

**SAP Signavio Process Transformation Suite, private cloud edition
Supplemental Terms and Conditions**

This Supplement is part of an agreement for certain SAP Cloud Services (“Agreement”) between SAP and Customer and applies solely to SAP Signavio Process Transformation Suite, private cloud edition (the “Cloud Service”). Any documents referenced in this Supplement are available upon request.

1. CLOUD SERVICE.

The Cloud Service allows Customers to use dedicated SAP Signavio solutions in a private cloud environment.

2. FEES.

The Usage Metric for the Cloud Service is Tenant. Tenant is a customer-specific instance of the Cloud Service.

3. ADDITIONAL TERMS.

3.1. **EU Access.** EU Access is not available for the Cloud Service.

3.2. **additional services.** Additional services, such as migration services are not part of the Cloud Service and may be separately agreed subject to separate agreement.

3.3. **Customer responsibilities.** Free of charge, Customer must provide the collaboration required in connection with the provision of the Cloud Service and the support. Furthermore, if Customer manages its own encryption key hosted in its own account, it is within Customer’s sole responsibility to provide uninterrupted access to the encryption key to SAP as well as to coordinate and to agree any change of the key or related configuration with SAP reasonably up-front in order for SAP to perform its responsibilities under the Agreement. SAP points out that Customer’s collaboration is a necessary precondition for SAP’s correct performance of its obligations. Customer bears all consequences and costs resulting from breach of its duties.