SAP Archiving and Document Access Core by OpenText, cloud edition

Supplemental Terms and Conditions

This Supplement is part of an agreement for certain SAP Cloud services ("Agreement") between SAP and Customer and applies solely to SAP Archiving and Document Access Core by OpenText, cloud edition (the"Cloud Service"). Any documents referenced in this Supplement are available upon request.

1.   CLOUD SERVICE

The Cloud Service will offer a cloud-based archiving and document access for SAP Business Suite and S/4HANA customers, giving SAP customers an option to archive their documents in the cloud.

1.1.   **FEES**. The Usage Metric for the Cloud Service is Bandwidth, in blocks of 1 GB, and Storage, in blocks of 500 GB. GB of bandwidth means as an amount of data traffic transmitted and receivedby the Cloud Service. GB of storage is defined as an amount of cloud storage. Each tier of the cloud pricing includes 500 GB of storage.

2.   ADDITIONAL TERMS.

2.1.   SAP may terminate the part of the Agreement covering the Cloud Service during any renewal term at any time on 6 months' written notice to Customer in the event the agreement betweenSAP and the third-party vendor supplying the Cloud Service is terminated or expires.

2.2.   Following termination of the Agreement, SAP's vendor may retain Customer Data on backup media for an additional period of up to twelve months, or longer if required by law.

2.3.   The Cloud Service includes two tenants – one test and one production. The Customer needs toinstall a separate instance of Integration Application (defined below) for the test environment.

2.4.   On premise component.

2.4.1.   In addition to the hosted portion of the Cloud Service, SAP makes available for downloadthe ABAP-on, client components and the proxy in one Integration Application (the "Integration Application"). This Integration Application may only be used to integrate the Cloud Service with the on-premise Customer environment and may only be used byAuthorized Users. The Integration application may not be modified or altered in any wayexcept by SAP. The Integration Application is part of the Cloud Service. Customer shallbe responsible for the physical security of the Integration Application and the System Availability SLA does not apply to the Integration Application. Customer is responsible for installation and operation of the Integration Application, including updates made available by SAP. In addition to the support policy reference in the Order Form, specificSAP support and maintenance policies apply to the Integration Application and can be found at https://www.sap.com/about/trust-center/agreements.html.