SAP AI Units
Supplemental Terms and Conditions

This Supplement is part of an Agreement between SAP and Customer and applies to SAP AI Units.

1. USAGE METRICS

1.1. The Usage Metric for SAP AI Units is Capacity Unit.

1.2. As defined in the Order Form, a Capacity Unit refers to the number of units available for a given Availability Period and includes a ratio of services consumed via the Cloud Service, calculated using the applicable Per-Unit Factor as set forth in the AI Features Guide.

1.2.1. The Capacity Unit consumption for each Eligible AI Service, as specified in the AI Features Guide, is measured using one of the three methods below:

1.2.2. A “Record” is an individual data object of supported file types ingested by the Cloud Service and/or available for retrieval.

1.2.3. A “Request” is a response or action that uses AI to retrieve information or perform tasks. The number of requests consumed is a measure of the time and effort per use of the AI feature.

1.2.4. A “User” is an individual authorized to use the AI feature.

2. ADDITIONAL TERMS

Use of SAP AI Units is subject to the SAP AI Terms, which are hereby incorporated into the Agreement and accessible at https://www.sap.com/about/trust-center/agreements.html.