SAP Cloud ERP Private, tailored option
RISE with SAP S/4HANA Cloud, private edition, tailored option
Service Description Guide ("SDG")

1. DEFINITIONS

In addition to the Usage Metrics Definitions, certain Subscription Software in this SDG may include additional explanations on the applicable usage metric.

1.1. **"Active User"** is any individual who accesses the Subscription Software.

1.2. "**Assets under Management**" of the asset manager which uses the product, means the sum of all relevant financial assets as disclosed in the latest annual statement of the legal entity in a fiscal year. If the Customer does not disclose a comprehensive annual statement, Customer will report on an annual basis the respective information to SAP. If the product shall be licensed only for a subdivision of the insurance company, the respective license contract requires an explicit definition. For non-Insurance companies, the revenue of the company should apply as the basis for the calculation of the price.

1.3. "**Barrel of Oil Equivalent per Day**" or "**BOEPD**" is a unit of measure used in the oil and gas industry that allows aggregating the produced, scheduled or sold quantities of hydrocarbons from both conventional and unconventional sources, which are managed by the Subscription Software in a contract year.

1.4. "**Concurrent Session**" is the aggregated numbers of sessions accessing the service at any one time. A session refers to the time between logon and logoff or time out where a unique user, application or platform accesses the service either directly or indirectly via a custom application. The number of sessions accessing each deployment must be limited by corresponding license key mechanisms. The maximum number of sessions enabled on a Deployment (as defined below) by such limitations may not exceed the usage metric limit for the number of Concurrent Sessions assigned to that Deployment for such licensed Subscription Software. The aggregate number of sessions enabled on all Deployments may not exceed the licensed level of Concurrent Sessions. Users in deployments with an unlimited number of sessions require a Named User license for the Subscription Software. There is no license limit on number of processors or servers used. Customer may not utilize any program or system to cache or queue report requests. SAP BusinessObjects Enterprise, private edition users accessing any Deployment using a Concurrent Session license may be entered into the SAP NetWeaver BW system for the purposes of maintaining security.

1.5. "**Connections**" are unique identified linkages between the Subscription Software and external systems.

1.6. "**Contacts**" are the number of unique records of customers, prospects, employees, business partners, and constituents within the context of the Subscription Software.

1.7. "**Contracts**" are individual legal agreements between a company and its customers for services provided, which are managed by the Subscription Software.

1.8. "**Core**" is the number of cores in CPUs that are available for use by the licensed Subscription Software. The number of Core licenses must be an integer. When counting physical Cores, each Core of a physical CPU that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is considered and counted. When counting virtual Cores, each virtual Core that runs at least parts of the licensed Subscription Software, including those that are temporarily assigned or scheduled to cover peak processing, is counted. If the licensed Subscription Software will run in a pure virtual environment, physical Cores will not be counted. For purposes of clarification, "Core" as defined in this metric definition is different from "core" as referenced in the metric definition for any other Subscription Software licensed on a CPU basis (if any), and therefore is not applicable in that context.

1.9. "**Cost of Goods**" is all expenses associated with the production and/or procurement of goods processed via the Subscription Software.

1.10. "**Deployments**" are single installations of the system repository component within the SAP BusinessObjects BI Platform Software (for which Licensee must obtain a license), or the Crystal Reports runtime engine (for which Licensee must obtain a license). When the multi-tenancy feature of the BI Platform is enabled, each individual tenant is considered a separate deployment for licensing purposes.

1.11. "**Document**" is uniquely identified objects processed by the Subscription Software in a twelve-month period (or a contract year).

1.12. **"Employee**" is individuals, working for a company or legal entity that is licensing the functionality of the package, regardless of employment status (e.g., part time, full time, leave of absence or contract worker).

1.13. "**Entitlements Package**" is a defined set of entitlements for the Subscription Software.

1.14. "**Entities**" are the total number of legal entities processed by the Subscription Software.

1.15. "**Flat Fee**" is a fixed fee for the Subscription Software.

1.16. **"Full Use Equivalent" or "FUE"** is the aggregation method by which Customer may allocate individuals access to the Subscription Software in accordance with the ratios set forth in the respective Cloud Supplement, Service Description Guide or Service Use Description.

1.17. "**Gigabyte**" is the amount of capacity in the Subscription Software.

1.18. "**GB of Memory**" is an amount of memory.

1.19. "**HANA SAP Application Value**" or "**HSAV**" is the sum of prices for licensed Subscription Software, excluding those items identified in the list of prices and conditions that do not contribute to the HANA SAP Application Value.

1.20. "**Installations**" are instances of the software installed at a designated device.

1.21. "**Items**" are document line items stored in the Subscription Software.

1.22. "**Objects**" are all unique records stored or managed in the Subscription Software.

1.23. "**Monitored Individuals**" are unique individuals being managed by the Subscription Software or who use the reporting console of the Subscription Software.

1.24. "**Point of Delivery**" are the points of delivery ("**PoDs**") at which a utility service is supplied or determined. When a utility installation is created in the Subscription Software, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered.

1.25. "**Premiums**" are the total gross premiums of the insurance company which uses the Subscription Software as disclosed in the latest annual statement of the legal entity in a fiscal year. If the Customer does not disclose a comprehensive annual statement, the Customer must report the respective information to SAP on an annual basis. If Customer does not disclose the information publicly, Customer must deliver and explain it to SAP. If the product shall be licensed only for a subdivision of the insurance company the respective license contract requires an explicit definition.

1.26. "**Products**" are the number of products managed with the Subscription Software.

1.27. "**Record**" is uniquely identified objects that are active and maintained in the Subscription Software.

1.28. "**Resource**" is unique individuals or non-human assets accessing or being managed by the Subscription Software.

1.29. "**Revenue**" is the total amount of revenue processed via the Subscription Software.

1.30. "**Revenue & Expense**" is the sum of revenues received and annual expenses paid which are processed through the Subscription Software in a contract year.

1.30.1.1. "Revenues" is the sum of annual monetary amounts invoiced by Customer and its Affiliates to third parties for services provided (or to be provided) by Customer and/or its Affiliates to such third parties and processed through the Subscription Software;

1.30.1.2. "Expenses" is the sum of annual expenses (commissions, royalties, revenue shares etc.) for services performed (or to be performed) by Customer or its Affiliates for Customer's and/or its Affiliates' own organization(s) that are processed through the Subscription Software.

1.31. "**Spend**" is the total expenditures processed via the Subscription Software.

1.32. "**Spend Volume**" is the total monetary amount of Customer's spend value per year, in purchase orders and call-offs against contract, that are processed in the Subscription Software.

1.33. "**Tenant**" is a customer-specific instance of the Subscription Software.

1.34. **"Ton"** is a measure of total weight, in 1,000-kilogram units, of goods managed via the Subscription Software.

1.35. "**Total Annual Budgets**" is the total annual public sector budgets of Customer (i.e. agency, institution, program or department) based on current budget period.

1.36. "**Transaction**" is any message, job, action, response, and/or task processed via the Subscription Software.

1.37. "**User**" is an individual authorized to access the Subscription Software.

1.38. "**Units**" are rental objects that are managed with SAP Real Estate Management.

2. GENERAL

2.1. This Service Description Guide was last updated on April 27, 2026. It is effective between Customer and SAP as of the effective date of the ordering document.

2.2. This Service Description Guide applies only to the SAP S/4HANA Cloud, private edition, tailored option services to which Customer is subscribed. Any documents referenced herein are available upon request. For the avoidance of doubt, all non-productive development ("DEV"), testing, and quality assurance ("QA") may only be conducted in non-production environments.

2.3. SAP reserves the right to reasonably limit the use of the services set forth in the Roles and Responsibilities Documentation (made available to you upon request or on the SAP website) initiated via a service request if Customer's use is unreasonably excessive. If any such limitation is imposed, Customer's usage shall be reviewed and assessed with Customer.

2.4. Block Size

Block Size is 1 unless otherwise indicated.

2.5. Maximum Blocks

Where Maximum Blocks is indicated in this SDG, there is no additional fee for Customer's use in excess of the Maximum Blocks, however, Customer must subscribe to additional system sizing as necessary to support Customer's usage.

2.6. For actively renewing subscriptions to the Cloud Service, the then-current SDG will apply to all Subscription Software in the Order Form. If there is no product entry for a Subscription Software in such SDG, then the version of the SDG that applies is the version that was in effect at the time Customer originally subscribed to such Subscription Software.

3. SAP HANA RUNTIME

3.1. SAP HANA, runtime is a runtime database licensed for use with certain SAP S/4HANA Cloud, private edition, tailored option packages ("**HANA Runtime**"). All SAP S/4HANA Cloud, private edition, tailored option packages licensed with HANA Runtime are subject to the following terms. HANA Runtime and the additional Subscription Software components included in HANA Runtime may only be used in conjunction with Customer's use of SAP S/4HANA Cloud, private edition, tailored option packages.

HANA Runtime includes the limited use of the following additional Subscription Software components:

3.1.1. SAP HANA Platform;

3.1.2. SAP ASE database;

3.1.3. SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud;

3.1.4. SAP HANA Rules Framework;

3.1.5. SAP HANA, data privacy option;

3.1.6. SAP HANA, predictive option;

3.1.7. SAP HANA, spatial and graph option;

3.1.8. SAP HANA, search and text option;

3.1.9. SAP HANA, Smart Data Quality ("**SDQ**");

3.1.10. SAP Smart Data Integration ("**SDI**"); and

3.1.11. SAP HANA, native storage extension.

3.2. SAP HANA Platform includes the HANA Studio, Cockpit and Web IDE components. All data modeling, distribution, creation and extension of data structures, including tables and virtual tables via Smart Data Access used in HANA Runtime must be performed via the SAP S/4HANA Cloud, private ed, tailored option Cloud Service. Use of SDI is limited solely to loading data into HANA Runtime or the SAP S/4HANA Cloud, private edition, tailored option Cloud Service. Data may be loaded from an appropriately licensed Data Source via SDI or via SAP S/4HANA Cloud, private edition, tailored option Cloud Service interfaces. SDI may also be used with Smart Data Access in a data federation scenario. Notwithstanding anything to the contrary, data may not be distributed from one SAP S/4HANA Cloud, private edition, tailored option package to another at the HANA database level.

3.3. SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud includes a runtime license of SAP IQ. Use of SAP IQ is limited solely for use with SAP BW NetWeaver Cloud, private ed, tailored option or SAP BW/4HANA Cloud, private ed, tailored option. This runtime license of SAP IQ is also available for use as a cold store for data tiering optimization in SAP BW/4HANA Cloud.

3.4. Customer may export data, using licensed SAP tools, to be used solely within one or more of the following:

3.4.1. SAP HANA, enterprise edition;

3.4.2. SAP HANA, standard edition;

3.4.3. SAP Cloud Platform, SAP HANA service;

3.4.4. SAP HANA Cloud;

3.4.5. SAP HANA, EE Cloud; and/or

3.4.6. SAP Datasphere.

3.5. Use of the SAP HANA Studio, Cockpit, Web IDE components, and SAP Business Application Studio (BAS) is limited solely to administering, monitoring and creating custom views for the HANA Runtime database instance. All reporting must be performed via the SAP S/4HANA Cloud, private edition, tailored option Cloud Service or via custom views created using HANA Studio, Web IDE, or BAS. Such custom views may be accessed by SAP business intelligence ("**SAP BI**") tools.

3.6. HANA Runtime includes the optional, limited use of the following on-premise components: SAP Data Integrator ("**DI**") and SAP Landscape Transformation replication server ("**SLT**"). Use of DI and SLT is limited solely to loading data into HANA Runtime or the SAP S/4HANA Cloud, private edition, tailored option Cloud Service.

4. SUBSCRIPTION SOFTWARE

4.1. The Subscription Software to which Customer is subscribed is subject to the Release Strategy, available at https://support.sap.com/releasestrategy. Customers must use a version or release of the Subscription Software, which is covered by Mainstream Maintenance or Extended Maintenance, if applicable.

4.2. The Subscription Software listed below are grouped by sub-titles: Core, Finance, Digital Supply Chain, Procurement, Human Experience Management, Enterprise Information Management, Oil and Gas, Insurance, Banking, Automotive, Defense & Security, Utilities, Consumer Products, Retail, Higher Education and Research, Public Sector, Analytics, Middleware, Databases & Data Management, Native HANA, Non-Standard, Focused Business Solutions, and Repeatable Custom Solutions.

CORE

5. SAP CLOUD ERP PRIVATE, TAILORED OPTION; RISE WITH SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION (FORMERLY, "SAP S/4HANA FOR ENTERPRISE MANAGEMENT, PRIVATE EDITION, TAILORED OPTION"); RISE WITH SAP S/4HANA CLOUD, PRIVATE EDITION, CORE, TAILORED OPTION; SAP CLOUD ERP PRIVATE, SOVEREIGN CLOUD, TAILORED OPTION

5.1. Usage Metric: Full Usage Equivalent ("**FUE**"): Full Use Equivalent is the aggregation method by which Customer may allocate individuals access to the Subscription Software in accordance with the ratios set forth below:

5.1.1. 1 FUE = 0.50 SAP S/4HANA Cloud, Developer Access

5.1.2. 1 FUE = 1 SAP S/4HANA Cloud for advanced edition use

5.1.3. 1 FUE = 5 SAP S/4HANA Cloud for core use

5.1.4. 1 FUE = 30 SAP S/4HANA Cloud for self-service use

Customer may allocate each FUE to any one of the use types and may change the allocation during the subscription term. A Full Usage Equivalent cannot be divided between or among different use types. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

5.2. S/4HANA Cloud for self-service use

5.2.1. Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option: Available to Promise; Batch Management; Delivery Management; Goods Movement; Empties Management ; Handling Unit Management; Maintenance Execution; Maintenance Demand Processing; Material Requirements Planning; Organizational Structure Management; Physical Inventory; Production Control; Production Execution; Self-Service Requisitioning; Serial Number Management; Spatial Asset Management; Time Sheet; Transportation Management; Warehouse Management

5.2.2. The S/4HANA Cloud for self-service use also covers display use rights and approval use rights for all solution capabilities of RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option.

5.3. SAP S/4HANA Cloud for core use

5.3.1. Authorized Users (as defined in the GTC) are permitted to use the following solution capabilities of RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option: Account and Contact Management; Activity Management; Available to Promise; Customer Engagement; Batch Management; Business Solution Portfolio; Capacity Planning; Claims, Returns and Refund Management; Delivery Management; Empties Management; External Processing; Goods Movement; Handling Unit Management; Incentive and Commissions Management ; In-House Repair; Inventory Analytics and Control; Just-in-time Processing; Kanban; Maintenance Execution; Maintenance Planning; Maintenance Demand Processing; Manufacturing Analytics; Master Data Maintenance; Material Requirements Planning, Opportunity Management; Organizational Structure Management; Physical Inventory; Price Management; Product Development Foundation; Production BOM Management; Production Control; Production Execution; Project Financial Control; Project Logistics Control; Quality Improvement; Quality Inspection; Quality Planning; Recipe/Routing Management; Repetitive Manufacturing; Returnable Packaging Logistics; Sales Billing; Sales Contract Management; Sales Lead Management; Sales Master Data Management; Sales Monitoring and Analytics; Sales Order Management and Processing; Sales Quotation Management; Sales Rebates Management; Self-Service Requisitioning; Serial Number Management; Service and Maintenance Plan; Service Billing ; Service Contract Management; Service Fulfilment; Service Monitoring and Analytics; Service Order Management; Service Parts Fulfillment; Service Request Management; Spatial Asset Management; Subcontracting; Solution Billing; Solution Quotation Management; Technical Assets, Structure and History; Time Sheet; Transportation Management; Variant Configuration; Warehouse Management; Warranty Management; Work Permit and Isolations Management.

5.3.2. The S/4HANA Cloud for core use also covers display use rights and approval use rights for all solution capabilities of RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option.

5.4. SAP S/4HANA Cloud for advanced use

Authorized Users (as defined in the GTC) are permitted to use all solution capabilities of RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option, inclusive of display and approval use rights.

5.5. SAP Developer Access

Use is allowed by the number of individuals included in the licensed level (or usage metric limitation) who are authorized to access the development tools provided with the licensed RISE with SAP S/4HANA Cloud, private

edition, tailored option Software and SAP Cloud ERP Private, tailored option for the purpose of making ABAP Addons to any S/4HANA Cloud, private edition, tailored option packages.

5.6. Additional Terms and Conditions

5.6.1. RISE with S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option includes use rights to the following software components, subject to infrastructure being licensed separately:

5.6.1.1. SAP Cloud Connector (installed on separate servers, 2x8GB for production and 1x8GB for non-production).

5.6.1.2. SAP Data Services Agent (installed on separate servers, 2x8GB for production and 1x8GB for non-production)*

5.6.1.3. SAP Web Dispatcher (installed on separate servers, 2x8GB for production and 1x8GB for non-production).

5.6.1.4. SAP Fiori embedded (installed on the S/4HANA Cloud System only).

5.6.1.5. SAP Data Provisioning Agent (installed on separate servers, 2x16GB for production and 1x16GB for non-production).

*Customer is required to obtain a subscription to the associated SAP cloud service separately to use the integration agent provided with RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option.

5.6.2. Subject to the infrastructure being licensed separately:

5.6.2.1. For the avoidance of doubt, (i) Cloud Features are provisioned on the SAP Cloud Platform or other multi-tenant cloud platform in a separate cloud instance/environment and in a different data center location, from S/4HANA Cloud, private edition, tailored option Systems, (ii) Cloud Features do not include the same service elements that apply to the S/4HANA Cloud, private edition, tailored option Systems and (iii) the Service Level Agreement does not apply to Cloud Features.

5.6.2.2. Each Cloud Feature is subject to its own supplemental terms and conditions, available here: http://sap.com/agreements-cloud-services-product-supplement (also available from SAP upon request).

5.6.2.3. This section on Cloud Features applies only if Customer has subscribed to Bundled Cloud Services.

5.7. S/4HANA Compatibility Pack

5.7.1. "**S/4HANA Compatibility Pack**" means an S/4HANA compatible copy of classical (non-S/4HANA) SAP ERP software ("**classical use**"). Only the S/4HANA Compatibility Pack provided as a part of the SAP ERP software is available as a part of this package as further described in Part 4 of the SAP S/4HANA Compatibility Scope Matrix referenced in SAP Note 2269324. The S/4HANA Compatibility Pack may be used by Customer until the earlier of:

5.7.1.1. any termination or expiration of the RISE with SAP S/4HANA, private edition, tailored option subscription or SAP Cloud ERP Private, tailored option, or;

5.7.1.2. the date referenced in SAP Note 2269324.

5.7.2. Certain features are not included as a part of S/4HANA Compatibility Pack as further described in the SAP S/4HANA Feature Scope Description.

5.7.3. Central User Administration.

Where Customer has multiple systems, Customer shall utilize Central User Administration to monitor and maintain individual user IDs consistently across those systems. Alternatively, Customer shall manually monitor user IDs across its various systems. Customer shall remain within the Usage Metric and volume limitations indicated in the Order Form and any use outside of this scope as a result of duplicated individual user IDs may subject Customer to additional fees.

5.7.4. Notwithstanding Section 5.7.1 above, Customer may use the S/4HANA Compatibility Packs ("Compatibility Packs") with RISE with SAP S/4HANA, private edition, tailored option and or SAP Cloud ERP Private, tailored option ("PTO") through December 31, 2033; however, such use is subject to the Compatibility Pack's availability as described in SAP Note 2269324. PTO Customers may also use the Compatibility Packs with on-premise SAP software systems ("On-Premise Environment") provided, however, that Customer must convert at least fifty percent (50%) of the annual On-Premise Environment SAP Support Fee on the PTO's Order Form Effective Date via the

Cloud Extension Program. If Customer subscribed to PTO before January 1, 2025, and in lieu of the foregoing requirement, Customer may subscribe to PTO Cloud Services with an Annual Fee that is equivalent to at least fifty percent (50%) of the current annual On-Premise Environment SAP Support Fee on the PTO Order Form Effective Date. Use of Compatibility Packs is subject to Customer's subscription to the underlying SAP cloud service, a license to the underlying SAP solution in the On-Premise Environment, or both, as applicable.

5.7.5. Extension for a Specific Compatibility Pack

5.7.5.1. Subject to the conditions set forth herein, Customer may use a specific Compatibility Pack until the earlier of: (i) any termination or expiration of Customer's subscription to the Corresponding Cloud Service (as defined below); or (ii) the date referenced in SAP Note 2269324. The conditions are as follows:

5.7.5.1.1. This specific Compatibility Pack must be set forth in SAP Note 2269324;

5.7.5.1.2. Customer must subscribe to a corresponding cloud service for such Compatibility Pack as set forth in SAP Note 2269324 ("Corresponding Cloud Service") via the Cloud Extension Policy;

5.7.5.1.3. The subscription term for the Corresponding Cloud Service must be at least 3 years; and

5.7.5.1.4. Customer must subscribe to the Corresponding Cloud Service in such volume and quantities that is sufficient to meet or exceed Customer's use of the specific Compatibility Pack with its SAP solution(s) in the On-Premise Environment.

5.7.5.2. This extension applies specifically to the Compatibility Pack for which Customer has subscribed to a Corresponding Cloud Service in accordance with the conditions set forth herein.

5.8. Single Sign-On.

RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option support authentication/single sign-on features integrated with the Customer's existing Microsoft Active Directory. If the Customer is using SAP GUI, Secure Login Client has to be activated for use with SAP GUI to enable the integration.

5.9. This service includes the usage right to ABAP Post-Copy Automation (PCA).

5.10. Subject to Customer's purchase of a subscription to the required archive storage, this Subscription Software includes unlimited embedded use of SAP ILM Retention Management.

6. SAP TRAVEL MANAGEMENT FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

6.1. Usage metric: Document. In lieu of the definition in Section 1, Document is a record of commercial transactional data managed via the Subscription Software. For this Subscription Software, expense reports are counted. The Document (expense report) will be counted only once, for the period in which they are settled for the first time.

6.2. Block size: 7 tiers with minimum of 3,000/year

7. SAP S/4HANA CLOUD, DIGITAL ACCESS, PRIVATE EDITION, TAILORED OPTION

7.1. Usage Metric: Documents. In lieu of the definition in Section 1, Document is a record of commercial transactional data managed via the Subscription Software. For this Subscription Software, the types of records that are counted as Documents are set forth below:

7.1.1.1. Sales Document means: (i) a line item record that represents the material and/or service being sold or quoted; and/or (ii) a record that represents an individual order/release against a scheduling agreement which indicates the material and/or service being sold.

7.1.1.2. Purchase Document means: (i) a line item record that represents the material and/or service being ordered or requested; and/or (ii) a record that represents the release against a scheduling agreement which indicates the material and/or service being procured.

7.1.1.3. Invoice Document means: a line item record that represents the material and/or service being billed. For SAP S/4HANA Cloud, Digital Access only, an Invoice Document shall also include a line item record that represents a description of the material being purchased, including the material name, number and quantity of the material.

7.1.1.4. Manufacturing Document means: (i) a record which represents the production-related details associated with manufacturing a material, including: the type, quantity and color of what to produce, when to produce it, where to

produce it and/or other distinguishing characteristics; and/or (ii) a record that represents a confirmation which indicates the status of the processing activities associated with manufacturing orders.

7.1.1.5. Material Document means: a line item record that represents a specific material being received, issued or transferred to, from or within a storage location or plant.

7.1.1.6. Quality Management Document means: (i) a record that represents the details of a nonconformance being reported including the information required for problem solving; and/or (ii) a record that represents results of an inspection. For SAP S/4HANACloud Digital Access edition only, a Quality Management Document shall also include a record that represents the details of a nonconformance.

7.1.1.7. Service & Maintenance Document means: (i) a record that represents the details of work to be performed including the information needed to plan, execute and bill for a service or maintenance request; and/or (ii) a record that represents the details of a problem being reported including the information required for problem solving; and/or (iii) a record that represents the status of the processing associated with service orders and maintenance orders; and/or (iv) a record that represents a claim by a customer for repair or replacement or compensation for under -performance, pursuant to terms in a warranty document.

7.1.1.8. Financial Document means a record that represents accounting information in a financial journal.

7.1.1.9. Time Management Document means: (i) a record that represents an employee's time worked and assigned to business related objects; and/or (ii) a record that represents deviations from an employee's assigned work schedule and/or pay rate.

7.1.1.10. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

7.2. Block size: 1000

7.3. Additional Terms and Conditions

7.3.1. This Service grants (a) humans a right to use RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option through Non-SAP Application(s) that is/are directly integrated to RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option without the need to be licensed as a "FUE"; (b) non-humans (e.g. bots, sensors, chips, devices, etc.) a license to use RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option directly or through Non-SAP Application(s) that is/are directly integrated to RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option and without the need to be licensed as a FUE.

7.3.2. Solely for purposes of SAP S/4HANA Cloud Digital Access:

7.3.2.1. RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option shall not include SAP Business Warehouse Software.

7.3.2.2. "**Non-SAP Application(s)"** means: (a) any technologies for which Customer has secured an appropriate license from an entity other than SAP, SAP SE, and/or any of its/their subsidiaries and/or distributors (excluding when used solely as a Connectivity App between an SAP Application and RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option and further excluding when used as a User Interface for RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option); and/or (b) SAP Technology Solutions.

7.3.2.3. "**User Interface(s)**" means any technology that (a) Customer owns and/or for which Customer has secured appropriate rights to use and (b) is used to develop/manage user interaction features and characteristics for RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option. For the avoidance of doubt, User Interfaces for RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option shall be deemed part of RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option, as applicable, and therefore require human users using RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option via such User Interfaces to have a "Named User" and/or "User" license for RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option, as applicable.

7.3.2.4. "**SAP Technology Solution(s**)" means SAP NetWeaver Foundation for Third Party Applications, SAP Business Technology Platform (excluding when used solely as a Connectivity App between an SAP Application and RISE

with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option), SAP Signavio Solutions and SAP Process Insights [including any renamed and/or successor versions of any of the foregoing made generally available by SAP (if any)].

7.3.2.5. "**Connectivity App(s)**" means any integration technology whose primary function is to directly connect disparate applications to enable the direct communication and/or management of data between such disparate applications by/through such integration technology.

7.3.2.6. "**SAP Application(s)"** means all Packages (i.e., all Software and Third-Party Software) licensed under an SAP agreement and/or SAP Cloud Services for which Customer has a valid subscription, excluding SAP Technology Solutions and all database Packages.

7.3.3. All Digital Access of RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option will be subscribed based exclusively upon the number of Documents created annually by such Digital Access of RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option, as applicable. Each Document shall count as one (1) Document, except for Material Documents and Financial Documents which shall each count as two tenths (0.2) of a Document. However, where the automated processing in RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option, as applicable, of a Document from one Document Type results in the subsequent creation in RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option, as applicable, of one or more additional Documents of different Document Type(s), such additional Documents shall not be counted.

7.3.4. Where a Non-SAP Application is connected to RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option via a Connectivity App, such Non-SAP Application is still deemed directly integrated to RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option, as applicable, for purposes of this provision. Any humans and/or non-humans using RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option through application(s) that is/are integrated to a Non-SAP Application that is directly integrated to RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option, as applicable, does not need to be licensed as a "FUE".

8. SAP HANA, EE CLOUD, PRIVATE EDITION, TAILORED OPTION

8.1. Usage Metric: Gigabyte. For this Subscription Software, the definition in Section 1 is supplemented as follows: Gigabytes of memory capacity is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

8.2. Block size: 256

8.3. Additional Terms and Conditions

8.3.1. SAP HANA, EE Cloud, private edition, tailored option ("**HANA Enterprise**") is an SAP HANA database. The required number of blocks is based on system size.

8.3.2. **"Data Sources"** means any software product(s) and/or database instance(s) for which a user has secured an appropriate license.

8.3.3. HANA Enterprise may be used with an unlimited number of Data Sources, subject to the applicable licensed level. HANA Enterprise includes the following Runtime Software:

8.3.3.1. SAP HANA Operation Process Intelligence

8.3.3.2. SAP HANA, information management option

8.3.3.3. SAP HANA, data privacy option

8.3.3.4. SAP HANA, spatial and graph option

8.3.3.5. SAP HANA, predictive option

8.3.3.6. SAP HANA, search and text option

8.3.3.7. SAP HANA native storage extension (Use of HANA Native Storage Extension Buffer Cache component is subject to the applicable usage metric limitation)

8.3.3.8. SAP ASE database

8.3.3.9. SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud

8.3.4. A user may use Smart Data Access to query data from any data sources, provided a user's subscription to HANA Enterprise has been appropriately sized for all such data that is queried and joined with other data sources via Smart Data Access.

8.3.5. SAP ASE database is a runtime database limited solely for use with SAP S/4HANA Cloud, private edition, tailored option packages.

8.3.6. SAP Near-line storage for SAP BW NetWeaver Cloud and SAP BW/4HANA Cloud includes a runtime license of SAP IQ. Use of SAP IQ is limited solely for use with SAP BW NetWeaver Cloud, private ed, tailored option or SAP BW/4HANA Cloud, private ed, tailored option. This runtime license of SAP IQ is also available for use as a cold store for data tiering optimization in SAP BW/4HANA Cloud.

8.3.7. SAP HANA, information management option includes SAP HANA Smart Data Integration and Smart Data Quality.

8.3.8. Use of SAP HANA, data privacy option is limited solely to the SAP HANA Data Masking Engine, SAP HANA Data Anonymization Engine, Column Encryption, and Shared SAP Business Application Authorizations.

8.3.9. Use of SAP HANA, predictive option is limited solely to the HANA PAL/R engine, Automated Predictive Library (APL), and TensorFlow integration.

8.3.10. Use of SAP HANA, search and text option is limited solely to the SAP HANA Search Engine and Text Analysis Engine.

8.3.11. Use of SAP HANA, spatial and graph option is limited solely to the SAP HANA Spatial Engine and Graph Engine. FINANCE

9. SAP S/4HANA CLOUD FOR CONTRACT ACCOUNTING AND INVOICING, PRIVATE EDITION, TAILORED OPTION

9.1. Usage Metric: Revenues & Expenses. In lieu of the definition in Section 1, Revenues & Expenses is the total amount of revenues and expenses processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

10. SAP GLOBAL TRADE SERVICES, EDITION FOR HANA, PRIVATE EDITION, TAILORED OPTION

10.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

11. SAP S/4HANA CLOUD FOR RECEIVABLES MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

11.1. Usage Metric: Revenue. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

12. SAP S/4HANA CLOUD FOR CASH MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

12.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

12.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

13. SAP S/4HANA CLOUD FOR CASH MANAGEMENT, VERSION FOR CHINA, PRIVATE EDITION, TAILORED OPTION:

13.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

13.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

14. SAP EXTENDED SINGLE SIGN-ON, PRIVATE EDITION, TAILORED OPTION

14.1. Usage Metric: Flat Fee. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

15. SAP PROCESS CONTROL, PRIVATE EDITION, TAILORED OPTION

15.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

16. SAP RISK MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

16.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

17. SAP IDENTITY MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

17.1. Usage Metric: Monitored Individuals

17.2. Block size: 100

18. SAP S/4HANA CLOUD FOR IN-HOUSE CASH, PRIVATE EDITION, TAILORED OPTION

18.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software.

18.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

19. SAP S/4HANA CLOUD FOR ADVANCED PAYMENT MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

19.1. Usage Metric: Transaction. Transaction is any message, job, action, response, and/or task processed via the Subscription Software. For this Subscription Software, the total number of payment items in a payment order are counted.

19.2. Block size: 1000

19.3. Maximum Blocks: 5,000 Blocks

20. SAP S/4HANA CLOUD FOR TREASURY AND RISK MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

20.1. Usage Metric: Assets under Management. In lieu of the definition in Section 1, Assets Under Management is the total value of all assets managed via the Subscription Software, and of the total value of all assets, the total amount of all treasury positions is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

20.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

20.3. Maximum Blocks: 5,000 Blocks

20.4. Additional Terms and Conditions

20.4.1. Use of SAP S/4HANA Cloud Finance for treasury and risk management is limited to a maximum of one hundred active, investment-related security classes in the securities area.

20.4.2. In the SAP system each security (e.g., stocks) is a class. The class data includes all the structure characteristics of a security. Since the creation of transactions and the management of positions in the transaction manager are based on product types, each class needs to be assigned to a product type.

21. SAP S/4HANA CLOUD FOR TREASURY AND RISK MANAGEMENT CLOUD, IMPAIRMENT ACCOUNTING EXTENSION FOR EXPECTED LOSSES, PRIVATE EDITION, TAILORED OPTION

21.1. Usage Metric: Assets under Management. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

21.2. Block size: € 1 billion (converted to local currency using SAP standard exchange rates)

21.3. Additional Terms and Conditions:

21.3.1. This Subscription Software is limited to the following language versions.

21.3.1.1. Available Log-On Languages: Arabic, Bulgarian, Catalan, Chinese, Croatian, Czech, Danish, Dutch, English, Finnish, French, German, Greek, Hebrew, Hindi, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Romanian, Russian, Slovak, Slovenian, Spanish, Swedish, Thai, Turkish, Ukrainian, Vietnamese.

21.3.1.2. Available Documentation Languages: English

21.3.2. To report support incidents, please use message component: XX-PROJ-CDP-534

22. SAP S/4HANA CLOUD FOR FINANCIAL CLOSING COCKPIT, PRIVATE EDITION, TAILORED OPTION

22.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

22.2. Block size: 500

22.3. Maximum Blocks: 208 Blocks

23. SAP S/4HANA CLOUD FOR CENTRAL FINANCE FOUNDATION, PRIVATE EDITION, TAILORED OPTION

23.1. Usage Metric: Revenue. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

23.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

23.3. Maximum Blocks: 1,000

23.4. Additional Terms and Conditions

23.4.1. S/4HANA Cloud for central finance foundation, private edition, tailored option includes SAP Application Interface Framework. Use of SAP Application Interface Framework is limited to use in conjunction with S/4HANA Cloud for central finance foundation, private edition, tailored option.

24. SAP S/4HANA CLOUD FOR REAL ESTATE MANAGEMENT CLOUD, RESIDENTIAL PROPERTY MGMT, PRIVATE EDITION, TAILORED OPTION

24.1. Usage Metric: Object. In lieu of the definition in Section 1, an Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, rental units are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

24.2. Block size: 1,000

25. SAP S/4HANA CLOUD FOR FINANCIAL SHARED SERVICE FRAMEWORK, PRIVATE EDITION, TAILORED OPTION

25.1. Usage Metric: Transaction. In lieu of the definition in Section 1, Transaction is any message, job, action, response, and/or task processed via the Subscription Software.

25.2. Block size: 10,000

26. SAP S/4HANA CLOUD FOR GROUP REPORTING, PRIVATE EDITION, TAILORED OPTION

26.1. Usage Metric: Object. In lieu of the definition in Section 1, Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, the total number of entities (entities correspond to the consolidation unit) are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

26.2. Block size: 25

26.3. Additional Terms and Conditions

26.3.1. This Cloud Service includes a usage right for SAP EC-CS until December 31, 2030.

27. SAP S/4HANA CLOUD FOR FINANCIAL ASSET MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

27.1. Usage Metric: Assets under Management. In lieu of the definition in Section 1, Assets Under Management is the total value of all assets managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

27.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

27.3. Additional Terms and Conditions: This Subscription Software provides usage rights to administrate securities, money market, foreign exchange and derivative instruments and performs corresponding subledger accounting activities according to several legislations in parallel. Loans Management and Statutory Reporting is not included in the solution and has to be subscribed to as separate add-ons.

28. SAP S/4HANA CLOUD FOR FINANCIAL ASSET MANAGEMENT, LOANS ADD-ON, PRIVATE EDITION, TAILORED OPTION

28.1. Usage Metric: Assets under Management. In lieu of the definition in Section 1, Assets Under Management is the total value of all assets managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

28.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

28.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution. This Subscription Software requires SAP S/4HANA Cloud for financial asset management, private edition, tailored option as a prerequisite. This Subscription Software provides usage rights to administrate loans for the purpose of insurance asset management or corporate treasury. It performs corresponding subledger accounting activities according to several legislations in parallel. This Subscription Software does not provide use rights for the banking business.

29. SAP S/4HANA CLOUD FOR FINANCIAL ASSET MANAGEMENT, STATUTORY REPORTING ADD-ON, PRIVATE EDITION, TAILORED OPTION

29.1. Usage Metric: Assets under Management. In lieu of the definition in Section 1, Assets Under Management is the total value of all assets managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

29.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

29.3. Additional Terms and Conditions: This Subscription Software is a Fioneer Solution. This Subscription Software requires SAP S/4HANA Cloud for financial asset management, private edition, tailored option as a prerequisite.

30. SAP S/4HANA CLOUD FOR ACCOUNTING INTEGRATION, PRIVATE EDITION, TAILORED OPTION

30.1. Usage Metric: Record. For this Subscription Software, Records are the number of active contracted items / assets and services. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

30.2. Block size: 10,000

30.3. Maximum Blocks: 154 Blocks

30.4. Additional Terms and Conditions:

30.4.1. This solution is limited to the following language versions:

30.4.1.1. Available Log-On Languages: English

30.4.1.2. Available Documentation Languages: English

31. SAP S/4HANA CLOUD FOR FINANCIAL THREE LINES OF DEFENSE, PRIVATE EDITION, TAILORED OPTION

31.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

32. SAP S/4HANA CLOUD FOR TAX COMPLIANCE, PRIVATE EDITION, TAILORED OPTION

32.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

32.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

32.3. Maximum Blocks: 1,000 Blocks

33. SAP DOCUMENT AND REPORTING COMPLIANCE FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

33.1. Usage Metric: Object. In lieu of the definition in Section 1, each company code and country combination is counted as an individual Object. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

34. SAP S/4HANA CLOUD FOR PUBLIC SECTOR FOR TAX, SOCIAL SERVICES AND PAYMENT PROCESSING, PRIVATE EDITION, TAILORED OPTION

34.1. Usage Metric: Contact. In lieu of the definition in Section 1, Contact is each individual data object for each customer, prospect, business partner, or constituent profile managed via the Subscription Software. For this Subscription Software, total number of legal entities are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

34.2. Block size: 10,000

35. SAP S/4HANA CLOUD FOR ACCESS CONTROL, PRIVATE EDITION, TAILORED OPTION

35.1. Usage Metric: Resource. In lieu of the definition in Section 1, Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

35.2. Block size: 100

36. SAP S/4HANA CLOUD FOR BUSINESS INTEGRITY SCREENING, PRIVATE EDITION, TAILORED OPTION

36.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

36.2. Additional Terms and Conditions

Customer is allowed to create new tables and new views (database views, analytical views, projection views, attribute views, calculation views, etc.) on the database as long as they are used in the context of the SAP Business Integrity Screening for S/4HANA Cloud, private edition, tailored option solution (e.g., to setup rules which access these tables/views).

37. SAP S/4HANA CLOUD FOR CONTRACT, LEASE AND REAL ESTATE MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

37.1. Usage Metric: Object. In lieu of the definition in Section 1, an object is a data object, representing any physical object, managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

37.2. Block size: 100

38. SAP S/4HANA CLOUD FOR GOODS AND INVOICE RECEIPT RECONCILIATION, PRIVATE EDITION, TAILORED OPTION

38.1. Usage Metric: Entities

38.2. Block size: 25

39. SAP S/4HANA CLOUD FOR BILLING AND REVENUE INNOVATION MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

39.1. Usage Metric: Revenue & Expense. In lieu of the definition in Section 1, Revenue & Expense is the total amount of revenue and expenses processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

39.2. Block size: €50 million (converted to local currency using SAP standard exchange rates)

40. SAP S/4HANA CLOUD FOR ENTERPRISE CONTRACT MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

40.1. Usage Metric: Record. In lieu of the definition in Section 1, Record is each individual data object managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

40.2. Additional Terms and Conditions

All “Legal Transactions” in status 'On Track', 'Pending’, 'Open Issues’ are counted as Records.

41. SAP CENTRAL FINANCE TRANSACTION REPLICATION BY INSIGHTSOFTWARE FOR SAP PRIVATE EDITION, TAILORED OPTION

41.1. Usage Metric: Revenues. In lieu of the definition in Section 1, “Revenues” mean the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

41.1.1. For SAP Customer Experience branded products, Revenue is the calculation of Customer’s and its Affiliates’ total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12-month period, less VAT, delivery and any returns.

41.1.2. For Insurance, Revenue is the same as “Premiums.”

41.1.3. For National Central Banks / Federal Reserve Banks, Revenues are the same as “Assets under Management.”

41.1.4. For Other Banks, Revenues are the sum of Customer’s gross interest income and noninterest income (i.e., provisions, service charges, trading income) as stated on Customer’s Income Statement.

41.1.5. For Public Sector, Revenues are the same as “Total Annual Budgets.” Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

41.2. Block size: €1 billion (converted to local currency using SAP standard exchange rates)

42. SAP ELECTRONIC INVOICING F. BRAZIL (NFE - INBOUND) FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

42.1. Usage Metric: Spend Volumes. In lieu of the definition in Section 1, “Spend Volumes” mean the company’s annual expenditures for the procurement of all direct and indirect goods and services.

42.1.1. For SAP Electronic Invoicing for Brazil (NFE-Inbound), only Spend Volumes in Brazil are to be considered.

42.1.2. For Public Sector entities, Public Sector Spend Budgets may be used instead. Public Sector spend budget is the figure, published annually, that documents an organization’s procurement budget for all direct and indirect goods and services.

42.2. Block size: € 520,000 (converted to local currency using SAP standard exchange rates)

42.3. Additional Terms and Conditions

42.3.1. Includes SAP BusinessObjects Enterprise as Runtime Software.

42.3.2. Includes SAP Crystal Reports, SAP BusinessObjects Enterprise as Runtime Software.

42.3.3. Includes Runtime Software of SAP Lumira Server which excludes the following rights:

42.3.3.1. Creation of a new Lumira document using Lumira Server; and

42.3.3.2. Modification of existing Lumira documents using Lumira Server.

43. SAP ELECTRONIC INVOICING F. BRAZIL (NFE - OUTBOUND) FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

43.1. Usage Metric: Revenues. In lieu of the definition in Section 1, "Revenues" mean the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.

43.1.1. For SAP Customer Experience branded products, Revenue is the calculation of Customer's and its Affiliates' total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12-month period, less VAT, delivery and any returns.

43.1.2. For Insurance, Revenue is the same as "Premiums."

43.1.3. For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management."

43.1.4. For Other Banks, Revenues are the sum of Customer's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Customer's Income Statement.

43.1.5. For Public Sector, Revenues are the same as "Total Annual Budgets."

43.1.6. For SAP Electronic Invoicing for Brazil (NFE), only the revenues generated by the company or legal entity located in Brazil need to be considered.

43.2. Block size: €7.8 million (converted to local currency using SAP standard exchange rates)

43.2.1. Additional Terms and Conditions

43.2.2. Includes SAP BusinessObjects Enterprise as Runtime Software.

43.2.3. Includes SAP Crystal Reports, SAP BusinessObjects Enterprise as Runtime Software.

43.2.4. Includes Runtime Software of SAP Lumira Server which excludes the following rights:

43.2.4.1. Creation of a new Lumira document using Lumira Server; and

43.2.4.2. Modification of existing Lumira documents using Lumira Server.

44. SAP CENTRAL FINANCE MASTER DATA HARMONIZATION BY INSIGHTSOFTWARE FOR S/4HANA PRIVATE EDITION, TAILORED OPTION

44.1. Usage Metric: Revenues. In lieu of the definition in Section 1, "Revenues" mean the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

44.1.1. For SAP Customer Experience branded products, Revenue is the calculation of Customer's and its Affiliates' total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12-month period, less VAT, delivery and any returns.

44.1.2. For Insurance, Revenue is the same as "Premiums."

44.1.3. For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management."

44.1.4. For Other Banks, Revenues are the sum of Customer's gross interest income and noninterest income (i.e., provisions, service charges, trading income) as stated on Customer's Income Statement.

44.1.5. For Public Sector, Revenues are the same as "Total Annual Budgets."

44.2. Block size: €1 billion (converted to local currency using SAP standard exchange rates)

45. SAP S/4HANA CLOUD FOR FINANCIAL POSTING GATEWAY, PRIVATE EDITION, TAILORED OPTION

45.1. Usage Metric: Document. In lieu of the definition in Section 1, Document is a record of commercial transactional data managed via the Subscription Software, and for this Subscription Software, accounting documents are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

45.2. Block size: 1,000,000

45.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution. This Subscription Software is restricted to customers who are not in the financial services industry.

46. SAP S/4HANA CLOUD FOR PAYMENTS CENTRALIZATION, FOUNDATION, PRIVATE EDITION, TAILORED OPTION

46.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

46.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

DIGITAL SUPPLY CHAIN

47. SAP MANUFACTURING EXECUTION CLOUD, PRIVATE EDITION, TAILORED OPTION

47.1. Usage Metric: Resource. In lieu of the definition in Section 1, a Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

48. SAP S/4HANA CLOUD FOR CARD MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

48.1. Usage Metric: Items. In lieu of the definition in Section 1, “Items” mean the number of active cards stored in the system.

48.2. Block size: 50,000

48.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

49. SAP S/4HANA CLOUD FOR PAYMENT CENTRALIZATION, PRIVATE EDITION, TAILORED OPTION

49.1. Usage Metric: Transactions. In lieu of the definition in Section 1, “Transactions” are messages, jobs, or tasks processed by the Subscription Software.

49.2. Block Size: 10,000

50. SAP S/4HANA CLOUD FOR TRANSPORTATION CHARGE MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

50.1. Usage Metric: Spend. The definition in Section 1 is supplemented as follows: For this Subscription Software, only freight spend, which includes all costs incurred in transporting products, is counted.

50.2. Block size: €2,5 million (converted to local currency using SAP standard exchange rates)

50.3. Additional Terms and Conditions

This package includes “SAP Event Management on SAP S/4HANA,” but use of SAP Event Management on SAP S/4HANA is limited to transportation processes covered by SAP Transportation Management, such as the tracking of freight orders and freight units.

51. SAP S/4HANA CLOUD FOR TRANSPORTATION PLANNING & EXECUTION, PRIVATE EDITION, TAILORED OPTION

51.1. Usage Metric: Spend. The definition in Section 1 is supplemented as follows: For this Subscription Software, only freight spend, which includes all costs incurred in transporting products, is counted.

51.2. Block size: €2,5 million (converted to local currency using SAP standard exchange rates)

51.3. Additional Terms and Conditions:

This package includes “SAP Event Management on SAP S/4HANA,” but use of SAP Event Management on SAP S/4HANA is limited to transportation processes covered by SAP Transportation Management, such as the tracking of freight orders and freight units.

52. SAP S/4HANA CLOUD, TRANSPORTATION MANAGEMENT FOR T&L, PRIVATE EDITION, TAILORED OPTION

52.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

52.2. Block size: €2,5 million (converted to local currency using SAP standard exchange rates)

52.3. Additional Terms and Conditions

52.3.1. Business Partners may provide information to or view information in SAP Transportation Management for T&L, cloud edition as part of the planning, execution or settlement of freight within SAP TM. Business Partners do not require an FUE license. This includes any user necessary for SAP Gateway access.

52.3.2. This package includes “SAP Event Management on SAP S/4HANA,” but use of SAP Event Management on SAP S/4HANA is limited to transportation processes covered by SAP Transportation Management, such as the tracking of freight orders and freight units.

53. SAP EVENT MANAGEMENT ON SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

53.1. Usage Metric: Document. In lieu of the definition in Section 1, a Document is a record of commercial transactional data managed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

53.2. Block size: 100,000

54. SAP S/4HANA CLOUD, SUPPLY CHAIN FOR EXTENDED WAREHOUSE MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

54.1. Usage Metric: Document. The definition in Section 1 is supplemented with the following: For:

54.1.1. Shipper scenario items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are the unique material codes irrespective of quantity shipped under that delivery.

54.1.2. Transit Warehousing scenario - In transit warehousing delivery line items are not used. For the transit warehousing scenario, Items are the packaging items (Handling Units) moved through the system from origin to destination. The packaging items are counted only once in this process.

54.2. Block size: 600,000

55. SAP S4HANA CLOUD SUPPLY CHAIN FOR EXTENDED SERVICE PARTS PLANNING, PRIVATE EDITION, TAILORED OPTION

55.1. Usage Metric: Revenues. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

55.2. Block size: € 250 million (converted to local currency using SAP standard exchange rates)

55.3. Maximum Blocks: 280

56. SAP PRODUCT AND PROCESS GOVERNANCE BY BDF FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

56.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

57. SAP S/4HANA CLOUD FOR ENVIRONMENT MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

57.1. Usage Metric: Record. The definition in Section 1 is supplemented as follows: For this Subscription Software, unique EHS locations are counted. EHS locations are central master data objects identifying a real place, virtual space or object organized in a hierarchy to represent where a location exists spatially or functionally in a company.

57.2. Maximum Blocks: 12,000.

58. SAP S/4HANA CLOUD FOR EHS WORKPLACE SAFETY, PRIVATE EDITION, TAILORED OPTION

58.1. Usage Metric: Record. The definition in Section 1 is supplemented as follows: For this Subscription Software, unique EHS locations are counted. EHS locations are central master data objects identifying a real place, virtual space or object organized in a hierarchy to represent where a location exists spatially or functionally in a company.

58.2. Block size: 1

58.3. Maximum Blocks: 12,000

59. SAP S/4HANA CLOUD FOR INCIDENT MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

59.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted.

59.2. Block size: 100

60. SAP S/4HANA CLOUD, ENTERPRISE PORTFOLIO AND PROJECT MANAGEMENT, PRIVATE EDITION, TAILORED OPTION, PROFESSIONAL

60.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

61. SAP S/4HANA CLOUD, ENTERPRISE PORTFOLIO AND PROJECT MANAGEMENT, PRIVATE EDITION, TAILORED OPTION, STANDARD

61.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

61.2. Additional Terms and Conditions

SAP S/4HANA Cloud for Enterprise Portfolio and Project Management, private edition, tailored option, standard edition includes right to view project and portfolio information, use analytical capabilities, approve projects, phases and decision points, fill out questionnaires, provide input for financial and capacity planning, view and confirm assigned tasks and report project efforts. In addition, Users are allowed to use cross project views and review commercial information of projects, create and manage project risks and project activities related to project risk, issue and change management.

62. SAP S/4HANA CLOUD FOR ADVANCED VARIANT CONFIGURATION, PRIVATE EDITION, TAILORED OPTION

62.1.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

62.1.2. Additional Terms and Conditions

Includes rights to configure e.g. sales orders using the SAP Fiori-based advanced configurator for materials using configuration profiles of mode “Advanced Variant Configuration” and create material variants for materials using configuration profiles of mode “Advanced Variant Configuration”.

63. SAP S/4HANA CLOUD FOR EXTENDED PLANNING, PRIVATE EDITION, TAILORED OPTION

63.1. Usage Metric: Revenue

63.2. Block size: €250 million (converted to local currency using SAP standard exchange rates)

64. SAP S/4HANA CLOUD FOR R&D FOR ENTERPRISE PRODUCT FORMULATION, PRIVATE EDITION, TAILORED OPTION

64.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

65. SAP S/4HANA CLOUD FOR R&D FOR ENTERPRISE PRODUCT ENGINEERING, PRIVATE EDITION, TAILORED OPTION

65.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

65.2. This Subscription Software includes on-premise components that need to be downloaded and installed by the Customer as described in Documentation. The System Availability Service Level does not apply to this component. Customer may only use the on-premise components during the Subscription Term. Use of SAP 3D Visual Enterprise Generator is limited to 1 core of usage. Use of collaborative product development and product structure synchronization functionality is limited to discrete industry product development functionality.

66. SAP S/4HANA CLOUD FOR MANUFACTURING FOR PLANNING AND SCHEDULING, PRIVATE EDITION, TAILORED OPTION

66.1. Usage Metric: Cost of Goods Sold. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

66.2. Block size: €100 million (converted to local currency using SAP standard exchange rates)

66.3. Maximum Blocks: 500

67. SAP S/4HANA CLOUD FOR MANUFACTURING FOR PRODUCTION ENGINEERING AND OPERATIONS, PRIVATE EDITION, TAILORED OPTION

67.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

68. S/4HANA CLOUD FOR MANUFACTURING LOGISTICS, PRIVATE EDITION, TAILORED OPTION

68.1. Usage Metric: Document. The definition in Section 1 is supplemented as follows: For:

68.2. Shipper scenario items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are the unique material codes irrespective of quantity shipped under that delivery. Transit Warehousing scenario - In transit warehousing delivery line items are not used. For the transit warehousing scenario, Items are the packaging items (Handling Units) moved through the system from origin to destination. The packaging items are counted only once in this process.

68.3. Block size: 600,000

69. SAP ENGINEERING CONTROL CENTER FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION, PROFESSIONAL EDITION

69.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

70. SAP ENGINEERING CONTROL CENTER FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION, STANDARD EDITION

70.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

71. SAP S/4HANA CLOUD FOR ADVANCED AVAILABLE-TO-PROMISE, PRIVATE EDITION, TAILORED OPTION

71.1. Usage Metric: Cost of Goods Sold. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

71.2. Block size: €175 million (converted to local currency using SAP standard exchange rates)

71.3. Maximum Blocks: 280 Blocks

72. SAP S/4HANA CLOUD FOR PRODUCT COMPLIANCE, PRIVATE EDITION, TAILORED OPTION

72.1. Usage Metric: Document. The definition in Section 1 is supplemented as follows: Documents are sales orders, outbound deliveries, purchase orders, production orders, transportation orders, and compliance document output request items and are counted at the line-item level.

72.2. Block size: €50 million (converted to local currency using SAP standard exchange rates)

73. SAP COMMODITY MANAGEMENT FOR SAP S/4HANA CLOUD PRIVATE EDITION, TAILORED OPTION

73.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

73.2. This Cloud Service is limited to the following language versions:

73.2.1. Available log-on languages: English, Portuguese, German, French, Spanish, Finnish, Danish, Swedish, Lithuanian, Polish, Slovak, Russian

73.2.2. Available Documentation languages: English, Portuguese, German, French, Spanish, Finnish, Danish, Swedish, Lithuanian, Polish, Slovak, Russian.

74. SAP INCENTIVE ADMINISTRATION BY VISTEX FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

74.1. Usage Metric: Revenues. The definition in Section 1 is supplemented as follows: The Usage Metric is based only on Revenues managed through the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

74.2. Block size: € 50 million (converted to local currency using SAP standard exchange rates)

75. SAP PAYBACKS AND CHARGEBACKS BY VISTEX FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

75.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

75.2. Block size: € 50 million (converted to local currency using SAP standard exchange rates)

76. SAP PROMOTIONS AND AGREEMENTS BY VISTEX FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

76.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

76.2. Block size: € 50 million (converted to local currency using SAP standard exchange rates)

77. SAP DATA MAINTENANCE BY VISTEX, PRICING OPTION FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

77.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

77.2. Block size: € 50 million (converted to local currency using SAP standard exchange rates)

78. SAP DATA MAINTENANCE BY VISTEX, RESOURCES OPTION FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

78.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

78.2. Block size: € 50 million (converted to local currency using SAP standard exchange rates)

79. SAP S/4HANA CLOUD FOR RIGHTS AND ROYALTY MANAGEMENT BY VISTEX, PRIVATE EDITION, TAILORED OPTION

79.1. Usage Metric: Revenue & Expense. In lieu of the definition in Section 1, Revenue & Expense is the total amount of revenue and expenses processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

79.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

80. SAP MANUFACTURING INTEGRATION AND INTELLIGENCE FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

80.1. Usage Metric: Resource. In lieu of the definition in Section 1, Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term

81. SAP CONVERGENT MEDIATION BY DIGITALROUTE CLOUD, PRIVATE EDITION, TAILORED OPTION

81.1. Usage Metric: Revenue & Expense. In lieu of the definition in Section 1, Revenue & Expense is the total amount of revenue and expenses processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

81.2. Block size: € 50 million (converted to local currency using SAP standard exchange rates)

82. SAP PRODUCT DATA MANAGEMENT INTEGRATION TO SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

82.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

82.2. Additional Terms and Conditions

82.2.1. This solution is limited to the following language versions:

82.2.1.1. Available Log-On Languages: English

82.2.1.2. Available Documentation Languages: English

83. SAP INFORMATION LIFECYCLE MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

83.1. Usage Metric: Connection. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

83.2. Additional Terms and Conditions: This Subscription Software includes a restricted runtime license of SAP Landscape Transformation Replication Server ("SLT"). This Subscription Software includes a restricted runtime license of 4 cores of SAP IQ to be used solely as a data store for ILM.

84. SAP ENTERPRISE PROJECT CONNECTION FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

84.1. Usage Metric: Flat Fee

85. SAP S/4HANA CLOUD FOR LAST MILE DISTRIBUTION, PRIVATE EDITION, TAILORED OPTION

85.1. Usage Metric: Transactions. In lieu of the definition in Section 1, “Transactions” means the number of annual store or customer visits performed by field sales or delivery personnel (e.g., delivery drivers, van sellers, merchandisers) as maintained by the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

85.1.1. Block size: 100,000

86. SAP BUSINESS PROCESS INTEGRATION FOR TEAMCENTER TO SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

86.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is: (i) is on vacation; (ii) is absent due to sickness; (iii) has their employment terminated; (iv) is moved into a new job function which no longer requires them to Use the applicable Package(s); or (v) is subject to a condition that is otherwise agreed by SAP.

87. SAP PRODUCT DATA MANAGEMENT INTEGRATION TO TEAMCENTER, PRIVATE EDITION, TAILORED OPTION

87.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

88. PLM SYSTEM INTEGRATION, ADD-ON FOR WINDCHILL, PRIVATE CLOUD EDITION, TAILORED OPTION

88.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

89. PLM SYSTEM INTEGRATION, ADD-ON FOR 3DEXPERIENCE, PRIVATE CLOUD EDITION, TAILORED OPTION

89.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

90. GLOBAL BATCH TRACEABILITY PRIVATE EDITION, TAILORED OPTION

90.1. Usage Metric: Object. The definition in Section 1 is supplemented as follows: object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, the number of individual batch ID's and/or handling units are counted. The metric entitlement is not time-bound and does not deplete with usage, unless otherwise specified in the respective Supplement, Service Description Guide or Service Use Description.

91. GLOBAL BATCH TRACEABILITY ON SAP S/4HANA CLOUD PRIVATE EDITION, TAILORED OPTION

91.1. Usage Metric: Usage Metric: Object. The definition in Section 1 is supplemented as follows: object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, the number of individual batch ID's and/or handling units are counted. The metric entitlement is not time-bound and does not deplete with usage, unless otherwise specified in the respective Supplement, Service Description Guide or Service Use Description.

91.2. Block size: 10,000

91.3. Maximum Blocks: 5,000

92. SAP S/4HANA CLOUD SUPPLY CHAIN FOR SUPPLY & DEMAND SEGMENTATION, PRIVATE EDITION, TAILORED OPTION

92.1. Usage Metric: Object. The definition in Section 1 is supplemented as follows: only objects linked to the segmentation field in material master are considered. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

92.2. Block size: 20

92.3. Maximum Blocks: 150

93. SAP S/4HANA CLOUD FOR TRANSPORTATION MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

93.1. Usage Metric: Spend. The definition in Section 1 is supplemented as follows: only freight spend, which includes all costs incurred in transporting products, is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

93.2. Block size: 2,500,000

93.3. Additional Terms and Conditions: This package includes "SAP Event Management on SAP S/4HANA," but use of SAP Event Management on SAP S/4HANA is limited to transportation processes covered by SAP Transportation Management, such as the tracking of freight orders and freight units.

94. SAP PRODUCT LIFECYCLE COSTING PRIVATE EDITION, TAILORED OPTION

94.1. Usage Metric: Tenant. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

95. SAP S/4HANA CLOUD PRIVATE EDITION, INTEGRATED PRODUCT DEVELOPMENT, PROFESSIONAL, TAILORED OPTION

95.1. Usage Metric: Active User.

95.2. Additional Terms & Conditions: This Cloud Service includes on-premise components that need to be downloaded and installed by the Customer as described in Documentation. The System Availability Service Level does not

apply to this component. Customer may only use the on-premise components during the Subscription Term. Use of SAP 3D Visual Enterprise Generator is limited to 1 core of usage.

96. SAP S/4HANA CLOUD PRIVATE EDITION, INTEGRATED PRODUCT DEVELOPMENT, STANDARD, TAILORED OPTION

96.1. Usage Metric: Active User.

96.2. Additional Terms & Conditions: Active User includes rights to participate in access control contexts; read specifications, RD recipes, labels, and planning scopes; define ad-hoc process route workflows; and create, read, update, & delete change records for the end-to end change management process.

97. SAP ADVANCED PLANNING AND OPTIMIZATION, PRIVATE EDITION, TAILORED OPTION

97.1. Usage Metric: Tenant. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

98. PLM SYSTEM INTEGRATION FOR SAP S/4HANA, PRIVATE CLOUD EDITION, TAILORED OPTION

98.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

98.2. Max block size: 5000 Users

PROCUREMENT

99. SAP S/4HANA CLOUD FOR CENTRAL PROCUREMENT, PRIVATE EDITION, TAILORED OPTION

99.1. Usage Metric: Spend. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

99.2. Block size: €1 million (converted to local currency using SAP standard exchange rates)

HUMAN EXPERIENCE MANAGEMENT

100. SAP PAYROLL CLOUD, PRIVATE EDITION, TAILORED OPTION

100.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

100.2. Additional Terms and Conditions

100.2.1. An active subscription or license to an equivalent number of Users of SAP S/4HANA Core HCM or SAP SuccessFactors Employee Central is a prerequisite for this Subscription Software. If such prerequisite is satisfied by an active subscription to SAP SuccessFactors Employee Central, then during the Subscription Term, Customer may use the enhanced master data and configuration functionality within SAP S/4HANA Core HCM for the sole purpose of processing payroll and completing related local country regulatory compliance transactions that cannot be completed by SAP SuccessFactors Employee Central ("Limited Core HCM Functionality"). Any use of SAP S/4HANA Core HCM beyond the Limited Core HCM Functionality, including but not limited to use of Organization and Position Management, Benefits Management, Work Schedule Management, and Absence Management, requires a separate license or subscription to SAP S/4HANA Core HCM.

100.2.2. Subject to Customer's purchase of a subscription to the required archive storage, this Subscription Software includes unlimited embedded use of SAP ILM Retention Management.

101. SAP CORE HUMAN CAPITAL MANAGEMENT CLOUD, PRIVATE EDITION, TAILORED OPTION

101.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

101.2. Additional Terms and Conditions

SAP Core Human Capital Management Cloud, private edition, tailored option includes display use rights for Organizational Structure Management.

102. SAP TIME TRACKING CLOUD, PRIVATE EDITION, TAILORED OPTION

102.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

103. SAP S/4HANA SALES FOR INCENTIVE AND COMMISSION MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

103.1. Usage Metric: Contacts

103.2. Additional Terms and Conditions

Does not include agent portfolio assignment, liability management, actual commissioning and cancellation reserves, portfolio and liability transfer processes.

104. SAP TALENT, PRIVATE EDITION, TAILORED OPTION

104.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

105. SAP LEARNING, PRIVATE EDITION, TAILORED OPTION

105.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

106. SAP RECRUITING, PRIVATE EDITION, TAILORED OPTION

106.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, an individual with a unique active profile and whose data is processed by the Subscription Software is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

ENTERPRISE INFORMATION MANAGEMENT

107. SAP S/4HANA CLOUD FOR MASTER DATA GOVERNANCE CLOUD, PRIVATE EDITION, TAILORED OPTION

107.1. Usage Metric: Object. In lieu of the definition in Section 1, an Object is a data object, representing any physical object, managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

107.2. Block size: 5,000

107.3. Maximum Blocks: 1,000 Blocks

108. SAP MASTER DATA GOVERNANCE APPLICATION, ENTERPRISE ASSET MANAGEMENT EXTENSION BY UTOPIA FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

108.1. Usage Metric: Object. In lieu of the definition in Section 1, an object is a data object, representing any physical object, managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

108.2. Block size: 5,000

109. SAP MASTER DATA GOVERNANCE, RETAIL AND FASHION MGMT EXT. BY UTOPIA ON SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

109.1. Usage Metric: Object. In lieu of the definition in Section 1, an object is a data object, representing any physical object, managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

109.2. Block size: 5,000

110. SAP ASSET INFORMATION WORKBENCH BY UTOPIA FOR S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

110.1. Usage Metric: Object. In lieu of the definition in Section 1, an object is a data object, representing any physical object, managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

110.2. Block size: 5,000

111. SAP EXTENDED ENTERPRISE CONTENT MANAGEMENT BY OPENTEXT FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

111.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is (i) on vacation, (ii) is absent due to sickness, (iii) has their employment terminated, (iv) is moved to a new job function which no longer requires them to use the applicable packages, or (v) is subject to a condition that is otherwise agreed by SAP.

112. SAP EXTENDED ECM BY OPENTEXT, LIMITED ACCESS OPTION FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

112.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is (i) on vacation, (ii) is absent due to sickness, (iii) has their employment terminated, (iv) is moved to a new job function which no longer requires them to use the applicable packages, or (v) is subject to a condition that is otherwise agreed by SAP.

113. SAP EXTENDED ECM BY OPENTEXT, ADD-ON FOR CAPITAL PROJECTS AND OPERATIONS FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

113.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is (i) on vacation, (ii) is absent due to sickness, (iii) has their employment terminated, (iv) is moved to a new job function which no longer requires them to use the applicable packages, or (v) is subject to a condition that is otherwise agreed by SAP.

114. SAP ARCHIVING AND DOCUMENT ACCESS BY OPENTEXT FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

114.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is (i) on vacation, (ii) is absent due to sickness, (iii) has their employment terminated, (iv) is moved to a new job function which no longer requires them to use the applicable packages, or (v) is subject to a condition that is otherwise agreed by SAP

115. SAP ARCHIVING AND DOCUMENT ACCESS BY OPENTEXT, LIMITED ACCESS OPTION FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

115.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is (i) on vacation, (ii) is absent due to sickness, (iii) has their employment terminated, (iv) is moved to a new job function which no longer requires them to use the applicable packages, or (v) is subject to a condition that is otherwise agreed by SAP

116. SAP INVOICE MANAGEMENT BY OPENTEXT FOR SAP S/4HANA, PRIVATE EDITION, TAILORED OPTION

116.1. Usage Metric: Document. In lieu of the definition in Section 1, a Document is a record of commercial transactional data managed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

116.2. Block size: 1000

117. SAP INFORMATION CAPTURE BY OPENTEXT, PRIVATE EDITION, TAILORED OPTION

117.1. Usage Metric: Documents

117.2. Block size: 1000

118. SAP DATA SERVICES ENTERPRISE, PRIVATE EDITION, TAILORED OPTION

118.1. Usage Metric: Tenant. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

119. SAP POWERDESIGNER ENTERPRISE ARCHITECT PRIVATE EDITION, TAILORED OPTION

119.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

119.2. Additional Term and Conditions:

Includes SAP SQL Anywhere database, which may only be used as the metadata repository for PowerDesigner (where licensed) and for SQL language parsing.

120. SAP CODE VULNERABILITY ANALYZER, PRIVATE EDITION, TAILORED OPTION

120.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

OIL AND GAS

121. SAP S/4HANA CLOUD FOR OIL AND GAS HYDROCARBON MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

121.1. Usage Metric: Ton. The Usage Metric entitlement in the Order Form is based on a daily entitlement.

121.2. Block size: 1,000

122. SAP S/4HANA CLOUD FOR OIL AND GAS HYDROCARBON SUPPLY AND PRIMARY DISTRIBUTION, PRIVATE EDITION, TAILORED OPTION

122.1. Usage Metric: Ton. The Usage Metric entitlement in the Order Form is based on a daily entitlement.

122.2. Block size: 1,000

123. SAP S/4HANA CLOUD FOR OIL AND GAS UPSTREAM CONTRACTS MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

123.1. Usage Metric: Spend. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

123.2. Block size: 37,500,000

124. SAP S/4HANA CLOUD FOR OIL AND GAS UPSTREAM HYDROCARBON ACCOUNTING AND MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

124.1. Usage Metric: Ton. The Usage Metric entitlement in the Order Form is based on a daily entitlement.

124.2. Block size: 1,000

125. SAP S/4HANA CLOUD FOR OIL AND GAS SECONDARY DISTRIBUTION MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

125.1. Usage Metric: Ton. The Usage Metric entitlement in the Order Form is based on a daily entitlement.

125.2. Block size: 1,000

126. SAP S/4HANA CLOUD FOR OIL AND GAS RETAIL FUEL NETWORK OPERATIONS, PRIVATE EDITION, TAILORED OPTION

126.1. Usage Metric: Ton. The Usage Metric entitlement in the Order Form is based on a daily entitlement.

126.2. Block size: 1,000

127. SAP S/4HANA CLOUD FOR FIELD EQUIPMENT AND MATERIAL LOGISTICS PLANNING AND EXECUTION, PRIVATE EDITION, TAILORED OPTION

127.1. Usage Metric: Transaction. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

127.2. Block size: 10,000

127.3. Maximum Blocks: 1,400 Blocks

INSURANCE

SAP S/4HANA CLOUD FOR INSURANCE COLLECTIONS AND DISBURSEMENTS, PRIVATE EDITION, TAILORED OPTION

127.4. Usage Metric: Revenue. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.

127.5. Block size: €1 million (converted to local currency using SAP standard exchange rates)

128. SAP S/4HANA CLOUD FOR INSURANCE CLAIMS MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

128.1. Usage Metric: Revenue. For this Subscription Software, gross written premiums are counted.

128.2. Block size: €1 million (converted to local currency using SAP standard exchange rates)

128.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

129. SAP S/4HANA CLOUD FOR INSURANCE INCENTIVES AND COMMISSIONS, PRIVATE EDITION, TAILORED OPTION

129.1. Usage Metric: Revenue. For this Subscription Software, gross written premiums are counted.

129.2. Block size: €1 million (converted to local currency using SAP standard exchange rates)

129.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

130. SAP S/4HANA CLOUD FOR FINANCIAL PRODUCTS SUBLEDGER, PRIVATE EDITION, TAILORED OPTION INSURANCE OPTION, CORE PROCESSES

130.1. Usage Metric: Revenue. For this Subscription Software, gross written premiums are counted.

130.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

130.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

131. SAP S/4HANA CLOUD FOR FINANCIAL PRODUCTS SUBLEDGER, PRIVATE EDITION, TAILORED OPTION INSURANCE OPTION, VALUATION AND DISCLOSURE ADD-ON

131.1. Usage Metric: Revenue. For this Subscription Software, gross written premiums are counted.

131.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

131.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

132. SAP S/4HANA CLOUD FOR FINANCIAL PRODUCTS SUBLEDGER, PRIVATE EDITION, TAILORED OPTION INSURANCE OPTION, SIMULATION ADD-ON

132.1. Usage Metric: Revenue. For this Subscription Software, gross written premiums are counted.

132.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

132.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

133. SAP S/4HANA CLOUD FOR FINANCIAL PRODUCTS SUBLEDGER, PRIVATE EDITION, TAILORED OPTION INSURANCE OPTION, FINANCIAL INSTRUMENTS ADD-ON

133.1. Usage Metric: Revenue. For this Subscription Software, gross written premiums are counted.

133.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

133.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

134. SAP S/4HANA FOR POLICY MANAGEMENT, NON-LIFE OPTION, CORE PROCESSES, PRIVATE EDITION, TAILORED OPTION

134.1. Usage Metric: Premiums

134.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

134.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

135. SAP S/4HANA FOR POLICY MANAGEMENT, NON-LIFE OPTION, QUOTATION AND UNDERWRITING ADD-ON, PRIVATE EDITION, TAILORED OPTION

135.1. Usage Metric: Premiums

135.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

135.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

136. SAP S/4HANA FOR POLICY MANAGEMENT, NON-LIFE OPTION, PRODUCT LIFECYCLE ADD-ON, PRIVATE EDITION, TAILORED OPTION

136.1. Usage Metric: Premiums

136.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

136.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

137. SAP S/4HANA FOR POLICY MANAGEMENT, NON-LIFE OPTION, GROUP ADD-ON, PRIVATE EDITION, TAILORED OPTION

137.1. Usage Metric: Premiums

137.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

137.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

138. SAP S/4HANA FOR POLICY MANAGEMENT, LIFE AND PENSION OPTION, CORE PROCESSES, PRIVATE EDITION, TAILORED OPTION

138.1. Usage Metric: Premiums

138.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

138.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

139. SAP S/4HANA FOR POLICY MANAGEMENT, LIFE AND PENSION OPTION, QUOTATION AND UNDERWRITING ADD-ON, PRIVATE EDITION, TAILORED OPTION

139.1. Usage Metric: Premiums

139.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

139.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

140. SAP S/4HANA FOR POLICY MANAGEMENT, LIFE AND PENSION OPTION, GROUP ADD-ON, PRIVATE EDITION, TAILORED OPTION

140.1. Usage Metric: Premiums

140.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

140.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

141. SAP S/4HANA FOR POLICY MANAGEMENT, LIFE AND PENSION OPTION, POLICY LOANS ADD-ON, PRIVATE EDITION, TAILORED OPTION

141.1. Usage Metric: Premiums

141.2. Block Size: €1 million (converted to local currency using SAP standard exchange rates)

141.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

142. SAP S/4HANA CLOUD FOR REINSURANCE ASSUMED RISKS, PRIVATE EDITION, TAILORED OPTION, INSURANCE OPTION

142.1. Usage Metric: Revenue. For this Subscription Software, premiums are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

142.2. Block size: €1 million (converted to local currency using SAP standard exchange rates)

142.3. Additional Terms and Conditions: This Subscription Software provides usage rights to administer reinsurance contracts, process reinsurance claims, and apply technical reinsurance accounting and reinsurance statistics, such as ACORD Standards for Data Exchange, for the following lines of business: (1) Property and Casualty, and (2) Life and Health.

143. SAP S/4HANA CLOUD FOR REINSURANCE CEDED RISKS, PRIVATE EDITION, TAILORED OPTION, INSURANCE OPTION

143.1. Usage Metric: Revenue. For this Subscription Software, premiums are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

143.2. Block size: €1 million (converted to local currency using SAP standard exchange rates)

143.3. Additional Terms and Conditions: This Subscription Software provides usage rights to administer reinsurance contracts, process reinsurance claims, and apply technical reinsurance accounting and reinsurance statistics for the following lines of business: (1) Property and Casualty, and (2) Life and Health.

144. SAP S/4HANA CLOUD FOR INSURANCE COLLECTIONS AND DISBURSEMENTS FOR REINSURANCE, PRIVATE EDITION, TAILORED OPTION

144.1. Usage Metric: Revenue. For this Subscription Software, premiums are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

144.2. Block size: €1 million (converted to local currency using SAP standard exchange rates)

144.3. Additional Terms and Conditions: The usage is restricted to the context of reinsurance management.

BANKING

145. SAP S/4HANA CLOUD FOR TRANSACTIONAL BANKING, PRIVATE EDITION, TAILORED OPTION, NATURAL PERSON OPTION

145.1. Usage Metric: Contracts

145.2. Block size: 1,000

145.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

146. SAP S/4HANA CLOUD FOR TRANSACTIONAL BANKING, PRIVATE EDITION, TAILORED OPTION, LEGAL PERSON OPTION

146.1. Usage Metric: Contracts

146.2. Block size: 1,000

146.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

147. SAP S/4HANA CLOUD FOR TRANSACTIONAL BANKING, PRIVATE EDITION, TAILORED OPTION, GERMAN MORTGAGE LOANS OPTION

147.1. Usage Metric: Contracts

147.2. Block size: 1,000

147.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

148. SAP S/4HANA CLOUD FOR FINANCIAL PRODUCTS SUBLEDGER, PRIVATE EDITION, TAILORED OPTION BANKING OPTION, CORE PROCESSES

148.1. Usage Metric: Assets Under Management. The total assets managed by the Subscription Software is counted.

148.2. Block Size: €100 million (converted to local currency using SAP standard exchange rates)

148.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

149. SAP S/4HANA CLOUD FOR FINANCIAL PRODUCTS SUBLEDGER, PRIVATE EDITION, TAILORED OPTION BANKING OPTION, VALUATION ADD-ON

149.1. Usage Metric: Assets Under Management. The total assets managed by the Subscription Software is counted.

149.2. Block Size: €100 million (converted to local currency using SAP standard exchange rates)

150. ADDITIONAL TERMS AND CONDITIONS: THIS SUBSCRIPTION SOFTWARE IS A FIONEER SOLUTION.

SAP S/4HANA CLOUD FOR FINANCIAL PRODUCTS SUBLEDGER, PRIVATE EDITION, TAILORED OPTION BANKING OPTION, CONTROLLING AND DISCLOSURE ADD-ON

150.1. Usage Metric: Assets Under Management. The total assets managed by the Subscription Software is counted.

150.2. Block Size: €100 million (converted to local currency using SAP standard exchange rates)

150.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

151. SAP S/4HANA CLOUD FOR COMPLEX LOANS, FOUNDATION, PRIVATE EDITION, TAILORED OPTION

151.1. Usage Metric: Flat fee. Flat fee is a fixed fee for this Subscription Software.

151.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

152. SAP S/4HANA CLOUD FOR COMPLEX LOANS, ADDITIONAL VOLUMES, PRIVATE EDITION, TAILORED OPTION

152.1. Usage Metric: Assets Under Management. The loans managed by the Subscription Software is counted.

152.2. Block Size: €100 million (converted to local currency using SAP standard exchange rates)

152.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

153. SAP RESERVE FOR BAD DEBTS FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

153.1. Usage Metric: Document. In lieu of the definition in Section 1, Document is a record of commercial transactional data managed via the Subscription Software, and for this Subscription Software, contracts are counted. The Usage Metric entitlement in the Order Form is based on a monthly entitlement.

153.2. Block size: 10,000

154. SAP S/4HANA CLOUD FOR LOANS MANAGEMENT (CML), FOUNDATION, PRIVATE EDITION, TAILORED OPTION

154.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

154.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

155. SAP S/4HANA CLOUD FOR LOANS MANAGEMENT (CML), ADDITIONAL VOLUMES, PRIVATE EDITION, TAILORED OPTION

155.1. Usage Metric: Assets Under Management. The loans managed by the Subscription Software is counted.

155.2. Block Size: €100 million (converted to local currency using SAP standard exchange rates)

155.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

156. SAP S/4HANA CLOUD FOR LOANS MANAGEMENT (TRBK), FOUNDATION, PRIVATE EDITION, TAILORED OPTION

156.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

156.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

157. SAP S/4HANA CLOUD FOR LOANS MANAGEMENT (TRBK), ADDITIONAL VOLUMES, PRIVATE EDITION, TAILORED OPTION

157.1. Usage Metric: Assets Under Management. The loans managed by the Subscription Software is counted.

157.2. Block Size: €100 million (converted to local currency using SAP standard exchange rates)

157.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

158. SAP S/4HANA CLOUD FOR COLLATERALS MANAGEMENT, FOUNDATION, PRIVATE EDITION, TAILORED OPTION

158.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

158.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

159. SAP S/4HANA CLOUD FOR COLLATERALS MANAGEMENT, ADDITIONAL VOLUMES, PRIVATE EDITION, TAILORED OPTION

159.1. Usage Metric: Assets Under Management. The collaterals managed by the Subscription Software is counted.

159.2. Block Size: €100 million (converted to local currency using SAP standard exchange rates)

159.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

160. SAP S/4HANA CLOUD FOR DEPOSITS MANAGEMENT, FOUNDATION, PRIVATE EDITION, TAILORED OPTION

160.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

160.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

161. SAP S/4HANA CLOUD FOR DEPOSITS MANAGEMENT, RETAIL BANKING OPTION, PRIVATE EDITION, TAILORED OPTION

161.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

161.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

162. SAP S/4HANA CLOUD FOR DEPOSITS MANAGEMENT, RETAIL BANKING OPTION, ADDITIONAL CONTRACTS, PRIVATE EDITION, TAILORED OPTION

162.1. Usage Metric: Document. For this Subscription Software, contracts are counted, such as deposits, savings and current accounts (including internal accounts and accounts with overdraft).

162.2. Block Size: 100,000

162.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

163. SAP S/4HANA CLOUD FOR DEPOSITS MANAGEMENT, COMMERCIAL BANKING OPTION, PRIVATE EDITION, TAILORED OPTION

163.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

163.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

164. SAP S/4HANA CLOUD FOR DEPOSITS MANAGEMENT, COMMERCIAL BANKING OPTION, ADDITIONAL CONTRACTS, PRIVATE EDITION, TAILORED OPTION

164.1. Usage Metric: Document. For this Subscription Software, contracts are counted, such as deposits, savings and current accounts (including internal accounts and accounts with overdraft).

164.2. Block Size: 100,000

164.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

165. SAP S/4HANA CLOUD FOR CAPITAL YIELD TAX, FOUNDATION, PRIVATE EDITION, TAILORED OPTION

165.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

165.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

166. SAP S/4HANA CLOUD FOR CARDS MANAGEMENT, FOUNDATION, PRIVATE EDITION, TAILORED OPTION

166.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

166.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

167. SAP S/4HANA CLOUD FOR CARDS MANAGEMENT, ADDITIONAL CARDS, PRIVATE EDITION, TAILORED OPTION

167.1. Usage Metric: Object. For this Subscription Software, active cards stored in the system are counted.

167.2. Block Size: 50,000

167.3. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

168. SAP S/4HANA CLOUD FOR CARDS MANAGEMENT, VISA CONNECTOR, PRIVATE EDITION, TAILORED OPTION

168.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

168.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

169. SAP S/4HANA CLOUD FOR CARDS MANAGEMENT, MASTERCARD CONNECTOR, PRIVATE EDITION, TAILORED OPTION

169.1. Usage Metric: Flat fee. Flat fee is a fixed fee for the Subscription Software.

169.2. Additional Terms and Conditions: This Subscription Software is a Fioneer solution.

AUTOMOTIVE

170. S/4HANA CLOUD FOR VEHICLE SALES MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

170.1. Usage Metric: Object. In lieu of the definition in Section 1, Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, the total number of vehicles and finished goods is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

170.2. Block size: 10,000

DEFENSE & SECURITY

171. S/4HANA DEFENSE & SECURITY PRIVATE EDITION, TAILORED OPTION

171.1. Usage Metric: Employees. For this Subscription Software, the definition in Section 1 is supplemented as follows: Employees are the numbers of full-time equivalents (FTE) employed in the organization – including military and civilian personnel & reserve. They are calculated as: Weighted Size = Military Personnel x 1.0 + Reserve x 0.5 + Civilian x 0.5. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

UTILITIES

172. SAP S/4HANA CLOUD FOR WASTE AND RECYCLING, PRIVATE EDITION, TAILORED OPTION, ENVIRONMENTAL SERVICES ADD-ON BY PROLOGA

172.1. Usage Metric: Documents. In lieu of the definition in Section 1, “Documents” mean uniquely identified objects processed by the Subscription Software in a contract year. The Usage Metric entitlement in the Order Form is based on a yearly entitlement. For this Subscription Software, Documents are:

172.2. Records that represent a day order for waste disposals and/or;

172.3. Additional disposal documents processed by the solution.

172.4. Block size: 1000

173. SAP S/4HANA UTILITIES EXTENSIONS FOR METER TO CASH PROCESSES BY PROLOGA, PRIVATE EDITION, TAILORED OPTION

173.1. Usage Metric: Capacity Unit. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

174. SAP S/4HANA CLOUD TAILORED EDITION, UTILITIES

174.1. Usage Metric: Point of Delivery

174.2. Block Size: 1000

CONSUMER PRODUCTS

175. SAP FARM MANAGEMENT BY VISTEX FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

175.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

175.2. Block size: € 10 million (converted to local currency using SAP standard exchange rates)

176. SAP GROWER MANAGEMENT BY VISTEX FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

176.1. Usage Metric: Revenue. In lieu of the definition in Section 1, Revenue is the total amount of revenue processed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

176.2. Block size: € 10 million (converted to local currency using SAP standard exchange rates)

177. SAP S/4HANA CLOUD PRIVATE EDITION, EXCISE TAX MANAGEMENT BY VISTEX, TAILORED OPTION

177.1. Usage Metric: Document. In lieu of the definition in Section 1, Document is uniquely identified objects processed by the Subscription Software in a twelve-month period (or a contract year). For this cloud service, the number of excise tax relevant line items in material documents are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

177.2. Block size: 50,000

177.3. Minimum Block size: 2

178. SAP S/4HANA CLOUD FOR MEAT AND FISH MANAGEMENT BY MSG, PRIVATE EDITION, TAILORED OPTION

178.1. Usage Metric: Ton. The definition in Section 1 is supplemented as follows: the total aggregated weight of meat and fish that are processed through livestock operations, procurement, and production is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

178.2. Block size: 300

179. SAP S/4HANA CLOUD FOR DAIRY MANAGEMENT BY MSG, PRIVATE EDITION, TAILORED OPTION

179.1. Usage Metric: Ton. The definition in Section 1 is supplemented as follows: total aggregated weight of milk and dairy raw materials processed through planning, production and controlling is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

179.2. Block size: 1,200

180. SAP S/4HANA CLOUD FOR LIVESTOCK PROCUREMENT, PRIVATE EDITION, TAILORED OPTION

180.1. Usage Metric: Ton. In lieu of the definition in Section 1, For this Subscription Software, the live weight is counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

180.2. Block size: 300

180.3. Additional Terms: This Subscription Software includes SAP Agricultural Contract Management for S/4HANA as Runtime Software.

RETAIL

181. SAP FORECASTING AND REPLENISHMENT CLOUD, PRIVATE EDITION, TAILORED OPTION

181.1. Usage Metric: Object. In lieu of the definition in Section 1, Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, all processed products in all locations are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

181.2. Block size: 1,000

182. SAP CUSTOMER ACTIVITY REPOSITORY CLOUD, PRIVATE EDITION, TAILORED OPTION

182.1. Usage Metric: Transaction. In lieu of the definition in Section 1, a Transaction is any message, job, action, response, and/or task processed via the Subscription Software. For this Subscription Software, the points of sale transactions across all stores are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

182.2. Block size: 10,000

182.3. Additional Terms and Conditions

182.3.1. Customer shall purchase from SAP system (memory) extensions where increased storage is required based on the use of SAP Customer Activity Repository Cloud as a platform for other solutions such as (by way of example Iowa only) SAP Assortment Planning, SAP Allocation Management, SAP Promotion Management, and/or SAP Replenishment Planning or use of SAP Customer Activity Repository Cloud as a platform to run an integrated forecasting engine.

183. SAP PROMOTION MANAGEMENT FOR SAP CUSTOMER ACTIVITY REPOSITORY CLOUD, PRIVATE EDITION, TAILORED OPTION

183.1. Usage Metric: Active User. The definition in Section 1 is supplemented as follows: for this Subscription Software, individuals who create and/or change the following objects: Offer, vendor fund, campaign, event and any area template, block template or content template, are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

184. SAP ASSORTMENT PLANNING FOR SAP CUSTOMER ACTIVITY REPOSITORY CLOUD, PRIVATE EDITION, TAILORED OPTION

184.1. Usage Metric: Active User. The definition in Section 1 is supplemented as follows: for this Subscription Software, individuals who create and/or change an assortment list or an option plan, are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

185. SAP MERCHANDISE PLANNING FOR SAP CUSTOMER ACTIVITY REPOSITORY CLOUD, PRIVATE EDITION, TAILORED OPTION

185.1. Usage Metric: Active User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

186. SAP ALLOCATION MANAGEMENT FOR SAP CUSTOMER ACTIVITY REPOSITORY CLOUD, PRIVATE EDITION, TAILORED OPTION

186.1. Usage Metric: Object. In lieu of the definition in Section 1, Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, all processed products in all locations are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

186.2. Block size: 1,000

186.3. Additional Terms and Conditions

186.3.1. This solution is limited to the following languages versions:

186.3.1.1. Available Log-On Languages: Czech, English, German, Chinese, Danish, Finnish, French, Italian, Spanish, Japanese, Norwegian, Portuguese, Russian, Swedish, Polish, Turkish, Bulgarian, Romanian, Serbian (Latin), Slovak

186.3.1.2. Available Documentation Languages: English

187. SAP REPLENISHMENT PLANNING FOR SAP CUSTOMER ACTIVITY REPOSITORY CLOUD, PRIVATE EDITION, TAILORED OPTION

187.1. Usage Metric: Object. Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, all processed products in all locations are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

187.2. Block size: 1,000

188. SAP CUSTOMER ACTIVITY REPOSITORY, OMNICHANNEL PRICE AND PROMOTION SERVICE, PRIVATE EDITION, TAILORED OPTION

188.1. Usage Metric: Object. In lieu of the definition in Section 1, Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, the number of products available for sale to customers is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

188.2. Block size: 1,000

189. SAP S/4HANA CLOUD FOR FASHION AND VERTICAL BUSINESS, PRIVATE EDITION, TAILORED OPTION

189.1. Usage Metric: Flat Fee. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

190. SAP S/4HANA CLOUD FOR RETAIL MERCHANDISE MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

190.1. Usage Metric: Flat Fee. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

191. SAP S/4HANA CLOUD FOUNDATION FOR RETAIL AND FASHION, PRIVATE EDITION, TAILORED OPTION

191.1. Usage Metric: Document. In lieu of the definition in Section 1, Document is a record of commercial transactional data managed via the Subscription Software. For this Subscription Software, documents are purchase orders, sales orders, production orders and point-of-sale billing documents. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

191.2. Block size: 12,000

192. SAP S/4HANA FOR AGREEMENT PROFITABILITY AND NEGOTIATION BY GICOM PRIVATE EDITION, TAILORED OPTION

192.1. Usage Metric: Revenue & Expense. In lieu of the definition in Section 1, Revenue & Expense is the total amount of revenue and expenses processed via the Subscription Software. For this Subscription Software, sales and purchasing volumes realized with external business partners are counted. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

192.2. Block size: € 100,000,000 (converted to local currency using SAP standard exchange rates)

HIGHER EDUCATION AND RESEARCH

193. SAP S/4HANA CLOUD FOR STUDENT LIFECYCLE MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

193.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

193.2. Block size: 100

PUBLIC SECTOR

194. SAP S/4HANA CLOUD, FOR BEHAVIORAL INSIGHTS, PRIVATE EDITION, TAILORED OPTION

194.1. Usage Metric: Contacts. The definition in Section 1 is supplemented as follows: For this Subscription Software, Contacts are the total number of legal entities processed by the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

194.2. Block size: 10,000

195. SAP S/4HANA CLOUD FOR PUBLIC SECTOR FOR TAX, BENEFITS AND PAYMENT PROCESSING, PRIVATE EDITION, TAILORED OPTION

195.1. Usage Metric: Contact. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

195.2. Block size: 10,000

196. SAP BUDGETING AND PLANNING FOR PUBLIC SECTOR, ADD-ON FOR S/4HANA PRIVATE EDITION, TAILORED OPTION

196.1. Usage Metric: Total annual budget

196.2. Block size: €100 million (converted to local currency using SAP standard exchange rates)

196.3. Additional Terms and Conditions

Includes the following Runtime Software: SAP Business Planning and Consolidation, version for SAP NetWeaver (planning only).

ANALYTICS

197. SAP BUSINESSOBJECTS BUSINESS INTELLIGENCE, PRIVATE CLOUD EDITION, TAILORED OPTION, STANDARD USER

197.1. Usage Metric: Users

197.2. Explanation of Usage Metric: Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

198. SAP BUSINESSOBJECTS BUSINESS INTELLIGENCE, PRIVATE CLOUD EDITION, TAILORED OPTION, CONNECTION

198.1. Usage Metric: Connection. In lieu of the definition in Section 1, Connection is a linkage between the Subscription Software and another system/technology. For this Subscription Software, the maximum number of sessions accessing the Subscription Software at any one time are counted as Connections. A session starts with a logon and ends with a logoff/ time-out. The number of sessions accessing each Deployment must be limited by corresponding license key mechanisms. The maximum number of sessions enabled on a Deployment by such limitations may not exceed the usage metric limit for the number of Connections assigned to that Deployment for such licensed Subscription Software. The aggregate number of sessions enabled on all Deployments may not exceed the usage metric limitation of Connections. Users in deployments with an unlimited number of sessions require a subscription to SAP BusinessObjects Business Intelligence, private cloud edition, tailored option, standard user. There is no license limit on number of processors or servers used. Customer may not utilize any program or system to cache or queue report requests. SAP BusinessObjects Business Intelligence, private cloud edition, tailored option users accessing any Deployment using a Connection license may be entered into the SAP NetWeaver BW system for the purposes of maintaining security. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

198.2. Additional Terms and Conditions

198.2.1. The following use rights are not available with Connection usage metric:

198.2.1.1. Use of Business View Manager, Report Conversion Tool, Universe Design Tool, Web Service Query Tool, Information Design Tool, Translation Management Tool, Data Federation Administration Tool, Central Management Console, and/or Central Configuration Manager

198.2.1.2. Use of the Crystal Reports desktop client, and/or Crystal Reports for Enterprise desktop client

198.2.1.3. Use of the Web Intelligence Rich Client

199. SAP BW/4HANA CLOUD, BASE PACKAGE, PRIVATE EDITION, TAILORED OPTION

199.1. Usage Metric: Entitlements Package. In lieu of the definition in Section 1, Entitlements Package is a set of defined entitlements, as set forth in the respective Product Supplement.

200. SAP BUSINESS PLANNING AND CONSOLIDATION STANDARD EDITION FOR SAP BW/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

200.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

200.2. Additional Terms and Conditions

200.2.1. This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software.

200.2.2. Use is limited to (i) direct input and/or editing of quantitative and qualitative data into the application; (ii) execution of existing reports or creation of reports on existing data structures; (iii) execution of changes to workflow tasks; and (iv) viewing data, except that users accessing the package through an interface are limited to viewing data only. The consolidation functionality is limited to running controls on data submitted by Users. Planning functionality is limited to performing planning tasks only on existing models.

201. SAP BUSINESS PLANNING AND CONSOLIDATION STANDARD EDITION FOR SAP BW/4HANA CLOUD (PLANNING ONLY), PRIVATE EDITION, TAILORED OPTION

201.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

201.2. Additional Terms and Conditions

201.2.1. This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software.

201.2.2. Use is limited to (i) direct input and/or editing of quantitative and qualitative data into the application; (ii) execution of existing reports or creation of reports on existing data structures; (iii) execution of changes to workflow tasks; and (iv) viewing data, except that users accessing the package through an interface are limited to viewing data only. The consolidation functionality is limited to running controls on data submitted by Users. Planning functionality is limited to performing planning tasks only on existing models.

202. SAP BUSINESS PLANNING AND CONSOLIDATION PROFESSIONAL EDITION FOR SAP BW/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

202.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

202.2. Additional Terms and Conditions

202.2.1. This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software.

202.2.2. With the professional edition, you can operate master data, reports, and process- and workflows. It allows you to define allocation and consolidation rules and gives you control over models or consolidation definitions. It also gives you the right to execute administrative and user-related tasks. The User gains additional planning and consolidation functions/rights.

203. SAP BUSINESS PLANNING AND CONSOLIDATION PROFESSIONAL EDITION FOR SAP BW/4HANA CLOUD (PLANNING ONLY), PRIVATE EDITION, TAILORED OPTION

203.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

203.2. Additional Terms and Conditions:

203.2.1. This Subscription Software is to be subscribed to whenever data extraction to third party systems is required; however, use cases involving data extraction in the form of static reports (i.e., pdf) do not require a subscription to this Subscription Software.

203.2.2. With the professional edition, you can operate master data, reports, and process- and workflows. It allows you to define allocation and consolidation rules and gives you control over models or consolidation definitions. It also gives you the right to execute administrative and user-related tasks. The user gains additional planning and consolidation functions/rights.

203.2.3. This package may be used solely for the creation and calculation of budget, plan, or forecast data. The calculation and reporting of the consolidated financial results of a group of companies or for separate financial statement reporting where the application is being used to calculate and report investments at equity, applying generally accepted accounting concepts related to accounting for business combinations and / or equity accounting for investments is not permitted.

204. SAP BW/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

204.1. Usage Metric: Tenant. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

205. SAP BW NETWEAVER CLOUD, PRIVATE EDITION, TAILORED OPTION

205.1. Usage Metric: Tenant. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

206. SAP PROFITABILITY AND PERFORMANCE MANAGEMENT CLOUD, PRIVATE EDITION, TAILORED OPTION

206.1. Usage Metric: Gigabyte. The definition in Section is supplemented as follows: for this Subscription Software, memory capacity is counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

MIDDLEWARE

207. SAP APPLICATION INTERFACE FRAMEWORK, PRIVATE EDITION, TAILORED OPTION

207.1. Usage Metric: Transaction. In lieu of the definition in Section 1, a Transaction is any message, job, action, response, and/or task processed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

207.2. Block size: 1,000,000

207.3. Maximum Blocks: 400 Blocks

208. SAP LANDSCAPE TRANSFORMATION REPLICATION SERVER FOR SAP S/4HANA CLOUD PRIVATE EDITION, TAILORED OPTION

208.1. Usage Metric: Tenant. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

208.2. Additional Terms and Conditions

208.2.1. SDK usage rights are not included.

208.2.2. This package is provisioned on SAP S/4HANA Foundation.

209. SAP PROCESS ORCHESTRATION PRIVATE EDITION, TAILORED OPTION

209.1. Usage Metric: Cores

210. SAP NETWEAVER FOUNDATION FOR THIRD PARTY APPLICATIONS, CORE BASED PRIVATE EDITION, TAILORED OPTION

210.1. Usage Metric: Cores

210.2. Additional Terms and Conditions

210.2.1. The SAP NetWeaver Foundation for Third Party Applications license grants the Customer, in addition to the SAP NetWeaver Foundation runtime license, the right to Use the SAP NetWeaver Foundation for Third Party Applications Software with:

210.2.2. Add-Ons to the SAP application that access the information contained in the database of the SAP applications(*); and third party applications that access the information contained in the database of the SAP applications.

210.2.3. Important Notices

210.2.3.1. Add-Ons and third-party applications that solely contain functionality for system administration, monitoring and management do not require a license for SAP NetWeaver Foundation for Third Party Applications.

210.2.3.2. Access to the information contained in a database (including but not limited to Oracle and/or Microsoft databases) may require Full Use licenses for that database. It is Customer's responsibility to secure all appropriate rights from any applicable licensor(s).

210.2.3.3. Mixing Core-base and user-based license metrics for SAP NetWeaver Foundation for Third Party Applications is not permitted. Customers must decide the first time they purchase or license SAP NetWeaver Foundation for Third Party Applications which license metric (user-based or Core-based) they will use.

(*) Customer's Developer Users may use the tools included in SAP NetWeaver Foundation for Third Party Applications license for the development of these Add-Ons described above.

211. SAP NETWEAVER FOUNDATION FOR THIRD PARTY APPLICATIONS, USER BASED PRIVATE EDITION, TAILORED OPTION

211.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is (i) on vacation, (ii) is absent due to sickness, (iii) has their employment terminated, (iv) is moved to a new job function which no longer requires them to use the applicable packages, or (v) is subject to a condition that is otherwise agreed by SAP

211.2. Additional Terms and Conditions

211.2.1. The SAP NetWeaver Foundation for Third Party Applications license grants the Customer, in addition to the SAP NetWeaver Foundation runtime license, the right to Use the SAP NetWeaver Foundation for Third Party Applications Software with:

211.2.2. Add-Ons to the SAP application that access the information contained in the database of the SAP applications(*); and third party applications that access the information contained in the database of the SAP applications.

211.2.3. Important Notices

211.2.3.1. Add-Ons and third-party applications that solely contain functionality for system administration, monitoring and management do not require a license for SAP NetWeaver Foundation for Third Party Applications.

211.2.3.2. Access to the information contained in a database (including but not limited to Oracle and/or Microsoft databases) may require Full Use licenses for that database. It is Customer's responsibility to secure all appropriate rights from any applicable licensor(s).

211.2.3.3. Mixing Core-base and user-based license metrics for SAP NetWeaver Foundation for Third Party Applications is not permitted. Customers must decide the first time they purchase or license SAP NetWeaver Foundation for Third Party Applications which license metric (user-based or Core-based) they will use.

(*) Customer's Developer Users may Use the tools included in SAP NetWeaver Foundation for Third Party Applications license for the development of these Add-Ons described above.

212. SAP NETWEAVER OPENHUB PRIVATE EDITION, TAILORED OPTION

212.1. Usage Metric: Installations

212.2. Additional Terms and Conditions

For purposes of SAP Netweaver OpenHub, "SAP BW" means the SAP Business Warehouse functionality included in SAP ERP, and does not include other Business Warehouse products such as SAP BW4/HANA. With this license, data may be exported out of SAP BW into non-SAP software applications in an asynchronous, non-real-time manner. Once data is asynchronously extracted to non-SAP software, there are no additional license fees or SAP Named Users required, provided the use of such data does not result in any updates to and/or trigger any processing capabilities of any licensed Software. For the purposes of this Section, "asynchronous extraction" means downloading data in bulk (i.e., not in response to a real-time Named User or system-generated reporting query) for analytical purposes. Notwithstanding anything to the contrary, provided Customer also has a valid license for SAP Digital Access, humans may Use SAP BW through non-SAP software to export data out of SAP BW in a real time manner without the need to be licensed as a "Named User" of SAP ERP, and (b) non-humans (e.g. bots, sensors, chips, devices, etc.) may Use SAP BW directly or through non-SAP software to export data out of SAP BW in a non-real-time or real time manner without the need to be licensed as "Named User(s)" of SAP ERP.

213. SAP INTERACTIVE FORMS BY ADOBE PRIVATE EDITION, TAILORED OPTION

213.1. Usage Metric: Users. The definition in Section 1 is supplemented as follows: A User included in the Metric count cannot be assigned to more than one individual. However, a User assignment may be transferred from one individual to another, but only if the individual to which the User was assigned is (i) on vacation, (ii) is absent due to sickness, (iii) has their employment terminated, (iv) is moved to a new job function which no longer requires them to use the applicable packages, or (v) is subject to a condition that is otherwise agreed by SAP.

214. SAP INTELLIGENT BUSINESS OPERATIONS BUNDLE PRIVATE EDITION, TAILORED OPTION

214.1. Usage Metric: Cores

214.2. Additional Terms and Conditions

Includes the rights to use SAP Process Orchestration, SAP HANA Streaming Analytics Option and SAP HANA Operational Process Intelligence Option. Use of SAP HANA Streaming Analytics shall be solely limited to interacting with other Software components included in SAP Intelligent Business Operations bundle. Use of SAP HANA Operational Process Intelligence Option is restricted to: (i) data from the included SAP Process Orchestration, and SAP HANA Streaming Analytics Software; and (ii) data from SAP ERP or SAP S/4HANA applications, if licensed separately by the Customer. Each 1 Core license of SAP Intelligent Business Operations bundle includes the rights to 1 Concurrent Session of SAP PowerDesigner EnterpriseArchitect. The total number of Cores licensed represents the maximum total cumulative Cores on which all of the Software included in SAP Intelligent Business Operations bundle may be installed and Used, excluding SAP HANA Operational Process Intelligence Option and SAP PowerDesigner EnterpriseArchitect which do not count against total Cores.

215. FOCUSED RUN FOR SAP SOLUTION MANAGER, PERPETUAL OPTION PRIVATE EDITION, TAILORED OPTION

215.1. Usage Metric: GB of Memory

216. SAP OPENHUB FOR S/4 HANA PRIVATE EDITION, TAILORED OPTION

216.1. Usage Metric: Installations

216.2. Additional Terms and Conditions

For purposes of SAP OpenHub for S/4HANA, "SAP BW" means the SAP Business Warehouse functionality included in SAP RISE with SAP S/4HANA Cloud, private edition, tailored option and SAP Cloud ERP Private, tailored option, and does not include other Business Warehouse products such as SAP BW4/HANA. With this license, data may be exported out of SAP BW into non-SAP software applications in an asynchronous, non-real-time manner. Once data is asynchronously extracted to non-SAP software, there are no additional license fees or SAP Named Users required, provided the use of such data does not result in any updates to and/or trigger any processing capabilities of any licensed Software. For the purposes of this Section, "asynchronous extraction" means downloading data in bulk (i.e. not in response to a real-time Named User or system-generated reporting

query) for analytical purposes. Notwithstanding anything to the contrary, provided Customer also has a valid license for SAP S/4HANA Digital Access: (i) humans may Use SAP BW through non-SAP software to export data out of SAP BW in a real time manner without the need to be licensed as a "Named User" or "Users" of SAP RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option; and (ii) non-humans (e.g. bots, sensors, chips, devices, etc.) may Use SAP BW directly or through non-SAP software to export data out of SAP BW in a non-real-time or real time manner without the need to be licensed as "Named User(s)" or "User(s)" of SAP RISE with SAP S/4HANA Cloud, private edition, tailored option or SAP Cloud ERP Private, tailored option.

DATABASES & DATA MANAGEMENT

217. SAP ADAPTIVE SERVER PLATFORM PRIVATE EDITION, TAILORED OPTION

217.1. Usage Metric: Cores

217.2. Additional Terms and Conditions

217.3. The total number of Cores licensed represents the maximum total cumulative Cores on which all of the Subscription Software included in SAP Adaptive Server Platform ("ASP") may be installed and used. SAP ASP includes SAP Adaptive Server Enterprise ("SAP ASE"), SAP IQ, and SAP Replication Server.

218. SAP ADAPTIVE SERVER PLATFORM, DATABASE ALWAYS-ON OPTION PRIVATE EDITION, TAILORED OPTION

218.1. Usage Metric: Cores

219. SAP ADAPTIVE SERVER PLATFORM, WORKLOAD ANALYZER OPTION PRIVATE EDITION, TAILORED OPTION

219.1. Usage Metric: Cores

220. SAP HANA, ACTIVE/ACTIVE READ-ENABLED OPTION PRIVATE EDITION, TAILORED OPTION

220.1. Usage Metric: GB of Memory

220.2. Block size: 64 GB

220.3. Additional Terms and Conditions

SAP HANA use is limited to read operations only on the secondary, in SAP HANA system replication scenario. Customer must license an equal number of SAP HANA active/active read-enabled units to correspond to the number of SAP HANA units associated with the primary SAP HANA, EE Cloud private edition, tailored option instance.

221. SAP HANA, ACTIVE/ACTIVE READ-ENABLED OPTION FOR HANA RUNTIME, PRIVATE EDITION, TAILORED OPTION

221.1. Usage Metric: HSAV

221.2. Additional Terms and Conditions

SAP HANA use is limited to read operations only on the secondary, in SAP HANA system replication scenario.

NATIVE HANA

222. SAP PREDICTIVE MAINTENANCE AND SERVICE, ADD-ON FOR UTILITIES PRIVATE EDITION, TAILORED OPTION

222.1. Usage Metric: GB of Memory

222.2. Block size: 64 GB

223. SAP PREDICTIVE MAINTENANCE AND SERVICES, ON-PREMISE EDITION PRIVATE EDITION, TAILORED OPTION

223.1. Usage Metric: GB of Memory

223.2. Block size: 64 GB

224. SAP QUOTATION AND UNDERWRITING FOR INSURANCE PRIVATE EDITION, TAILORED OPTION

224.1. Usage Metric: Premiums

224.2. Block size: €1 million (converted to local currency using SAP standard exchange rates)

NON-STANDARD

225. SAP CORPORATE SERIALIZATION PRIVATE EDITION, TAILORED OPTION

225.1. Usage Metric: Document. In lieu of the definition in Section 1, a Document is a record of commercial transactional data managed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

225.2. Block size: 1,000,000

225.3. Maximum Blocks: 4,000

226. SAP COMMODITY MANAGEMENT, OPTION FOR DEAL CAPTURE FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

226.1. Usage Metric: Revenues. In lieu of the definition in Section 1, "Revenues" mean the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.

226.1.1. For SAP Customer Experience branded products, Revenue is the calculation of Customer's and its Affiliates' total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12-month period, less VAT, delivery and any returns.

226.1.2. For Insurance, Revenue is the same as "Premiums."

226.1.3. For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management."

226.1.4. For Other Banks, Revenues are the sum of Customer's gross interest income and noninterest income (i.e., provisions, service charges, trading income) as stated on Customer's Income Statement.

226.1.5. For Public Sector, Revenues are the same as "Total Annual Budgets."

226.2. Block size: €10 million (converted to local currency using SAP standard exchange rates)

227. SAP TREASURY AND RISK MANAGEMENT, IMPAIRMENT ACCOUNTING EXTENSION PRIVATE EDITION, TAILORED OPTION

227.1. Usage Metric: Assets under Management. In lieu of the definition in Section 1, Assets Under Management is the total value of all assets managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

227.2. Block size: € 1 billion (converted to local currency using SAP standard exchange rates)

FOCUSED BUSINESS SOLUTIONS

227.3. **Special support**: The Subscription Software set forth in this section are identified as a Focused Business Solution ("FBS Software"), and special support strategy and conditions apply. SAP Support for FBS Software shall be provided in accordance with the applicable SAP Support terms as amended by the then current support strategy and conditions found at https://support.sap.com/fbs (inclusive of any successor site(s) made known by SAP, the "Strategy & Conditions Site").

Strategy & Conditions Site: The Strategy & Conditions Site is hereby amended to include the following terms:

227.4. FBS Software requires, as a prerequisite to its use and installation, a specific version (e.g. release, service level pack, and/or enhancement pack) of certain SAP Subscription Software (the "Base Software"), which is identified on the Strategy & Conditions Site and must be separately subscribed to and installed by Customer.

In the future, should SAP elect, in its sole and exclusive discretion, to make new release(s) of FBS Software commercially available as part of SAP Support, such new release(s) may (a) differ functionally, (b) have different supported language(s) and/or (c) have different Base Software requirements from prior FBS Software release(s).

Mainstream and extended maintenance dates for FBS Software are targets, and therefore subject to change by SAP.

In no event will maintenance or extended maintenance for any FBS Software release be provided following the expiration or termination of mainstream or extended (as applicable) maintenance on the underlying Base Software.

228. SAP S/4HANA FOR ASSET RETIREMENT OBLIGATION MANAGEMENT, PRIVATE EDITION, TAILORED OPTION

228.1. Usage Metric: Spend. The definition in Section 1 is supplemented as follows: For this Subscription Software, the future value of the cost estimations, for every active asset retirement obligation, is counted. If the Customer is using more than one accounting principle, the maximum of these values will be used. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

228.2. Block size: € 100 million (converted to local currency using SAP standard exchange rates)

228.3. Maximum Blocks: 35 Blocks

229. SAP ADVANCED TRACK AND TRACE FOR PHARMACEUTICALS ON SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

229.1. Usage Metric: Object. In lieu of the definition in Section 1, Object is a data object, representing any physical object, managed via the Subscription Software. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

229.2. Block size: 12,000,000

229.3. Maximum Blocks: 500 blocks

230. SAP S/4HANA CLOUD FOR EEG BILLING OF GERMAN ELECTRICITY, PRIVATE EDITION, TAILORED OPTION

230.1. Usage Metric: Point of Delivery. In lieu of the definition in Section 1, a Point of Delivery is the active metering point where a utility service is supplied or determined, as managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

230.2. Block size: 1,000

230.3. Additional Terms and Conditions

230.3.1. This solution is limited to the following language versions:

230.3.1.1. Available Log-On languages: English, German

230.3.1.2. Available Documentation Languages: German

231. SAP S/4HANA CLOUD FOR INTELLIGENT METERING OF GERMAN ENERGY, PRIVATE EDITION, TAILORED OPTION

231.1. Usage Metric: Point of Delivery. In lieu of the definition in Section 1, a Point of Delivery is the active metering point where a utility service is supplied or determined, as managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

231.2. Block size: 1,000

231.3. Additional Terms and Conditions

231.3.1. This solution is limited to the following language versions:

231.3.1.1. Available Log-On languages: English, German

231.3.1.2. Available Documentation Languages: English, German

232. SAP S/4HANA CLOUD, UTILITIES MASTER DATA UPDATES OPTION FOR GERMANY, PRIVATE EDITION, TAILORED OPTION

232.1. Usage Metric: Point of Delivery. In lieu of the definition in Section 1, a Point of Delivery is the active metering point where a utility service is supplied or determined, as managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

232.2. Block size: 1,000

232.3. Additional Terms and Conditions

232.3.1. This solution is limited to the following language versions:

232.3.1.1. Available Log-On Languages: English, German

232.3.1.2. Available Documentation Languages: English, German

233. SAP S/4HANA CLOUD FOR ASSET MANAGEMENT FOR RESOURCE SCHEDULING, PRIVATE EDITION, TAILORED OPTION

233.1. Usage Metric: Resource. In lieu of the definition in Section 1, a Resource is any authorized individual or physical asset accessing, being managed and/or monitored via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

233.2. Additional Terms and Conditions

233.2.1. This solution is limited to the following language versions:

233.2.1.1. Available Log-On Languages: Chinese, Czech, Danish, Dutch, English, Finnish, French, German, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Romanian, Russian, Spanish, Swedish, Turkish

233.2.1.2. Available Documentation Languages: English, German

234. SAP S/4HANA CLOUD, FOR SOLUTION SALES CONFIGURATION, PRIVATE EDITION, TAILORED OPTION

234.1. Usage Metric: User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

234.2. Additional Terms and Conditions

234.2.1. This solution is limited to the following language versions:

234.2.1.1. Available Log-On Languages: English

234.2.1.2. Available Documentation Languages: English

235. SAP S/4HANA CLOUD FOR UI DATA PROTECTION LOGGING, PRIVATE EDITION, TAILORED OPTION

235.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, individuals with unique active profiles are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

235.2. Block size: 100

235.3. Additional Terms and Conditions

235.3.1. This solution is limited to the following language versions:

235.3.1.1. Available Log-On languages: English

235.3.1.2. Available Documentation Languages: English

236. SAP S/4HANA CLOUD FOR UI DATA PROTECTION MASKING, PRIVATE EDITION, TAILORED OPTION

236.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: for this Subscription Software, individuals with unique active profiles are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

236.2. Block size: 100

236.3. Additional Terms and Conditions

236.3.1. This solution is limited to the following language versions:

236.3.1.1. Available Log-On languages: English

236.3.1.2. Available Documentation Languages: English

237. SAP YARD LOGISTICS FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

237.1. Usage Metric: Object. In lieu of the definition in Section 1, Object is a data object, representing any physical object, managed via the Subscription Software. For this Subscription Software, the number of transportation units entering or leaving the yard are counted. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

237.2. Block size: 5,000

237.3. Additional Terms and Conditions

237.3.1. This solution is limited to the following language versions:

237.3.1.1. Available Log-On Languages: English, German, Russian, Portuguese, Spanish, Japanese

237.3.1.2. Available Documentation Languages: English, German

238. SAP TRANSPORTATION RESOURCE PLANNING FOR T&L PRIVATE EDITION, TAILORED OPTION

238.1. Usage Metric: Revenues. In lieu of the definition in Section 1, "Revenues" mean the annual incomes that a company receives from its normal business activities and other revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.

238.1.1. For SAP Customer Experience branded products, Revenue is the calculation of Customer's and its Affiliates' total annual sales revenue for products or services that are purchased through the SAP Customer Experience platforms (including SAP Customer Experience powered websites and other SAP Customer Experience powered channels such as web stores, mobile, In-Store module, Contact Center module, etc.) by customers (B2B and B2C) in each trailing 12-month period, less VAT, delivery and any returns.

238.1.2. For Insurance, Revenue is the same as "Premiums".

238.1.3. For National Central Banks / Federal Reserve Banks, Revenues are the same as "Assets under Management".

238.1.4. For Other Banks, Revenues are the sum of Customer's gross interest income and noninterest income (i.e. provisions, service charges, trading income) as stated on Customer's Income Statement.

238.1.5. For Public Sector, Revenues are the same as "Total Annual Budgets".

238.2. Block size: €2.5 million (converted to local currency using SAP standard exchange rates)

REPEATABLE CUSTOM SOLUTIONS

238.3. **Prerequisite to use**: The Subscription Software set forth in this section are identified as Repeatable Custom Solution ("RCS Software"), and RCS Software requires, as a prerequisite to its use and installation, a specific version (such as release, service level pack, and/or enhancement pack) of certain SAP Subscription Software (the "Base Software") which is identified by SAP, along with specific use conditions under https://support.sap.com/rcs (the "RCS Strategy & Conditions Site") and/or the Documentation. Special support strategy and conditions apply for RCS Software. SAP and Customer agree that Support for RCS Software shall be provided as set forth in the applicable SAP Product Specific Support Schedule for RCS found at the RCS Strategy & Conditions site.

Not standard software: RCS Software is not SAP standard software and in its current state an RCS Software may not meet all SAP standards including but not limited to language or country version, available version, supported operating systems, or database. Customer must fully test the RCS Software before using it in live operation. The standard language in which the RCS Software and its Documentation will be provided is English. SAP reserves the right to release individual versions of the RCS Software or its Documentation in additional languages. SAP has no obligation to transfer any functionality

licensed under this agreement into SAP's standard software, nor shall SAP be obliged to make the RCS Software compatible with new releases or versions of the Base Software.

239. SAP TRANSPORTATION MANAGEMENT, ORDER TO CASH FOR CONTAINER SHIPPING LINERS FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

239.1. Usage Metric: Document. In lieu of the definition in Section 1, a Document is a record of commercial transactional data managed via the Subscription Software. For this Subscription Software, Documents are contracted booking items. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

239.2. Block size: €2.5 million (converted to local currency using SAP standard exchange rates)

240. SAP TRANSPORTATION MANAGEMENT, LEAD TO AGREEMENT FOR CONTAINER SHIPPING LINERS FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

240.1. Usage Metric: Document. In lieu of the definition in Section 1, a Document is a record of commercial transactional data managed via the Subscription Software. For this Subscription Software, Documents are contracted items in customer agreements. The Usage Metric entitlement in the Order Form is based on a yearly entitlement.

240.2. Block size: € 2.5 million (converted to local currency using SAP standard exchange rates)

241. SAP TRANSPORTATION MANAGEMENT, NETWORK AND OPERATIONS FOR CONTAINER SHIPPING LINERS FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

241.1. Usage Metric: Object. In lieu of the definition in Section 1, an Object is a data object, representing any physical object, managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

241.2. Block size: € 2.5 million (converted to local currency using SAP standard exchange rates)

242. SAP EXTENDED WAREHOUSE MANAGEMENT, INDUSTRY ADD-ON FOR SAP S4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

242.1. Usage Metric: Items. The definition in Section 1 is supplemented with the following: For:

242.1.1. Shipper scenario items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are the unique material codes irrespective of quantity shipped under that delivery. The average per day is based on the active days over the period of 1 year;

242.1.2. Transit Warehousing scenario - In transit warehousing delivery line items are not used. For the transit warehousing scenario, Items are the packaging items (Handling Units) moved through the system from origin to destination. The packaging items are counted only once in this process. The average per day is based on the active days over the period of 1 year.

242.2. Block size: 5,000

242.3. Additional Terms and Conditions

242.3.1. This solution is limited to the following language versions:

242.3.1.1. Available Log-On Languages: English, Dutch, French, German

242.3.1.2. Available Documentation Languages: English

242.3.2. To report support incidents please use message component: XX-PROJ-CDP-584

243. SAP S/4HANA FOR EXTENDED WAREHOUSE MANAGEMENT, EXPLOSIVES MANAGEMENT EDITION PRIVATE EDITION, TAILORED OPTION

243.1. Usage Metric: Items. In lieu of the definition in Section 1, "Items" mean entities managed in the Subscription Software.

243.1.1. Shipper Scenario - Items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are

the unique material codes irrespective of quantity shipped under that delivery. The average per day is based on the active days over the period of one year.

243.1.2. Transit Warehousing scenario - In transit warehousing delivery line items are not used. For the transit warehousing scenario, Items are the packaging items (Handling Units) moved through the system from origin to destination. The packaging items are counted only once in this process. The average per day is based on the active days over the period of one year.

243.2. Block size: 5,000

244. SAP S/4HANA CLOUD FOR GERMAN UTILITIES BILLING ENHANCEMENTS, PRIVATE EDITION, TAILORED OPTION

244.1. Usage Metric: Point of Delivery. In lieu of the definition in Section 1, a Point of Delivery is the active metering point where a utility service is supplied or determined, as managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

244.2. Block size: 1,000

244.3. Additional Terms and Conditions:

244.3.1. This solution is limited to the following language versions:

244.3.1.1. Available Log-On languages: English, German

244.3.1.2. Available Documentation Languages: English, German

244.3.2. To report support incidents please use message component: IS-U-LIB-DE-BE

245. INTERCOMPANY DATA EXCHANGE FOR SWISS ELECTRICITY AND GAS UTILITIES FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

245.1. Usage Metric: Point of Delivery. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term. The definition in Section 1 is supplemented as follows: For the sectors below the following division categories of the SAP Utilities system need to be considered:

Energy:

(a) Electricity
(b) Gas
(c) District heating
(d) Waste Management
(e) Mutual help
(f) For all sectors

Electricity:

( ) Electricity

Water:

( ) Water
(a) Waste Water

Utilities or no division named:

( ) Electricity
(a) Gas
(b) District heating
(c) Water
(d) Waste Water
(e) Waste Management

(f) Mutual help

(g) For all sectors

245.2. Block size: 1,000

246. SAP S/4HANA CLOUD FOR MARKET PROCESS MANAGEMENT FOR UTILITIES, PRIVATE EDITION, TAILORED OPTION

246.1. Usage Metric: Point of Delivery. In lieu of the definition in Section 1, Point of Delivery is the active metering point where a utility service is supplied or determined, as managed via the Subscription Software. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

246.2. Block size: 1,000

246.3. Additional Terms and Conditions

246.3.1. This solution is limited to the following language versions:

246.3.1.1. Available Log-On languages: English, German

246.3.1.2. Available Documentation Languages: English, German

246.3.2. To report support incidents please use message component: XX-PROJ-CDP-578

247. SAP EHS MANAGEMENT FOR OCCUPATIONAL HEALTH FOR SAP S/4HANA CLOUD, PRIVATE EDITION, TAILORED OPTION

247.1. Usage Metric: User. The definition in Section 1 is supplemented as follows: For this Subscription Software, individuals with an active profile in the Subscription Software and whose data is processed in the Subscription Software are counted. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

247.2. Block size: 100

247.3. Additional Terms and Conditions

247.3.1. This solution is limited to the following language versions:

247.3.1.1. Available Log-On Languages: English, German, French, Italian, Spanish, Russian, Portuguese, Chinese

247.3.1.2. Available Documentation Languages: English, German

247.3.2. To report support incidents please use message component: EHS-SUS-OH

248. PREPAYMENT FOR UTILITIES FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

248.1. Usage Metric: Contracts. In lieu of the definition in Section 1, “Contracts” mean the contracts (used in all functions including procurement, sales, legal, partner management, HR, real estate, and all other functions of the organization.) the company plans to address within the application.

248.1.1. For Utility Industry, Contracts are agreements between a utility company and a business partner to provide services to the business partner. Thereby a separate contract has to be set up for each service provided, for which the utility company has a legal contract with its customer (e. g. a utility company provides a business partner with electricity, area lighting, gas, and district heating, thus four separate contracts have to be set-up). All contracts stored in the system with an ending date later or equal to the system date are taken into consideration.

For the sectors below the following division categories of the SAP Utilities system need to be considered:

Energy:

(a) Electricity

(b) Gas

(c) District heating

(d) Waste Management

(e) Mutual help

(f) For all sectors

Water:

( ) Water

(a) Waste Water

For prepayment for utilities for SAP S/4HANA, Contracts contain all utility contracts which are operated via prepayment.

248.1.2. For Banking Industry, Contracts are made by a bank with natural persons (retail) or legal persons (commercial). A contract can be e.g., an account, a term deposit, a loan, an OTC-derivative, an FX forward, a money market transaction or a position in exchange-traded instruments. Accounts and loans managed in external systems, included in a master contract, part of a collateral agreement or set-up for tax calculation are to be taken into account. In the context of refinancing, only managed contracts classified as available assets are to be licensed.

Contracts include:

(a) Loans or mortgage products

(b) Deposits, savings or current accounts (including internal accounts)

(c) Derivatives, which are financial instruments whose value is based on another security

(d) Securities transactions, e.g., spot plus forward deals, money marked/foreign exchange transactions, etc.

(e) Contracts for leasing are operational, finance, capital leases, hire purchases, loans and/or other contracts are processed in the solution

(f) Contracts for refinancing can additionally be credit cards, drawings in a syndicate loan or trade receivables.

248.2. Block size: 1,000

249. REAL ESTATE DEVELOPMENT LIFECYCLE MANAGEMENT FOR SAP S/4HANA PRIVATE EDITION, TAILORED OPTION

249.1. Usage Metric: Flat Fee. Unless otherwise indicated herein, the Usage Metric entitlement in the Order Form is retained throughout the Subscription Term.

MICROSOFT SOFTWARE PRODUCT TERMS

If the Computing Environment includes Microsoft software products, Customer will comply with the following conditions in connection with the Microsoft software products:

249.2. Customer may not remove, modify or obscure any copyright, trademark or other proprietary rights notices that appear on the Microsoft software products or that appear during use of the Microsoft software products;

249.3. Customer may not reverse engineer, decompile, or disassemble the Microsoft software products, except and only to the extent that applicable law, notwithstanding this limitation expressly permits such activity;

249.4. any warranties, liability for damages and remedies, if any, are provided solely by SAP and not by Microsoft or its affiliates or subsidiaries;

249.5. any product support for the Microsoft software products included in the Computing Environment is provided to Customer by SAP and is not provided by Microsoft or its affiliates or subsidiaries;

249.6. all title and intellectual property rights in and to the Microsoft software products are owned by Microsoft or its suppliers. Microsoft software products are protected by copyright laws and international copyright treaties, as well as other intellectual property laws and treaties. Customer's possession, access, or use of the Microsoft software products does not transfer any ownership of the Microsoft software products or any intellectual property rights to Customer;

249.7. SAP may disclose Customer's information regarding the use of Microsoft software products to Microsoft or Microsoft affiliates or subsidiaries in case of audits;

249.8. Customer acknowledges that the Microsoft software products are not fault-tolerant and is not guaranteed to be error free or to operate uninterrupted and shall not be used in any application or situation where such Microsoft software products failure could lead to death or serious bodily injury of any person, or to severe physical or environmental damage ("High Risk Use"). Examples of High Risk Use include: aircraft or other modes of human mass transportation, control of nuclear or chemical facilities, life support systems, implantable medical equipment, motor vehicles, or weaponry systems. High Risk Use does not include utilization of Microsoft software products for administrative purposes, to store configuration data, engineering and/or configuration tools, or other non-control applications, the failure of which would not result in death, personal injury, or severe physical or environmental damage.