

SAP Account Substantiation and Automation by BlackLine

Supplemental Terms and Conditions

This Supplement is part of an agreement for certain SAP Cloud services (“Agreement”) between SAP and Customer and applies solely to SAP Account Substantiation and Automation by BlackLine (the “Cloud Service”). Any documents referenced in this Supplement are available upon request.

1. CLOUD SERVICE

- 1.1. The Cloud Service automates and standardizes the accounting reconciliation process.

2. FEES

- 2.1. The Usage Metric for the Cloud Service is Users. Users are individuals authorized to access the Cloud Service.

3. ADDITIONAL TERMS

- 3.1. Users are allotted 2GB of storage each.
- 3.2. The Cloud Service includes one productive tenant of users and one non-productive tenant of users. The non-productive tenant may only be used for non-productive development and testing, and may not be used to process personal data. Customer may subscribe to additional test tenants. The Usage Metric for test tenants is Users.