SAP ERP, private cloud edition, tailored option
Service Description Guide

General

This Service Description Guide applies only to the SAP ERP, priv ed, tailored op services to which Customer is subscribed. Any documents referenced herein are available upon request. For the avoidance of doubt, all non-productive development ("DEV"), testing, and quality assurance ("QA") may only be conducted in non-production environments.

SAP reserves the right to reasonably limit the use of the services set forth in the Roles and Responsibilities Documentation (made available to you upon request or on the SAP website) initiated via a service request if Customer's use is unreasonably excessive. If any such limitation is imposed, Customer's usage shall be reviewed and assessed with Customer.

The Subscription Software to which Customer is subscribed is subject to the Release Strategy, available at https://support.sap.com/releasestrategy. Customers must use a version or release of the Subscription Software, which is covered by Mainstream Maintenance or Extended Maintenance, if applicable. Customer acknowledges and agrees that certain versions or releases of the Subscription Software may only be available until an earlier date than 2030 or even 2027. Details on availability and support of such versions or releases are included and updated as per the Release Strategy.

For actively renewing subscriptions to the Cloud Service, the then-current SDG will apply to all Subscription Software in the Order Form. If there is no product entry for a Subscription Software in such SDG, then the version of the SDG that applies is the version that was in effect at the time Customer originally subscribed to such Subscription Software.

This Service Description Guide was last updated on March 9, 2026. It is effective between Customer and SAP as of the effective date of the ordering document.

SAP HANA Runtime

SAP HANA, runtime is a runtime database licensed for use with certain SAP ERP, priv ed, tailored op packages ("HANA Runtime"). All SAP ERP, priv ed, tailored op packages licensed with HANA Runtime are subject to the following terms. HANA Runtime and the additional Subscription Software components included in HANA Runtime may only be used in conjunction with Customer's use of SAP ERP, priv ed, tailored op packages. HANA Runtime includes the limited use of the following additional Subscription Software components as set forth herein: (i) SAP HANA Platform; (ii) SAP ASE database; (iii) SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud; (iv) SAP HANA Rules Framework; (v) SAP HANA, data privacy option; (vi) SAP HANA, predictive option; (vii) SAP HANA, spatial and graph option; (viii) SAP HANA, search and text option; (ix) SAP HANA, Smart Data Quality ("SDQ"); (x) SAP Smart Data Integration ("SDI"); and (xi) SAP HANA, native storage extension.

SAP HANA Platform includes the HANA Studio, Cockpit and Web IDE components. All data modeling, distribution, creation and extension of data structures, including tables and virtual tables via Smart Data Access used in HANA Runtime must be performed via the SAP ERP, priv ed, tailored op Cloud Service. Data Access used in HANA Runtime must be performed via the SAP ERP, priv ed, tailored op Cloud Service. Use of SDI is limited solely to loading data into HANA Runtime or the SAP ERP, priv ed, tailored op Cloud Service. Data may be loaded from an appropriately licensed Data Source via SDI or via SAP ERP, priv ed, tailored op Cloud Service interfaces. SDI may also be used with Smart Data Access in a data federation scenario. Notwithstanding anything to the contrary, data may not be distributed from one SAP ERP, priv ed, tailored op package to another at the HANA database level.

SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud includes a runtime license of SAP IQ. Use of SAP IQ is limited solely for use with SAP BW NetWeaver Cloud, private ed, tailored option or SAP BW/4HANA Cloud, private ed, tailored option. This runtime license of SAP IQ is also available for use as a cold store for data tiering optimization in SAP BW/4HANA Cloud.

Customer may export data, using licensed SAP tools, to be used solely within one or more of the following: (i) SAP HANA, enterprise edition; (ii) SAP HANA, standard edition; (iii) SAP Cloud Platform, SAP HANA service; (iv) SAP HANA Cloud; (v) SAP HANA, EE Cloud; and/or (vi) SAP Datasphere.

Use of the SAP HANA Studio, Cockpit, Web IDE components, and SAP Business Application Studio (BAS) is limited solely to administering, monitoring and creating custom views for the HANA Runtime database instance. All reporting must be performed via the SAP ERP, priv ed, tailored op Cloud Service or via custom views created using HANA Studio, Web IDE, or BAS. Such custom views may be accessed by SAP business intelligence ("SAP BI") tools.

HANA Runtime includes the optional, limited use of the following on-premise components: SAP Data Integrator ("DI") and SAP Landscape Transformation replication server ("SLT"). Use of DI and SLT is limited solely to loading data into HANA Runtime or the SAP ERP, priv ed, tailored op Cloud Service.

SAP HANA Runtime for BW

SAP HANA, runtime for SAP BW is a runtime database licensed for use with SAP BW/4HANA Cloud, priv ed, tailored op and SAP BW NetWeaver Cloud, priv ed, tailored op packages ("HANA Runtime for BW"). SAP BW/4HANA Cloud, priv ed, tailored op and SAP BW NetWeaver Cloud, priv ed, tailored op packages licensed with HANA Runtime for BW are subject to the following terms. HANA Runtime for BW and the additional Subscription Software components included in HANA Runtime for BW may only be used in conjunction with Customer's use of SAP BW/4HANA Cloud, priv ed, tailored op and/or SAP BW NetWeaver Cloud, priv ed, tailored op packages.

HANA Runtime for BW includes the limited use of the following additional Subscription Software components as set forth herein:

(i) SAP HANA Platform;

(ii) SAP HANA Rules Framework;

(iii) SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud;

(iv) SAP HANA, native storage extension.

SAP HANA Platform includes the HANA Studio, Cockpit and Web IDE components. All data modeling, distribution, creation in-house and extension of data structures, including tables and virtual tables via Smart Data Access used in HANA Runtime for BW must be performed via the SAP BW/4HANA Cloud, priv ed, tailored op or SAP BW NetWeaver Cloud, priv ed, tailored op Cloud Service.

SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud includes a runtime license of SAP IQ. Use of SAP IQ is limited solely for use with SAP BW NetWeaver Cloud, private ed, tailored option or SAP BW/4HANA Cloud, private ed, tailored option. This runtime license of SAP IQ is also available for use as a cold store for data tiering optimization in SAP BW/4HANA Cloud.

Customer may export data, using licensed SAP tools, to be used solely within one or more of the following:

(i) SAP HANA, enterprise edition;
(ii) SAP HANA, standard edition;
(iii) SAP Cloud Platform, SAP HANA service;
(iv) SAP HANA Cloud;
(v) SAP HANA, EE Cloud; and/or
(vi) SAP Datasphere.

Use of the SAP HANA Studio, Cockpit, Web IDE components, and SAP Business Application Studio (BAS) is limited solely to administering, monitoring and creating custom views for the HANA Runtime for BW database instance. All reporting must be performed via the SAP S/4HANA Cloud, priv ed, tailored op Cloud Service or via custom views created using HANA Studio, Web IDE, or BAS. Such custom views may be accessed by SAP business intelligence ("SAP BI") tools.

CORE

SAP ERP, priv ed, tailored op

Usage Metric	Full Use Equivalent (FUE)
Explanation of Usage Metric	Full Use Equivalent is the aggregation method by which Customer may allocate individuals access to the Subscription Software in accordance with the ratios set forth below. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. 1 FUE = 0.50 SAP ERP, Developer Access 1 FUE = 1 SAP ERP Cloud for advanced use 1 FUE = 5 SAP ERP Cloud for core use 1 FUE = 30 SAP ERP Cloud for self-service use Customer may allocate each FUE to any one of the use types and may change the allocation during the subscription term. A Full Usage Equivalent cannot be divided between or among different use types. **ERP Cloud for self-service use** For ERP Cloud for self-service use, Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of SAP ERP, priv ed, tailored op:

Maintenance Execution (ERP)
Maintenance Demand Processing (ERP)
Travel management (ERP)
Time Sheet (ERP)
Organizational Structure Management (ERP)
Material requirements planning (ERP)
Production Execution (ERP)
Production Control (ERP)
Self-Service Requisitioning
Goods Movement (ERP)
Delivery Management (ERP)
Physical Inventory
Warehouse Management (ERP)
Transportation Management (ERP)
Available to Promise (ERP)
Batch Management (ERP)
Serial Number Management (ERP)
Handling Unit Management (ERP)

The ERP Cloud for self-service use also covers display use rights and approval use rights for all solution capabilities of ERP, priv ed, tailored op.

ERP Cloud for core use

For ERP Cloud for core use, Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of SAP ERP, priv ed, tailored op:

Maintenance Planning (ERP)
Maintenance Execution (ERP)
Maintenance Demand Processing (ERP)
Travel management (ERP)
Time Sheet (ERP)
Organizational Structure Management (ERP)
Sales and Operations Production Planning (ERP)

Material requirements planning (ERP)
Capacity Planning
Production BOM Management
Recipe/Routing Management
Production Execution (ERP)
Just-In-Time Processing (ERP)
Kanban
Production Control (ERP)
Repetitive Manufacturing (ERP)
Subcontracting (ERP)
External Processing (ERP)
Quality Planning (ERP)
Quality Improvement (ERP)
Quality Inspection (ERP)
Product Development Foundation (ERP)
Project Financials Control (ERP)
Project Logistics Control (ERP)
Variant Configuration (ERP)
Foreign Trade (ERP)
Claims, Returns and Refund Management (ERP)
Price Management (ERP)
Sales Quotation Management (ERP)
Sales Rebates Management (ERP)
Sales Monitoring and Analytics (ERP)
Sales Master Data Management (ERP)
Sales Contract Management (ERP)
Sales Order Management and Processing
Sales Billing (ERP)
In-House Repair (ERP)
Complaints management (ERP)
Service Parts Warehousing (ERP)
Warranty Management (ERP)
Service Contract Management (ERP)
Service Request Management (ERP)
Service Order Management (ERP)
Service Fulfillment (ERP)
Service Billing (ERP)
Self-Service Requisitioning
Goods Movement (ERP)
Delivery Management (ERP)
Inventory Analytics and Control (ERP)
Returnable Packaging Logistics
Empties Management
Physical Inventory

Warehouse Management (ERP)
Transportation Management (ERP)
Available to Promise (ERP)
Batch Management (ERP)
Serial Number Management (ERP)
Handling Unit Management (ERP)

The ERP Cloud for core use also covers display use rights and approval use rights for all solution capabilities of ERP, priv ed, tailored op.

ERP Cloud for advanced use
For ERP Cloud for advanced use, Authorized Users (as defined in the GTC) are permitted to use all solution capabilities of SAP ERP, priv ed, tailored op, inclusive of display and approval use rights.

SAP Developer Access

Use is allowed by the number of individuals included in the licensed level (usage metric limitation) who are authorized to access the development tools provided with the licensed ERP Enterprise Management Software for the purpose of making ABAP Addons to any ERP Cloud, priv ed, tailored op packages.

Block size

1 FUE

Additional Terms & Conditions

SAP ERP, priv ed, tailored op includes includes use rights to the following software components, subject to infrastructure being licensed separately:
SAP Cloud Connector (installed on a separate server, available on customer request),
SAP Data Services Agent (installed on a separate server, available on customer request)*,
SAP Web Dispatcher (installed on a separate server)
SAP Data Provisioning Agent (installed on a separate server, available on customer request).
SAP Analytics Cloud Agent (installed on a separate server, available on customer request).*

**Customer is required to obtain a subscription to the associated SAP* Subscription Software*

Cloud Feature(s)[1]. SAP ERP Cloud, priv ed, tailored op includes limited use of the following Cloud Feature(s), which may only be used in conjunction with the Cloud Service, subject to the infrastructure being licensed separately:

For the avoidance of doubt, (i) Cloud Features are provisioned on the SAP Cloud Platform or other multi-tenant cloud platform in a separate cloud instance/environment and in a different data center location, from ERP, priv ed, tailored op Systems, (ii) Cloud Features do not include the same service elements that apply to the ERP, priv ed, tailored op Systems and (iii) the Service Level Agreement does not apply to Cloud Features.

Additionally, this package includes SAP NetWeaver.

Central User Administration. Where Customer has multiple systems, Customer shall utilize Central User Administration to monitor and maintain individual user IDs consistently across those systems. Alternatively, Customer shall manually monitor user IDs across its various systems. Customer shall remain within the Usage Metric and volume limitations indicated in the Order Form and any use outside of this scope as a result of duplicated individual user IDs may subject Customer to additional fees.

Single Sign-On:

[1] This section on Cloud Features applies only if Customer has subscribed to Bundled Cloud Services.

	ERP, priv ed, tailored op supports authentication/single sign-on features integrated with the Customer's existing Microsoft Active Directory. If the Customer is using SAP GUI, Secure Login Client has to be activated for use with SAP GUI to enable the integration.

SAP ERP, Digital Access, priv ed, tailored op

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Cloud Service. For this Cloud Service, the types of records that are counted as Documents are set forth below. The Usage Metric entitlement in the Order Form is based on a yearly entitlement. **Sales Document** means**:** (i) a line item record that represents the material and/or service being sold or quoted; and/or (ii) a record that represents an individual order/release against a scheduling agreement which indicates the material and/or service being sold. **Purchase Document** means**:** (i) a line item record that represents the material and/or service being ordered or requested; and/or (ii) a record that represents the release against a scheduling agreement which indicates the material and/or service being procured. **Invoice Document** means**:** a line item record that represents the material and/or service being billed. For SAP ERP Cloud, Digital Access only, an Invoice Document shall also include a line item record that represents a description of the material being purchased, including the material name, number and quantity of the material. **Manufacturing Document is:** (i) a record which represents the production-related details associated with manufacturing a material, including: the type, quantity and color of what to produce, when to produce it, where to produce it and/or other distinguishing characteristics; and/or (ii) a record that represents a confirmation which indicates the status of the processing activities associated with manufacturing orders. **Material Document** means: a line item record that represents a specific material being received, issued or transferred to, from or within a storage location or plant. **Quality Management Document** means**:** (i) a record that represents the details of a nonconformance being reported including the information required for problem solving; and/or (ii) a record that represents results of an inspection. For SAP ERP Cloud Digital Access edition only, a Quality Management Document shall also include a record that represents the details of a nonconformance. **Service & Maintenance Document** means: (i) a record that represents the details of work to be performed including the information needed to plan, execute and bill for a service or maintenance request; and/or (ii) a record that represents the details of a problem being reported including the information required for problem solving; and/or (iii) a record that represents the status of the processing associated with service orders and maintenance orders; and/or (iv) a record that represents a claim by a customer for repair or replacement or compensation for under - performance, pursuant to terms in a warranty document. **Financial Document** means a record that represents accounting information in a financial journal **Time Management Document** means**:** (i) a record that represents an employee's time worked and assigned to business related objects; and/or (ii) a record that represents deviations from an employee's assigned work schedule and/or pay rate.
Block size	1000
Additional Terms and Conditions	This Service grants (a) humans a right to use SAP ERP for Enterprise Management, priv ed, tailored op ("SAP ERP Cloud, priv ed, tailored op") through Non-SAP Application(s) that is/are directly integrated to SAP ERP Cloud, priv ed, tailored op without the need to be licensed as a "FUE" (b) non-humans (e.g. bots, sensors, chips, devices, etc.)a license to Use SAP ERP Cloud, priv ed, tailored op directly or through

	Non-SAP Application(s) that is/are directly integrated to SAP ERP Cloud, priv ed, tailored op and without the need to be licensed as a FUE. Solely for purposes of SAP ERP Digital Access: • SAP ERP Cloud, priv ed, tailored op shall not include SAP Business Warehouse Software. • "**Non-SAP Application(s)"** means: (a) any technologies for which Customer has secured an appropriate license from an entity other than SAP, SAP SE, and/or any of its/their subsidiaries and/or distributors (excluding when used solely as a Connectivity App between an SAP Application and SAP ERP Cloud, priv ed, tailored op and further excluding when used as a User Interface for SAP ERP Cloud, priv ed, tailored op); and/or (b) SAP Technology Solutions. • "**User Interface(s)**" means any technology that (a) Customer owns and/or for which Customer has secured appropriate rights to use and (b) is used to develop/manage user interaction features and characteristics for SAP ERP Cloud, priv ed, tailored op. For the avoidance of doubt, User Interfaces for SAP ERP Cloud, priv ed, tailored op shall be deemed part of SAP ERP Cloud, priv ed, tailored op and therefore require human users using SAP ERP Cloud, priv ed, tailored op via such User Interfaces to have a "Named User" and/or "User" license for SAP ERP Cloud, priv ed, tailored op, as applicable. • "**SAP Technology Solution(s**)" means SAP NetWeaver Foundation for Third Party Applications, SAP Business Technology Platform (excluding when used solely as a Connectivity App between an SAP Application and SAP ERP Cloud, priv ed, tailored op), SAP Signavio Solutions and SAP Process Insights [including any renamed and/or successor versions of any of the foregoing made generally available by SAP (if any)]. • "**Connectivity App(s)**" means any integration technology whose primary function is to directly connect disparate applications to enable the direct communication and/or management of data between such disparate applications by/through such integration technology. • "**SAP Application(s)"** means all Packages (i.e. all Software and Third-Party Software) licensed under an SAP agreement and/or SAP Cloud Services for which Customer has a valid subscription, excluding SAP Technology Solutions and all database Packages. All Digital Access of SAP ERP Cloud, priv ed, tailored op will be subscribed based exclusively upon the number of Documents created annually by such Digital Access of SAP ERP Cloud, priv ed, tailored op. Each Document shall count as one (1) Document, except for Material Documents and Financial Documents which shall each count as two tenths (0.2) of a Document. However, where the automated processing in SAP ERP Cloud, priv ed, tailored op of a Document from one Document Type results in the subsequent creation in SAP ERP Cloud, priv ed, tailored op of one or more additional Documents of different Document Type(s), such additional Documents shall not be counted. Where a Non-SAP Application is connected to SAP ERP Cloud, priv ed, tailored op via a Connectivity App, such Non-SAP Application is still deemed directly integrated to SAP ERP Cloud, priv ed, tailored op for purposes of this provision. Any humans and/or non-humans Using SAP ERP Cloud, priv ed, tailored op through application(s) that is/are integrated to a Non-SAP Application that is directly integrated to SAP ERP Cloud, priv ed, tailored op do not need to be licensed as a "FUE".

SAP ERP for Application Interface Framework, priv ed, tailored op

Usage Metric	Transaction
Explanation of Usage Metric	Transaction is any message, job, action, response, and/or task processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	1,000,000

SAP HANA, EE Cloud, priv ed, tailored op

Usage Metric	Gigabyte
Explanation of Usage Metric	Gigabyte is the amount of capacity in the Subscription Software. For this Subscription Software, memory capacity is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

Block size	256
Additional Terms & Conditions	SAP HANA, EE Cloud, priv ed, tailored op ("HANA Enterprise") is an SAP HANA database. Required number of blocks is based on system size. **"Data Sources"** means any software product(s) and/or database instance(s) for which a user has secured an appropriate license. HANA Enterprise may be used with an unlimited number of Data Sources, subject to the applicable usage metric limitation. HANA Enterprise includes the following Runtime Software: (1) SAP HANA Operation Process Intelligence (2) SAP HANA, information management option (3) SAP HANA, data privacy option (4) SAP HANA, spatial and graph option (5) SAP HANA, predictive option (6) SAP HANA, search and text option (7) SAP HANA native storage extension (Use of HANA Native Storage Extension Buffer Cache component is subject to the applicable usage metric limitation) (8) SAP ASE database (9) SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud A user may use Smart Data Access to query data from any data sources, provided a user's subscription to HANA Enterprise has been appropriately sized for all such data that is queried and joined with other data sources via Smart Data Access. SAP ASE database is a runtime database limited solely for use with SAP S/4HANA Cloud, private edition, tailored option packages. SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud includes a runtime license of SAP IQ. Use of SAP IQ is limited solely for use with SAP BW NetWeaver Cloud, private ed, tailored option or SAP BW/4HANA Cloud, private ed, tailored option. This runtime license of SAP IQ is also available for use as a cold store for data tiering optimization in SAP BW/4HANA Cloud. SAP HANA, information management option includes SAP HANA Smart Data Integration and Smart Data Quality. Use of SAP HANA, data privacy option is limited solely to the SAP HANA Data Masking Engine, SAP HANA Data Anonymization Engine, Column Encryption, and Shared SAP Business Application Authorizations. Use of SAP HANA, predictive option is limited solely to the HANA PAL/R engine, Automated Predictive Library (APL), and TensorFlow integration. Use of SAP HANA, search and text option is limited solely to the SAP HANA Search Engine and Text Analysis Engine. Use of SAP HANA, spatial and graph option is limited solely to the SAP HANA Spatial Engine and Graph Engine.

SAP ERP, limited runtime edition priv ed, tailored op

Usage Metric	Flat Fee
Explanation of Usage Metric	Flat fees are fixed package license fees for the Subscription Software.
Block size	1
Additional Term and Conditions	May only be used to the extent necessary to operate other Subscription Software licensed by Customer under the Agreement, provided SAP Documentation indicates such other Subscription Software e technically requires the functions of SAP ERP, limited runtime edition priv ed tailored op in order to operate such other Subscription Software. Use of SAP ERP, limited runtime edition priv ed tailored op does not require a Named User license.

	SAP ERP, limited runtime edition priv ed tailored option is only available to S/4HANA Software Customers.

SAP ERP Foundation Starter priv ed, tailored op

Usage Metric	SAP ERP Foundation Starter
Explanation of Usage Metric	SAP ERP Foundation Starter comprises SAP ERP and five (5) SAP Professional Users.
Block size	1

HIGHER EDUCATION AND RESEARCH

SAP Educational Services for Higher Education and Research, priv ed, tailored op

Usage Metric	Students
Explanation of Usage Metric	Students are defined as: a) full-time registered students e.g. students who are registered for a full course load for the current academic year at the institution; and/or. b) equivalents of full-time registered students (for example, a part-time student could represent a fraction of a full-time student).
Block size	1

FINANCE

SAP Document and Reporting Compliance, priv ed, tailored op

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	10,000

SAP Add-on for Polish SAF-T regulatory requirements, priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	For this Subscription Software, each company code and country combination is counted as an individual object. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	5

SAP Global Trade Services, edition for HANA, private cloud edition, tailored option

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP ERP for financial shared service framework, priv ed, tailored op

Usage Metric	Transaction

Explanation of Usage Metric	Transaction is any message, job, action, response, and/or task processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	10,000

SAP ERP for Real Estate Management , priv ed, tailored op, residential property management option

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, rental units are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1000

SAP ERP for access control, priv ed, tailored op

Usage Metric	Resource
Explanation of Usage Metric	Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100

SAP ERP for business integrity screening, priv ed, tailored op

Usage Metric	Revenue
Explanation of Usage Metric	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Subscription Software is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
Block size	€100 million (converted to local currency using SAP standard exchange rates)
Additional Terms & Conditions	Customer is allowed to create new tables and new views (database views, analytical views, projection views, attribute views, calculation views, etc.) on the database as long as they are used in the context of the SAP Business Integrity Screening for ERP, private cloud edition solution (e.g. to setup rules which access these tables/views).

SAP ERP for contract accounting and invoicing, priv ed, tailored op

Usage Metric	Revenue And Expense
Explanation of Usage Metric	Revenue and Expense is the total amount of revenue and expenses processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	€50 million (converted to local currency using SAP standard exchange rates)

SAP Extended Single Sign-on, priv ed, tailored op

Usage Metric	Flat Fee
Explanation of Usage Metric	Flat Fee is a fixed fee for the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Process Control, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Risk Management, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Audit Management, priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software.
Block size	1

SAP Electronic Invoicing f. Brazil (NFE - Inbound) priv ed, tailored op

Usage Metric	Spend Volumes
Explanation of Usage Metric	Spend volumes are the company's annual expenditures for the procurement of all direct and indirect goods and services. For SAP Electronic Invoicing for Brazil (NFE-Inbound), only Spend Volumes in Brazil are to be considered. For Public Sector entities, Public Sector Spend Budgets may be used instead. Public sector spend budget is the figure, published annually, that documents an organization's procurement budget for all direct and indirect goods and services.
Block size	520,000 € (converted to local currency using SAP standard exchange rates)
Additional Term and Conditions	Includes SAP BusinessObjects Enterprise as Runtime Software. Includes SAP Crystal Reports, SAP BusinessObjects Enterprise as Runtime Software.

	Includes Runtime Software of SAP Lumira Server which excludes the following rights: (a) Creation of a new Lumira document using Lumira Server and; (b) Modification of existing Lumira documents using Lumira Server

SAP Electronic Invoicing f. Brazil (NFE - Outbound) priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	Revenues are the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. For SAP Customer Experience branded products, Revenue is the calculation of Licensee's and its Affiliates total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12 month period, less VAT, delivery and any returns. For Insurance, Revenue are the same as "Premiums" For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management" For Other Banks, Revenues are the sum of Licensee's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Licensee's Income Statement. For Public Sector, Revenues are the same as "Total Annual Budgets" For SAP Electronic Invoicing for Brazil (NFE), only the revenues generated by the company or legal entity located in Brazil need to be considered.
Block size	€7.8 million (converted to local currency using SAP standard exchange rates)
Additional Term and Conditions	Includes SAP BusinessObjects Enterprise as Runtime Software. Includes SAP Crystal Reports, SAP BusinessObjects Enterprise as Runtime Software. Includes Runtime Software of SAP Lumira Server which excludes the following rights: (a) Creation of a new Lumira document using Lumira Server and; (b) Modification of existing Lumira documents using Lumira Server

SAP Disclosure Management, professional edition priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. For SAP Business Intelligence (BI), there is no license limit on the number of processors or servers used. Users are identified at logon and do not consume a Concurrent Session license. Concurrent Session licenses and Users can be purchased in combination for a Deployment. Licensee may not utilize any program or system to cache or queue report requests. SAP BI users may be entered into the SAP NetWeaver BW system for the purposes of maintaining security. This metric does not replace the overall SAP Named User licensing requirement. For SAP Contact Center, Users represent agents and/or supervisors who work in a contact center environment and handle incoming contacts through multiple communication e-channels (such as email, chat, SMS and fax) and/or use supervisor tools to supervise contact center agents with e-channel user capability. In the context of voice-channel, Users represent agents who work in a contact center environment and handle incoming contacts through voice channel and office telephony only or handle outbound campaign calls only. In addition, each port in Interactive Voice Recognition system is also considered a User and should be counted as additional Users. For SAP Digital Asset Management by OpenText, limited access option Users are limited to search, browse, view and download assets. For SAP Identity Management and SAP Single Sign-On, Users are individuals whose credentials and/or user information is managed by the functionality of the Subscription Software. For

	SAP Real Estate Management, Users are individuals who manage office, retail and industrial properties and similar portfolios. It is applied for both owned and operated space, and includes commercial as well as corporate real estate management.
Block size	1

SAP Enterprise Threat Detection priv ed, tailored op

Usage Metric	Monitored Users
Explanation of Usage Metric	Users, monitored are employees, contract workers or other individuals whose credentials, permissions, privileges and/or other user information will be monitored, protected or evaluated by the Subscription Software, or are authorized to use the reporting console. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Identity Management, priv ed, tailored op

Usage Metric	Monitored Individuals
Explanation of Usage Metric	Monitored Individuals are unique individuals being managed by the Subscription Software or who use the reporting console of the Subscription Software.
Block size	100

SAP Tax Declaration Framework for Brazil priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, each company code and country combination is counted as an individual object. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

EXTENDED SUPPLY CHAIN

SAP Engineering Control Center for ERP, priv ed, tailored op, professional edition

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Convergent Mediation by DigitalRoute Cloud, priv ed, tailored op

Usage Metric	Revenue And Expense
Explanation of Usage Metric	Revenue and Expense is the total amount of revenue and expenses processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

Block size	50,000,000

SAP Manufacturing Integration and Intelligence, small plants priv ed, tailored op

Usage Metric	Plants
Explanation of Usage Metric	Plants are physical sites owned by or operated by an enterprise supported by the Subscription Software. For the purpose of determining the size and usage scenario of plants the following definitions apply: • Small plants are plants with up to 500 employees. Employees per plant are all employees and contractors working in the plant. • Midsize plants are plants with 501 up to 5,000 employees. Employees per plant are all employees and contractors working in the plant. • Large plants are plants with more than 5,000 employees. Employees per plant are all employees and contractors working in the plant.
Block size	1
Additional Term and Conditions	Embedded Analytics: Where Customer holds a valid Package License for any of the below Package(s), such Package License shall include the right for individuals licensed as SAP Professional or Limited Professional Users under the Agreement to: a) view, interact and refresh Crystal Reports, Dashboards content and Lumira storyboards embedded with such licensed Package(s); and b) Use the SAP BI Platform and/or SAP Lumira Server, as delivered with such licensed Package(s), solely to enable the viewing, interacting and refreshing of the Crystal Reports, and Lumira storyboards embedded with such licensed Package(s) (collectively "Embedded Analytics Limited Use Right"). Packages That Include Embedded Analytics Limited Use Right: • SAP ERP • SAP SCM • SAP Transportation Management • SAP Extended Warehouse Management • SAP SRM • SAP CRM • SAP Environment, Health and Safet • SAP Manufacturing Integration and Intelligence

SAP Manufacturing Integration and Intelligence, medium plants priv ed, tailored op

Usage Metric	Plants
Explanation of Usage Metric	Plants are physical sites owned by or operated by an enterprise supported by the Subscription Software. For the purpose of determining the size and usage scenario of plants the following definitions apply: • Small plants are plants with up to 500 employees. Employees per plant are all employees and contractors working in the plant. • Midsize plants are plants with 501 up to 5,000 employees. Employees per plant are all employees and contractors working in the plant. • Large plants are plants with more than 5,000 employees. Employees per plant are all employees and contractors working in the plant.
Block size	1
Additional Term and Conditions	Embedded Analytics: Where Customer holds a valid Package License for any of the below Package(s), such Package License shall include the right for individuals licensed as SAP Professional or Limited Professional Users under the Agreement to: a) view, interact and refresh Crystal Reports, Dashboards content and Lumira storyboards embedded with such licensed Package(s); and

	b) Use the SAP BI Platform and/or SAP Lumira Server, as delivered with such licensed Package(s), solely to enable the viewing, interacting and refreshing of the Crystal Reports, and Lumira storyboards embedded with such licensed Package(s) (collectively "Embedded Analytics Limited Use Right"). Packages That Include Embedded Analytics Limited Use Right: • SAP ERP • SAP SCM • SAP Transportation Management • SAP Extended Warehouse Management • SAP SRM • SAP CRM • SAP Environment, Health and Safety • SAP Manufacturing Integration and Intelligence

SAP Manufacturing Integration and Intelligence, large plants priv ed, tailored op

Usage Metric	Plants
Explanation of Usage Metric	Plants are physical sites owned by or operated by an enterprise supported by the Subscription Software. For the purpose of determining the size and usage scenario of plants the following definitions apply: • Small plants are plants with up to 500 employees. Employees per plant are all employees and contractors working in the plant. • Midsize plants are plants with 501 up to 5,000 employees. Employees per plant are all employees and contractors working in the plant. • Large plants are plants with more than 5,000 employees. Employees per plant are all employees and contractors working in the plant.
Block size	1
Additional Term and Conditions	Embedded Analytics: Where Customer holds a valid Package License for any of the below Package(s), such Package License shall include the right for individuals licensed as SAP Professional or Limited Professional Users under the Agreement to: a) view, interact and refresh Crystal Reports, Dashboards content and Lumira storyboards embedded with such licensed Package(s); and b) Use the SAP BI Platform and/or SAP Lumira Server, as delivered with such licensed Package(s), solely to enable the viewing, interacting and refreshing of the Crystal Reports, and Lumira storyboards embedded with such licensed Package(s) (collectively "Embedded Analytics Limited Use Right"). Packages That Include Embedded Analytics Limited Use Right: • SAP ERP • SAP SCM • SAP Transportation Management • SAP Extended Warehouse Management • SAP SRM • SAP CRM • SAP Environment, Health and Safety • SAP Manufacturing Integration and Intelligence

SAP Manufacturing Execution Cloud, priv ed, tailored op

Usage Metric	Resource
Explanation of Usage Metric	Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP ERP for Transportation Charge Management, priv ed, tailored op

Usage Metric	Freight Spend
Explanation of Usage Metric	Freight Spend is the annual freight costs incurred in transporting products; i.e., all the transportation costs, including labor, involved in moving goods to and from a plant/distribution center/warehouse, including payments to logistics companies for their services and any cost incurred by a company for the use and maintenance of its own fleet of vehicles.
Block size	€2.5 million (converted to local currency using SAP standard exchange rates)

SAP ERP for Transportation Planning & Execution, priv ed, tailored op

Usage Metric	Freight Spend
Explanation of Usage Metric	Freight Spend is the annual freight costs incurred in transporting products; i.e., all the transportation costs, including labor, involved in moving goods to and from a plant/distribution center/warehouse, including payments to logistics companies for their services and any cost incurred by a company for the use and maintenance of its own fleet of vehicles.
Block size	€2.5 million (converted to local currency using SAP standard exchange rates)

SAP ERP for Transportation Management for T&L, priv ed, tailored op

Usage Metric	Revenue
Explanation of Usage Metric	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Subscription Software is limitedto the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
Block size	€2.5 million (converted to local currency using SAP standard exchange rates)
Additional Terms & Conditions	Business Partners may provide information to or view information in SAP Transportation Management for T&L, cloud edition as part of the planning, execution or settlement of freight within SAP TM. Business Partners do not require an FUE license. This includes any user necessary for SAP Gateway access.

SAP ERP for Supply Chain for extended warehouse management, priv ed, tailored op

Usage Metric	Items

Explanation of Usage Metric	Items represent the average number of Items (as defined below) per day based on the number of active days, managed in the Subscription Software during a contract year. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary. For shipper scenario, Items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are the unique material codes irrespective of quantity shipped under that delivery. For the transit warehousing scenario, Items are the packaging items (handling units) moved through the system from origin to destination. The packaging items are counted only once in this process. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	5,000

SAP ERP for environment management, priv ed, tailored op,
SAP ERP for health and safety management, priv ed, tailored op,
SAP ERP for incident management, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. For this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	100

SAP Engineering Control Center for SAP ERP, priv ed, tailored op, professional edition

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to PTC Creo priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to CATIA V5 priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to NX priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to SolidEdge priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to Inventor priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to EPLAN priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires

	them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP.
Block size	1

SAP Engineering Control Center interface to ECAD priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to AutoCAD priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Engineering Control Center Interface to SolidWorks priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP ERP for product compliance, priv ed, tailored op

Usage Metric	Revenue

Explanation of Usage Metric	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Subscription Software is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
Block size	€50 million (converted to local currency using SAP standard exchange rates)

SAP Core Human Capital Management Cloud, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. For this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Terms and Conditions	SAP Core Human Capital Management Cloud, priv ed, tailored op includes display use rights for Organizational Structure Management only.

SAP Time Tracking Cloud, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. For this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Payroll Cloud, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. For this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	500

SAP Learning Cloud, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. For this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted.

	Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	500
Additional Terms and Conditions	SAP Learning Cloud, priv ed, tailored op includes display use rights.

SAP Incentive Administration by Vistex for SAP ERP, priv ed, tailored op

Usage Metric	Revenue
Explanation of Usage Metric	Revenue is the total amount of revenue processed via the Subscription Software.
Block size	50,000,000

SAP Paybacks and Chargebacks by Vistex for SAP ERP, priv ed, tailored op

Usage Metric	Revenue
Explanation of Usage Metric	Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	50,000,000

SAP Data Maintenance by Vistex pricing option for SAP ERP, priv ed, tailored op

Usage Metric	Revenue
Explanation of Usage Metric	Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	50,000,000

SAP Data Maintenance by Vistex resources option for SAP ERP, priv ed, tailored op

Usage Metric	Revenue
Explanation of Usage Metric	Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	50,000,000

SAP Extended Manufacturing priv ed, tailored op

Usage Metric	Cost of Goods Sold
Explanation of Usage Metric	Costs of goods sold are all expenses directly associated with the production of goods or services the company sells (such as material, labor, overhead, and depreciation) annually. It does not include selling, general and administrative expenses or research & development. If cost of goods sold is unknown, then it shall be equal to 70% of total company revenue. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	€500 million (converted to local currency using SAP standard exchange rates)

SAP Supply Network Collaboration priv ed, tailored op

Usage Metric	Cost of Goods Sold
Explanation of Usage Metric	Costs of goods sold are all expenses directly associated with the production of goods or services the company sells (such as material, labor, overhead, and depreciation) annually. It does not include selling, general and administrative expenses or research & development. If cost of goods sold is unknown, then it shall be equal to 70% of total company revenue.
Block size	€500 million (converted to local currency using SAP standard exchange rates)

Global Batch Traceability priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Cloud Service. For this cloud service the number of individual batch ID's and/or handling units are counted. The metric entitlement is not time-bound and does not deplete with usage, unless otherwise specified in the respective Supplement, Service Description Guide or Service Use Description.
Block size	1
PLM system integration, add-on for Windchill, private cloud edition, tailored option**Usage Metric**	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
PLM system integration, add-on for 3DEXPERIENCE, private cloud edition, tailored option**Usage Metric**	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP product data management integration to Teamcenter priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

Block size	1

SAP Demand Signal Management, version for SAP BW/4HANA priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	Revenues are the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. For SAP Customer Experience branded products, Revenue is the calculation of Licensee's and its Affiliates total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12 month period, less VAT, delivery and any returns. For Insurance, Revenue are the same as "Premiums" For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management" For Other Banks, Revenues are the sum of Licensee's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Licensee's Income Statement. For Public Sector, Revenues are the same as "Total Annual Budgets"
Block size	€500 million (converted to local currency using SAP standard exchange rates)

SAP Supply Network Planning, priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	Revenues are the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. For Insurance, Revenues are the same as "Premiums" For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management" For Other Banks, Revenues are the sum of Licensee's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Licensee's Income Statement. For Public Sector, Revenues are the same as "Total Annual Budgets" For SAP Configure, Price, and Quote (SAP CPQ), Revenues are the calculation of Licensee's and its Affiliates total annual sales revenues for products or services, which were generated using the SAP CPQ software less VAT, delivery and any returns.
Block size	€ 500,000,000 million (converted to local currency using SAP standard exchange rates)

SAP Product Lifecycle Management for Digital Products priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	Revenues are the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. For the following packages, only the revenues associated with the business or division which the capabilities of the package will be applied against need to be considered: For Insurance, Revenues are the same as "Premiums".
Block size	€1 million (converted to local currency using SAP standard exchange rates)
Additional Term and Conditions	This Subscription Software is a Fioneer solution.

PROCUREMENT

SAP Extended Procurement priv ed, tailored op

Usage Metric	Spend Volumes
Explanation of Usage Metric	Spend volumes are the company's annual expenditures for the procurement of all direct and indirect goods and services. For Public Sector entities, Public Sector Spend Budgets may be used instead. Public sector spend budget is the figure, published annually, that documents an organization's procurement budget for all direct and indirect goods and services.
Block size	€1 million (converted to local currency using SAP standard exchange rates)

SAP Extended Procurement, Public Sector and Regulated Industries extension priv ed, tailored op

Usage Metric	Spend Volumes
Explanation of Usage Metric	Spend volumes are the company's annual expenditures for the procurement of all direct and indirect goods and services. For Public Sector entities, Public Sector Spend Budgets may be used instead. Public sector spend budget is the figure, published annually, that documents an organization's procurement budget for all direct and indirect goods and services.
Block size	€1 million (converted to local currency using SAP standard exchange rates)

SAP Supplier Lifecycle Management, priv ed, tailored op

Usage Metric	Spend Volumes
Explanation of Usage Metric	Spend Volumes are the company's annual expenditures for the procurement of all direct and indirect goods and services.
Block size	€ 1 million (converted to local currency using SAP standard exchange rates)

Enterprise Information Management

SAP Invoice Management by OpenText for SAP ERP, priv ed, tailored option

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	1000

SAP Extended Enterprise Content Management by OpenText, priv ed, tailored option

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Extended ECM by OpenText, limited access option, priv ed, tailored option

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP ERP for master data governance, priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	5000

SAP Data Services, enterprise edition, priv ed, tailored op

Usage Metric	Tenants
Explanation of Usage Metric	Tenant is a customer-specific instance of the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP PowerDesigner EnterpriseArchitect priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Term and Conditions	Includes SAP SQL Anywhere database, which may only be Used as the metadata repository for PowerDesigner (where licensed) and for SQL language parsing.

SAP Code Vulnerability Analyzer, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Information Lifecycle Management, priv ed, tailored op

Usage Metric	Connection
Explanation of Usage Metric	Connection is a linkage between the Subscription Software and another system/technology. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

OIL AND GAS

SAP Upstream Field Activity Management by OIS priv ed, tailored op

Usage Metric	BOEPD
Explanation of Usage Metric	Barrel of Oil Equivalent per Day (BOEPD) is a unit of measure used in the oil and gas industry that allows aggregating the produced, scheduled or sold quantities of hydrocarbons from both conventional and unconventional sources over the prior 12 month consecutive months.
Block size	10,000

INSURANCE

SAP ERP for insurance claims management, priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	“Revenues” is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if: a) The data being processed using the Subscription Software is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and; b) The revenues of the subset of entities can be separately verified.
Block size	€1 million (converted to local currency using SAP standard exchange rates)
Additional Term and Conditions	This Subscription Software is a Fioneer solution.

SAP ERP for insurance incentives and commissions, priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	“Revenues” is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if: a) The data being processed using the Subscription Software is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and; b) The revenues of the subset of entities can be separately verified.
Block size	€1 million (converted to local currency using SAP standard exchange rates)
Additional Term and Conditions	This Subscription Software is a Fioneer solution.

SAP ERP for insurance collections and disbursements, priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	“Revenues” is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if: a) The data being processed using the Subscription Software is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and; b) The revenues of the subset of entities can be separately verified.
Block size	€1 million (converted to local currency using SAP standard exchange rates)

BANKING

SAP ERP for transactional banking, priv ed, tailored op, natural person option

Usage Metric	Contracts
Explanation of Usage Metric	“Contracts” are individual legal agreements, between a company and its customers for services provided, which are managed by the Subscription Software.
Block size	1,000
Additional Term and Conditions	This Subscription Software is a Fioneer solution.

SAP ERP for transactional banking, priv ed, tailored op, legal person option

Usage Metric	Contracts
Explanation of Usage Metric	“Contracts” are individual legal agreements, between a company and its customers for services provided, which are managed by the Subscription Software.
Block size	1,000
Additional Term and Conditions	This Subscription Software is a Fioneer solution.

SAP ERP for transactional banking, priv ed, tailored op, German mortgage loans option

Usage Metric	Contracts
Explanation of Usage Metric	“Contracts” are individual legal agreements, between a company and its customers for services provided, which are managed by the Subscription Software.
Block size	1,000
Additional Term and Conditions	This Subscription Software is a Fioneer solution.

HEALTH CARE

SAP Ambulatory Care Management for HC priv ed, tailored op

Usage Metric	Outpatient days
Explanation of Usage Metric	Outpatient days is the sum of the days in which patients have been treated as outpatients in a one year period. One outpatient day is counted when one patient is treated as an outpatient in one calendar day, independently of the quantity of work done on that day and on how the work was documented in the SAP system (in one or more outpatient cases, and, within cases, as one or more visit movements).
Block size	10,000

SAP Patient Management for HC priv ed, tailored op

Usage Metric	Patients treated
Explanation of Usage Metric	Patients treated are those treated in one calendar year in the institutions supported by the SAP system. Patients are only counted once, no matter how many times they are treated in the hospital within the year.
Block size	10,000

SAP Patient Management for Switzerland, private edition, tailored op

Usage Metric	Outpatient days
Explanation of Usage Metric	Outpatient days is the sum of the days in which patients have been treated as outpatients in a 1-year period. One outpatient day is counted when one patient is treated as an outpatient in one calendar day, independently of the quantity of work done on that day or how the work was documented in the SAP system (in one or more outpatient cases, and, within cases, as one or more visit movements).
Block size	10,000

Cerner i.s.h.med from SAP, core bundle, priv ed, tailored op

Usage Metric	Patients Treated
Explanation of Usage Metric	Patients Treated are those treated in one calendar year in the institutions supported by the SAP system. Patients are only counted once, no matter how many times they are treated in the hospital within the year.
Block size	10,000

UTILITIES

SAP ERP for energy utilities, priv ed, tailored op

Usage Metric	Point Of Delivery
Explanation of Usage Metric	Point of Delivery is the active metering point where a utility service is supplied or determined, as managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1000

RETAIL

SAP Forecasting and Replenishment Cloud, priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, all processed products in all locations are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

Block size	1,000 Products

SAP Customer Activity Repository Cloud, priv ed, tailored op

Usage Metric	Transaction
Explanation of Usage Metric	Transaction is any message, job, action, response, and/or task processed via the Subscription Software. For this Subscription Software, the points of sale transactions across all stores are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	10,000

SAP Promotion Management for SAP Customer Activity Repository Cloud, priv ed, tailored op

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Subscription Software. For this Subscription Software, individuals who create and/or change the following objects: Offer, vendor fund, campaign, event and any area template, block template or content template, are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Assortment Planning for SAP Customer Activity Repository Cloud, priv ed, tailored op

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Subscription Software. For this Subscription Software, individuals who create and/or change an assortment list or an option plan, are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Merchandise Planning for SAP Customer Activity Repository Cloud, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Replenishment Planning for SAP Customer Activity Repository Cloud, priv ed, tailored op

Usage Metric	Object

Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, all processed products in all locations are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1,000 Product Location Combinations

SAP ERP for Merchandising for Retail priv ed, tailored op

Usage Metric	Flat Fee
Explanation of Usage Metric	Flat Fee is a fixed fee for the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP ERP foundation for retail and fashion, priv ed, tailored op

Usage Metric	Document
Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Subscription Software. For this Subscription Software, documents are purchase orders, sales orders, production orders and point-of-sale billing documents. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	12,000

SAP Loss Prevention by Fujitsu priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	Revenues are the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. For SAP Customer Experience branded products, Revenue is the calculation of Licensee's and its Affiliates total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12 month period, less VAT, delivery and any returns. For Insurance, Revenue are the same as "Premiums" For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management" For Other Banks, Revenues are the sum of Licensee's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Licensee's Income Statement. For Public Sector, Revenues are the same as "Total Annual Budgets".
Block size	€ 1 million (converted to local currency using SAP standard exchange rates)

CUSTOMER EXPERIENCE

SAP CRM Service, priv ed, tailored op

Usage Metric	Users

Explanation of Usage Metric	Users are individuals who Use the Subscription Software. A “User” included in the Metric count cannot be assigned to more than one individual.
Block size	1
Additional Term and Conditions	**Embedded Analytics**: Where Licensee holds a valid Package License for any of the below Package(s), such Package License shall include the right for individuals licensed as SAP Professional or Limited Professional Users under the Agreement to (i) view, interact and refresh Crystal Reports, Dashboards content and Lumira storyboards embedded with such licensed Package(s) and (ii) Use the SAP BI Platform and/or SAP Lumira Server, as delivered with such licensed Package(s), solely to enable the viewing, interacting and refreshing of the Crystal Reports, and Lumira storyboards embedded with such licensed Package(s) (collectively "Embedded Analytics Limited Use Right"). Packages That Include Embedded Analytics Limited Use Right: • SAP ERP • SAP SCM • SAP Transportation Management • SAP Extended Warehouse Management • SAP SRM • SAP CRM • SAP Environment, Health and Safety • SAP Manufacturing Integration and Intelligence Use of the following CEC Packages does not require a Named User license: • SAP CRM Sales • SAP CRM Service • SAP CRM Marketing • SAP CRM Loyalty Management • SAP Sales and Service Order Execution for B2C • SAP Sales and Service Order Execution for B2B & B2C • SAP Contact Center • SAP Trade Promotion Planning and Management • SAP Advanced Analytics for Trade Management • SAP Customer Business Planning • SAP Configure, Price and Quote for product configuration • SAP Configure, Price and Quote for solution sales configuration • Desktop Connection for SAP CRM – enterprise edition **SAP CRM Sales; SAP CRM Service; SAP CRM Marketing:** Use of SAP CRM Sales, SAP CRM Service and SAP CRM Marketing packages is limited to Licensee and its affiliates/subsidiaries. **SAP CRM Sales, Limited Access; SAP CRM Service, Limited Access; SAP CRM Marketing, Limited Access**: Licensing of SAP CRM Sales, Limited Access; SAP CRM Service, Limited Access; or SAP CRM Marketing, Limited Access allows Licensee’s Business Partners to access the SAP CRM Sales; SAP CRM Service; or SAP CRM Marketing package respectively, in accordance with the terms of the Agreement.

SAP CRM Sales, priv ed, tailored op

Usage Metric	Users

Explanation of Usage Metric	Users are individuals who Use the Subscription Software. A “User” included in the Metric count cannot be assigned to more than one individual.
Block size	1
Additional Term and Conditions	**Embedded Analytics**: Where Licensee holds a valid Package License for any of the below Package(s), such Package License shall include the right for individuals licensed as SAP Professional or Limited Professional Users under the Agreement to (i) view, interact and refresh Crystal Reports, Dashboards content and Lumira storyboards embedded with such licensed Package(s) and (ii) Use the SAP BI Platform and/or SAP Lumira Server, as delivered with such licensed Package(s), solely to enable the viewing, interacting and refreshing of the Crystal Reports, and Lumira storyboards embedded with such licensed Package(s) (collectively "Embedded Analytics Limited Use Right"). Packages That Include Embedded Analytics Limited Use Right: • SAP ERP • SAP SCM • SAP Transportation Management • SAP Extended Warehouse Management • SAP SRM • SAP CRM • SAP Environment, Health and Safety • SAP Manufacturing Integration and Intelligence Use of the following CEC Packages does not require a Named User license: • SAP CRM Sales • SAP CRM Service • SAP CRM Marketing • SAP CRM Loyalty Management • SAP Sales and Service Order Execution for B2C • SAP Sales and Service Order Execution for B2B & B2C • SAP Contact Center • SAP Trade Promotion Planning and Management • SAP Advanced Analytics for Trade Management • SAP Customer Business Planning • SAP Configure, Price and Quote for product configuration • SAP Configure, Price and Quote for solution sales configuration • Desktop Connection for SAP CRM – enterprise edition **SAP CRM Sales; SAP CRM Service; SAP CRM Marketing:** Use of SAP CRM Sales, SAP CRM Service and SAP CRM Marketing packages is limited to Licensee and its affiliates/subsidiaries. **SAP CRM Sales, Limited Access; SAP CRM Service, Limited Access; SAP CRM Marketing, Limited Access**: Licensing of SAP CRM Sales, Limited Access; SAP CRM Service, Limited Access; or SAP CRM Marketing, Limited Access allows Licensee’s Business Partners to access the SAP CRM Sales; SAP CRM Service; or SAP CRM Marketing package respectively, in accordance with the terms of the Agreement.

ANALYTICS

SAP BW/4HANA Cloud, base package, private edition

Usage Metric	Entitlements Package
Explanation of Usage Metric	Entitlements Package is a set of defined entitlements, as set forth in the respective Product Supplement, Service Description Guide or Service Use Description.
Block size	1

SAP BW/4HANA Cloud, priv ed, tailored op

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP BW NetWeaver Cloud, priv ed, tailored op

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

SAP BusinessObjects Business Intelligence, private cloud edition, tailored option, standard user

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP BusinessObjects Business Intelligence, private cloud edition, tailored option, connection

Usage Metric	Connection
Explanation of Usage Metric	Connection is a linkage between the Subscription Software and another system/technology. For this Subscription Software, the maximum number of sessions accessing the Subscription Software at any one time are counted as Connections. A session starts with a logon and ends with a logoff/ time-out. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. The number of sessions accessing each Deployment must be limited by corresponding license key mechanisms. The maximum number of sessions enabled on a Deployment by such limitations may not exceed the usage metric limit for the number of Connections assigned to that Deployment for such licensed Subscription Software. The aggregate number of sessions enabled on all Deployments may not exceed the usage metric limitation of Connections. Users in deployments with an unlimited number of sessions require a subscription to SAP BusinessObjects Business Intelligence, private cloud edition, tailored option, standard user. There is no license limit on number of processors or servers used. Customer may not utilize any program or system to cache or queue report requests. SAP BusinessObjects Business Intelligence, private cloud edition, tailored option users accessing any

	Deployment using a Connection license may be entered into the SAP NetWeaver BW system for the purposes of maintaining security.
Block size	1
Additional Terms & Conditions	The following use rights are not available with Connection usage metric: • Use of Business View Manager, Report Conversion Tool, Universe Design Tool, Web Service Query Tool, Information Design Tool, Translation Management Tool, Data Federation Administration Tool, Central Management Console, and/or Central Configuration Manager • Use of the Crystal Reports desktop client, and/or Crystal Reports for Enterprise desktop client • Use of the Web Intelligence Rich Client

SAP Profitability and Performance Management Cloud, priv ed, tailored op

Usage Metric	Gigabyte
Explanation of Usage Metric	Gigabyte is the amount of capacity in the Subscription Software. For this Subscription Software, memory capacity is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Business Planning and Consolidation standard edition for SAP NetWeaver Cloud, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Terms and Conditions	This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software.

	Use is limited to (i) direct input and/or editing of quantitative and qualitative data into the application; (ii) execution of existing reports or creation of reports on existing data structures; (iii) execution of changes to workflow tasks; and (iv) viewing data, except that Users accessing the package through an interface are limited to viewing data only. The consolidation functionality is limited to running controls on data submitted by Users. Planning functionality is limited to performing planning tasks only on existing models.

SAP Business Planning and Consolidation standard edition for SAP NetWeaver Cloud (planning only), priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Terms and Conditions	This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software. Use is limited to (i) direct input and/or editing of quantitative and qualitative data into the application; (ii) execution of existing reports or creation of reports on existing data structures; (iii) execution of changes to workflow tasks; and (iv) viewing data, except that Users accessing the package through an interface are limited to viewing data only. The consolidation functionality is limited to running controls on data submitted by Users. Planning functionality is limited to performing planning tasks only on existing models.

SAP Business Planning and Consolidation professional edition for SAP NetWeaver Cloud, priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Terms & Conditions	This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software. With the professional edition, you can operate master data, reports, and process- and workflows. It allows you to define allocation and consolidation rules and gives you control over models or consolidation definitions. It also gives you the right to execute administrative and user-related tasks. The User gains additional planning and consolidation functions/rights.

SAP Business Planning and Consolidation professional edition for SAP NetWeaver Cloud (planning only), priv ed, tailored op

Usage Metric	User
Explanation of Usage Metric	User is any individual authorized to access the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Terms & Conditions	This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software.

	With the professional edition, you can operate master data, reports, and process- and workflows. It allows you to define allocation and consolidation rules and gives you control over models or consolidation definitions. It also gives you the right to execute administrative and user-related tasks. The user gains additional planning and consolidation functions/rights. This package may be used solely for the creation and calculation of budget, plan, or forecast data. The calculation and reporting of the consolidated financial results of a group of companies or for separate financial statement reporting where the application is being used to calculate and report investments at equity, applying generally accepted accounting concepts related to accounting for business combinations and / or equity accounting for investments is not permitted.

MIDDLEWARE

SAP Landscape Transformation Replication Server, priv ed, tailored op

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP NetWeaver Foundation for Third Party Applications, user based priv ed, tailored op

Usage Metric	Users
Explanation of Usage Metric	Users are individuals authorized to access the Subscription Software. A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP.
Block size	1
Additional Term and Conditions	The SAP NetWeaver Foundation for Third Party Applications license grants the Customer, in addition to the SAP NetWeaver Foundation runtime license, the right to Use the SAP NetWeaver Foundation for Third Party Applications Software with: (a) Add-Ons to the SAP application that access the information contained in the database of the SAP applications(*); and (b) third party applications that access the information contained in the database of the SAP applications. Important Notices: Add-Ons and third-party applications that solely contain functionality for system administration, monitoring and management do not require a license for SAP NetWeaver Foundation for Third Party Applications. Access to the information contained in a database (including but not limited to Oracle and/or Microsoft databases) may require full use licenses for that database. It is Customer's responsibility to secure all appropriate rights from any applicable licensor(s). (*) Customer's Developer Users may Use the tools included in SAP NetWeaver Foundation for Third Party Applications license for the development of these Add-Ons described above. Mixing Core-base and user-based license metrics for SAP NetWeaver Foundation for Third Party Applications is not permitted. Customers must decide the first time they purchase or license SAP NetWeaver Foundation for Third Party Applications which license metric (user-based or Core-based) they will use.

Focused Run for SAP Solution Manager, perpetual option priv ed, tailored op

Usage Metric	GB of Memory
Explanation of Usage Metric	Gigabytes of memories are the total amount of memory that may be used by the Subscription Software, as measured in gigabytes.
Block size	1 GB

DATABASES & DATA MANAGEMENT

SAP Adaptive Server Platform priv ed, tailored op

Usage Metric	Cores
Explanation of Usage Metric	Cores are the number of cores in CPUs that are available for use by the licensed Subscription Software. The number of Core licenses must be an integer. When counting physical Cores, each Core of a physical CPU that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is considered and counted. When counting virtual Cores, each virtual Core that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is counted. If the licensed Subscription Software will run in a pure virtual environment, physical Cores will not be counted. For purposes of clarification, “Core” as defined in this metric definition is different from “core” as referenced in the metric definition for any other Subscription Software licensed on a CPU basis (if any), and therefore is not applicable in that context.
Block size	1
Additional Term and Conditions	The total number of Cores licensed represents the maximum total cumulative Cores on which all of the Software included in SAP Adaptive Server Platform (“ASP”) may be installed and Used. SAP ASP includes the following Software: SAP Adaptive Server Enterprise (“SAP ASE”), SAP IQ, and SAP Replication Server.

SAP Adaptive Server Platform, Database Always-on Option priv ed, tailored op

Usage Metric	Cores
Explanation of Usage Metric	Cores are the number of cores in CPUs that are available for use by the licensed Subscription Software. The number of Core licenses must be an integer. When counting physical Cores, each Core of a physical CPU that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is considered and counted. When counting virtual Cores, each virtual Core that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is counted. If the licensed Subscription Software will run in a pure virtual environment, physical Cores will not be counted. For purposes of clarification, “Core” as defined in this metric definition is different from “core” as referenced in the metric definition for any other Subscription Software licensed on a CPU basis (if any), and therefore is not applicable in that context.
Block size	1

SAP Adaptive Server Platform, Workload Analyzer Option priv ed, tailored op

Usage Metric	Cores
Explanation of Usage Metric	Cores are the number of cores in CPUs that are available for use by the licensed Subscription Software . The number of Core licenses must be an integer. When counting physical Cores, each Core of a physical CPU that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is considered and counted. When counting virtual Cores, each virtual Core that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is counted.

	If the licensed Subscription Software will run in a pure virtual environment, physical Cores will not be counted. For purposes of clarification, “Core” as defined in this metric definition is different from “core” as referenced in the metric definition for any other Subscription Software licensed on a CPU basis (if any), and therefore is not applicable in that context.
Block size	1

SAP HANA, active/active read-enabled option priv ed, tailored op

Usage Metric	GB of Memory
Explanation of Usage Metric	Gigabytes of memories are the total amount of memory that may be used by the Subscription Software, as measured in gigabytes.
Block size	64 GB
Additional Term and Conditions	SAP HANA use is limited to read operations only on the secondary, in SAP HANA system replication scenario. Customer must license an equal number of SAP HANA active/active read-enabled units to correspond to the number of SAP HANA units associated with the primary SAP HANA, EE Cloud priv ed, tailored op instance.

SAP HANA, active/active read-enabled option for HANA runtime, priv ed, tailored op

Usage Metric	HSAV
Explanation of Usage Metric	HANA SAP Application Value (HSAV) is the sum of prices for licensed Subscription Software, excluding those items identified in the list of prices and conditions that do not contribute to the HANA SAP Application Value.
Block size	1
Additional Term and Conditions	SAP HANA use is limited to read operations only on the secondary, in SAP HANA system replication scenario.

NATIVE HANA

SAP Quotation and Underwriting for Insurance priv ed, tailored op

Usage Metric	Premiums
Explanation of Usage Metric	Premiums of the insurance company, which uses the product, is the total gross premiums as disclosed in the latest annual statement of the legal entity in a fiscal year. If the Customer does not disclose a comprehensive annual statement, the Customer must report the respective information to SAP on an annual basis. If Customer does not disclose the information publicly, Customer must deliver and explain it to SAP. If the product shall be licensed only for a subdivision of the insurance company the respective license contract requires an explicit definition.
Block size	€1 million (converted to local currency using SAP standard exchange rates)
Additional Terms and Conditions	This is Subscription Software is a Fioneer solution.

NON-STANDARD

SAP Bank Communication Management, option for multisystem payment consolidation priv ed, tailored op

Usage Metric	Flat Fee

Explanation of Usage Metric	Flat fees are fixed package license fees for the Subscription Software.
Block size	1

card management priv ed, tailored op

Usage Metric	Items
Explanation of Usage Metric	Items represent entities managed in the Subscription Software. For card management and SAP S/4HANA for card management, Items are the number of active cards stored in the system.
Block size	50,000
Additional Term and Conditions	This Subscription Software is a Fioneer solution. This Subscription Software includes the following Runtime Software: Transactional Banking, Retail Banking; SAP Payment Engine, all to be used only in conjunction with card management.

FOCUSED BUSINESS SOLUTIONS

Special support: The Subscription Software set forth in this section are identified as a Focused Business Solution ("FBS Software"), and special support strategy and conditions apply. SAP Support for FBS Software shall be provided in accordance with the applicable SAP Support terms as amended by the then current support strategy and conditions found at https://support.sap.com/fbs (inclusive of any successor site(s) made known by SAP, the "Strategy & Conditions Site").

Strategy & Conditions Site: The Strategy & Conditions Site is hereby amended to include the following terms:

- FBS Software requires, as a prerequisite to its use and installation, a specific version (e.g. release, service level pack, and/or enhancement pack) of certain SAP Subscription Software (the "Base Software"), which is identified on the Strategy & Conditions Site and must be separately subscribed to and installed by Customer.
- In the future, should SAP elect, in its sole and exclusive discretion, to make new release(s) of FBS Software commercially available as part of SAP Support, such new release(s) may (a) differ functionally, (b) have different supported language(s) and/or (c) have different Base Software requirements from prior FBS Software release(s).
- Mainstream and extended maintenance dates for FBS Software are targets, and therefore subject to change by SAP.
- In no event will maintenance or extended maintenance for any FBS Software release be provided following the expiration or termination of mainstream or extended (as applicable) maintenance on the underlying Base Software.

SAP Asset Retirement Obligation Management priv ed, tailored op

Usage Metric	Asset Retirement Obligation Cost Estimations
Explanation of Usage Metric	Asset retirement obligation cost estimations are the volume of the cost estimations which are handled in the solution. The cost estimation volume is equal to the total of the settlement values (expected costs at the estimated retirement date) of all cost estimation items of the cost estimation plans of all asset retirement obligations, which are handled by SAP Asset Retirement Obligation Management priv ed tailored option. If the customer is using more than one accounting principle, the cost estimation volume is calculated separately for every accounting principle. The maximum of these values will be used for pricing. The cost estimation volume is determined based on the volume, which is valid at the fiscal year end date. Only asset retirement obligations, which are active at this date, will be considered.
Block size	€100 million (converted to local currency using SAP standard exchange rates)

SAP Corporate Serialization priv ed, tailored op

Usage Metric	Document

Explanation of Usage Metric	Document is a record of commercial transactional data managed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	100,000

SAP Forecasting and Replenishment Cloud, add-on for fresh products, priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, all processed products in all locations are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1,000 Product
Additional Term and Conditions	This solution is limited to the following language versions: Available Log-On Languages: Danish, Dutch, English, German, Spanish, Swedish, French Available Documentation Languages: English

SAP GTS, identity-based preference processing priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	Revenues are the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. For SAP Customer Experience branded products, Revenue is the calculation of Licensee's and its Affiliates total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12-month period, less VAT, delivery and any returns. For Insurance, Revenue are the same as "Premiums." For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management." For Other Banks, Revenues are the sum of Licensee's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Licensee's Income Statement. For Public Sector, Revenues are the same as "Total Annual Budgets."
Block size	€500 million (converted to local currency using SAP standard exchange rates)

SAP Multiresource Scheduling for SAP ERP, priv ed, tailored op

Usage Metric	Resource
Explanation of Usage Metric	Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Terms & Conditions	If Customer purchases a subscription to SAP ERP, disaster recovery, priv ed, tailored op package, disaster recovery services are not offered for this service.

SAP Manufacturing Integration and Intelligence for SAP S/4HANA Cloud, priv ed, tailored op

Usage Metric	Resource
Explanation of Usage Metric	Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

Block size	1
Additional Terms & Conditions	If Customer purchases a subscription to SAP ERP, disaster recovery, priv ed, tailored op package, disaster recovery services are not offered for this service.

SAP Product and Process Governance by BDF, priv ed, tailored op

Usage Metric	Active User
Explanation of Usage Metric	Active User is any individual who accesses the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1
Additional Terms & Conditions	If Customer purchases a subscription to SAP ERP, disaster recovery, priv ed, tailored op package, disaster recovery services are not offered for this service.

SAP Customer Activity Repository Cloud, omnichannel price and promotion service, private edition

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, the number of products available for sale to customers is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.
Block size	1,000
Additional Terms & Conditions	This solution is limited to the following languages versions: Available Log-On Languages: English, German, Chinese, French, Hindi, Indonesian, Italian, Japanese, Korean, Portuguese, Russian, Spanish Available Documentation Languages: English

SAP Product Lifecycle Costing priv ed, tailored op

Usage Metric	Tenant
Explanation of Usage Metric	Tenant is a customer-specific instance of the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

SAP Allocation Management for SAP Customer Activity Repository Cloud, priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, all processed products in all locations are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1,000
Additional Terms & Conditions	This solution is limited to the following languages versions: Available Log-On Languages: Czech, English, German, Chinese, Danish, Finnish, French, Italian, Spanish, Japanese, Norwegian, Portuguese, Russian, Swedish, Polish, Turkish, Bulgarian, Romanian, Serbian (Latin), Slovak Available Documentation Languages: English

REPEATABLE CUSTOM SOLUTIONS

Prerequisite to use: The Subscription Software set forth in this section are identified as Repeatable Custom Solution ("RCS Software"), and RCS Software requires, as a prerequisite to its use and installation, a specific version (such as release, service level pack, and/or enhancement pack) of certain SAP Subscription Software (the "Base Software") which is identified by SAP, along with specific use conditions under https://support.sap.com/rcs (the "RCS Strategy & Conditions Site") and/or the Documentation. Special support strategy and conditions apply for RCS Software. SAP and Customer agree that Support for RCS Software shall be provided as set forth in the applicable SAP Product Specific Support Schedule for RCS found at the RCS Strategy & Conditions site.

Not standard software: RCS Software is not SAP standard software and in its current state an RCS Software may not meet all SAP standards including but not limited to language or country version, available version, supported operating systems, or database. Customer must fully test the RCS Software before using it in live operation. The standard language in which the RCS Software and its Documentation will be provided is English. SAP reserves the right to release individual versions of the RCS Software or its Documentation in additional languages. SAP has no obligation to transfer any functionality licensed under this agreement into SAP's standard software, nor shall SAP be obliged to make the RCS Software compatible with new releases or versions of the Base Software.

Advanced simulation for supply network planning priv ed, tailored op

Usage Metric	Revenues
Explanation of Usage Metric	Revenues are the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. For SAP Customer Experience branded products, Revenue is the calculation of Licensee's and its Affiliates total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12-month period, less VAT, delivery and any returns. For Insurance, Revenue are the same as "Premiums." For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management." For Other Banks, Revenues are the sum of Licensee's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Licensee's Income Statement. For Public Sector, Revenues are the same as "Total Annual Budgets".
Block size	€ 500 million (converted to local currency using SAP standard exchange rates)

SAP ERP connector for SAP Cash Application priv ed, tailored op

Usage Metric	Transactions
Explanation of Usage Metric	Transactions are the total maximum number of documents and line items processed by the Cash Application priv ed tailored option per year. One transaction is either one payment advice file (pdf) or one bank statement line item or one lockbox line item.
Block size	10,000

advanced data synchronization framework priv ed, tailored op

Usage Metric	Flat Fee
Explanation of Usage Metric	Flat fees are fixed fees for the Subscription Software.
Block size	1

SAP add-on for Polish SAF-T regulatory requirements, priv ed, tailored op

Usage Metric	Object
Explanation of Usage Metric	Object is a data object, representing any physical object, managed via the Subscription Software. None. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	5
Additional Terms and Conditions	This Subscription Software includes an on-premise component that can be downloaded and installed by the Customer. The System Availability Service Level does not apply to this component. Customer may only use the on-premise components during the Subscription Term.

UI data protection masking priv ed, tailored op

Usage Metric	Employees
Explanation of Usage Metric	Employees are individuals, working for a company or legal entity that is licensing the functionality of the package, regardless of employment status (e.g. part time, full time, leave of absence or contract worker). Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1,000

UI data protection logging priv ed, tailored op

Usage Metric	Employees
Explanation of Usage Metric	Employees are individuals, working for a company or legal entity that is subscribing to the functionality of the package, regardless of employment status (e.g. part time, full time, leave of absence or contract worker). Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1,000

SAP Advanced Planning and Optimization, priv ed, tailored op

Usage metric	Tenant
Explanation of usage metric	Tenant is a customer-specific instance of the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.
Block size	1

MICROSOFT SOFTWARE PRODUCT TERMS

If the Computing Environment includes Microsoft software products, Customer will comply with the following conditions in connection with the Microsoft software products:

1.1. Customer may not remove, modify or obscure any copyright, trademark or other proprietary rights notices that appear on the Microsoft software products or that appear during use of the Microsoft software products;

1.2. Customer may not reverse engineer, decompile, or disassemble the Microsoft software products, except and only to the extent that applicable law, notwithstanding this limitation expressly permits such activity;

1.3. any warranties, liability for damages and remedies, if any, are provided solely by SAP and not by Microsoft or its affiliates or subsidiaries;

1.4. any product support for the Microsoft software products included in the Computing Environment is provided to Customer by SAP and is not provided by Microsoft or its affiliates or subsidiaries;

1.5. all title and intellectual property rights in and to the Microsoft software products are owned by Microsoft or its suppliers. Microsoft software products are protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. Customer's possession, access, or use of the Microsoft software products does not transfer any ownership of the Microsoft software products or any intellectual property rights to Customer;

1.6. SAP may disclose Customer's information regarding the use of Microsoft software products to Microsoft or Microsoft affiliates or subsidiaries in case of audits;

1.7. Customer acknowledges that the Microsoft software products are not fault-tolerant and is not guaranteed to be error free or to operate uninterrupted and shall not be used in any application or situation where such Microsoft software products failure could lead to death or serious bodily injury of any person, or to severe physical or environmental damage ("High Risk Use"). Examples of High Risk Use include: aircraft or other modes of human mass transportation, control of nuclear or chemical facilities, life support systems, implantable medical equipment, motor vehicles, or weaponry systems. High Risk Use does not include utilization of Microsoft software products for administrative purposes, to store configuration data, engineering and/or configuration tools, or other non-

control applications, the failure of which would not result in death, personal injury, or severe physical or environmental damage.