

SAP Analytics Cloud, SAP Analytics Cloud, embedded edition, and SAP Digital Boardroom

Supplemental Terms and Conditions

This Supplement is part of an Agreement for SAP Cloud Services between SAP and Customer and applies only to SAP Analytics Cloud, SAP Analytics Cloud, embedded edition, and SAP Digital Boardroom (“**Cloud Service**”). Any documents referenced in this Supplement are available upon request.

1. CLOUD SERVICE

- 1.1. SAP Analytics Cloud is available in the following editions: SAP Analytics Cloud for planning, professional edition; SAP Analytics Cloud for planning, standard edition; and SAP Analytics Cloud for business intelligence. The functions included in each of these editions and for specific data center locations are described in the feature scope description found in the Documentation. Each edition must be ordered separately on an Order Form. For purposes of this Supplement, the Cloud Service shall mean those editions specified in an Order Form.
- 1.2. Customer may subscribe to private and public test tenants (each a “**Test Tenant**”) for SAP Analytics Cloud. Test Tenants may only be used for non-productive testing purposes and may not be used with personal data.
- 1.3. SAP Analytics Cloud, embedded edition is made available to Customer under the Cloud Enterprise Agreement model, subject to a separate agreement and fee, and is an Eligible Cloud Service. References to Cloud Service(s) or SAP Analytics Cloud in this Supplement do not include SAP Analytics Cloud, embedded edition unless expressly mentioned.

2. FEES

- 2.1. The Usage Metric for SAP Analytics Cloud is Users. “Users” are individuals authorized to access the Cloud Service. In addition, for SAP Analytics Cloud for business intelligence, an additional Usage Metric of Concurrent Sessions is available, in blocks of 10 Concurrent Sessions per month. “Concurrent Sessions” are the aggregated number of sessions accessing the Cloud Service at any one time. A “session” refers to the time between logon and logoff or time out where a unique User, application or platform accesses the Cloud Service either directly, or indirectly via a custom application.
- 2.2. The Usage Metric for SAP Digital Boardroom is Installations per Tenant. “Installations” are sets of one or more multi-touch screens designed for multiple viewers and installed at a Customer site, facilitating interaction with the Cloud Service. Unlimited Installations are available for a flat fee per month.
- 2.3. The Usage Metric for an SAP Analytics Cloud Test Tenant is Users or Tenant. A “Tenant” means a customer-specific instance of the Cloud Service. Under the Tenant metric, no more than fifty (50) Users may access each Test Tenant. Test Tenants can only be used for non-production testing and evaluation activities.
- 2.4. The Usage Metric for SAP Analytics Cloud, embedded edition is Tenant with a limit of one hundred and fifty (150) Concurrent Sessions per Tenant.

3. ADDITIONAL TERMS

- 3.1. If Customer subscribes to a private option of the Cloud Service, the default instance of SAP Analytics Cloud includes 128 GB HANA memory, 1280 GB disk space and 512 GB outbound bandwidth.
- 3.2. Customer may upgrade the default private instance by subscribing to HANA upgrades for additional CPU, HANA memory, disk space, and bandwidth. The Usage Metric of the HANA upgrades is GB of Memory, in blocks of Memory per month (e.g., 128 GB, 256 GB, 512GB, etc.) indicated in the tables below for the respective deployment environments.

SAP Cloud Platform, Neo environment

Size	128GB	256GB	512GB	1TB
Cores	24	32	40	80
HANA Memory	128GB	256GB	512GB	1TB
Disk Space	1280GB	2560GB	5120GB	10240GB
Bandwidth	512GB	1TB	1TB	1TB

AWS

Size	128GB	256GB	512GB	1TB	2TB
Cores	16	32	64	64	128
HANA Memory	122GB	244GB	488GB	976TB	1952TB
Disk Space	1425 GB	1425 GB	1425 GB	1425 GB	1425 GB
Bandwidth	512GB	1TB	1TB	1TB	1TB

AliCloud

Size	128GB	256GB	512GB	1TB	2TB
Cores	16	32	64	80	160
HANA Memory	128GB	256GB	512GB	960TB	1920TB
Disk Space	1032 GB	1032 GB	1032 GB	1032 GB	1032 GB
Bandwidth	512GB	1TB	1TB	1TB	1TB

3.3. In addition to the hosted portion of the Cloud Service, SAP makes available for download by Customer certain on-premise components (the “**On-Premise Components**”). The On-Premise Components may only be used to work with or connect to the Cloud Service. The On-Premise Components may not be modified or altered in any way except by SAP. The On-Premise Components are part of the Cloud Service. Customer is responsible for the physical security of the On-Premise Components and the System Availability SLA does not apply. Customer is responsible for the installation and operation of the On-Premise Components, including any updates made available by SAP. In addition to the support policy referenced in the Order Form, specific SAP support and maintenance policies apply to the On-Premise Components and can be found at <https://launchpad.support.sap.com/#/notes/2658835>.

3.4. Preview Features

a) If Customer has a current subscription to a private Test Tenant as part of its Cloud Service subscription, Customer may elect to enable the Test Tenant to be provisioned with preview, beta or other pre-release features of the Cloud Service (“**Preview Features**”). Preview Features are provided under the Agreement free of charge and not as part of the Test Tenant subscription. In order to enable Preview Features, Customer must submit a support ticket via SAP’s support interface requesting that its Test Tenant be provisioned with Preview Features. Any features enabled in the Test Tenant and not listed in the Cloud Service Documentation are Preview Features.

b) Customer may use the Preview Features solely for testing and evaluation within the Test Tenant. Customer may not use the Preview Features for productive business purposes or development activities.

c) SAP does not warrant or guarantee the correctness and completeness of the Preview Features, and Customer uses Preview Features at its own risk. SAP may discontinue providing the Preview Features at any time and is not obligated to include Preview Features in any generally available version of its products or services. Service level agreements and support obligations do not apply to Preview Features. No personal data may be transmitted, processed or stored using Preview Features and Preview Features are not made available subject to the Personal Data Processing Agreement for SAP Cloud Service.

- d) If Customer submits input, suggestions or other feedback respecting the Preview Features, (collectively, "**Feedback**"), such Feedback is considered SAP Materials and Customer grants to SAP a perpetual, irrevocable, nonexclusive, worldwide, fully paid up and royalty free license to use such Feedback without restrictions of any kind and without any payment or other consideration of any kind, or permission or notification to Customer or any third party.
- 3.5. **User Data.** The Cloud Service (including SAP Analytics Cloud, embedded edition) has features which collect certain usage information directly from users only for purposes of personalized search results and recommendations, and to help SAP to plan and prioritize features, improve product design, and improve documentation and resources. By default, these features are disabled but will be offered to each user, who upon initial sign-on can choose to opt-in to these features. These features can be turned off at any time by the user, or by the Tenant administrator. The Tenant administrator settings will affect all users.
- 3.6. If Customer has an active subscription to SAP Data Warehouse Cloud (separate from the Cloud Service subscription), Customer Data created or uploaded to the Cloud Service under the Agreement by the five SAP Analytics for Cloud for business intelligence Users included in the SAP Data Warehouse Cloud subscription will be co-mingled in a single Tenant with data created or uploaded by Customer's Cloud Service users. Upon termination of the Agreement, such data will remain in the SAP Data Warehouse Cloud Tenant and will not be deleted until the expiration or termination of the SAP Data Warehouse Cloud subscription agreement.