

**SAP Litmos Training, customer experience edition**  
**SAP Litmos Training, edition for Salesforce solutions**  
**SAP Litmos Training Content, enterprise edition**  
**SAP Litmos Training Content, edition for Salesforce solutions**  
**Supplemental Terms and Conditions**

This Supplement is part of an Agreement for SAP Cloud Services between SAP and Customer and applies only to the SAP Litmos Training, customer experience edition, SAP Litmos Training, edition for Salesforce solutions, SAP Litmos Training Content, enterprise edition, and SAP Litmos Training Content, edition for Salesforce solutions service to which Customer is subscribed. Any documents referenced in this Supplement are available upon request.

**1. CLOUD SERVICE.**

The Cloud Service is a cloud-based learning management solution (“LMS”) that supports customers to unify virtual, classrooms, mobile, social and eCommerce capabilities in a single, secure, and scalable platform.

**2. FEES**

**2.1 SAP Litmos Training, customer experience edition, SAP Litmos Training, edition for Salesforce solutions, SAP Litmos Training Content, enterprise edition, and SAP Litmos Training Content, edition for Salesforce solutions.**

The Usage Metric for SAP Litmos Training, customer experience edition or SAP Litmos Training, edition for Salesforce solutions, and SAP Litmos Training Content, enterprise edition, and SAP Litmos Training Content, edition for Salesforce solutions is Users. Users are individuals authorized to access the Cloud Service.

**2.2 SAP Litmos Training, customer experience edition; SAP Litmos Training, edition for Salesforce solutions, external learner.**

Customer may also subscribe to SAP Litmos Training, customer experience edition external learner or SAP Litmos Training edition for Salesforce solutions, external learner. Only individuals who are non-employees of Customer may access the Cloud Service under an external learner subscription. Non-employees means individuals without a formal employment relationship with Customer or its Affiliates, including but not limited to contingent workers, independent contractors, and employees of partners and customers of Customer. Customer must identify each individual accessing under an external learner subscription by setting a flag in the Cloud Service.

**2.3 Test Tenant.**

The Usage Metric for test tenants is Tenants. A tenant means a customer-specific instance of the Cloud Service. Customer may use test tenants for non-productive purposes only. No personal data may be uploaded to or processed in a test tenant.

**3. ADDITIONAL TERMS**

**3.1 EU Access.**

The EU Access option is not available for the Cloud Service.

**3.2 SAP Litmos Training Content, enterprise edition, and SAP Litmos Training Content, edition for Salesforce solutions.**

SAP Litmos Training Content, enterprise edition is a content library which can be utilized within the SAP Litmos Training, customer experience edition platform. SAP Litmos Training Content, edition for Salesforce solutions is a content library which can be utilized within the SAP Litmos Training, edition for Salesforce solutions training platform. No Customer Data is uploaded to or processed by either the SAP Litmos Training Content, enterprise edition or SAP Litmos Training Content, edition for Salesforce solutions.

### **3.3 SAP Litmos Training, edition for Salesforce solutions.**

SAP Litmos Training, edition for Salesforce solutions includes a managed package which Customer must install in Customer's instance of Salesforce.com to enable access to the Cloud Service through a connector.