons by up to 50 Authorized Users, and Customer may not process any personal data using the SAP S/4HANA Cloud customer evaluation system. The Service Availability SLA does not apply to SAP S/4HANA Cloud customer evaluation system.

SAP S/4HANA Cloud, disaster recovery

Usage Metric	% of Net Recurring Fee
Explanation of Usage Metric	% of Net Recurring Fee is the stated percentage multiplied by the stated net recurring fee. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	Contingent upon express agreement in an Order Form and payment of additional charges, SAP shall provide enhanced disaster recovery services (as further described below).. Enhanced disaster recovery services include (i) Recovery Point Objective (RPO): no more than 15 minutes of data loss; (ii) Recovery Time Objective (RTO): administrator access to data and service restoration within 12 hours; (iii) failover to a functional alternate site with an in-place network, security, storage and a complement of basic replacement servers and (iv) standby production databases maintained at remote site with near-real time asynchronous replication. Other Cloud Services subscribed under the same Order Form are not entitled to this Enhanced Option. SAP S/4HANA Cloud, disaster recovery is only permitted for use with the production system.

ADD-ON PACKAGES

SAP S/4HANA Cloud for contract accounting and invoicing

Usage Metric	Revenue and Expense
Explanation of Usage Metric	Revenue and Expense is the total amount of revenue and expenses processed via the Cloud Service. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	€ 50 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA Cloud for treasury and risk management

Usage Metric	Assets Under Management

Explanation of Usage Metric	Assets Under Management is the total value of all assets managed via the Cloud Service. For this cloud Service the total amount of all treasury positions is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100.000.000

SAP S/4HANA Cloud for financial asset management

Usage Metric	Assets Under Management
Explanation of Usage Metric	Assets Under Management is the total value of all assets managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100.000.000

SAP Project and Resource Management

Usage Metric

Full Use Equivalent (FUE)

Explanation of Usage Metric

Full Use Equivalent is the aggregation method by which Customer may allocate individuals access to the Cloud Service in accordance with the ratios set forth below. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

The quantity of Users is based on the number of FUEs as indicated in a Customer's Order Form. Customer may allocate each FUE User to any one of the use packages, and may change the allocation during the Subscription Term. An FUE cannot be divided between or among different use packages.

1 FUE = 1 SAP Project and Resource Management Professional Use

1 FUE = 10 SAP Project and Resource Management Standard Use

1 FUE = 30 SAP Project and Resource Management Self Service Use

Storage entitlement based on Usage Tier

Usage tier	**Include storage based on GB**
1-100 FUE	50
101-500 FUE	300
501-2,000 FUE	1,200
2,001-3,000 FUE	2,400
3,001-5,000 FUE	3,800
Above 5,001 FUE	6,000

Additional Terms & Conditions

The individual use packages provided by the Cloud Service is described in the following

SAP Project and Resource Management Professional – Users who are assigned to this usage package have unrestricted access to the entire functional scope of the Cloud Service

SAP Project and Resource Management Standard Use – Users who are assigned to this usage package are allowed to use following solution capabilities

Project Management

- Issue Management (Problems, Risks, Changes)
- Task Management
- Import project plans via files
- Manage Digital Twin Objects (3D Visualization requires additional subscription to SAP Enterprise Product Development cloud service)
- Project Document Collaboration (Storage capacity included in Document Collaboration is specified per tier, additional storage can be purchased in addition)

	Resource Management ▪ Create and review Resource Requests ▪ Manage Skills & View assignments **SAP Project and Resource Management Self Service Use –** Users who are assigned to this usage package are allowed to use following solution capability ▪ Manage owns skills in resource profile ▪ View own project assignments

SAP Project and Resource Management, additional storage

Usage Metric	Gigabyte
Explanation of Usage Metric	Gigabyte is the amount of capacity of additional document storage that can be used in document collaboration capabilities available in SAP Project and Resource Management. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100

SAP S/4HANA Cloud for group reporting

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Cloud Service. For this Cloud Service, the total number of entities (entities correspond to the consolidation unit) are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	25
Additional Terms & Conditions	Disaster Recovery does not extend to SAP Group Reporting for Data Collection.

SAP S/4HANA Cloud for product compliance

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Cloud Service. For this Cloud Service, Documents are sales orders, outbound deliveries, purchase orders, production orders, transportation orders, and compliance document output request items and are counted at the line-item level. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	100,000

Additional Terms & Conditions	In addition to the hosted portion of the Cloud Service, SAP makes available for download by Customer the SAP S/4HANA Cloud for product compliance application for the Cloud Service (the "Add-On Application"). The Add-On Application may only be used to integrate the Cloud Service with the on-premise Customer environment and may only be used by Authorized Users. The Add-On Application may not be modified or altered in any way except by SAP.The Add-On Application is part of the Cloud Service. Customer shall be responsible for the physical security of the Add-On Application and the System Availability SLA does not apply. Customer is responsible for the installation and operation of the Add-On Application, including any updates made available by SAP. SAP support and maintenance policies apply to the Add-On Application in addition to the support policy referenced in the Order Form, and can be found at https://launchpad.support.sap.com/#/notes/2658835 (made available upon Customer Request). The Add-On Application may not be used to connect SAP S/4HANA Cloud for product compliance to a third-party database licensed from SAP under a run-time license. Customer must license a full-use license from the applicable database vendor to use the Integration Application to replicate data from such database into SAP S/4HANA Cloud for product compliance.

SAP S/4HANA for Procurement Planning

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for upstream contracts management

Usage Metric	Spend
Explanation of Usage Metric	For this Cloud Service, total annual spend related to all joint ventures managed is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	37,500,000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud for upstream oil and gas

Usage Metric	Barrel of Oil Equivalent per Day (BOEPD)
Explanation of Usage Metric	Barrel of Oil Equivalent per Day (BOEPD) is a unit of measure used in the oil and gas industry that allows aggregating the produced, scheduled or sold quantities of hydrocarbons from both conventional and unconventional sources, which are managed by the Cloud Service in a contract year. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.
Block size	10,000

SAP S/4HANA Cloud for upstream oil and gas revenue management

Usage Metric	Ton
Explanation of Usage Metric	Ton is a measure of total weight, in 1,000 kilogram units, of goods managed via the Cloud Service. For this Cloud Service, tons per day of hydrocarbos and other bulk materials from both conventional and unconventional sources produced, scheduled, shipped, or sold are counted.The Usage Metric entitlement in the Order Form is based on a daily entitlement
Block size	1000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud for enterprise contract management

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	EU Access is not available for the Cloud Service. All “Legal Transactions” in status 'On Track', 'Pending’, 'Open Issues’ are counted as Records

SAP S/4HANA Cloud for central procurement

Usage Metric	Spend
Explanation of Usage Metric	Spend is the total expenditures processed via the Cloud Service. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	€ 1 million (converted to local currency using SAP standard exchange rates)
Additional Terms & Conditions	In addition to the hosted portion of the Cloud Service, SAP makes available for download by Customer the SAP S/4HANA Cloud for central procurement add-on application for the Cloud Service (the “Add-On Application”). The Add-On Application may only be used to integrate the Cloud Service with the on-premise Customer environment and may only be used by Authorized Users. The Add-On Application may not be modified or altered in any way except by SAP. The Add-On Application is part of the Cloud Service. Customer shall be responsible for the physical security of the Add-On Application and the System Availability SLA does not apply. Customer is responsible for the installation and operation of the Add-On Application, including any updates made available by SAP. SAP support and maintenance policies apply to the Add-On Application in addition to the support policy referenced in the Order Form, and can be found at Note 2518105 (made available upon Customer Request).

SAP Advanced Financial Closing

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Cloud Service. For this Cloud Service, entities are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	25

SAP Advanced Financial Closing, test tenant

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	The SAP Advanced Financial Closing, test tenant may only be used for non-productive testing The SLA does not apply to SAP Advanced Financial Closing, test tenant.

SAP S/4HANA Cloud for intelligent accounting automation

Usage Metric	Transaction
Explanation of Usage Metric	Transaction is any message, job, action, response, and/or task processed via the Cloud Service. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	10,000

SAP S/4HANA Cloud for EHS environment management

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. For this cloud service unique EHS locations are counted. EHS locations are central master data objects identifying a real place, virtual space or object organized in a hierarchy to represent where a location exists spatially or functionally in a company. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for EHS workplace safety

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. For this Cloud Service, unique EHS locations are counted. EHS locations are central master data objects identifying a real place, virtual space or object organized in a hierarchy to represent where a location exists spatially or functionally in a company. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size **Maximum Block Size** **Additional Terms and Conditions**	1 12,000 There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud, test data refresh

Usage Metric	Flat Fee
Explanation of Usage Metric	Flat Fee is a fixed fee for the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	Refer to the Supplement for GROW with SAP S/4HANA Cloud for additional terms and conditions pertaining to SAP S/4HANA Cloud, test data refresh.

SAP S/4HANA for supplier quotation and price renegotiation

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for retail, fashion and vertical business

Usage Metric	Document
Explanation of Usage	Document is a record of commercial transactional data managed via the Cloud Service. For this Cloud Service, documents are purchase orders, sales orders, production orders and point-of-sale

Metric	billing documents. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	12,000

SAP S/4HANA Cloud for asset retirement obligations

Usage Metric	Spend
Explanation of Usage Metric	For this Cloud Service, the future value of the cost estimations, for every active asset retirement obligation, is counted. If the Customer is using more than one accounting principle, the maximum of these values will be used. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100,000,000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud for field equipment and material logistics planning and execution

Usage Metric	Transactions
Explanation of Usage Metric	For this Cloud Service, field equipment and material supply and return transactions are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	10,000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

PLM system integration, add-on for Autodesk Vault

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

PLM system integration, add-on for 3DEXPERIENCE

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

PLM system integration, add-on for Windchill

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

PLM system integration for SAP S/4HANA Cloud, public edition

Usage Metric	User

Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1 Maximum Block quantity: 5000

SAP Green Ledger

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	10,000

GROW with SAP S/4HANA Cloud

Usage Metric	Full Usage Equivalent (FUE)
Explanation of Usage Metric	Full Use Equivalent is the aggregation method by which Customer may allocate individuals access to the Cloud Service in accordance with the ratios set forth below. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. 1 FUE = 0.50 SAP S/4HANA Cloud, Developer Access 1 FUE = 1 SAP S/4HANA Cloud for advanced use 1 FUE = 5 SAP S/4HANA Cloud for core use 1 FUE = 30 SAP S/4HANA Cloud for self-service use Customer may allocate each FUE to any one of the use package types and may change the allocation during the subscription term. A Full Use Equivalent cannot be divided between or among different use package types. **SAP S/4HANA Cloud for self-service use** For SAP S/4HANA Cloud for self-service use, Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of GROW with SAP S/4HANA Cloud: Asset Fault and Incident Response Management Available to Promise Batch Management Business Process Scheduling Delivery Management Discrete Manufacturing Employee Connectivity Goods Movement Grant Reporting Handling Unit Management Maintenance Execution Material Requirements Planning Physical Inventory Process Manufacturing Production Control Production Execution Self-Service Requisitioning Serial Number Management Service Execution Time Sheet Transportation Management Warehouse Management The S/4HANA Cloud for self-service use also covers display use rights and approval use rights for all solution capabilities of GROW with SAP S/4HANA Cloud.

SAP S/4HANA Cloud for core use

For SAP S/4HANA Cloud for core use, Authorized Users (as defined in the GTC) are permitted to use the solution capabilities for self-service use and the following solution capabilities of GROW with SAP S/4HANA Cloud:

Advanced Warehouse Management
Asset Configuration Management
Asset Costing and Valuation
Asset Data and Information Management
Asset Health Monitoring
Asset Management Resource Planning
Asset Performance Analysis
Budget and Financial Closing and Reporting
Budget Execution
Budget Maintenance
Capacity Planning
Claims, Returns, and Refund Management
Grant Budget Maintenance
Grant Master Data
Grant Posting Control, Overhead, and Cost Sharing
Grants Billing and Receivables
Handover to Manufacturing
Incentive and Commissions Management
In-House Repair
Integrated Product Development
Inventory Analytics and Control
Just-In-Time Manufacturing
Kanban Manufacturing
Manufacturing Analytics
Manufacturing Definition
Master Data Maintenance
Outsourced Manufacturing
Price Management
Product Structure
Production Infrastructure
Production Processes
Production Scheduling
Project Financials Control
Project Logistics Control
Project Management
Purchase Order Processing
Purchasing Rebate Management
Quality Improvement
Quality Inspection
Quality Planning
Real-Time Reporting and Monitoring
Repetitive Manufacturing
Sales Billing
Sales Contract Management
Sales Master Data Management
Sales Monitoring and Analytics
Sales Order Management and Processing

Sales Quotation Management
Sales Rebate Management
Service Contract Management
Service Monitoring and Analytics
Service Order Management
Solution Billing
Solution Business Analytics
Solution Order Management
Spend Visibility
Tactical Asset Management Planning
Warranty Management

The S/4HANA Cloud for core use also covers display use rights and approval use rights for all solution capabilities of GROW with SAP S/4HANA Cloud.

SAP S/4HANA Cloud for advanced use

For SAP S/4HANA Cloud for advanced use, Authorized Users (as defined in the GTC) are permitted to use all solution capabilities of GROW with SAP S/4HANA Cloud, inclusive of display and approval use rights.

SAP S/4HANA Cloud, Developer Access

For SAP S/4HANA Cloud, Developer Access, Authorized Users (as defined in the GTC) are permitted to access the development tools provided with the SAP S/4HANA Cloud ABAP Environment as part of GROW with SAP S/4HANA Cloud.

The Cloud Service includes three systems – one for system set-up and developments, a second for quality testing and a third for productive use. No additional systems are included in the subscription for the Cloud Service. SAP may provision remaining Cloud Service systems at a later date than the first system.

System

Usage Tier	Maximum RAM (GB)* per system
Up to 60 FUE	Up to 200
Up to 200 FUE	Up to 250
Up to 550 FUE	Up to 350
Up to 1,000 FUE	Up to 512
Up to 2,000 FUE	Up to 1,024
Up to 4,000 FUE	Up to 2,048
Up to 6,000 FUE	Up to 3,072
Above 6000 FUE	Up to 6,144

Additional Terms & Conditions

The following SAP cloud features are included in the Cloud Service as described below ("Cloud Features"). They may only be used in conjunction with the Cloud Service.

(1) The Cloud Service includes use of SAP Cloud Platform, Identity Authentication, which may only be used for Authorized User authentication.

(2) The Cloud Service includes use of SAP Cloud Platform Identity Provisioning.

(3) The Cloud Service includes use of SAP Central Business Configuration ("SAP CBC"). Any disaster recovery capabilities and enhanced disaster recovery services are not applicable to SAP CBC. SAP CBC is only permitted for use with the non-production system set-up and quality testing system.

(4) The Cloud Service includes limited use of SAP Forms as a Service by Adobe. Customer may

make up to 2,000,000 Forms Requests per year to SAP Forms as a Service by Adobe for no additional fee. A single Form Request is counted for each document with up to five (5) pages created using this Cloud Feature. The number of Form Requests for a document created with more than five (5) pages is calculated by dividing the total pages of the document by five (5). If the result of the calculation is not a whole number, the remainder shall be counted as a single Form Request. Form Requests for which a number of pages cannot be determined (e.g., digital signature request) are counted as a single Form Request. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.

For the avoidance of doubt, (i) Cloud Features may be provisioned on the SAP Business Technology Platform and in a different data center location from S/4HANA Cloud, (ii) Cloud Features do not include the same service elements that apply to the S/4HANA Cloud and (iii) the Service Level Agreement does not apply to Cloud Features.

Each Cloud Feature is subject to its own supplemental terms, available here: http://www.sap.com/agreements-cloud-supplement (also available from SAP upon request). Where the supplemental terms and the Service Use Description conflict, the Service Use Description shall take precedence.

A subscription to the Cloud Service includes Adobe Livecycle Designer which can be downloaded and installed by the Customer. The System Availability Service Level does not apply to Adobe Livecycle Designer. Customer may only use Adobe Livecycle Designer during the Subscription Term. Adobe Livecycle Designer is not eligible for EU Access.

Central User Administration. Where Customer has multiple systems, Customer shall utilize Central User Administration to monitor and maintain individual user IDs consistently across those systems. Alternatively, Customer shall manually monitor user IDs across its various systems. Customer shall remain within the Usage Metric and volume limitations indicated in the Order Form and any use outside of this scope as a result of duplicated individual user IDs may subject Customer to additional fees.

GROW with SAP S/4HANA Cloud Public Edition, base (formerly, RISE with SAP S/4HANA Cloud, public edition, base or base option)

Usage Metric	Full Usage Equivalent (FUE)
Explanation of Usage Metric	Full Use Equivalent is the aggregation method by which Customer may allocate individuals access to the Cloud Service in accordance with the ratios set forth below. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. 1 FUE = 0.50 SAP S/4HANA Cloud, Developer Access 1 FUE = 1 SAP S/4HANA Cloud for advanced use 1 FUE = 5 SAP S/4HANA Cloud for core use 1 FUE = 30 SAP S/4HANA Cloud for self-service use Customer may allocate each FUE to any one of the use package types and may change the allocation during the subscription term. A Full Use Equivalent cannot be divided between or among different use package types. **SAP S/4HANA Cloud for self-service use** For SAP S/4HANA Cloud for self-service use, Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of GROW with SAP S/4HANA Cloud Public Edition:

Asset Fault and Incident Response Management
Available to Promise
Batch Management
Business Process Scheduling
Delivery Management
Discrete Manufacturing

Employee Connectivity
Goods Movement
Grant Reporting
Handling Unit Management
Maintenance Execution
Material Requirements Planning
Physical Inventory
Process Manufacturing
Production Control
Production Execution
Self-Service Requisitioning
Serial Number Management
Service Execution
Time Sheet
Transportation Management
Warehouse Management

The S/4HANA Cloud for self-service use also covers display use rights and approval use rights for all solution capabilities of GROW with SAP S/4HANA Cloud.

SAP S/4HANA Cloud for core use

For SAP S/4HANA Cloud for core use, Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of GROW with SAP S/4HANA Cloud Public Edition:

Advanced Warehouse Management
Asset Configuration Management
Asset Costing and Valuation
Asset Data and Information Management
Asset Health Monitoring
Asset Management Resource Planning
Asset Performance Analysis
Budget and Financial Closing and Reporting
Budget Execution
Budget Maintenance
Capacity Planning
Claims, Returns, and Refund Management
Grant Budget Maintenance
Grant Master Data
Grant Posting Control, Overhead, and Cost Sharing
Grants Billing and Receivables
Handover to Manufacturing
Incentive and Commissions Management
In-House Repair
Integrated Product Development
Inventory Analytics and Control
Just-In-Time Manufacturing
Kanban Manufacturing
Manufacturing Analytics
Manufacturing Definition
Master Data Maintenance
Outsourced Manufacturing
Price Management
Product Structure

Production Infrastructure
Production Processes
Production Scheduling
Project Financials Control
Project Logistics Control
Project Management
Purchase Order Processing
Purchasing Rebate Management
Quality Improvement
Quality Inspection
Quality Planning
Real-Time Reporting and Monitoring
Repetitive Manufacturing
Sales Billing
Sales Contract Management
Sales Master Data Management
Sales Monitoring and Analytics
Sales Order Management and Processing
Sales Quotation Management
Sales Rebate Management
Service Contract Management
Service Monitoring and Analytics
Service Order Management
Solution Billing
Solution Business Analytics
Solution Order Management
Spend Visibility
Tactical Asset Management Planning
Warranty Management

The S/4HANA Cloud for core use also covers display use rights and approval use rights for all solution capabilities of GROW with SAP S/4HANA Cloud Public Edition.

SAP S/4HANA Cloud for advanced use

For SAP S/4HANA Cloud for advanced use, Authorized Users (as defined in the GTC) are permitted to use all solution capabilities of GROW with SAP S/4HANA Cloud Public Edition, inclusive of display and approval use rights.

SAP S/4HANA Cloud, Developer Access

For SAP S/4HANA Cloud, Developer Access, Authorized Users (as defined in the GTC) are permitted to access the development tools provided with the SAP S/4HANA Cloud ABAP Environment as part of GROW with SAP S/4HANA Cloud Public Edition.

The Cloud Service includes three systems – one for system set-up and developments, a second for quality testing and a third for productive use. No additional systems are included in the subscription for the Cloud Service.

System

Usage Tier	Maximum RAM (GB)* per system
Up to 60 FUE	Up to 200
Up to 200 FUE	Up to 250
Up to 550 FUE	Up to 350

Up to 1,000 FUE	Up to 512
Up to 2,000 FUE	Up to 1,024
Up to 4,000 FUE	Up to 2,048
Up to 6,000 FUE	Up to 3,072
Above 6000 FUE	Up to 6,144

Additional Terms & Conditions

The following SAP cloud features are included in the Cloud Service as described below ("Cloud Features"). They may only be used in conjunction with the Cloud Service.

(1) The Cloud Service includes use of SAP Cloud Platform, Identity Authentication, which may only be used for Authorized User authentication.

(2) The Cloud Service includes use of SAP Cloud Platform Identity Provisioning.

(3) The Cloud Service includes use of SAP Central Business Configuration ("SAP CBC"). Any disaster recovery capabilities and enhanced disaster recovery services are not applicable to SAP CBC. SAP CBC is only permitted for use with the non-production system set-up and quality testing system.

(4) The Cloud Service includes limited use of SAP Forms as a Service by Adobe. Customer may make up to 2,000,000 Forms Requests per year to SAP Forms as a Service by Adobe for no additional fee. A single Form Request is counted for each document with up to five (5) pages created using this Cloud Feature. The number of Form Requests for a document created with more than five (5) pages is calculated by dividing the total pages of the document by five (5). If the result of the calculation is not a whole number, the remainder shall be counted as a single Form Request. Form Requests for which a number of pages cannot be determined (e.g., digital signature request) are counted as a single Form Request. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.

For the avoidance of doubt, (i) Cloud Features may be provisioned on the SAP Business Technology Platform and in a different data center location from S/4HANA Cloud, (ii) Cloud Features do not include the same service elements that apply to the S/4HANA Cloud and (iii) the Service Level Agreement does not apply to Cloud Features.

Each Cloud Feature is subject to its own supplemental terms, available here: http://www.sap.com/agreements-cloud-supplement (also available from SAP upon request). Where the supplemental terms and the Service Use Description conflict, the Service Use Description shall take precedence.

A subscription to the Cloud Service includes Adobe Livecycle Designer which can be downloaded and installed by the Customer. The System Availability Service Level does not apply to Adobe Livecycle Designer. Customer may only use Adobe Livecycle Designer during the Subscription Term. Adobe Livecycle Designer is not eligible for EU Access.

Central User Administration. Where Customer has multiple systems, Customer shall utilize Central User Administration to monitor and maintain individual user IDs consistently across those systems. Alternatively, Customer shall manually monitor user IDs across its various systems. Customer shall remain within the Usage Metric and volume limitations indicated in the Order Form and any use outside of this scope as a result of duplicated individual user IDs may subject Customer to additional fees.

GROW with SAP S/4HANA Cloud Public Edition, premium (formerly, RISE with SAP S/4HANA Cloud, public edition, premium)

Usage Metric	Full Usage Equivalent (FUE)

Explanation of Usage Metric

Full Use Equivalent is the aggregation method by which Customer may allocate individuals access to the Cloud Service in accordance with the ratios set forth below. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

1 FUE = 0.50 SAP S/4HANA Cloud, Developer Access

1 FUE = 1 SAP S/4HANA Cloud for advanced use

1 FUE = 5 SAP S/4HANA Cloud for core use

1 FUE = 30 SAP S/4HANA Cloud for self-service use

Customer may allocate each FUE to any one of the use package types and may change the allocation during the subscription term. A Full Use Equivalent cannot be divided between or among different use package types.

SAP S/4HANA Cloud for self-service use

For SAP S/4HANA Cloud for self-service use, Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of GROW with SAP S/4HANA Cloud Public Edition:

Asset Fault and Incident Response Management
Available to Promise
Batch Management
Business Process Scheduling
Delivery Management
Discrete Manufacturing
Employee Connectivity
Goods Movement
Grant Reporting
Handling Unit Management
Maintenance Execution
Material Requirements Planning
Physical Inventory
Process Manufacturing
Production Control
Production Execution
Self-Service Requisitioning
Serial Number Management
Service Execution
Time Sheet
Transportation Management
Warehouse Management

The S/4HANA Cloud for self-service use also covers display use rights and approval use rights for all solution capabilities of GROW with SAP S/4HANA Cloud Public Edition.

SAP S/4HANA Cloud for core use

For SAP S/4HANA Cloud for core use, Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of GROW with SAP S/4HANA Cloud Public Edition:

Advanced Warehouse Management
Asset Configuration Management
Asset Costing and Valuation
Asset Data and Information Management
Asset Health Monitoring
Asset Management Resource Planning
Asset Performance Analysis
Budget and Financial Closing and Reporting
Budget Execution
Budget Maintenance

Capacity Planning
Claims, Returns, and Refund Management
Grant Budget Maintenance
Grant Master Data
Grant Posting Control, Overhead, and Cost Sharing
Grants Billing and Receivables
Handover to Manufacturing
Incentive and Commissions Management
In-House Repair
Integrated Product Development
Inventory Analytics and Control
Just-In-Time Manufacturing
Kanban Manufacturing
Manufacturing Analytics
Manufacturing Definition
Master Data Maintenance
Outsourced Manufacturing
Price Management
Product Structure
Production Infrastructure
Production Processes
Production Scheduling
Project Financials Control
Project Logistics Control
Project Management
Purchase Order Processing
Purchasing Rebate Management
Quality Improvement
Quality Inspection
Quality Planning
Real-Time Reporting and Monitoring
Repetitive Manufacturing
Sales Billing
Sales Contract Management
Sales Master Data Management
Sales Monitoring and Analytics
Sales Order Management and Processing
Sales Quotation Management
Sales Rebate Management
Service Contract Management
Service Monitoring and Analytics
Service Order Management
Solution Billing
Solution Business Analytics
Solution Order Management
Spend Visibility
Tactical Asset Management Planning
Warranty Management

The S/4HANA Cloud for core use also covers display use rights and approval use rights for all solution capabilities of GROW with SAP S/4HANA Cloud Public Edition.

SAP S/4HANA Cloud for advanced use

For SAP S/4HANA Cloud for advanced use, Authorized Users (as defined in the GTC) are permitted to use all solution capabilities of GROW with SAP S/4HANA Cloud Public Edition, inclusive of display and approval use rights.

SAP S/4HANA Cloud, Developer Access

For SAP S/4HANA Cloud, Developer Access, Authorized Users (as defined in the GTC) are permitted to access the development tools provided with the SAP S/4HANA Cloud ABAP Environment as part of GROW with SAP S/4HANA Cloud Public Edition.

The Cloud Service includes three systems – one for system set-up and developments, a second for quality testing and a third for productive use. No additional systems are included in the subscription for the Cloud Service.

System

Usage Tier	Maximum RAM (GB)* per system
Up to 60 FUE	Up to 200
Up to 200 FUE	Up to 250
Up to 550 FUE	Up to 350
Up to 1,000 FUE	Up to 512
Up to 2,000 FUE	Up to 1,024
Up to 4,000 FUE	Up to 2,048
Up to 6,000 FUE	Up to 3,072
Above 6000 FUE	Up to 6,144

Additional Terms & Conditions

The following SAP cloud features are included in the Cloud Service as described below ("Cloud Features"). They may only be used in conjunction with the Cloud Service.

(1) The Cloud Service includes use of SAP Cloud Platform, Identity Authentication, which may only be used for Authorized User authentication.

(2) The Cloud Service includes use of SAP Cloud Platform Identity Provisioning.

(3) The Cloud Service includes use of SAP Central Business Configuration ("SAP CBC"). Any disaster recovery capabilities and enhanced disaster recovery services are not applicable to SAP CBC. SAP CBC is only permitted for use with the non-production system set-up and quality testing system.

(4) The Cloud Service includes limited use of SAP Forms as a Service by Adobe. Customer may make up to 2,000,000 Forms Requests per year to SAP Forms as a Service by Adobe for no additional fee. A single Form Request is counted for each document with up to five (5) pages created using this Cloud Feature. The number of Form Requests for a document created with more than five (5) pages is calculated by dividing the total pages of the document by five (5). If the result of the calculation is not a whole number, the remainder shall be counted as a single Form Request. Form Requests for which a number of pages cannot be determined (e.g., digital signature request) are counted as a single Form Request. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.

For the avoidance of doubt, (i) Cloud Features may be provisioned on the SAP Business Technology Platform and in a different data center location from S/4HANA Cloud, (ii) Cloud Features do not include the same service elements that apply to the S/4HANA Cloud and (iii) the Service Level Agreement does not apply to Cloud Features.

Each Cloud Feature is subject to its own supplemental terms, available here:

	http://www.sap.com/agreements-cloud-supplement (also available from SAP upon request). Where the supplemental terms and the Service Use Description conflict, the Service Use Description shall take precedence. A subscription to the Cloud Service includes Adobe Livecycle Designer which can be downloaded and installed by the Customer. The System Availability Service Level does not apply to Adobe Livecycle Designer. Customer may only use Adobe Livecycle Designer during the Subscription Term. Adobe Livecycle Designer is not eligible for EU Access. **Central User Administration**. Where Customer has multiple systems, Customer shall utilize Central User Administration to monitor and maintain individual user IDs consistently across those systems. Alternatively, Customer shall manually monitor user IDs across its various systems. Customer shall remain within the Usage Metric and volume limitations indicated in the Order Form and any use outside of this scope as a result of duplicated individual user IDs may subject Customer to additional fees.

SAP S/4HANA Cloud, Digital Access

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Cloud Service. For this Cloud Service, the types of records that are counted as Documents are set forth below. The Usage Metric entitlement in the Order Form is based on a yearly entitlement. **Sales Document** means**:** (iii) a line item record that represents the material and/or service being sold or quoted; and/or (iv) a record that represents an individual order/release against a scheduling agreement which indicates the material and/or service being sold. **Purchase Document** means**:** (i) a line item record that represent s the material and/or service being ordered or requested; and/or (ii) a record that represents the release against a scheduling agreement which indicates the material and/or service being procured. **Invoice Document** means**:** a line item record that represents the material and/or service being billed. For SAP S/4HANACloud for Digital Access only, an Invoice Document shall also include a line item record that represents a description of the material being purchased, including the material name, number and quantity of the material. **Manufacturing Document** means**:** (i) a record which represents the production -related details associated with manufacturing a material, including: the type, quantity and color of what to produce, when to produce it, where to produce it and/or other distinguishing characteristics; and/or (ii) a record that represents a confirmation which indicates the status of the processing activities associated with manufacturing orders. **Material Document** means: a line item record that represents a specific material being received, issued or transferred to, from or within a storage location or plant. **Quality Management Document** means**:** (i) a record that represents the details of a nonconformance being reported including the information required for problem solving; and/or (ii) a record that represents results of an inspection. For SAP S/4HANACloud for Digital Access only, a Quality Management Document shall also include a record that represents the details of a nonconformance. **Service & Maintenance** Document means: (i) a record that represents the details of work to be performed including the information needed to plan, execute and bill for a service or maintenance request; and/or (ii) a record that represents the details of a problem being reported including the information required for problem solving; and/or (iii) a record that represents the status of the processing associated with service orders and maintenance orders; and/or (iv) a record that represents a claim by a customer for repair or replacement or compensation for under -performance, pursuant to terms in a warranty document. **Financial Document** means**:**

	a record that represents accounting information in a financial journal. **Time Management Document** means**:** (i) a record that represents an employee's time worked and assigned to business related objects; and/or (ii) a record that represents deviations from an employee's assigned work schedule and/or pay rate.
Block size	1000 Documents
Additional Terms & Conditions	Each Document shall count as one (1) Document, except for Material Documents and Financial Documents which shall each count as two tenths (0.2) of a Document. However, where the automated processing in Cloud Service of a Document from one Document Type results in the subsequent creation in the cloud service of one or more additional Documents of different Document Type(s), such additional Documents shall not be counted.

SAP Finance and Supply Chain, additional data

Usage Metric	Gigabyte (GB)
Explanation of Usage Metric	Customer Data in Gigabyte in SAP HANA® is the amount of capacity in the Cloud Service. For this Cloud Service, memory capacity is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. A customer may subscribe to additional Customer Data in SAP HANA® in increments of 10GB per month.
Block size	10 GB

SAP S/4HANA Cloud, memory extension

Usage Metric	Gigabyte (GB)
Explanation of Usage Metric	Gigabyte is the amount of capacity in the Cloud Service. For this Cloud Service, memory capacity is counted. A customer may subscribe to additional SAP HANA database memory in increments of 1GB per month.

SAP S/4HANA Cloud, system extension

Usage Metric	Gigabyte (GB)
Explanation of Usage Metric	Gigabyte is the amount of capacity in the Cloud Service. For this Cloud Service, memory capacity is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. A customer may subscribe to additional SAP HANA database memory in increments of 128GB per month.
Block size	128 GB

SAP S/4HANA Cloud, sandbox tenant

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms and Conditions	The SAP S/4HANA Cloud sandbox tenant may only be used for non-productive testing. . The SLA does not apply to SAP S/4HANA Cloud sandbox tenant. The maximum memory of each Tenant is 150 RAM (GB).

SAP S/4HANA Cloud customer evaluation system

Usage Metric	Flat fee

Explanation of Usage Metric	Flat Fee is a fixed fee for the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	The SAP S/4HANA Cloud customer evaluation system may only be used for non-productive testing of certain Cloud Service add-ons by up to 50 Authorized Users, and Customer may not process any personal data using the SAP S/4HANA Cloud customer evaluation system. The Service Availability SLA does not apply to SAP S/4HANA Cloud customer evaluation system.

SAP S/4HANA Cloud, disaster recovery

Usage Metric	% of Net Recurring Fee
Explanation of Usage Metric	% of Net Recurring Fee is the stated percentage multiplied by the stated net recurring fee. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	Contingent upon express agreement in an Order Form and payment of additional charges, SAP shall provide enhanced disaster recovery services (as further described below).. Enhanced disaster recovery services include (i) Recovery Point Objective (RPO): no more than 15 minutes of data loss; (ii) Recovery Time Objective (RTO): administrator access to data and service restoration within 12 hours; (iii) failover to a functional alternate site with an in-place network, security, storage and a complement of basic replacement servers and (iv) standby production databases maintained at remote site with near-real time asynchronous replication. Other Cloud Services subscribed under the same Order Form are not entitled to this Enhanced Option. SAP S/4HANA Cloud, disaster recovery is only permitted for use with the production system.

ADD-ON PACKAGES

SAP S/4HANA Asset Management for resource Scheduling

Usage Metric	Resource
Explanation of Usage Metric	Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for receivables management

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for cash management

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for contract accounting and invoicing

Usage Metric	Revenue and Expense

Explanation of Usage Metric	Revenue and Expense is the total amount of revenue and expenses processed via the Cloud Service. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	€ 50 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA Cloud for contract and lease management

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100

SAP S/4HANA Cloud for treasury and risk management

Usage Metric	Assets Under Management
Explanation of Usage Metric	Assets Under Management is the total value of all assets managed via the Cloud Service. For this cloud Service the total amount of all treasury positions is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100.000.000
Maximum Block Size	5000

SAP S/4HANA Cloud for financial asset management

Usage Metric	Assets Under Management
Explanation of Usage Metric	Assets Under Management is the total value of all assets managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100.000.000

SAP S/4HANA Cloud for advanced payment management

Usage Metric	Transaction
Explanation of Usage Metric	Transaction is any message, job, action, response, and/or task processed via the Cloud Service. For this Cloud Service, the total number of payment items in a payment order are counted. The Usage Metric entitlement in the Order Form is based on a monthly entitlement.
Block size	1000
Maximum Block Size	5000
Additional Terms & Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud for advanced variant configuration

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP Project and Resource Management

Usage Metric	Full Use Equivalent (FUE)
Explanation of Usage Metric	Full Use Equivalent is the aggregation method by which Customer may allocate individuals access to the Cloud Service in accordance with the ratios set forth below. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. The quantity of Users is based on the number of FUEs as indicated in a Customer's Order Form. Customer may allocate each FUE User to any one of the use packages, and may change the allocation during the Subscription Term. An FUE cannot be divided between or among different use packages. 1 FUE = 1 SAP Project and Resource Management Professional Use 1 FUE = 10 SAP Project and Resource Management Standard Use 1 FUE = 30 SAP Project and Resource Management Self Service Use Storage entitlement based on Usage Tier

Usage tier	**Include storage based on GB**
1-100 FUE	50
101-500 FUE	300
501-2,000 FUE	1,200
2,001-3,000 FUE	2,400
3,001-5,000 FUE	3,800
Above 5,001 FUE	6,000

Additional Terms & Conditions

The individual use packages provided by the Cloud Service is described in the following

SAP Project and Resource Management Professional – Users who are assigned to this usage package have unrestricted access to the entire functional scope of the Cloud Service

SAP Project and Resource Management Standard Use – Users who are assigned to this usage package are allowed to use following solution capabilities

Project Management

- Issue Management (Problems, Risks, Changes)
- Task Management
- Import project plans via files
- Manage Digital Twin Objects (3D Visualization requires additional subscription to SAP Enterprise Product Development cloud service)
- Project Document Collaboration (Storage capacity included in Document Collaboration is specified per tier, additional storage can be purchased in addition)

Resource Management

- Create and review Resource Requests
- Manage Skills & View assignments

SAP Project and Resource Management Self Service Use – Users who are assigned to this usage package are allowed to use following solution capability

- Manage owns skills in resource profile
- View own project assignments

SAP Project and Resource Management, additional storage

Usage Metric	Gigabyte

Explanation of Usage Metric	Gigabyte is the amount of capacity of additional document storage that can be used in document collaboration capabilities available in SAP Project and Resource Management. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100

SAP S/4HANA Cloud for group reporting

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Cloud Service. For this Cloud Service, the total number of entities (entities correspond to the consolidation unit) are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	25

SAP Document and Reporting Compliance for S/4HANA Cloud

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Cloud Service. For this Cloud Service, each company code and country combination is counted as an individual object. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for product compliance

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Cloud Service. For this Cloud Service, Documents are sales orders, outbound deliveries, purchase orders, production orders, transportation orders, and compliance document output request items and are counted at the line-item level. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	100,000
Additional Terms & Conditions	In addition to the hosted portion of the Cloud Service, SAP makes available for download by Customer the SAP S/4HANA Cloud for product compliance application for the Cloud Service (the "Add-On Application"). The Add-On Application may only be used to integrate the Cloud Service with the on-premise Customer environment and may only be used by Authorized Users. The Add-On Application may not be modified or altered in any way except by SAP.The Add-On Application is part of the Cloud Service. Customer shall be responsible for the physical security of the Add-On Application and the System Availability SLA does not apply. Customer is responsible for the installation and operation of the Add-On Application, including any updates made available by SAP. SAP support and maintenance policies apply to the Add-On Application in addition to the support policy referenced in the Order Form, and can be found at https://launchpad.support.sap.com/#/notes/2658835 (made available upon Customer Request). The Add-On Application may not be used to connect SAP S/4HANA Cloud for product compliance to a third-party database licensed from SAP under a run-time license. Customer must license a full-use license from the applicable database vendor to use the Integration Application to replicate data from such database into SAP S/4HANA Cloud for product compliance.

SAP S/4HANA for Procurement Planning

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for upstream contracts management

Usage Metric	Spend
Explanation of Usage Metric	For this Cloud Service, total annual spend related to all joint ventures managed is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	37,500,000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud for upstream oil and gas

Usage Metric	Barrel of Oil Equivalent per Day (BOEPD)
Explanation of Usage Metric	Barrel of Oil Equivalent per Day (BOEPD) is a unit of measure used in the oil and gas industry that allows aggregating the produced, scheduled or sold quantities of hydrocarbons from both conventional and unconventional sources, which are managed by the Cloud Service in a contract year. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.
Block size	10,000

SAP S/4HANA Cloud for upstream oil and gas revenue management

Usage Metric	Ton
Explanation of Usage Metric	Ton is a measure of total weight, in 1,000 kilogram units, of goods managed via the Cloud Service. For this Cloud Service, tons per day of hydrocarbos and other bulk materials from both conventional and unconventional sources produced, scheduled, shipped, or sold are counted.The Usage Metric entitlement in the Order Form is based on a daily entitlement
Block size	1000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud for advanced ATP

Usage Metric	Cost of Goods
Explanation of Usage Metric	Cost of Goods is all expenses associated with the production and/or procurement of goods processed via the Cloud Service. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	€ 175 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA Cloud for enterprise contract management

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

Additional Terms & Conditions	EU Access is not available for the Cloud Service. All “Legal Transactions” in status 'On Track', 'Pending’, 'Open Issues’ are counted as Records

SAP S/4HANA Cloud for central procurement

Usage Metric	Spend
Explanation of Usage Metric	Spend is the total expenditures processed via the Cloud Service. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	€ 1 million (converted to local currency using SAP standard exchange rates)
Additional Terms & Conditions	In addition to the hosted portion of the Cloud Service, SAP makes available for download by Customer the SAP S/4HANA Cloud for central procurement add-on application for the Cloud Service (the “Add-On Application”). The Add-On Application may only be used to integrate the Cloud Service with the on-premise Customer environment and may only be used by Authorized Users. The Add-On Application may not be modified or altered in any way except by SAP. The Add-On Application is part of the Cloud Service. Customer shall be responsible for the physical security of the Add-On Application and the System Availability SLA does not apply. Customer is responsible for the installation and operation of the Add-On Application, including any updates made available by SAP. SAP support and maintenance policies apply to the Add-On Application in addition to the support policy referenced in the Order Form, and can be found at Note 2518105 (made available upon Customer Request).

SAP Advanced Financial Closing

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Cloud Service. For this Cloud Service, entities are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	25

SAP Advanced Financial Closing, test tenant

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	The SAP Advanced Financial Closing, test tenant may only be used for non-productive testing The SLA does not apply to SAP Advanced Financial Closing, test tenant.

SAP S/4HANA Cloud for intelligent accounting automation

Usage Metric	Transaction

Explanation of Usage Metric	Transaction is any message, job, action, response, and/or task processed via the Cloud Service. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	10,000

SAP S/4HANA Cloud for EHS environment management

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. For this cloud service unique EHS locations are counted. EHS locations are central master data objects identifying a real place, virtual space or object organized in a hierarchy to represent where a location exists spatially or functionally in a company. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for EHS workplace safety

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1,000

SAP S/4HANA Cloud, test data refresh

Usage Metric	Flat Fee
Explanation of Usage Metric	Flat Fee is a fixed fee for the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Additional Terms & Conditions	Refer to the Supplement for GROW with SAP S/4HANA Cloud for additional terms and conditions pertaining to SAP S/4HANA Cloud, test data refresh.

SAP S/4HANA for supplier quotation and price renegotiation

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP S/4HANA Cloud for retail, fashion and vertical business

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Cloud Service. For this Cloud Service, documents are purchase orders, sales orders, production orders and point-of-sale billing documents. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	12,000

SAP S/4HANA Cloud for asset retirement obligations

Usage Metric	Spend
Explanation of Usage Metric	For this Cloud Service, the future value of the cost estimations, for every active asset retirement obligation, is counted. If the Customer is using more than one accounting principle, the maximum of these values will be used. Unless otherwise indicated herein, the Usage Metric entitlement in the Order

	Form is retained throughout the Subscription Term.
Block size	100,000,000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP S/4HANA Cloud for field equipment and material logistics planning and execution

Usage Metric	Transactions
Explanation of Usage Metric	For this Cloud Service, field equipment and material supply and return transactions are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	10,000
Additional Terms and Conditions	There is no additional fee for Customer's use in excess of the Maximum Block Size, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

SAP Green Ledger

Usage Metric	Record
Explanation of Usage Metric	Record is each individual data object managed via the Cloud Service. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	10,000