SAP Business Data Cloud

Service Description Guide

1. DEFINITIONS

1.1. "**API Calls**" are the communication of an action to or from the Cloud Service to or from another system / technology that occurs via a defined application programming interface.

1.2. "**Capacity Service Category**" is a logical grouping of the SAP Datasphere Capacity Services.

1.3. "**Databricks Unit**" or "**DBU**" is a normalized unit of processing power used for measurement and pricing SAP Databricks Capacity Services.

1.4. "**Databricks Storage Unit**" or "**DSU**" is a standardized unit for measuring storage usage across multiple Databricks products. DSUs consumed by different Databricks products may vary by region, storage type, volume of data stored, or transactions.

1.5. "**Document**" is a record of commercial transactional data managed via the Cloud Service.

1.6. "**Flat Fee**" is a fixed fee for the Cloud Service.

1.7. "**Full Use Equivalent**" or "**FUE**" is the aggregation method by which Customer may allocate individuals access to the Capacity Service in accordance with the ratios set forth in this Supplement.

1.8. **"Gibibyte"** or **"GiB"** is the amount of capacity in the Capacity Service.

1.9. "**Gigabyte**" or "**GB**" is the amount of capacity in the Capacity Service.

1.10. "**Hour**" is the total hours the SAP Databricks Enterprise SAP Private Connectivity Endpoint Capacity Services are provisioned, rounded up to the nearest whole hour (i.e., 60 minutes).

1.11. "**Object**" is a data object, representing any physical object, managed via the Cloud Service.

1.12. "**Revenue**" is the total amount of revenue processed via the Cloud Service.

1.13. "**Tebibyte**" or "**TiB**" is the amount of capacity in the Capacity Service.

1.14. "**Tenant**" is a customer-specific instance of the Capacity Service.

1.15. "**Terabyte**" or "**TB**" is the amount of capacity in the Capacity Service.

1.16. "**User**" is any individual authorized to access the Capacity Service.

1.17. "**% of Net Recurring Fee**" is a calculation based on the stated percentage multiplied by the stated net recurring Capacity Unit Value per month.

1.18. "**Spend**" is the total expenditures processed via the Cloud Service.

1.19. "**Snowflake Compute Credit**" is a unit of measure that is consumed only when a Customer is using compute services.

2. SAP BUSINESS DATA CLOUD, CORE CAPACITY

2.1. The SAP Business Data Cloud, core capacity Cloud Service is made up of the Capacity Services listed below, and as further detailed in Attachment A, Tables 1-8:

- SAP Analytics Cloud Capacity Services
- SAP Datasphere Capacity Services
- SAP Business Data Cloud Connect Capacity Services
- SAP BW Capacity Services
- SAP Databricks Capacity Services
- SAP Datasphere, Data Composer Capacity Services
- SAP HANA Cloud Capacity Services

- SAP Master Data Governance Capacity Services

2.2. The Cloud Service includes 16GB of Catalog Storage per month.

2.3. **Usage Metric**

2.3.1. The Usage Metric for the Cloud Service is Capacity Unit per month. Usage is measured at its highest point for the applicable month, for the following Capacity Services, which are measured as set forth in Attachment A:

a. SAP Datasphere Capacity Services, Table 2

b. SAP Business Data Cloud Connect Capacity Services, Table 3

c. SAP Databricks Capacity Services, Table 5

d. SAP Datasphere, Data Composer Capacity Services, Table 6

e. SAP HANA Cloud Capacity Services, Table 7

2.3.2. Capacity Units are not prorated, for partial months, during the Subscription Term.

2.3.3. For Capacity Services that use Gigabytes, where storage or memory capacity is counted, the metric entitlement is not time-bound and does not deplete with usage, unless otherwise specified in this Supplement.

2.3.4. For a “Partner” subject to the Terms and Conditions for Test, Demonstration and Development Cloud Services, Attachment A hereto shall not apply and instead, the following shall be incorporated and made part of the Agreement and apply: https://partneredge.sap.com/en/library/assets/partnership/licenses/ps_tdd_bdc.html.

2.3.5. Each Capacity Service in Attachment A has a corresponding Capacity Unit of Measure and Capacity Unit Value. To calculate the number of Capacity Units consumed through use of a Capacity Service, the total amount of Capacity Units of Measure used during a month is multiplied by the Capacity Unit Value to arrive at the number of Capacity Units consumed by that Capacity Service. Customer may consume Capacity Units up to the total amount stated in the Order Form for each month. Unused Capacity Units may not be carried over into any subsequent month.

> Calculation example: In Table 2, for the "Disk Storage" Capacity Service, if 256GB (16 blocks) were consumed for 730 hours in one month, the resulting consumption would be 46.72 Capacity Units (i.e., 16 blocks x 0.004 Capacity Unit Value x 730 hours = 46.72 Capacity Units).

3. SAP ANALYTICS CLOUD CAPACITY SERVICES

3.1. For this Capacity Service Users are counted separately per customer-specific instance. For clarification, where Customer has multiple instances, User counts are not combined across those Instances, instead Capacity Unit Values are applied independently on each customer-specific instance.

3.2. These Capacity Services are EU Access eligible.

3.3. Use of the SAP Analytics Cloud for planning, standard edition, public system option Capacity Service and SAP Analytics Cloud for planning, professional edition, public system option Capacity Service (together the “SAP Cloud for planning Capacity Services”), is subject to Customer subscribing separately to the SAP Enterprise Planning Cloud Service.

3.4. For the SAP Analytics Cloud for planning Capacity Services, the total number of Users must not exceed the total number of Users for which Customer subscribes to the SAP Enterprise Planning Cloud Service.

4. SAP DATASPHERE CAPACITY SERVICES

4.1. Availability of these Capacity Services and the amount of Memory differs by Subprocessor, which is detailed in the product specific documentation.

4.2. The SAP Datasphere, SAP BW Bridge Capacity Service includes SAP BTP ABAP environment, runtime, which may only be used with the Capacity Services listed in Attachment A, Table 2.

4.3. Certain SAP Datasphere Capacity Services include data marketplace functionality that allows Customers to buy, sell or share Data Products stored in such Capacity Services. SAP is not party to any transaction or

contractual arrangement between Customers in relation to the exchange of Data Products, and SAP shall not be liable for any damages incurred by a Customer related to any such transaction.

4.4. These Capacity Services must not be used to access, directly or indirectly, a third-party database(s) licensed under an SAP, SAP Affiliates', or any of their respective resellers' or distributors' runtime license, except communication (including data transfers) via application-level APIs between the Capacity Service and software applications, running on any such third-party database.

4.5. Customer may use up to 2,000 OData API Calls per 1 GB of compute memory, per Tenant, per month. SAP reserves the right to charge additional fees for use that exceeds the stated amount.

4.6. Use of the OpenSQL interface is limited to 1 GB of network data transfer per 1 GB of compute memory, per Tenant, per month. SAP reserves the right to charge additional fees for use that exceeds the stated amount.

4.7. These Capacity Services include the optional use of the on-premise component, SAP Landscape Transformation Replication Server ("**SLT**"), which use is limited solely to loading data into these Capacity Services.

4.8. Customer may only use the data product generator available under Customer's subscription to SAP BW Capacity Services to automate the publication of data to the SAP Datasphere Capacity Services set forth in Attachment A, Table 2.

4.9. These Capacity Services are EU Access eligible.

5. SAP BW CAPACITY SERVICES

5.1. Server Sizes

All server sizes, for SAP BW Capacity Services, are the minimum server sizes. The actual server size delivered may be larger, depending on availability.

5.2. Storage on Servers

5.2.1. HANA Servers. The usable storage amount for HANA servers, unless otherwise stated, is equal to the HANA memory size.

5.2.2. Application Servers. The allocated storage on application servers must only be used for system operation and must not be used to store Customer Data.

5.3. Maximum Database Sizes

5.3.1. The maximum tenant size supported for HANA database servers, as well as the tenant size limits depend on the availability of services in a specific data center with a specific subprocessor.

5.3.2. The standard maximum server size supported for a HANA database is 12 terabytes of memory. Server size is based on availability.

5.3.3. Use of SAP Cloud, large memory extension for productive tiers, private edition and SAP Cloud, large memory extension for non-productive tiers, private edition Capacity Services are required for single-node HANA server size greater than 12 TiB.

5.4. Downscale

5.4.1. Customer may request a reduction, no more than once a year, to the size of the HANA server, the number and size of application servers, and the number and size of additional SAP BW non-productive tiers, provided that such request may only be made:

5.4.1.1. After the first year of the Subscription Term for HANA servers of 12 TB or less, and

5.4.1.2. After the third year of the Subscription Term for HANA servers greater than 12 TB.

5.5. End of Maintenance

The following SAP BW Capacity Services will not be supported under Mainstream Maintenance beyond December 31, 2027 or sooner, as further described in the SAP Release and Maintenance Strategy, available

at https://support.sap.com/releasestrategy and Documentation. Customer's subscription to these Capacity Services shall not extend beyond December 31, 2030.

(a) SAP BW NetWeaver Cloud, base package, private edition,

(b) SAP BW NetWeaver Cloud, productive system, private edition

(c) SAP BW NetWeaver Cloud, additional non-productive, base package, private edition

(d) SAP BI Java Server Cloud, private edition (8 cores)

(e) SAP BI Java Server Cloud, additional nonproduction, private edition (8 cores)

(f) SAP BW NetWeaver Cloud, scale-out productive system (1 TiB)

(g) SAP BW NetWeaver Cloud, scale-out non-productive system (1 TiB)

(h) SAP BW NetWeaver Cloud, scale-out productive system (2 TiB)

(i) SAP BW NetWeaver Cloud, scale-out non-productive system (2 TiB)

(j) SAP BW NetWeaver Cloud, scale-out productive system (4 TiB)

(k) SAP BW NetWeaver Cloud, scale-out non-productive system (4 TiB)

(l) SAP BW NetWeaver Cloud, base scale-out (6 TiB)

(m) SAP BW NetWeaver Cloud, scale-out productive system (6 TiB)

(n) SAP BW NetWeaver Cloud, scale-out additional non-productive system (6 TiB)

5.6. **Connection Package for Productive Tiers, Private Edition**

5.6.1. For this SAP BW Capacity Service, customers must select one of the services, from the table in Section 5.6.3., that must be installed in the same location as the applicable productive tier in Section 5.6.2.

5.6.2. Applicable Productive Tiers

(a) SAP BW/4HANA Cloud, base package, private edition,

(b) SAP BW NetWeaver Cloud, base package, private edition,

(c) SAP BW/4HANA Cloud, productive system, private edition,

(d) SAP BW/4HANA Cloud, base scale-out (6 TiB),

(e) SAP BW NetWeaver Cloud, productive system, private edition,

(f) SAP BW NetWeaver Cloud, base scale-out (6 TiB),

(g) SAP BW/4HANA Cloud, scale-out productive system (1 TiB),

(h) SAP BW NetWeaver Cloud, scale-out productive system (1 TiB),

(i) SAP BW/4HANA Cloud, scale-out productive system (2 TiB),

(j) SAP BW NetWeaver Cloud, scale-out productive system (2 TiB),

(k) SAP BW/4HANA Cloud, scale-out productive system (4 TiB),

(l) SAP BW NetWeaver Cloud, scale-out productive system (4 TiB),

(m) SAP BW/4HANA Cloud, scale-out productive system (6 TiB), or

(n) SAP BW NetWeaver Cloud, scale-out productive system (6 TiB).

5.6.3. Table of Services:

Service		Included
01	**VPN Connection**	Set of 5 up to VPN connections
02	**Direct line connection point**	**Infrastructure deployed**: Depending on the datacenter of choice the following will be delivered: **SAP DC**: 1 x MPLS, 400Mbit/s **Azure:** 1 x Expressroute, 200 Mbit/s **AWS:** 1 x Direct Connect, 200Mbit/s **GCP:** 1 x Interconnect, 2 x 100Mbit/s (Redundant)
03	**SAP Router**	**Infrastructure deployed:** 1 x Productive Server (7GiB memory)

Service		Included
04	**SAP Web Dispatcher**	**Infrastructure deployed:** 2 x Productive Server (7GiB memory)
05	**SAP Data Services Agent (DS Agent)**	**Infrastructure deployed:** 2 x Productive Servers (13GiB memory)
06	**Data Provision Agent (DP Agent)**	**Infrastructure deployed:** 2 x Productive Servers (13GiB memory)
07	**SAP Analytics Cloud Agent (SAC Agent)**	**Infrastructure deployed:** 1 x Productive Server (13GiB memory)
08	**SAP Cloud Connector**	**Infrastructure deployed:** 2 x Productive Servers (7GiB memory)
09	**Redwood RunMyJobs Agent**	**Infrastructure deployed:** 1 x Productive Server (7GiB memory)
10	**OpenText ADA Core Archive Connector**	**Infrastructure deployed:** 1 x Productive Server (13GiB memory)
11	**SCM Optimizer**	**Infrastructure deployed:** Choose between: 1 x Productive Server (60GiB memory) or 1 x Non-productive Server (60GiB memory)
12	**Separate ERS/CS**	Used to separate the ERS (Enqueue Replication Service) and CS (Central Services) onto dedicated servers. **Infrastructure deployed:** 2 x Productive Servers (7GiB memory)
13	**Load Balancer**	**Infrastructure deployed:** Up to 5 Load Balancers depending on hyperscaler and usage type
14	**Customer Integration Server**	Support all 3 scenarios: • SMTP Relay (Outbound) • Samba • SFTP **Infrastructure deployed**: 2 x Productive Servers (7GiB memory each) active-passive mode. Note: Storage included is only for the operating system. User file storage needs to be added in addition.
15	**Additional egress data**	Not available
16	**Extra Bandwidth**	Service delivers only one of below options: **AWS Direct Connect**: 1000Mbit/s **Azure ExpressRoute**: 1000Mbit/s **GCP Interconnect**: 1000Mbit/s
17	**VPC/VNET Peering**	Not available
18	**AWS Transit Gateway**	Not available
19	**SAP Business Connector**	**Infrastructure deployed:** 1 x Productive Server (30GiB memory, 50GB storage)
20	**Signavio Process Intelligence Extractor**	**Infrastructure deployed:** 1 x Productive Server (30GiB memory, 100GB storage)

5.7. **Connection Package for Non-Productive Tiers, Private Edition**

5.7.1. For this SAP BW Capacity Service, customers must select one of the services from the table in Section 5.7.3. that must be installed in the same location as the applicable non-productive tier in Section 5.7.2.

5.7.2. Applicable Non-Productive Tiers

(a) SAP BW/4HANA Cloud, base package, private edition,

(b) SAP BW/4HANA Cloud, additional non-productive, base package, private edition,

(c) SAP BW NetWeaver Cloud, base package, private edition,

(d) SAP BW NetWeaver Cloud, additional non-productive, base package, private edition,

(e) SAP BW/4HANA Cloud, scale-out non-productive system (1 TiB),

(f) SAP BW NetWeaver Cloud, scale-out non-productive system (1 TiB),

(g) SAP BW/4HANA Cloud, scale-out non-productive system (2 TiB),

(h) SAP BW NetWeaver Cloud, scale-out non-productive system (2 TiB),

(i) SAP BW/4HANA Cloud, scale-out non-productive system (4 TiB),

(j) SAP BW NetWeaver Cloud, scale-out non-productive system (4 TiB),

(k) SAP BW/4HANA Cloud, scale-out non-productive system (6 TiB), or

(l) SAP BW NetWeaver Cloud, scale-out non-productive system (6 TiB).

5.7.3. Table of Services:

Service		Included
01	**VPN Connection**	Set of up to 5 VPN connections
02	**Direct line connection point**	**Infrastructure deployed:** Depending on the datacenter of choice the following will be delivered: **SAP D**C: 1 x Cloud Peering, 400Mbit/s or **SAP DC**: 1 x MPLS, 1Gbit port speed **Azure**: 1 x Expressroute, 200 Mbit/s **AWS**: 1 x Direct Connect, 200Mbit/s **GCP**: 1 x Interconnect, 2 x 100Mbit/s (Redundant)
03	**SAP Router**	**Infrastructure deployed**: 1 x Non-productive Server (7GiB memory, 10GB storage)
04	**SAP Web Dispatcher**	**Infrastructure deployed**: 1 x Non-productive Server (7GiB memory, 50GB storage)
05	**SAP Data Services Agent (DS Agent)**	**Infrastructure deployed**: 1 x Non-productive Server (13GiB memory, 20GB storage)
06	**Data Provision Agent (DP Agent)**	**Infrastructure deployed**: 1 x Non-productive Server (13GiB memory, 50GB storage)
07	**SAP Analytics Cloud Agent (SAC Agent)**	**Infrastructure deployed**: 1 x Non-productive Server (13GiB memory, 50GB storage)
08	**SAP Cloud Connector**	**Infrastructure deployed**: 1 x Non-productive Server (7GiB memory, 20GB storage)
09	**Redwood RunMyJobs Agent**	**Infrastructure deployed**: 1 x Non-productive Server (7GiB memory, 248GB storage)
10	**OpenText ADA Core Archive Connector**	**Infrastructure deployed**: 1 x Non-productive Server (13GiB memory, 150GB storage)
11	**SCM Optimizer**	Not available
12	**Separate ERS/CS**	Not available
13	**Load Balancer**	Not available
14	**Customer Integration Server**	Not available
15	**Additional egress data**	Service delivers only one of below options: **AWS**: 10TB/month **Azure** VPN: 5TB/month or **Azure** ExpressRoute: 10TB/month **GCP**: 2TB/month
16	**Extra Bandwidth**	Service delivers only one of below options: **AWS** Direct Connect: 500Mbit/s **Azure** ExpressRoute: 500Mbit/s **GCP** Interconnect: 500Mbit/s
17	**VPC/VNET Peering**	Up to 10 Connections
18	**AWS Transit Gateway**	Service delivers only one of below options: **AWS Transit Gateway Attachment**: 1 or **AWS Transit Gateway Package**: 1
19	**SAP Business Connector**	**Infrastructure deployed:** 1 x Non-Productive Server (13GiB memory, 50GB storage)

Service		Included
20	**Signavio Process Intelligence Extractor**	**Infrastructure deployed:** 1 x Non-Productive Server (30GiB memory, 100GB storage)

5.8. **SAP Profitability and Performance Management Cloud, Private Edition**

Minimum required blocks: 32

5.9. **SAP S/4HANA Cloud, Disaster Recovery, Private Edition**

Disaster Recovery Services Setup. This SAP BW Capacity Service entails detailed planning which, as part of Customer's implementation project for the applicable productive systems, will be mutually agreed upon by SAP and Customer.

5.10. **SAP S/4HANA Cloud Private Edition Application Server for Linux, Additional Production Tenant**

This SAP BW Capacity Service includes access to one application server with 64GB of memory. The application server size is based on the respective system landscape usage tiers where it is added and may require additional memory.

5.11. **SAP S/4HANA Cloud Private Edition Application Server for Linux, Additional Nonproduction Tenant**

This SAP BW Capacity Service includes access to one application server with 64GB of memory. The application server size is based on the respective system landscape usage tiers where it is added and may require additional memory.

5.12. **SAP S/4HANA Cloud Private Edition Application Server for Linux, Additional Production Tenant, Upgrade**

The maximum available memory to upgrade is up to 512GiB.

5.13. **SAP S/4HANA Cloud Private Edition Application Server for Linux, Additional Nonproduction Tenant, Upgrade**

The maximum available memory to upgrade is up to 512GiB.

5.14. **SAP BW/4HANA Cloud, Base Package, Private Edition**

5.14.1. System sizing:

Size	Database /Application	System Productive Tier	System Non-Productive Tier
One Size	**HANA DB**	1 x 248GiB memory, 248GB usable storage	1 x 248GiB memory, 248GB usable storage
	App Server	1 x 60GiB memory	1 x 30GiB memory

5.14.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.15. **SAP BW/4HANA Cloud, Productive System, Private Edition**

5.15.1. System sizing:

Size	Database /Application	System Productive Tier
One Size	**HANA DB**	1 x 248GiB memory, 248GB usable storage
	App Server	1 x 60GiB memory

5.15.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.16. **SAP BW/4HANA Cloud, Additional Non-Productive, Base Package, Private Edition**

5.16.1. System sizing:

Size	Database /Application	System Non-Productive Tier
One Size	**HANA DB**	1 x 248GiB memory, 248GB usable storage
	App Server	1 x 60GiB memory

5.16.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on dedicated server).

5.17. **SAP BW NetWeaver Cloud, Base Package, Private Edition**

5.17.1. System sizing:

Size	Database /Application	System Productive Tier	System Non-Productive Tier
One Size	**HANA DB**	1 x 248GiB memory, 248GB usable storage	1 x 248GiB memory, 248GB usable storage
	App Server	1 x 60GiB memory	1 x 30GiB memory

5.17.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.18. **SAP BW NetWeaver Cloud, Productive System, Private Edition**

5.18.1. System sizing:

Size	Database /Application	System Productive Tier
One Size	**HANA DB**	1 x 248GiB memory, 248GB usable storage
	App Server	1 x 60GiB memory

5.18.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.19. **SAP BW NetWeaver Cloud, Additional Non-Productive Base Package, Private Edition**

5.19.1. System sizing:

Size	Database /Application	System Non-Productive Tier
One Size	**HANA DB**	1 x 248GiB memory, 248GB usable storage
	App Server	1 x 60GiB memory

5.19.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on dedicated server).

5.20. **SAP BW/4HANA Cloud, Productive Scale-Out System (1 TiB)**

5.20.1. System sizing

Node Size	Database /Application	System Productive Tier
1 TiB	**HANA DB**	3 nodes x 960GiB memory, 960GB usable storage
	App Server	1 x 60GiB memory

5.20.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.21. **SAP BW/4HANA Cloud, Non-Productive Scale-Out System (1 TiB)**

5.21.1. System sizing:

Node Size	Database /Application	System Non-Productive Tier
1TiB	**HANA DB**	3 nodes x 960GiB memory, 960GB usable storage
	App Server	1 x 60GiB memory

5.21.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on a dedicated server).

5.22. **SAP BW/4HANA Cloud, Productive Scale-Out System (2 TiB)**

5.22.1. System sizing:

Node Size	Database /Application	System Productive Tier
2 TiB	**HANA DB**	3 nodes x 1900GiB memory, 1900GB usable storage
	App Server	1 x 60GiB memory

5.22.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.23. **SAP BW/4HANA Cloud, Non-Productive Scale-Out System (2 TiB)**

5.23.1. System sizing:

Node Size	Database /Application	System Non-Productive Tier
2 TiB	**HANA DB**	3 nodes x 1900GiB memory, 1900GB usable storage
	App Server	1 x 60GiB memory

5.23.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on a dedicated server).

5.24. **SAP BW/4HANA Cloud, Productive Scale-Out System (4 TiB)**

5.24.1. System sizing:

Node Size	Database /Application	System Productive Tier
4 TiB	**HANA DB**	3 nodes x 3892GiB memory, 3892GB usable storage
	App Server	1 x 60GiB memory

5.24.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.25. **SAP BW/4HANA Cloud, Non-Productive Scale-Out System (4 TiB)**

5.25.1. System sizing:

Node Size	Database /Application	System Non-Productive Tier
4 TiB	**HANA DB**	3 nodes x 3892GiB memory, 3892GB usable storage
	App Server	1 x 60GiB memory

5.25.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on a dedicated server).

5.26. **SAP BW/4HANA Cloud, Productive Scale-Out System (6 TiB)**

5.26.1. System sizing:

Node Size	Database /Application	System Productive Tier
6 TiB	**HANA DB**	3 nodes x 5700GiB memory, 5700GB usable storage
	App Server	2 x 128GiB memory

5.26.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.27. **SAP BW/4HANA, Base Scale-Out (6 TiB)**

5.27.1. System sizing:

Size	Database /Application	System Productive Tier	System Non-Productive Tier
One Size	**HANA DB**	3 nodes x 5700GiB memory, 5700GB usable storage	3 nodes x 5700GiB memory, 5700GB usable storage
	App Server	2 x 128GiB memory	2 x 128GiB memory

5.27.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.28. **SAP BW/4HANA, Scale-Out Additional Nonproduction System (6 TiB)**

5.28.1. System sizing:

Size	Database /Application	System Non-Productive Tier
One Size	**HANA DB**	3 nodes x 5700GiB memory, 5700GB usable storage
	App Server	2 x 128GiB memory

5.28.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on a dedicated server).

5.28.3.

5.29. **SAP BW NetWeaver Cloud, Productive Scale-Out System (1 TiB)**

5.29.1. System sizing:

Node Size	Database /Application	System Productive Tier
1 TiB	**HANA DB**	3 nodes x 960GiB memory, 960GB usable storage
	App Server	1 x 60GiB memory

5.29.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.30. **SAP BW NetWeaver Cloud, Non-Productive Scale-Out System (1 TiB)**

5.30.1. System sizing:

Node Size	Database /Application	System Non-Productive Tier
1TiB	**HANA DB**	3 nodes x 960GiB memory, 960GB usable storage
	App Server	1 x 60GiB memory

5.30.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on a dedicated server).

5.31. **SAP BW NetWeaver Cloud, Productive Scale-Out System (2 TiB)**

5.31.1. System sizing:

Node Size	Database /Application	System Productive Tier
2 TiB	**HANA DB**	3 nodes x 1900GiB memory, 1900GB usable storage
	App Server	1 x 60GiB memory

5.31.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.32. **SAP BW NetWeaver Cloud, Non-Productive Scale-Out System (2 TiB)**

5.32.1. System sizing:

Node Size	Database /Application	System Non-Productive Tier
2 TiB	**HANA DB**	3 nodes x 1900GiB memory, 1900GB usable storage
	App Server	1 x 60GiB memory

5.32.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on a dedicated server).

5.33. **SAP BW NetWeaver Cloud, Productive Scale-Out System (4 TiB)**

5.33.1. System sizing:

Node Size	Database /Application	System Productive Tier
4 TiB	**HANA DB**	3 nodes x 3892GiB memory, 3892GB usable storage
	App Server	1 x 60GiB memory

5.33.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.34. **SAP BW NetWeaver Cloud, Non-Productive Scale-Out System (4 TiB)**

5.34.1. System sizing:

Node Size	Database /Application	System Non-Productive Tier
4 TiB	**HANA DB**	3 nodes x 3892GiB memory, 3892GB usable storage
	App Server	1 x 60GiB memory

5.34.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on a dedicated server).

5.35. **SAP BW NetWeaver Cloud, Productive Scale-Out System (6 TiB)**

5.35.1. System sizing:

Node Size	Database /Application	System Productive Tier
6 TiB	**HANA DB**	3 nodes x 5700GiB memory, 5700GB usable storage
	App Server	2 x 128GiB memory

5.35.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.36. **SAP BW NetWeaver Cloud, Base Scale-Out (6 TiB)**

5.36.1. System Sizing:

Size	Database /Application	System Productive Tier	System Non-Productive Tier
One Size	**HANA DB**	3 nodes x 5700GiB memory, 5700GB usable storage	3 nodes x 5700GiB memory, 5700GB usable storage
	App Server	2 x 128GiB memory	2 x 128GiB memory

5.36.2. This Capacity Service includes:

(a) SAP Web Dispatcher (productive and non-productive) (7GiB memory each, installed on dedicated servers),

(b) SAP Cloud Connector (productive and non-productive) (7GiB memory each, installed on dedicated servers) per customer's virtual network (VNET),

(c) Common transport folder of 100GB of storage for all transport files,

(d) SAP Analytics Cloud Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request), and

(e) SAP Data Provisioning Agent (productive and non-productive) (13GiB memory each, installed on dedicated servers, available on customer request).

5.37. **SAP BW NetWeaver Cloud, Scale-Out Additional Nonproduction System (6 TiB)**

5.37.1. System sizing:

Size	Database /Application	System Non-Productive Tier
One Size	**HANA DB**	3 nodes x 5700GiB memory, 5700GB usable storage
	App Server	2 x 128GiB memory

5.37.2. This Capacity Service includes SAP Web Dispatcher (non-productive) (7GiB memory, installed on dedicated server).

5.38. **SAP Business Warehouse, Scale-Out Additional Productive Node (1TiB)**

This SAP BW Capacity Services extends the SAP BW scale-out productive system by one additional node with 960GiB memory, 960GB usable storage, to an SAP-supported size.

5.39. **SAP Business Warehouse, Scale-Out Additional Productive Node (2TiB)**

This SAP BW Capacity Services extends the SAP BW scale-out productive system by one additional node with 1900GiB memory, 1900GB usable storage, to an SAP-supported size.

5.40. **SAP Business Warehouse, Scale-Out Additional Productive Node (4TiB)**

This SAP BW Capacity Services extends the SAP BW scale-out productive system by one additional node with 3892GiB memory, 3892GB usable storage, to an SAP-supported size.

5.41. **SAP Business Warehouse, Scale-Out Additional Productive Node (6 TiB)**

This SAP BW Capacity Service extends the SAP BW scale-out productive system by one additional node with 5700GiB memory, 5700GB usable storage, to an SAP-supported size.

5.42. **SAP Business Warehouse, Scale-Out Additional Non-Productive Node (1TiB)**

This SAP BW Capacity Service extends the SAP BW scale-out non-productive system by one additional node with 960GiB memory, 960GB usable storage, to an SAP-supported size.

5.43. **SAP Business Warehouse, Scale-Out Additional Non-Productive Node (2TiB)**

This SAP BW Capacity Service extends the SAP BW scale-out non-productive system by one additional node with1900GiB memory, 1900GB usable storage, to an SAP-supported size.

5.44. **SAP Business Warehouse, Scale-Out Additional Non-Productive Node (4TiB)**

This SAP BW Capacity Service extends the SAP BW scale-out non-productive system by one additional node with 3892GiB memory, 3892GB usable storage, to an SAP-supported size.

5.45. **SAP Business Warehouse, Scale-Out Additional Non-Productive Node (6 TiB)**

This SAP BW Capacity Service extends the SAP BW scale-out non-productive system by one additional node with 5700GiB memory, 5700GB usable storage, to an SAP-supported size.

5.46. **SAP BI Java Server Cloud, Private Edition**

System sizing:

Size	Database /Application	System Productive Tier	System Non-Productive Tier
8 cores	**Java Application Server**	1 x 30GiB memory	1 x 30GiB memory

5.47. **SAP BI Java Server Cloud, additional non-productive, Private Edition**

System sizing:

Size	Database /Application	System Non-Productive Tier
8 cores	**Java Application Server**	1 x 30GiB memory

5.48. **SAP IaaS Server Linux Cloud, private edition**

System sizing:

Size	Database/Application	System Size
128 GiB	**IAAS Server**	1 x 120GiB memory

5.49. **SAP Business Planning and Consolidation Professional Edition for SAP BW/4HANA Cloud (Planning Only), Private Edition**

This Capacity Service may be used solely for the creation and calculation of budget, plan, or forecast data. The calculation and reporting of the consolidated financial results of a group of companies or for separate financial statement reporting where the application is being used to calculate and report investments at equity, applying generally accepted accounting concepts related to accounting for business combinations and/or equity accounting for investments, is not permitted. Customer must license this Capacity Service whenever data extraction to third-party systems is required, with the exception of use cases involving data extraction in the form of static reports (i.e. PDF).

5.50. **SAP Business Planning and Consolidation, Professional Edition for SAP BW/4HANA Cloud, Private Edition**

Customer must license this Capacity Service whenever data extraction to third-party systems is required, with the exception of use cases involving data extraction in the form of static reports (i.e. PDF).

5.51. **SAP Business Planning and Consolidation, Standard Edition for SAP BW/4HANA Cloud, Private Edition**

5.51.1. Use of this Capacity Service is limited to:

(a) direct input and/or editing of quantitative and qualitative data into the application;

(b) execution of existing reports or creation of reports on existing data structures;

(c) execution of changes to workflow tasks; and

(d) viewing data, except that users accessing the package through an interface are limited to viewing data only.

5.51.2. The consolidation functionality is limited to running controls on data submitted by Users.

5.51.3. The planning functionality is limited to performing planning tasks only on existing models.

5.52. **SAP Business Planning and Consolidation Standard Edition for SAP BW/4HANA Cloud (Planning Only), Private Edition**

5.52.1. Use of this Capacity Service is limited to:

(a) direct input and/or editing of quantitative and qualitative data into the application;

(b) execution of existing reports or creation of reports on existing data structures;

(c) execution of changes to workflow tasks; and

(d) viewing data, except that users accessing the package through an interface are limited to viewing data only.

5.52.2. The consolidation functionality is limited to running controls on data submitted by Users.

5.52.3. The planning functionality is limited to performing planning tasks only on existing models.

5.53. **SAP Business Planning and Consolidation Professional Edition for SAP NetWeaver Cloud (Planning Only), Private Edition**

This Capacity Service may be used solely for the creation and calculation of budget, plan, or forecast data. The calculation and reporting of the consolidated financial results of a group of companies or for separate financial statement reporting where the application is being used to calculate and report investments at equity, applying generally accepted accounting concepts related to accounting for business combinations and / or equity accounting for investments, is not permitted. Customer must license this Capacity Service whenever data extraction to third-party systems is required, with the exception of use cases involving data extraction in the form of static reports (i.e. PDF).

5.54. **SAP Business Planning and Consolidation Professional Edition for SAP NetWeaver Cloud, Private Edition**

Customer must license this Capacity Service whenever data extraction to third-party systems is required, with the exception of use cases involving data extraction in the form of static reports (i.e. PDF).

5.55. **SAP Business Planning and Consolidation Standard Edition for SAP NetWeaver Cloud, Private Edition**

5.55.1. For this Capacity Service, use is limited to:

(a) direct input and/or editing of quantitative and qualitative data into the application;

(b) execution of existing reports or creation of reports on existing data structures;

(c) execution of changes to workflow tasks; and

(d) viewing data, except that users accessing the package through an interface are limited to viewing data only.

5.55.2. The consolidation functionality is limited to running controls on data submitted by Users.

5.55.3. The planning functionality is limited to performing planning tasks only on existing models.

5.56. **SAP Business Planning and Consolidation Standard Edition for SAP NetWeaver Cloud (Planning Only), Private Edition**

5.56.1. For this Capacity Service, use is limited to:

(a) direct input and/or editing of quantitative and qualitative data into the application;

(b) execution of existing reports or creation of reports on existing data structures;

(c) execution of changes to workflow tasks; and

(d) viewing data, except that users accessing the package through an interface are limited to viewing data only.

5.56.2. The consolidation functionality is limited to running controls on data submitted by Users.

5.56.3. The planning functionality is limited to performing planning tasks only on existing models.

5.57. **SAP HANA, EE Cloud, upgrade, private edition**

5.57.1. SAP HANA, EE Cloud, upgrade, private edition ("HANA Enterprise") is an upgrade to the SAP HANA database from runtime edition (see Section 5.1) to HANA Enterprise. The required number of blocks is based on the productive system size.

5.57.2. HANA Enterprise may be used with an unlimited number of Data Sources, subject to the applicable licensed level.

5.57.3. HANA Enterprise includes the following runtime edition components:

(a) SAP HANA Operation Process Intelligence;

(b) SAP HANA, information management option;

(c) SAP HANA, data privacy option;

(d) SAP HANA, spatial and graph option;

(e) SAP HANA, predictive option;

(f) SAP HANA, search and text option; and

(g) SAP HANA native storage extension (use of HANA Native Storage Extension Buffer Cache component is subject to the applicable licensed level).

5.57.4. Customer may use SAP HANA smart data access to query data from any Data Sources, provided HANA Enterprise has been appropriately sized for all such data that is queried and joined with other Data Sources via SAP HANA smart data access.

5.57.5. SAP HANA, information management option includes SAP HANA smart data integration and SAP HANA smart data quality.

5.57.6. Use of SAP HANA, data privacy option is limited solely to the SAP HANA Data Masking Engine, SAP HANA Data anonymization Engine, Column Encryption, and Shared SAP Business Application Authorizations.

5.57.7. Use of SAP HANA, predictive option is limited solely to the HANA PAL/R engine, Automated Predictive Library (APL), and TensorFlow integration.

5.57.8. Use of SAP HANA, search and text option is limited solely to the SAP HANA Search Engine and Text Analysis Engine.

5.58. **SAP Cloud, large memory extension for productive tiers, private edition**

This SAP BW Capacity Service extends productive SAP HANA systems beyond 12 terabytes, to an SAP-supported size.

5.59. **SAP Cloud, large memory extension for non-productive tiers, private edition**

This SAP BW Capacity Service extends non-productive HANA database beyond 12 terabytes, to an SAP-supported size.

5.60. **SAP IQ cold store Cloud, base package, private edition**

System sizing:

Database	System Productive Tier	System Non-Productive Tier
IQ DB	Usable DB Size 512GB Server size, 1 x 60GiB memory	Usable DB Size 512GB Server size, 1 x 60GiB memory

5.61. **SAP IQ cold store Cloud, upgrade, private edition**

Use of this SAP BW Capacity Service must conform to the following sizing: 512GB, 1TB, 3TB, 5TB, 10TB, 20TB, 30TB.

5.62. **SAP IQ cold store Cloud, additional non-productive tier, base package, private edition**

System sizing:

Database	System Non-Productive Tier
IQ DB	Usable DB Size 512GB Server size,1 x 60GiB memory

5.63. **SAP IQ cold store Cloud, additional non-productive tier, upgrade, private edition**

Use of this SAP BW Capacity Service must conform to the following sizing: 512GB, 1TB, 3TB, 5TB, 10TB, 20TB, 30TB.

5.64. **SAP Firewall Service, private cloud edition**

Tenant provides an entitlement up to 200 custom rules.

5.65. **SAP Log Service, private cloud edition**

5.65.1. SAP Log Service, private cloud edition includes log collection and storage of system log files for up to 50 servers from customer's systems, applications, and services running in private cloud.

5.65.2. Default log retention time 365 days.

5.66. **SAP Long-Term Backup, Private Edition**

Long-Term Backup Options

Frequency	Retention Period
Monthly	1 year
Quarterly	1 year
Yearly	2 years, 3 years, or 4 years

5.67. **RISE with SAP, private edition 99.9% Service Level Agreement (SLA)**

Unless otherwise indicated in Table 4 of Attachment A, the SAP BW Capacity Services are eligible to upgrade the System Availability Percentage for productive environments stated in Section 6.5.1.15 of the Supplement from 99.7% to 99.9%.

5.68. **SAP Business Warehouse Cloud, GxP, Private Edition**

This SAP BW Capacity Service is solely available for the Capacity Services, as specified in Table 4, Attachment A. For such Capacity Services, the GxP Qualification Service for SAP Cloud ERP Private; RISE with SAP S/4HANA Cloud, private edition; ERP, private cloud edition; SAP Cloud ERP Private, tailored option; RISE with SAP S/4HANA Cloud, private edition, tailored option; SAP ERP, private cloud edition, tailored option; and SAP Business Data Cloud ("GxP Qualification Service") is incorporated into and made part of this Agreement.

5.69. **Enhanced Operations Service for Large Enterprises**

If Customer subscribes to Enhanced Operations for Large Enterprises either through a separate agreement for SAP for Rise With S/4HANA Cloud, private edition; through a Rise with S4/HANA Cloud, private edition, tailored edition option subscription; or via the Enhanced Operation Service for Large Enterprises Capacity Service under this Agreement, then the current version of the Enhanced Operations Service For Large Enterprises For Rise With SAP S/4HANA Cloud, Private Edition, Tailored Option And Rise With SAP S/4HANA Cloud, Private Edition Service Description Documentation applies and is incorporated into and made part of this Agreement.

6. SAP BUSINESS DATA CLOUD INTELLIGENT PACKAGES CLOUD SERVICES

6.1. **Cloud ERP Intelligence Private Cloud Service**

6.1.1. The Usage Metric for this Cloud Service is FUE.

6.1.2. Use of this Cloud Service is subject to the requirements in Section 6.1.3. and 6.1.4. being fulfilled by Customer.

6.1.3. Customer must subscribe separately to one of the Cloud Services listed in this Section 6.1.3. (a-g):

(a) RISE with SAP S/4HANA Cloud Private Edition, base;

(b) RISE with SAP S/4HANA Cloud Private Edition, premium;

(c) RISE with SAP S/4HANA Cloud Private Edition, premium plus;

(d) RISE with SAP S/4HANA Cloud, private edition, core, tailored option;

(e) SAP Cloud ERP Private;

(f) SAP Cloud ERP Private, base option; or

(g) SAP Cloud ERP Private, tailored option.

6.1.4. Customer's subscription to this Cloud Service must be equal to or greater than the same number of FUEs as Customer subscribes to in the corresponding application for one of the Cloud Services in Section 6.1.3.

6.1.5. This Cloud Service is EU Access eligible.

6.2. **Consumer Products Intelligence**

6.2.1. The Usage Metric for this Cloud Service is Revenue. For this cloud service, the annual gross planned sales revenue (promoted & non-promoted) is counted. Annual gross planned sales revenue is to be measured using a daily snapshot of the sum of total planned sales revenue (promoted & non-promoted).

6.2.2. Use of this Cloud Service is subject to the requirements in Section 6.2.3. being fulfilled by Customer.

6.2.3. Customer must subscribe separately to one of the Cloud Services listed in this Section 6.2.3. (a-c):

(a) SAP Cloud ERP Private;

(b) SAP Cloud ERP Private, base option; or

(c) SAP Cloud ERP Private, tailored option.

6.3. **Customer-Managed Data Products Cloud Service**

6.3.1. The Usage Metric for this Cloud Service is Flat Fee.

6.3.2. Subject to Section 4.1 of the Supplement, Customer is entitled to an increase of 1,000 Capacity Units per month of the SAP Business Data Cloud, core capacity Cloud Service, which may only be used on Capacity Services listed in Attachment A.

6.3.3. This Cloud Service is EU Access eligible.

6.4. **People Intelligence Cloud Service**

6.4.1. The Usage Metric for this Cloud Service is User. For this Cloud Service, “User” is any individual authorized to access the Cloud Service. An individual with a unique active profile, whose data is processed by the Cloud Service, is counted.

6.4.2. Use of this Cloud Service is subject to the requirements in Section 6.4.3. and 6.4.4. being fulfilled by Customer.

6.4.3. Customer must subscribe separately to at least one of the following Cloud Services:

(a) SAP SuccessFactors Employee Central, core HR option, or

(b) SAP Core HR package.

6.4.4. Customer’s subscription to this Cloud Service must be equal to or greater than the same number of Users as Customer subscribes to in the corresponding application for one of the Cloud Services in Section 6.4.3.

6.4.5. This Cloud Service is EU Access eligible.

6.5. **Finance Intelligence Cloud Service**

6.5.1. The Usage Metric for this Cloud Service is User.

6.5.2. Use of this Cloud Service is subject to Customer subscribing separately to at least one of the following Cloud Services:

(a) SAP Finance Base;

(b) SAP Finance Premium;

(c) SAP Finance Base and Supply Chain Base;

(d) GROW with SAP S/4HANA Cloud Public Edition, premium; or

(e) GROW with SAP S/4HANA Cloud Public Edition, base.

6.5.3. Customer’s subscription to this Cloud Service must be equal to or greater than the sum of Users as Customer subscribes to in the Cloud Services in Section 6.5.2.

6.5.4. For the purposes Section 6.5.2.(d) and (e) 1 User is equal to 1 FUE.

6.5.5. This Cloud Service is EU Access eligible.

6.6. **Retail Intelligence Cloud Service**

6.6.1. The Usage Metric for this Cloud Service is Document. For this Cloud Service, demand forecasts, order plan items, and supply network nodes are counted. Demand forecasts are counted by multiplying the total number of demand forecasts by a factor of 0.01 to reach the number of Documents. Order plan items are counted by

multiplying the total number of order plan items by a factor of 0.00125 to reach the number of Documents. Each supply network node is counted as 1 Document.

6.6.2. Use of this Cloud Service is subject to Customer subscribing separately to the SAP S/4HANA Cloud foundation for retail and fashion, private edition Cloud Service.

6.7. **Spend Intelligence Cloud Service**

6.7.1. The Usage Metric for this Cloud Service is Spend in blocks of €10,000,000 (converted to local currency using SAP standard exchange rates).

6.7.2. The Cloud Service includes the Spend Analysis and Insights application and the External Workforce Insights application. Each of these applications includes 1 productive tenant and 1 non-productive tenant. The non-productive tenants may only be used for non-productive development and testing.

6.7.3. SAP or its Affiliates can create analyses using, in part, Customer Data and information derived from Customer's use of the Cloud Service, as set forth below ("**Analyses**"). Analyses anonymize and aggregate information and are not considered "Customer Data" as defined in the Agreement. Unless otherwise agreed, personal data contained in Customer Data is used only to provide the Cloud Service. Analyses can be used for the following purposes: (a) product improvement (in particular, product features and functionality, workflows, and user interfaces); (b) improving resource allocation and support; (c) internal demand planning; (d) training and developing machine learning algorithms; (e) improving product performance; (f) verification of security and data integrity; and (g) identification of industry trends and developments, creation of indices, and anonymous benchmarking.

7. SAP HANA CLOUD CAPACITY SERVICES

These Capacity Services are EU Access eligible.

8. SAP MASTER DATA GOVERNANCE CAPACITY SERVICES

8.1. The following provisions from Section 5, "SAP BW Capacity Services" apply to SAP Master Data Governance Capacity Services:

- Sections 5.1. to 5.3.2.,
- Sections 5.4 to 5.4.1.1.,
- Sections 5.6. to 5.7.,
- Sections 5.9. to 5.13.,
- Section 5.48., and
- Sections 5.64. to 5.69.

8.2. For the avoidance of doubt, the SAP Master Data Governance Capacity Services may be used exclusively for data governance activities and must not be used, in whole or in part, for any operational Enterprise Resource Planning (ERP) purpose or to access, perform, or support ERP functionality.

8.3. **SAP S/4HANA Cloud for master data governance, extra stack, private edition**

8.3.1. System sizing:

Usage tier	Size	Database /Application	System Tier PROD (productive)	System Tier QAS (Quality Assurance, non-productive)	System Tier DEV (development, non-productive)
Up to 100 blocks	**XS**	**HANA DB**	1 x 248GiB memory, 248GB usable storage	1 x 248GiB memory, 248GB usable storage	1 x 248GiB memory, 248GB usable storage
		APP Server	1 x 60GiB memory	1 x 60GiB memory	1 x 30GiB memory
101 to 400	**S**	**HANA DB**	1 x 496GiB memory, 496GB usable storage	1 x 496GiB memory, 496GB usable storage	1 x 248GiB memory, 248GB usable storage

blocks		**APP Server**	1 x 60GiB memory	1 x 60GiB memory	1 x 30GiB memory
401 to 1000 blocks	**M**	**HANA DB**	1 x 950GiB memory, 950GB usable storage	1 x950GiB memory, 950GB usable storage	1 x 248GiB memory, 248GB usable storage
		APP Server	2 x 60GiB memory	2 x 60GiB memory	1 x 30GiB memory
More than 1000 blocks	**L**	**HANA DB**	1 x 1900GiB memory, 1900GB usable storage	1 x1900GiB memory, 1900GB usable storage	1 x 496GiB memory, 496GB usable storage
		APP Server	2 x 120GiB memory	2 x 120GiB memory	2 x 60GiB memory

8.3.2. This Capacity Service includes:

a. SAP WEB DISPATCHER Prod/Non-Prod (7GiB memory each, installed on dedicated servers)

b. Common Transport Folder, 100GB of Storage is included for all transport files.

c. SAP CLOUD CONNECTOR Prod/Non-Prod (7GIB memory each, installed on dedicated servers). Only one set of SAP Cloud Connector per customer VNET is included for free.

8.4. **SAP S/4HANA Cloud, additional non-productive tier, private edition**

8.4.1. System sizing:

System Size	Database /Application	Non-Prod System Size
One Size	**HANA DB**	1 x 248GiB memory, 248GB usable storage
	App Server	1 x 60GiB memory

8.4.2. This Capacity Service includes:

(a) SAP WEB DISPATCHER Non-Prod (7GIB memory, installed on dedicated SERVER)

(b) Embedded use of SAP Fiori.

ATTACHMENT A

to

SAP Business Data Cloud Service Description Guide

Table 1: SAP Analytics Cloud Capacity Services

Capacity Service	Capacity Unit of Measure	Tier	Capacity Unit Value
SAP Analytics Cloud for business intelligence, public system option	User	25 - 200	25.60
		201 - 500	21.60
		501 - 1,000	17.38
		1,001 - 3,000	15.95
		3,001 - 5,000	12.64
		5,001+	10.54
SAP Analytics Cloud for planning, standard edition, public system option	User	10 - 200	72.85
		201 - 500	57.98
		501 - 1,000	46.70
		1,001+	41.57
SAP Analytics Cloud for planning, professional edition, public system option	User	1+	820.43
SAP Analytics Cloud, test tenant, public system option	User	20+	47.05

Table 2: SAP Datasphere Capacity Services

Capacity Service Category	Capacity Service	Capacity Unit of Measure	Capacity Unit Value
SAP Datasphere Foundation	Datasphere SaaS Foundation	Tenant per hour	0.926
High-Performance Workload	Memory-Optimized Compute	16 GB Memory per hour	0.570
	High Memory-Optimized Compute	16 GB Memory per hour	0.485
	CPU-Optimized Compute	16 GB Memory per hour	0.715
	High CPU-Optimized Compute	16 GB Memory per hour	1.065
	Memory-Optimized Elastic Compute	16 GB Memory per hour	0.798
	CPU-Optimized Elastic Compute	16 GB Memory per hour	1.028
	High CPU-Optimized Elastic Compute	16 GB Memory per hour	1.488
High-Scale Workload	Spark Compute	4 GB Memory per hour	0.149
	Object Store	1 TB Storage per hour	0.103
	Object Store Requests	1,000 API Calls	0.026
Storage	Disk Storage	16 GB Storage per hour	0.004
Catalog	Catalog Storage (512MB included each month)	1 GB Storage per hour	1.096
SAP Datasphere, SAP BW Bridge	Data Lake Relational Engine	1 TB per hour	0.767
Catalog	SAP Datasphere, SAP BW Bridge	128 GB Storage per hour	1.447
Integration	Data Integration (200 hours included each month)	5 GB Memory per hour	0.784
	Premium Outbound Integration	20 GB	Variable

Premium Outbound Integration is priced according to blocks, as set forth below:

Premium Outbound Integration	
Blocks of 20 GB	**Capacity Unit Value Per Block**
First 10	500
Next 15	350
Next 25	200
Next 50	100
Next 9999+	35

Table 3: SAP Business Data Cloud Connect Capacity Services

Capacity Service Category	Capacity Service	Capacity Unit of Measure	Capacity Unit Value
SAP Business Data Cloud Connect for Databricks Capacity Services**	Inter-Region Data Transfer	1 GB	0.185
	Processing Requests	2,500 API Calls	0.055
SAP Business Data Cloud Connect for SAP Snowflake Capacity Services	Inter-Region Data Transfer	1 GB	0.185
	Processing Requests	2,500 API Calls	0.055
SAP Business Data Cloud Connect for Snowflake Capacity Services**	Inter-Region Data Transfer	1 GB	0.185
	Processing Requests	2,500 API Calls	0.055
	Data Sharing Fee*	1 USD spend of Snowflake Compute Credits	0.604
SAP Business Data Cloud Connect for Google BigQuery Capacity Services	Inter-Region Data Transfer	1 GB	0.185
	Processing Requests	2,500 API Calls	0.055

* The Data Sharing Fee applies to net Customer spend on Snowflake Compute Credits consumed by compute workloads in which Data Products are processed in a Snowflake environment (other than SAP Snowflake). For clarification, the Data Sharing Fee is charged by SAP under the Agreement and is not charged by any other party to Customer.

**These Capacity Services are EU Access Eligible.

Table 4: SAP BW Capacity Services

Capacity Service	Capacity Unit of Measure	Block	"Standard" Capacity Unit Value	Promotion Period 1: Capacity Unit Value	Promotion Period 2: Capacity Unit Value
SAP BW/4HANA Cloud, base package, private edition[3,4,5]	Tenant	1	35,346.15	27,029.41	30,633.33
SAP BW/4HANA Cloud, productive system, private edition[3,4,5]	Tenant	1	26,880.06	20,555.34	23,296.04
SAP BW/4HANA Cloud, additional non-productive, base package, private edition[1,2,3,5]	GB Memory	256	8,466.10	6,474.08	7,337.29
SAP BW/4HANA Cloud, scale-out productive system (1 TiB)[3,4,5,6]	Tenant	1	57,106.42	43,669.62	49,492.22
SAP BW/4HANA Cloud, scale-out non-productive system (1 TiB)[1,2,3,5]	GB Memory	1,024	23,112.02	17,673.90	20,030.42
SAP BW/4HANA Cloud, scale-out productive system (2 TiB)[3,4,5,6]	Tenant	1	76,979.78	58,866.90	66,715.82
SAP BW/4HANA Cloud, scale-out non-productive system (2 TiB)[1,2,3,5]	GB Memory	2,048	38,108.72	29,141.96	33,027.56
SAP BW/4HANA Cloud, scale-out productive system (4 TiB)[3,4,5,6]	Tenant	1	118,870.08	90,900.66	103,020.74
SAP BW/4HANA Cloud, scale-out non-productive system (4 TiB)[1,2,3,5]	GB Memory	4,096	69,909.00	53,459.82	60,587.80
SAP BW/4HANA Cloud, base scale-out (6 TiB)[3,4,5,6]	Tenant	1	358,309.98	274,001.75	310,535.32
SAP BW/4HANA Cloud, scale-out productive system (6 TiB)[3,4,5,6]	Tenant	1	208,943.82	159,780.56	181,084.64
SAP BW/4HANA Cloud, scale-out additional non-productive system (6 TiB)[1,2,3,5]	GB Memory	6,144	149,366.16	114,221.18	129,450.67
SAP Business Planning and Consolidation professional edition for SAP BW/4HANA Cloud (planning only), private edition[5]	User	1	166.62	166.62	166.62

Capacity Service	Capacity Unit of Measure	Block	"Standard" Capacity Unit Value	Promotion Period 1: Capacity Unit Value	Promotion Period 2: Capacity Unit Value
SAP Business Planning and Consolidation, professional edition for SAP BW/4HANA Cloud, private edition[5]	User	1	244.35	244.35	244.35
SAP Business Planning and Consolidation, standard edition for SAP BW/4HANA Cloud, private edition[5]	User	6 - 200	97.09	97.09	97.09
		201 - 500	80.91	80.91	80.91
		501 - 1000	64.73	64.73	64.73
		1001+	50.10	50.10	50.10
SAP Business Planning and Consolidation standard edition for SAP BW/4HANA Cloud (planning only), private edition[5]	User	8 - 200	65.70	65.70	65.70
		201 - 500	52.07	52.07	52.07
		501 - 1000	41.65	41.65	41.65
		1001+	32.25	32.25	32.25
SAP BW NetWeaver Cloud, base package, private edition[3,4,5]	Tenant	1	35,346.15	27,029.41	30,633.33
SAP BW NetWeaver Cloud, productive system, private edition[3,4,5]	Tenant	1	26,880.06	20,555.34	23,296.04
SAP BW NetWeaver Cloud, additional non-productive, base package, private edition[1,2,3,5]	GB Memory	256	8,466.10	6,474.08	7,337.29
SAP BW NetWeaver Cloud, scale-out productive system (1 TiB)[3,4,5,6]	Tenant	1	57,106.42	43,669.62	49,492.22
SAP BW NetWeaver Cloud, scale-out non-productive system (1 TiB)[1,2,3,5]	GB Memory	1,024	23,112.02	17,673.90	20,030.42
SAP BW NetWeaver Cloud, scale-out productive system (2 TiB)[3,4,5,6]	Tenant	1	76,979.78	58,866.90	66,715.82
SAP BW NetWeaver Cloud, scale-out non-productive system (2 TiB)[1,2,3,5]	GB Memory	2,048	38,108.72	29,141.96	33,027.56
SAP BW NetWeaver Cloud, scale-out productive system (4 TiB)[3,4,5,6]	Tenant	1	118,870.08	90,900.66	103,020.74
SAP BW NetWeaver Cloud, scale-out non-productive system (4 TiB)[1,2,3,5]	GB Memory	4,096	69,909.00	53,459.82	60,587.80
SAP BW NetWeaver Cloud, base scale-out (6 TiB)[3,4,5,6]	Tenant	1	358,309.98	274,001.75	310,535.32

Capacity Service	Capacity Unit of Measure	Block	"Standard" Capacity Unit Value	Promotion Period 1: Capacity Unit Value	Promotion Period 2: Capacity Unit Value
SAP BW NetWeaver Cloud, scale-out productive system (6 TiB)[3,4,5,6]	Tenant	1	208,943.82	159,780.56	181,084.64
SAP BW NetWeaver Cloud, scale-out additional non-productive system (6 TiB)[1,2,3,5]	GB Memory	6,144	149,366.16	114,221.18	129,450.67
SAP Business Warehouse, scale-out additional productive node (1 TiB)[3,4,5,6]	GB Memory	1,024	7,956.08	6,084.06	6,895.28
SAP Business Warehouse, scale-out additional productive node (2 TiB)[3,4,5,6]	GB Memory	2,048	14,580.58	11,149.86	12,636.50
SAP Business Warehouse, scale-out additional productive node (4 TiB)[3,4,5,6]	GB Memory	4,096	28,657.28	21,914.40	24,836.32
SAP Business Warehouse, scale-out additional productive node (6 TiB)[3,4,5,6]	GB Memory	6,144	57,742.25	44,155.84	50,043.28
SAP Business Warehouse, scale-out additional non-productive node (1TiB)[1,2,3,5]	GB Memory	1,024	5,981.76	4,574.30	5,184.20
SAP Business Warehouse, scale-out additional non-productive node (2 TiB)[1,2,3,5]	GB Memory	2,048	10,980.66	8,396.98	9,516.58
SAP Business Warehouse, scale-out additional non-productive node (4 TiB)[1,2,3,5]	GB Memory	4,096	21,580.74	16,502.92	18,703.30
SAP Business Warehouse, scale-out additional non-productive node (6 TiB)[1,2,3,5]	GB Memory	6,144	46,575.13	35,616.28	40,365.11
SAP Business Planning and Consolidation professional edition for SAP NetWeaver Cloud (planning only), private edition[5]	User	1	166.62	166.62	166.62
SAP Business Planning and Consolidation professional edition for SAP NetWeaver Cloud, private edition[5]	User	1	244.35	244.35	244.35
SAP Business Planning and Consolidation standard edition for SAP NetWeaver Cloud, private edition[5]	User	6 - 200	97.09	97.09	97.09
		201 - 500	80.91	80.91	80.91
		501 - 1000	64.73	64.73	64.73
		1001+	50.10	50.10	50.10

Capacity Service	Capacity Unit of Measure	Block	"Standard" Capacity Unit Value	Promotion Period 1: Capacity Unit Value	Promotion Period 2: Capacity Unit Value
SAP Business Planning and Consolidation standard edition for SAP NetWeaver Cloud (planning only), private edition[5]	User	8 - 200	65.70	65.70	65.70
		201 - 500	52.07	52.07	52.07
		501 - 1000	41.65	41.65	41.65
		1001+	32.25	32.25	32.25
SAP Cloud, memory extension for productive tiers, private edition[4,5]	GB Memory	256	2,950.82	2,256.51	2,557.38
SAP Cloud, memory extension for non-productive tiers, private edition[1,4,5]	GB Memory	256	1,541.61	1,178.88	1,336.07
SAP Cloud, large memory extension for productive tiers, private edition[,4,5]	GB Memory	1,024	27,785.43	21,247.68	24,080.71
SAP Cloud, large memory extension for non-productive tiers, private edition[1,2,4,5]	GB Memory	1,024	12,914.92	9,876.11	11,192.93
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional production tenant[4,5]	Tenant	1	2,567.07	2,567.07	2,567.07
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional production tenant, upgrade[2, 4,5]	GB Memory	64	732.54	732.54	732.54
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional nonproduction tenant[1,2,4,5]	Tenant	1	2,103.39	1,608.48	1,822.94
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional nonproduction tenant, upgrade[1,2,4,5]	GB Memory	64	732.54	732.54	732.54
SAP BI Java Server Cloud, private edition (8 cores)[4,5]	Tenant	1	7,098.49	5,428.26	6,152.03
SAP BI Java Server Cloud, additional non-productive, private edition (8 cores)[1,2,4,5]	GB Memory	32	2,671.76	2,043.11	2,315.52
SAP HANA, EE Cloud, upgrade, private edition[5]	256 GB Memory	1 - 2	16,904.33	16,904.33	16,904.33
		3 - 6	12,294.24	12,294.24	12,294.24
		7 - 15	9,220.20	9,220.20	9,220.20
		16 - 31	6,916.12	6,916.12	6,916.12
		32+	3,586.69	3,586.69	3,586.69

Capacity Service	Capacity Unit of Measure	Block	"Standard" Capacity Unit Value	Promotion Period 1: Capacity Unit Value	Promotion Period 2: Capacity Unit Value
SAP Additional Database Storage, private cloud edition[3,5]	GB Storage	128	476.49	387.15	412.96
SAP Additional File Storage, private cloud edition[1,2,4,5]	GB Storage	128	124.40	95.13	107.82
SAP IQ cold store Cloud, base package, private edition[1,2,4,5]	Tenant	1	7,822.50	7,822.50	7,822.50
SAP IQ cold store Cloud, additional non-productive tier, base package, private edition[1,2,4,5]	Tenant	1	2,537.41	2,537.41	2,537.41
SAP IQ cold store Cloud, upgrade, private edition[1,2,4,5]	GB Storage	512	1,391.12	1,391.12	1,391.12
SAP IQ cold store Cloud, additional non-productive tier, upgrade, private edition[1,2,4,5]	GB Storage	512	738.25	738.25	738.25
SAP IaaS server Linux Cloud, private edition (128GB)[1,2,4,5]	Tenant	1	1,735.53	1,504.13	1,504.13
connection package for productive tiers, private edition[4,5]	Tenant	1	2,658.97	2,033.13	2,304.44
connection package for non-productive tiers, private cloud edition[1,2,4,5]	Tenant	1	1,061.37	811.64	919.85
SAP Profitability and Performance Management Cloud, private edition[5]	GB Memory	1	47.60	47.60	47.60
SAP Log Service, private cloud edition[1,2,5]	Tenant	1	2,764.91	2,764.91	2,764.91
SAP Firewall Service, private cloud edition[1,2,5]	Tenant	1	16,847.58	16,847.58	16,847.58
SAP long-term backup, monthly cloud backup with 1-year retention, private edition[1,2,5]	GB Memory	256	463.79	463.79	463.79
SAP long-term backup, quarterly cloud backup with 1-year retention, private edition[1,2,5]	GB Memory	256	168.87	168.87	168.87
SAP long-term backup, yearly cloud backup with 2-year retention, private edition[1,2,5]	GB Memory	256	78.35	78.35	78.35

Capacity Service	Capacity Unit of Measure	Block	"Standard" Capacity Unit Value	Promotion Period 1: Capacity Unit Value	Promotion Period 2: Capacity Unit Value
SAP long-term backup, yearly cloud backup with 3-year retention, private edition[1,2,5]	GB Memory	256	115.15	115.15	115.15
SAP long-term backup, yearly backup with 4-year retention, private edition[1,2,5]	GB Memory	256	156.69	156.69	156.69
SAP Cloud ERP Private, Database Backup Replication Option [1,2]	GB Storage	256	170.85	170.85	170.85
SAP S/4HANA Cloud, disaster recovery, private edition[1,2,5]	% of Net Recurring Fee	1	17%	17%	17%
RISE with SAP, private edition 99.9% Service Level Agreement (SLA)[1,2]	% of Net Recurring Fee	1	50.1%	50.1%	50.1%
SAP S/4HANA Cloud, 4-hour recovery time objective, private edition[1,2,5]	% of Net Recurring Fee	1	5%	5%	5%
SAP Business Warehouse Cloud, GxP, private edition[1,2,5]	% of Net Recurring Fee	1	11%	11%	11%
Enhanced Operations Service for Large Enterprises[5]	% of Net Recurring Fee	1	16.2%	16.2%	16.2%
SAP Business Data Cloud, EU Access, private edition	% of Net Recurring Fee	1	15%	15%	15%
SAP BW, scale-out, disaster recovery[5]	% of Net Recurring Fee	1	70%	70%	70%
SAP BW, scale-out, 99.9% SLA + short distance disaster recovery	% of Net Recurring Fee	1	79%	79%	79%
SAP BW, scale-out, 99.9% SLA + long distance disaster recovery	% of Net Recurring Fee	1	141%	141%	141%

The availability of these Capacity Services may vary by data center, additional information provided in the applicable product Documentation.

[1] Not eligible for the SAP S/4HANA Cloud, disaster recovery, private edition or SAP S/4HANA Cloud, 4-hour recovery time objective, private edition Capacity Services

[2] Not eligible for the RISE with SAP, private edition 99.9% Service Level Agreement (SLA) Capacity Service.

[3] Eligible for the SAP Business Warehouse Cloud, GxP, private edition Capacity Service.

[4] Eligible for the Enhanced Operations Service for Large Enterprises Capacity Service.

[5] EU Access eligible.

[6] Eligible for SAP BW, scale-out, disaster recovery, SAP BW, scale-out, 99.9% SLA + short distance disaster recovery, SAP BW, scale-out, 99.9% SLA + long distance disaster recovery, and SAP S/4HANA Cloud, 4-hour recovery time objective, private edition.

SAP BW Capacity Services Promotion: Customers are eligible to subscribe to the SAP BW Capacity Services Promotion during the "Promotion Periods" as indicated in Table 4 of this Attachment A. "Promotion Period 1" is valid through and including December 31, 2025. "Promotion Period 2" is valid from January 1, 2026 through and including December 31,2026. So long as the applicable Order Form Effective Date is a date within a Promotion Period, the applicable Promotion Period Capacity Unit Value shall apply for the duration of Customer's Initial Subscription Term. After Customer's Initial Subscription Term expires, the applicable Promotion Period Capacity Unit Value terminates and will adjust to the "Standard" Capacity Unit Value. For the purposes of the SAP BW Capacity Services, the "Standard" Capacity Unit Value refers to the non-promotional rate charged for the applicable SAP BW Capacity Services.

Table 5: SAP Databricks Capacity Services

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Enterprise SAP Automated Serverless Compute	AWS	AP (Seoul)	DBU	1	0.888
Enterprise SAP Automated Serverless Compute	AWS	AP (Sydney)	DBU	1	0.888
Enterprise SAP Automated Serverless Compute	AWS	AP (Singapore)	DBU	1	0.888
Enterprise SAP Automated Serverless Compute	AWS	AP (Tokyo)	DBU	1	0.888
Enterprise SAP Automated Serverless Compute	AWS	Canada	DBU	1	0.833
Enterprise SAP Automated Serverless Compute	AWS	Europe (Frankfurt)	DBU	1	0.888
Enterprise SAP Automated Serverless Compute	AWS	US East (N. Virginia)	DBU	1	0.799
Enterprise SAP Automated Serverless Compute	AWS	Brazil	DBU	1	1.049
Enterprise SAP Public Connectivity Data Processed	AWS	AP (Seoul)	GB	1	0.105
Enterprise SAP Public Connectivity Data Processed	AWS	AP (Singapore)	GB	1	0.105
Enterprise SAP Public Connectivity Data Processed	AWS	AP (Sydney)	GB	1	0.106
Enterprise SAP Public Connectivity Data Processed	AWS	AP (Tokyo)	GB	1	0.111
Enterprise SAP Public Connectivity Data Processed	AWS	Canada	GB	1	0.090
Enterprise SAP Public Connectivity Data Processed	AWS	Europe (Frankfurt)	GB	1	0.093
Enterprise SAP Public Connectivity Data Processed	AWS	US East (N. Virginia)	GB	1	0.08
Enterprise SAP Public Connectivity Data Processed	AWS	Brazil	GB	1	0.165
Enterprise SAP Private Connectivity Endpoint	AWS	AP (Seoul)	Hour	1	0.024
Enterprise SAP Private Connectivity Endpoint	AWS	AP (Singapore)	Hour	1	0.024

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Enterprise SAP Private Connectivity Endpoint	AWS	AP (Sydney)	Hour	1	0.023
Enterprise SAP Private Connectivity Endpoint	AWS	AP (Tokyo)	Hour	1	0.025
Enterprise SAP Private Connectivity Endpoint	AWS	Canada	Hour	1	0.020
Enterprise SAP Private Connectivity Endpoint	AWS	Europe (Frankfurt)	Hour	1	0.022
Enterprise SAP Private Connectivity Endpoint	AWS	US East (N. Virginia)	Hour	1	0.018
Enterprise SAP Private Connectivity Endpoint	AWS	Brazil	Hour	1	0.037
Enterprise SAP Databricks Storage	AWS	AP (Seoul)	DSU	1	0.045
Enterprise SAP Databricks Storage	AWS	AP (Singapore)	DSU	1	0.045
Enterprise SAP Databricks Storage	AWS	AP (Sydney)	DSU	1	0.045
Enterprise SAP Databricks Storage	AWS	AP (Tokyo)	DSU	1	0.045
Enterprise SAP Databricks Storage	AWS	Canada	DSU	1	0.045
Enterprise SAP Databricks Storage	AWS	Europe (Frankfurt)	DSU	1	0.045
Enterprise SAP Databricks Storage	AWS	US East (N. Virginia)	DSU	1	0.041
Enterprise SAP Databricks Storage	AWS	Brazil	DSU	1	0.073
Enterprise SAP Inter-Availability Zone Egress	AWS	Global	GB	1	0.018
Enterprise SAP Inter-Region Egress From	AWS	AP (Seoul)	GB	1	0.143
Enterprise SAP Inter-Region Egress From	AWS	AP (Singapore)	GB	1	0.16
Enterprise SAP Inter-Region Egress From	AWS	AP (Sydney)	GB	1	0.175
Enterprise SAP Inter-Region Egress From	AWS	AP (Tokyo)	GB	1	0.16

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Enterprise SAP Inter-Region Egress From	AWS	Canada	GB	1	0.036
Enterprise SAP Inter-Region Egress From	AWS	Europe (Frankfurt)	GB	1	0.036
Enterprise SAP Inter-Region Egress From	AWS	US East (N. Virginia)	GB	1	0.036
Enterprise SAP Inter-Region Egress From	AWS	Brazil	GB	1	0.246
Enterprise SAP Interactive Serverless Compute	AWS	AP (Seoul)	DBU	1	1.776
Enterprise SAP Interactive Serverless Compute	AWS	AP (Singapore)	DBU	1	1.864
Enterprise SAP Interactive Serverless Compute	AWS	AP (Sydney)	DBU	1	1.865
Enterprise SAP Interactive Serverless Compute	AWS	AP (Tokyo)	DBU	1	1.864
Enterprise SAP Interactive Serverless Compute	AWS	Canada	DBU	1	1.776
Enterprise SAP Interactive Serverless Compute	AWS	Europe (Frankfurt)	DBU	1	1.776
Enterprise SAP Interactive Serverless Compute	AWS	US East (N. Virginia)	DBU	1	1.687
Enterprise SAP Interactive Serverless Compute	AWS	Brazil	DBU	1	2.024
Enterprise SAP Internet Egress From	AWS	AP (Seoul)	GB	1	0.224
Enterprise SAP Internet Egress From	AWS	AP (Singapore)	GB	1	0.214
Enterprise SAP Internet Egress From	AWS	AP (Sydney)	GB	1	0.204
Enterprise SAP Internet Egress From	AWS	AP (Tokyo)	GB	1	0.203
Enterprise SAP Internet Egress From	AWS	Canada	GB	1	0.161
Enterprise SAP Internet Egress From	AWS	Europe (Frankfurt)	GB	1	0.16
Enterprise SAP Internet Egress From	AWS	US East (N. Virginia)	GB	1	0.16

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Enterprise SAP Internet Egress From	AWS	Brazil	GB	1	0.267
Enterprise SAP Model Serving	AWS	AP (Seoul)	DBU	1	0.153
Enterprise SAP Model Serving	AWS	AP (Singapore)	DBU	1	0.157
Enterprise SAP Model Serving	AWS	AP (Sydney)	DBU	1	0.157
Enterprise SAP Model Serving	AWS	AP (Tokyo)	DBU	1	0.16
Enterprise SAP Model Serving	AWS	Canada	DBU	1	0.14
Enterprise SAP Model Serving	AWS	Europe (Frankfurt)	DBU	1	0.15
Enterprise SAP Model Serving	AWS	US East (N. Virginia)	DBU	1	0.125
Enterprise SAP Model Serving	AWS	Brazil	DBU	1	0.199
Enterprise SAP Model Training	AWS	AP (Seoul)	DBU	1	1.509
Enterprise SAP Model Training	AWS	AP (Singapore)	DBU	1	1.509
Enterprise SAP Model Training	AWS	AP (Sydney)	DBU	1	1.51
Enterprise SAP Model Training	AWS	AP (Tokyo)	DBU	1	1.509
Enterprise SAP Model Training	AWS	Canada	DBU	1	1.155
Enterprise SAP Model Training	AWS	Europe (Frankfurt)	DBU	1	1.385
Enterprise SAP Model Training	AWS	US East (N. Virginia)	DBU	1	1.154
Enterprise SAP Model Training	AWS	Brazil	DBU	1	1.972
Enterprise SAP Private Connectivity Data Processed	AWS	Global	GB	1	0.018
Enterprise SAP Serverless SQL Compute	AWS	AP (Seoul)	DBU	1	1.687
Enterprise SAP Serverless SQL Compute	AWS	AP (Singapore)	DBU	1	1.563
Enterprise SAP Serverless SQL Compute	AWS	AP (Sydney)	DBU	1	1.685
Enterprise SAP Serverless SQL Compute	AWS	AP (Tokyo)	DBU	1	1.776
Enterprise SAP Serverless SQL Compute	AWS	Canada	DBU	1	1.401
Enterprise SAP Serverless SQL Compute	AWS	Europe (Frankfurt)	DBU	1	1.616

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Enterprise SAP Serverless SQL Compute	AWS	US East (N. Virginia)	DBU	1	1.243
Enterprise SAP Serverless SQL Compute	AWS	Brazil	DBU	1	1.936
Enterprise SAP Enhanced Security and Compliance - for Workspaces	AWS	Global	% of all SAP Databricks Capacity Unit value	1	15%
Enterprise SAP Anthropic Model Serving	AWS	Global	DBU	1	0.125
SAP Databricks OpenAI Model Serving	AWS	Global	DBU	1	0.114
Object Storage for SAP Databricks	ALL	Global	TB Storage per hour	1	0.103
Object Store Requests for SAP Databricks	ALL	Global	API Calls	1,000	0.026
Enterprise SAP Automated Serverless Compute	GCP	Europe (Frankfurt)	DBU	1	0.888
Enterprise SAP Automated Serverless Compute	GCP	US (Iowa)	DBU	1	0.800
Enterprise SAP Automated Serverless Compute	GCP	India (Mumbai)	DBU	1	0.836
Enterprise SAP Automated Serverless Compute	GCP	Asia (Tokyo)	DBU	1	0.805
Enterprise SAP Public Connectivity Data Processed	GCP	Global	GB	1	0.08
Enterprise SAP Private Connectivity Endpoint	GCP	Global	Hour	1	0.019
Enterprise SAP Databricks Storage	GCP	Europe (Frankfurt)	DSU	1	0.045
Enterprise SAP Databricks Storage	GCP	US (Iowa)	DSU	1	0.042
Enterprise SAP Databricks Storage	GCP	India (Mumbai)	DSU	1	0.045
Enterprise SAP Databricks Storage	GCP	Asia (Tokyo)	DSU	1	0.040
Enterprise SAP Inter-Availability Zone Egress	GCP	Global	GB	1	0.019

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Enterprise SAP Inter-Region Egress from North America to North America	GCP	Global	GB	1	0.036
Enterprise SAP Inter-Region Egress from North America to Europe	GCP	Global	GB	1	0.09
Enterprise SAP Inter-Region Egress from North America to Asia	GCP	Global	GB	1	0.143
Enterprise SAP Inter-Region Egress from North America to Oceania	GCP	Global	GB	1	0.178
Enterprise SAP Inter-Region Egress from Europe to North America	GCP	Global	GB	1	0.09
Enterprise SAP Inter-Region Egress from Europe to Europe	GCP	Global	GB	1	0.036
Enterprise SAP Inter-Region Egress from Europe to Asia	GCP	Global	GB	1	0.143
Enterprise Inter-Region Egress from Europe to Oceania	GCP	Global	GB	1	0.178
SAP Inter-Region Egress from Asia to North America	GCP	Global	GB	1	0.143
SAP Inter-Region Egress from Asia to Europe	GCP	Global	GB	1	0.143
SAP Inter-Region Egress from Asia to Asia	GCP	Global	GB	1	0.143
SAP Inter-Region Egress from Asia to Oceania	GCP	Global	GB	1	0.178
Enterprise SAP Interactive Serverless Compute	GCP	Europe (Frankfurt)	DBU	1	1.776
Enterprise SAP Interactive Serverless Compute	GCP	US (Iowa)	DBU	1	1.688
Enterprise SAP Interactive Serverless Compute	GCP	India (Mumbai)	DBU	1	1.688
Enterprise SAP Interactive Serverless Compute	GCP	Asia (Tokyo)	DBU	1	1.690
Enterprise SAP Internet Egress from Region Group A[1] to Region Group A[1]	GCP	Global	GB	1	0.214

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Enterprise SAP Internet Egress from Region Group A[1] to Region Group B[2]	GCP	Global	GB	1	0.267
Enterprise SAP Internet Egress from Region Group A[1] to Region Group C[3]	GCP	Global	GB	1	0.339
Enterprise SAP Model Serving	GCP	Europe (Frankfurt)	DBU	1	0.15
Enterprise SAP Model Serving	GCP	US (Iowa)	DBU	1	0.125
Enterprise SAP Model Serving	GCP	India (Mumbai)	DBU	1	0.133
Enterprise SAP Model Serving	GCP	Asia (Tokyo)	DBU	1	0.146
Enterprise SAP Model Training	GCP	Europe (Frankfurt)	DBU	1	1.385
Enterprise SAP Model Training	GCP	US (Iowa)	DBU	1	1.155
Enterprise SAP Model Training	GCP	India (Mumbai)	DBU	1	1.51
Enterprise SAP Model Training	GCP	Asia (Tokyo)	DBU	1	1.368
Enterprise SAP Private Connectivity Data Processed	GCP	Global	GB	1	0.019
Enterprise SAP Serverless SQL Compute	GCP	Europe (Frankfurt)	DBU	1	1.776
Enterprise SAP Serverless SQL Compute	GCP	US (Iowa)	DBU	1	1.688
Enterprise SAP Serverless SQL Compute	GCP	India (Mumbai)	DBU	1	1.368
Enterprise SAP Serverless SQL Compute	GCP	Asia (Tokyo)	DBU	1	1.609
Enterprise SAP Anthropic Model Serving	GCP	Global	DBU	1	0.125
SAP Databricks OpenAI Model Serving	GCP	Global	DBU	1	0.114
Enterprise SAP Enhanced Security and Compliance - for Workspaces	GCP	Global	15% of all SAP Databricks Capacity Unit value	1	15%
Premium SAP Serverless SQL Compute	Azure	US East	DBU	1	1.243
Premium SAP Serverless SQL Compute	Azure	US West	DBU	1	1.243

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Premium SAP Serverless SQL Compute	Azure	Asia Southeast	DBU	1	1.416
Premium SAP Serverless SQL Compute	Azure	Australia East	DBU	1	1.529
Premium SAP Serverless SQL Compute	Azure	Brazil	DBU	1	1.936
Premium SAP Serverless SQL Compute	Azure	Europe West	DBU	1	1.617
Premium SAP Automated Serverless Compute	Azure	US East	DBU	1	0.800
Premium SAP Automated Serverless Compute	Azure	US West	DBU	1	0.800
Premium SAP Automated Serverless Compute	Azure	Asia Southeast	DBU	1	0.805
Premium SAP Automated Serverless Compute	Azure	Australia East	DBU	1	0.805
Premium SAP Automated Serverless Compute	Azure	Brazil	DBU	1	1.049
Premium SAP Automated Serverless Compute	Azure	Europe West	DBU	1	0.888
Premium SAP Interactive Serverless Compute	Azure	US East	DBU	1	1.688
Premium SAP Interactive Serverless Compute	Azure	US West	DBU	1	1.688
Premium SAP Interactive Serverless Compute	Azure	Asia Southeast	DBU	1	1.609
Premium SAP Interactive Serverless Compute	Azure	Australia East	DBU	1	1.609
Premium SAP Interactive Serverless Compute	Azure	Brazil	DBU	1	1.936
Premium SAP Interactive Serverless Compute	Azure	Europe West	DBU	1	1.776
Premium SAP Model Serving	Azure	US East	DBU	1	0.125
Premium SAP Model Serving	Azure	US West	DBU	1	0.125
Premium SAP Model Serving	Azure	Asia Southeast	DBU	1	0.142
Premium SAP Model Serving	Azure	Australia East	DBU	1	0.142

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
Premium SAP Model Serving	Azure	Brazil	DBU	1	0.199
Premium SAP Model Serving	Azure	Europe West	DBU	1	0.150
Premium SAP Model Training	Azure	US East	DBU	1	1.155
Premium SAP Model Training	Azure	US West	DBU	1	1.155
Premium SAP Model Training	Azure	Asia Southeast	DBU	1	1.368
Premium SAP Model Training	Azure	Australia East	DBU	1	1.368
Premium SAP Model Training	Azure	Brazil	DBU	1	1.972
Premium SAP Model Training	Azure	Europe West	DBU	1	1.385
Premium Anthropic Model Serving	Azure	Global	DBU	1	0.187
SAP Databricks OpenAI Model Serving	Azure	Global	DBU	1	0.114
Premium SAP Databricks Storage	Azure	US East	DSU	1	0.047
Premium SAP Databricks Storage	Azure	US West	DSU	1	0.042
Premium SAP Databricks Storage	Azure	Asia Southeast	DSU	1	0.040
Premium SAP Databricks Storage	Azure	Australia East	DSU	1	0.040
Premium SAP Databricks Storage	Azure	Brazil	DSU	1	0.073
Premium SAP Databricks Storage	Azure	Europe West	DSU	1	0.045
Premium SAP Private Connectivity Endpoint	Azure	Global	Hours	1	0.019
SAP Private Connectivity Inbound Data Processed	Azure	Global	GB	1	0.019
SAP Private Connectivity Outbound Data Processed	Azure	Global	GB	1	0.019
SAP Public Connectivity Data Processed	Azure	Global	GB	1	0.080
SAP Enhanced Security and Compliance for Workspaces	Azure	Global	15% of all SAP Databricks Capacity Unit value	1	15%

Capacity Service	Hyperscaler	Region	Capacity Unit of Measure	Block	Capacity Unit Value
SAP Inter-Continental Egress - Middle East	Azure	Global	GB	1	0.143
SAP Inter-Continental Egress – Africa	Azure	Global	GB	1	0.143
SAP Inter-Continental Egress – Europe	Azure	Global	GB	1	0.090
SAP Inter-Continental Egress – Oceania	Azure	Global	GB	1	0.143
SAP Inter-Continental Egress - South America	Azure	Global	GB	1	0.285
SAP Inter-Continental Egress - North America	Azure	Global	GB	1	0.090
SAP Inter-Continental Egress – Asia	Azure	Global	GB	1	0.143
SAP Inter-Region Egress	Azure	US East	GB	1	0.036
SAP Inter-Region Egress	Azure	US West	GB	1	0.036
SAP Inter-Region Egress	Azure	Asia Southeast	GB	1	0.129
SAP Inter-Region Egress	Azure	Australia East	GB	1	0.129
SAP Inter-Region Egress	Azure	Brazil	GB	1	0.285
SAP Inter-Region Egress	Azure	Europe West	GB	1	0.036
SAP Internet Egress - Middle East	Azure	Global	GB	1	0.214
SAP Internet Egress - Africa	Azure	Global	GB	1	0.214
SAP Internet Egress - Europe	Azure	Global	GB	1	0.155
SAP Internet Egress - Oceania	Azure	Global	GB	1	0.214
SAP Internet Egress - South America	Azure	Global	GB	1	0.320
SAP Internet Egress - North America	Azure	Global	GB	1	0.155
SAP Internet Egress - Asia	Azure	Global	GB	1	0.214
SAP Inter-Availability Zone Egress	Azure	Global	GB	1	0.019

[1]Region Group A refers to North America, Europe, and Asia.

[2]Region Group B refers to Africa and Middle East.

[3]Region Group C refers to Australia, South America, Saudi Arabia, Korea, China, and Indonesia.

Table 6: SAP Datasphere, Data Composer Capacity Services

Capacity Service	Capacity Unit of Measure	Capacity Unit Value
SAP Datasphere, data composer	1 GB	8.115

Table 7: SAP HANA Cloud Capacity Services

Capacity Service	Capacity Unit of Measure	Capacity Unit Value
HANA CPU	1 vCPU per hour	0.134
HANA Memory	1 GB per hour	0.019
HANA Storage	16 GB per hour	0.011
ECN HANA CPU	1vCPU per hour	0.401
ECN HANA Memory	1 GB per hour	0.058
ECN HANA Storage	16 GB per hour	0.011
Backup Storage	64 GB per hour	0.009
Network Data Transfer	1 GB	0.366
Cloud Connector CPU	1 vCPU per hour	0.134
Cloud Connector Memory	1 GB / hour	0.019
Data Lake CPU	1 vCPU per hour	0.105
Data Lake Memory	8 GB / hour	0.105
Data Lake API Call	2500 API Calls	0.049
Data Lake API Call - Category 1	2500 API Calls	0.004
Data Lake API Call - Category 2	2500 API Calls	0.052
Data Lake SQL File Scan	32 GB	0.436
Data Lake Temp Storage	32 GB / hour	0.034
Data Lake Standard Storage	1 TB / hour	0.228
Data Lake File Storage	1 TB / hour	0.078
Data Lake EFS Storage	1 TB / hour	1.501

Table 8: SAP Master Data Governance Capacity Services

Capacity Service	Capacity Unit of Measure	Block	Tier	Capacity Unit Value
SAP S/4HANA Cloud for master data governance, extra stack, private edition[3,4,5]	Object	5,000	50 - 100	883.99
			101 – 250	512.72
			251- 400	247.52
			401- 1,000	176.80
			1001 – 10,000	79.56
SAP S/4HANA Cloud, additional non-productive tier, private edition[1,2,3,4,5]	Tenant	1	1+	12,073.77
SAP Cloud, memory extension for productive tiers, private edition[3,4,5]	GB Memory	256	1+	2,950.82
SAP Cloud, memory extension for non-productive tiers, private edition[1,2,3,4,5]	GB Memory	256	1+	1,541.61
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional production tenant[3,4,5]	Tenant	1	1+	2,567.07
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional production tenant, upgrade[3,4,5]	GB Memory	64	1+	732.54
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional nonproduction tenant[1,2,4,5]	Tenant	1	1+	2,103.39
SAP S/4HANA Cloud Private Edition Application Server for Linux, additional nonproduction tenant, upgrade[1,2,4,5]	GB Memory	64	1+	732.54
SAP Additional Database Storage, private cloud edition[3,4,5]	GB Storage	128	1+	476.49
SAP Additional File Storage, private cloud edition[1,2,3,4,5]	GB Storage	128	1+	124.40
SAP IaaS server Linux Cloud, private edition (128GB)[1,2,4,5]	Tenant	1	1+	1,735.53
connection package for productive tiers, private edition[3,4,5]	Tenant	1	1+	2,658.97
connection package for non-productive tiers, private cloud edition[1,2,4,5]	Tenant	1	1+	1,061.37
SAP Log Service, private cloud edition[1,2,5]	Tenant	1	1+	2,764.91
SAP Firewall Service, private cloud edition[1,2,5]	Tenant	1	1+	16,847.58
SAP long-term backup, monthly cloud backup with 1-year retention, private edition[1,2,5]	GB Memory	256	1+	463.79

Capacity Service	Capacity Unit of Measure	Block	Tier	Capacity Unit Value
SAP long-term backup, quarterly cloud backup with 1-year retention, private edition[1,2,5]	GB Memory	256	1+	168.87
SAP long-term backup, yearly cloud backup with 2-year retention, private edition[1,2,5]	GB Memory	256	1+	78.35
SAP long-term backup, yearly cloud backup with 3-year retention, private edition[1,2,5]	GB Memory	256	1+	115.15
SAP long-term backup, yearly backup with 4-year retention, private edition[1,2,5]	GB Memory	256	1+	156.69
SAP Cloud ERP Private, Database Backup Replication Option[1,2]	GB Storage	256	1+	170.85
SAP S/4HANA Cloud, disaster recovery, private edition[1,2,5]	% of Net Recurring Fee	1	1+	17%
RISE with SAP, private edition 99.9% Service Level Agreement (SLA)[1,2,5]	% of Net Recurring Fee	1	1+	50.1%
SAP S/4HANA Cloud, 4-hour recovery time objective, private edition[1,2,5]	% of Net Recurring Fee	1	1+	5%
SAP S/4HANA Cloud, GxP, private edition,[1,2,5]	% of Net Recurring Fee	1	1+	11%
Enhanced Operations Service for Large Enterprises[1,2,5]	% of Net Recurring Fee	1	1+	16.2%
SAP Business Data Cloud, EU Access, private edition	% of Net Recurring Fee	1	1+	15%

The availability of these Capacity Services may vary by data center, additional information provided in the applicable product Documentation.

[1] Not eligible for the SAP S/4HANA Cloud, disaster recovery, private edition or SAP S/4HANA Cloud, 4-hour recovery time objective, private edition Capacity Services

[2] Not eligible for the RISE with SAP, private edition 99.9% Service Level Agreement (SLA) Capacity Service.

[3] Eligible for the SAP S/4HANA, GxP, private edition Capacity Service.

[4] Eligible for the Enhanced Operations Service for Large Enterprises Capacity Service.

[5] EU Access eligible.