

SAP Document Compliance, outbound invoicing option for Brazil (nota fiscal eletrônica)
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Supplemental Terms and Conditions

This Supplement is part of an Agreement for SAP Cloud Services between SAP and Customer and applies only to SAP Document Compliance, outbound invoicing option for Brazil (nota fiscal Eletrônica) and SAP Document Compliance, inbound invoicing option for Brazil (nota fiscal eletrônica). Any documents referenced in this Supplement are available upon request.

1. USE OF THE CLOUD SERVICE

The Cloud Service includes features to support Customer in the exchange of standards-based electronic documents with government or public authorities and business partners. Customer may subscribe to individual services that support discrete document exchange scenarios based on specifications mandated by government or public authorities. Each such service requires a separate subscription and fee.

2. FEES

2.1. SAP Document Compliance, outbound invoicing option for Brazil (nota fiscal Eletrônica)

The Usage Metric for the Cloud Service is Documents, in blocks of 10,000, per contract year. Documents are uniquely identified objects processed by the Cloud Service in a contract year. For SAP Document Compliance, outbound invoicing option for Brazil (nota fiscal eletrônica), Documents are measured as the number of electronic documents processed (e.g. electronic invoices, skipping, cancelations, correction letters) in a Contract Year. The outbound process considers all electronic documents processed including download, upload, display and resend of documents in SAP Document Compliance, outbound invoicing option for Brazil (nota fiscal eletrônica) for production and homologation systems. A Contract Year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.

2.2. SAP Document Compliance, inbound invoicing option for Brazil (nota fiscal Eletrônica)

The Usage Metric for the Cloud Service is Documents, in blocks of 10,000, per Contract Year. Documents are uniquely identified objects processed by the Cloud Service in a Contract Year. For SAP Document Compliance, inbound invoicing option for Brazil (nota fiscal eletrônica), Documents are measured as the number of electronic documents processed (e.g. electronic invoices, cancelations, correction letters, receiver acknowledgment events) in a Contract Year. The inbound process considers all received electronic documents by the buyer and processed by SAP Document Compliance, inbound invoicing option for Brazil (nota fiscal eletrônica) including receiver acknowledgment events issuance, XML download from SEFAZ, resend event and eDocuments creation for production and homologation systems.

3. ADDITIONAL TERMS.

3.1. Add-On Application

3.1.1. In addition to the hosted portion of the Cloud Service, SAP makes available for download by Customer connectors that are part of SAP Document Compliance and SAP Document and Reporting Compliance (the "Add-On Application") for the following scenarios:

- Handling of outbound invoices for Brazil (nota fiscal eletrônica) supported via SAP Document Compliance, outbound invoicing option for Brazil (nota fiscal eletrônica).
- Handling of inbound invoices for Brazil (nota fiscal eletrônica) supported via SAP Document Compliance, inbound invoicing option for Brazil (nota fiscal eletrônica).

If the customer has the right to use the Add-On Application under an existing license agreement with SAP or its Affiliate, the usage of the Add-On Application is governed by the terms of the existing license agreement. Otherwise the usage of the Add-On Application is governed by the Agreement.

3.1.2. The Add-On Application may only be used for integration with or to connect to the Cloud Service for supported scenarios.

- 3.2. **SAP Cloud Platform Identity Service.** The use of SAP Cloud Platform Identity Service is included with the Cloud Service. SAP Cloud Platform Identity Service may only be used to authenticate Authorized Users of the Cloud Service.
- 3.3. **EU Access.** The EU Only Access option is not available for the Cloud Service.
- 3.4. **Data Access.** Customer Data is transmitted to the Cloud Service via the Cloud Service API. Customer Data only persists in the Cloud Service for as long as required to pass data to the connected application or service. Therefore, Customer Data cannot be accessed by Customer from the Cloud Service during the Subscription Term or thereafter.
- 3.5. **Registration.** SAP may use Customer Data to register Customer with government electronic document services or to publish in public repositories the electronic document types Customer is able to receive via the Cloud Service. This registration and publication is required to facilitate the provision of the Cloud Service.