

## RISE with SAP S/4HANA, private cloud edition Service Description Guide

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## General

This Service Description Guide applies only to the SAP S/4HANA, private cloud edition services to which Customer is subscribed. Any documents referenced herein are available upon request. For the avoidance of doubt, all non-productive development (“DEV”), testing, and quality assurance (“QA”) may only be conducted in non-production environments.

SAP reserves the right to reasonably limit the use of the services set forth in the Roles and Responsibilities Documentation (made available to you upon request or on the SAP website) initiated via a service request if Customer’s use is unreasonably excessive. If any such limitation is imposed, Customer’s usage shall be reviewed and assessed with Customer.

## SAP HANA Runtime

SAP HANA, runtime is a runtime database included in certain SAP S/4HANA, private cloud edition packages (“HANA Runtime”). All SAP S/4HANA, private cloud edition packages inclusive of HANA Runtime are subject to the following terms. HANA Runtime and the additional Cloud Service software components included in HANA Runtime may only be used in conjunction with Customer’s use of SAP S/4HANA, private cloud edition packages. HANA Runtime includes the limited use of the following additional Cloud Service software components as set forth herein: (i) SAP HANA Platform; (ii) SAP Landscape Transformation replication server (“SLT”); (iii) SAP HANA Data Warehousing Foundation (limited solely to Data Distribution Optimizer and Data Lifecycle Manager components); (iv) SAP HANA Dynamic Tiering; (v) SAP HANA Rules Framework; (vi) SAP HANA, data privacy option; (vii) SAP HANA, predictive option; (viii) SAP HANA, spatial and graph option; (ix) SAP HANA, search and text option; (x) SAP HANA, Smart Data Quality (“SDQ”) and (xi) SAP HANA Business Planning and Consolidation for NetWeaver.

SAP HANA Platform includes the HANA Studio, Cockpit and Web IDE components. All data modeling, distribution, creation and extension of data structures, including tables and virtual tables via Smart Data Access used in HANA Runtime must be performed via the SAP S/4HANA, private cloud edition Cloud Service. Use of SLT is limited solely to loading data into HANA Runtime or SAP S/4HANA, private cloud edition Cloud Service. Data may be loaded from a software product and/or database instance for which Customer has secured an appropriate license via SLT or via other interfaces provided by SAP with SAP S/4HANA, private cloud edition. Notwithstanding anything to the contrary, data may not be distributed from one SAP S/4HANA, cloud private edition package to another at the HANA database level.

Customer may export data, using licensed SAP tools, to be used solely within one or more of the following: (i) SAP HANA, enterprise edition; (ii) SAP HANA, standard edition; (iii) SAP Cloud Platform, SAP HANA service; (iv) SAP HANA Cloud; and/or (v) SAP Data Warehouse Cloud.

Use of the SAP HANA Studio, Cockpit and Web IDE components is limited solely to administering, monitoring and creating custom views for the HANA Runtime database instance. All reporting must be performed via the SAP S/4HANA, private cloud edition Cloud Service or via custom views created using HANA Studio or Web IDE.

## Cloud Service Software

The Cloud Service Software to which Customer is subscribed is subject to the Release Strategy, available at <https://support.sap.com/releasestrategy>. Customers must use a version or release of the Cloud Service Software which is covered by Mainstream Maintenance or Extended Maintenance, if applicable.

**CORE**

RISE with SAP S/4HANA, private cloud edition (formerly, “SAP S/4HANA for enterprise management, private cloud edition”)

<b>Usage Metric</b>	Full Usage Equivalents (FUE)																																						
<b>Explanation of Usage Metric</b>	<p>Full Usage Equivalent (FUE) means the number that corresponds to the number of individuals authorized to access specified solution capabilities of the RISE with S/4HANA, private cloud edition service as follows:</p> <p>1 FUE = 0.50 SAP S/4HANA, Developer Access            1 FUE = 1 SAP S/4HANA Cloud for advanced use            1 FUE = 5 SAP S/4HANA Cloud for core use            1 FUE = 30 SAP S/4HANA Cloud for self-service use</p> <p>Customer may allocate each FUE to any one of the use types and may change the allocation during the subscription term. A Full Usage Equivalent cannot be divided between or among different use types.</p> <p><b>S/4HANA Cloud for self-service use</b></p> <table border="1"> <tr><td>Available to Promise</td></tr> <tr><td>Delivery Management</td></tr> <tr><td>Goods Movement</td></tr> <tr><td>Maintenance Execution</td></tr> <tr><td>Maintenance Demand Processing</td></tr> <tr><td>Material Requirements Planning</td></tr> <tr><td>Organizational Management</td></tr> <tr><td>Production Control</td></tr> <tr><td>Self-Service Requisitioning</td></tr> <tr><td>Time Sheet</td></tr> <tr><td>Transportation Management</td></tr> <tr><td>Warehouse Management</td></tr> </table> <p>The S/4HANA Cloud for self-service use also covers display use rights and approval use rights.</p> <p><b>S/4HANA Cloud for core use</b></p> <table border="1"> <tr><td>Account and Contract Management</td></tr> <tr><td>Activity Management</td></tr> <tr><td>Customer Engagement</td></tr> <tr><td>Available to Promise</td></tr> <tr><td>Delivery Management</td></tr> <tr><td>External Processing</td></tr> <tr><td>Goods Movement</td></tr> <tr><td>Inventory Analytics and Control</td></tr> <tr><td>Just-in-time Processing</td></tr> <tr><td>Kanban</td></tr> <tr><td>Maintenance Execution</td></tr> <tr><td>Maintenance Planning</td></tr> <tr><td>Maintenance Demand Processing</td></tr> </table> <table border="1"> <tr><td>Master Data Management</td></tr> <tr><td>Material Requirements Planning</td></tr> <tr><td>Opportunity Management</td></tr> <tr><td>Organizational Management</td></tr> <tr><td>Price Management</td></tr> <tr><td>Product Development Foundation</td></tr> <tr><td>Production BOM Management</td></tr> <tr><td>Production Control</td></tr> <tr><td>Production Execution</td></tr> <tr><td>Project Financial Control</td></tr> <tr><td>Project Logistics Control</td></tr> <tr><td>Quality Engineering</td></tr> <tr><td>Quality Improvement</td></tr> </table>	Available to Promise	Delivery Management	Goods Movement	Maintenance Execution	Maintenance Demand Processing	Material Requirements Planning	Organizational Management	Production Control	Self-Service Requisitioning	Time Sheet	Transportation Management	Warehouse Management	Account and Contract Management	Activity Management	Customer Engagement	Available to Promise	Delivery Management	External Processing	Goods Movement	Inventory Analytics and Control	Just-in-time Processing	Kanban	Maintenance Execution	Maintenance Planning	Maintenance Demand Processing	Master Data Management	Material Requirements Planning	Opportunity Management	Organizational Management	Price Management	Product Development Foundation	Production BOM Management	Production Control	Production Execution	Project Financial Control	Project Logistics Control	Quality Engineering	Quality Improvement
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Quality Engineering																																							
Quality Improvement																																							

Quality Inspection
Recipe/Routing Management
Repetitive Manufacturing
Returnable Packaging Logistics
Sales Contract Management
Sales Lead Management
Sales Order Management and Processing
Sales Quotation Management
Self-Service Requisitioning
Service Billing & Settlement
Service Fulfilment
Service Order Management
Service Request Management
Subcontracting
Time Sheet
Transportation Management
Variant Configuration
Warehouse Management
Warranty Management
Capacity Planning
Service Monitoring and Analytics

The S/4HANA Cloud for core use also covers display use rights and approval use rights.

**S/4HANA Cloud for advanced use**

Goods Movement
Inventory Analytics and Control
Returnable Packaging Logistics
Warehouse Management
Transportation management
Available to Promise
Delivery Management
Material Requirements Planning
External Processing
Production Execution
Subcontracting
Just-in-time Processing
Kanban
Production Control
Repetitive Manufacturing
Quality Engineering
Quality Improvement
Quality Inspection
Manufacturing Analytics
Maintenance Planning
Maintenance Demand Processing
Maintenance Execution
Project Financial Control
Project Logistics Control
Production BOM Management
Recipe/Routing Management
Variant Configuration
Inspection Planning
Product Development Foundation
Warranty Management
Service Request Management
Service Order Management
Service Fulfilment
Service Billing & Settlement

Customer Engagement
Sales Order Management and Processing
Sales Billing
Sales Master Data Management
Sales Contract Management
Claims, returns and refund management
Sales Monitoring and analytics
Sales rebates management
Solution Billing
Price Management
Sales Quotation Management
Opportunity management
Sales Lead Management
Activity Mgmt
Account & Contact Mgmt
Time Sheet
Organizational Management
Self-Service Requisitioning
Requirements Processing
Purchase Order Processing
Service Purchasing and Recording
Purchasing Rebate Management
Classification and Segmentation
Supplier Evaluation
Purchase Contract Mgmt
Source Assignment
Spend Visibility
Real-time Reporting and Monitoring
Invoice Processing
Invoice Collaboration
Financial Accounting
Entity Close1
Financial Reporting
Accounts Payable
Accounts Receivable
Electronic Billing and Payment
Cash Management
Settlement Management
Profitability Analysis
Product Costing
Overhead Cost Management
Revenue accounting & reporting
International Trade Management
Master Data Maintenance
Capacity Planning
Service Monitoring and Analytics

The S/4HANA Cloud for advanced use also covers display use rights and approval use rights.

**SAP Developer Access**

Use is allowed by the number of individuals included in the licensed level who are authorized to access the development tools provided with the licensed S/4HANA Enterprise Management Software for the purpose of making ABAP Addons to any S/4HANA Cloud, private cloud edition packages.

**Block size** 1 FUE

System size based on usage tier	Usage Tier	System size	System Tier PRD and QA RAM (GB)**	System Tier DEV RAM (GB)**	Application Servers*
	Up to 550 FUE	XS	Up to 256	Up to 256	3
	Up to 1000 FUE	S	Up to 512	Up to 256	3
	Up to 2000 FUE	M	Up to 1,024	Up to 256	Up to 5
	Up to 4000 FUE	L	Up to 2,048	Up to 512	Up to 6
	Up to 6000 FUE	XL	Up to 3,072	Up to 512	Up to 10
	Above 6000 FUE	XXL	Up to 6,144	Up to 512	Up to 10
	<p>*SAP Delivery may leverage application server size (32GB-128GB) and quantities that vary from the quantities set forth in the table above, as it reasonably determines is appropriate.</p> <p>**Delivery by hosting providers other than SAP deviate per the table included at the conclusion of this document.</p>				
<b>Additional Terms &amp; Conditions</b>	<p><b>RISE with S/4HANA, private cloud edition includes:</b>  SAP Cloud Connector (installed on a separate server, available on customer request),  SAP Data Services Agent (installed on a separate server, available on customer request),  SAP Web Dispatcher (installed on a separate server)  SAP Fiori embedded (installed on the S/4HANA System only).</p> <p><b>Cloud Feature(s).</b> RISE with SAP S/4HANA Cloud, private cloud edition includes limited use of the following Cloud Feature(s), which may only be used in conjunction with the Cloud Service:</p> <p><u>Forms as a Service by Adobe.</u> Customer may make up to 2,000,000 Forms Requests per year in Forms as a Service by Adobe for no additional fee. A single Form Request is counted for each document with up to five (5) pages created using this Cloud Feature. The number of Form Requests for a document created with more than five (5) pages is calculated by dividing the total pages of the document by five (5). If the result of the calculation is not a whole number, the remainder shall be counted as a single Form Request. Form Requests for which a number of pages cannot be determined (e.g., digital signature request) are counted as a single Form Request. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.</p> <p>For the avoidance of doubt, (i) Cloud Features are provisioned on the SAP Cloud Platform or other multi-tenant cloud platform in a separate cloud instance/environment and in a different data center location, from S/4HANA, private cloud edition Systems, (ii) Cloud Features do not include the same service elements that apply to the S/4HANA, private cloud edition Systems and (iii) the Service Level Agreement does not apply to Cloud Features.</p> <p>Each Cloud Feature is subject to its own supplemental terms and conditions, available here: <a href="http://sap.com/agreements-cloud-services-product-supplement">http://sap.com/agreements-cloud-services-product-supplement</a> (also available from SAP upon request).</p> <p>Additionally, this package includes HANA Runtime.</p> <p><b>S/4HANA Compatibility Pack.</b> “S/4HANA Compatibility Pack” means an S/4HANA compatible copy of classical (non-S/4HANA) SAP ERP software (“classical use”). Only the S/4HANA Compatibility Pack provided as a part of the SAP ERP software is available as a part of this package and does not extend to Industry or Line of Business solutions. The S/4HANA Compatibility Pack may be used by Customer until the earlier of i) any termination of the RISE with SAP S/4HANA, private cloud edition subscription or ii) December 31, 2025. Certain features are not included as a part of S/4HANA Compatibility Pack, including Core HCM function, payroll, time tracking, travel management, expense management, all of Absence Management (ERP), Benefits (ERP), Compensation Management (ERP), Core Travel Management (ERP), Employee Self-Service (ERP), Goal and Performance Management (ERP), HR</p>				

Administration (ERP), Manager Self-Service (ERP), Recruiting (ERP), Succession Management (ERP), and Talent Assessment (ERP).

**Central User Administration.** Where Customer has multiple systems, Customer shall utilize Central User Administration to monitor and maintain individual user IDs consistently across those systems. Alternatively, Customer shall manually monitor user IDs across its various systems. Customer shall remain within the Usage Metric and volume limitations indicated in the Order Form and any use outside of this scope as a result of duplicated individual user IDs may subject Customer to additional fees.

SAP S/4HANA, Digital Access, private cloud edition

**Usage Metric** Documents

**Explanation of Usage Metric** Documents for SAP S/4HANA Cloud, Digital Access, private cloud edition (Documents are defined below and categorized within the following Document Types)

**Sales Document** means:

(i) a line item record that represents the material and/or service being sold or quoted; and/or (ii) a record that represents an individual order/release against a scheduling agreement which indicates the material and/or service being sold.

**Purchase Document** means:

(i) a line item record that represents the material and/or service being ordered or requested; and/or (ii) a record that represents the release against a scheduling agreement which indicates the material and/or service being procured.

**Invoice Document** means:

a line item record that represents the material and/or service being billed. For SAP S/4HANA Cloud, Digital Access only, an Invoice Document shall also include a line item record that represents a description of the material being purchased, including the material name, number and quantity of the material.

**Manufacturing Document is:**

(i) a record which represents the production-related details associated with manufacturing a material, including: the type, quantity and color of what to produce, when to produce it, where to produce it and/or other distinguishing characteristics; and/or (ii) a record that represents a confirmation which indicates the status of the processing activities associated with manufacturing orders.

**Material Document** means:

a line item record that represents a specific material being received, issued or transferred to, from or within a storage location or plant.

**Quality Management Document** means:

(i) a record that represents the details of a nonconformance being reported including the information required for problem solving; and/or (ii) a record that represents results of an inspection. For SAP S/4HANACloud Digital Access edition only, a Quality Management Document shall also include a record that represents the details of a nonconformance.

**Service & Maintenance Document** means:

(i) a record that represents the details of work to be performed including the information needed to plan, execute and bill for a service or maintenance request; and/or (ii) a record that represents the details of a problem being reported including the information required for problem solving; and/or (iii) a record that represents the status of the processing associated with service orders and maintenance orders; and/or (iv) a record that represents a claim by a customer for repair or replacement or compensation for under - performance, pursuant to terms in a warranty document.

**Financial Document** means a record that represents accounting information in a financial journal

**Time Management Document** means:

(i) a record that represents an employee's time worked and assigned to business related objects; and/or (ii) a record that represents deviations from an employee's assigned work schedule and/or pay rate.

<b>Block size</b>	1000
<b>Additional Terms &amp; Conditions</b>	<p>This Service grants (a) humans a right to use S/4HANA for Enterprise Management, private cloud edition (“S/4C EM-PCE”) through Non-SAP Application(s) that is/are directly integrated to S/4C EM-PCE without the need to be licensed as a “FUE” (b) non-humans (e.g. bots, sensors, chips, devices, etc.) a license to Use S/4C EM-PCE directly or through Non-SAP Application(s) that is/are directly integrated to S/4C EM-PCE and without the need to be licensed as a FUE. Solely for purposes of SAP S/4HANA Digital Access:</p> <ul style="list-style-type: none"> <li>• S/4C EM-PCE shall not include SAP Business Warehouse Software.</li> <li>• <b>“Non-SAP Application(s)”</b> means: (a) any technologies for which Customer has secured an appropriate license from an entity other than SAP, SAP SE, and/or any of its/their subsidiaries and/or distributors (excluding when used solely as a Connectivity App between an SAP Application and S/4C EM-PCE and further excluding when used as a User Interface for S/4 EM); and/or (b) SAP Technology Solutions.</li> <li>• <b>“User Interface(s)”</b> means any technology that (a) Customer owns and/or for which Customer has secured appropriate rights to use and (b) is used to develop/manage user interaction features and characteristics for S/4 EM. For the avoidance of doubt, User Interfaces for S/4 EM shall be deemed part of S/4 EM and therefore require human users using S/4 EM via such User Interfaces to have a “Named User” and/or “User” license for S/4 EM, as applicable.</li> <li>• <b>“SAP Technology Solution(s)”</b> means SAP NetWeaver Foundation for Third Party Applications, SAP Cloud Platform (excluding when used solely as a Connectivity App between an SAP Application and S/4C EM-EX) and SAP IoT Application Enablement [including any renamed and/or successor versions of any of the foregoing made generally available by SAP (if any)].</li> <li>• <b>“Connectivity App(s)”</b> means any integration technology whose primary function is to directly connect disparate applications to enable the direct communication and/or management of data between such disparate applications by/through such integration technology.</li> <li>• <b>“SAP Application(s)”</b> means all Packages (i.e. all Software and Third-Party Software) licensed under an SAP agreement and/or SAP cloud services for which Customer has a valid subscription, excluding SAP Technology Solutions and all database Packages.</li> </ul> <p>All Digital Access of S/4C EM-PCE will be subscribed based exclusively upon the number of Documents created annually by such Digital Access of S/4C EM-EX. Each Document shall count as one (1) Document, except for Material Documents and Financial Documents which shall each count as two tenths (0.2) of a Document. However, where the automated processing in S/4C EM-PCE of a Document from one Document Type results in the subsequent creation in S/4C EM-PCE of one or more additional Documents of different Document Type(s), such additional Documents shall not be counted.</p> <p>Where a Non-SAP Application is connected to S/4C EM-PCE via a Connectivity App, such Non-SAP Application is still deemed directly integrated to S/4 EM for purposes of this provision. Any humans and/or non-humans Using S/4C EM-PCE through application(s) that is/are integrated to a Non-SAP Application that is directly integrated to S/4C EM-PCE do not need to be licensed as a “FUE”.</p>

SAP S/4HANA, Fiori hub, private cloud edition

<b>Usage Metric</b>	Entitlements Package			
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service.			
<b>Block size</b>	1			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)</b>	<b>System Tier DEV RAM (GB)</b>
	8 cores	XXS	32*	32
	8 cores	XS	32	32
	8 cores	S	32	32
	16 cores	M	64	64
	16 cores	L	64	64
	16 cores	XL	64	64
	* no dedicated QA system delivered			

SAP S/4HANA, disaster recovery, private cloud edition

<b>Usage Metric</b>	Percent of net recurring fee
<b>Additional Terms &amp; Conditions</b>	<p>Documentation for this service is available at <a href="https://www.sap.com/about/agreements/policies/hec-services.html?sort=latest_asc&amp;search=disaster">https://www.sap.com/about/agreements/policies/hec-services.html?sort=latest_asc&amp;search=disaster</a></p> <p>Disaster Recovery Services Setup. The project to implement DR for the applicable PRD systems will be mutually agreed upon between SAP and Customer which shall entail detailed planning and as part of Customer's implementation project. The DR failover-capability to the secondary DR site for the systems in scope will be available upon completion of the setup based upon this jointly agreed plan.</p>

SAP S/4HANA, system extension, private cloud edition

<b>Usage Metric</b>	GB of Memory				
<b>Explanation of Usage Metric</b>	<p>GB of Memory is defined as an amount of memory.</p> <p>S/4HANA, memory extension, private cloud edition allows the purchase of the standardized configuration of a higher infrastructure tier system without the purchase of additional FUEs. Six system sizes are available, which include the configurations as described under S/4HANA for enterprise management, private cloud edition. The applicable number of blocks (see table below) can be added to increase the system size.</p>				
<b>Block size</b>	256GB				
<b>System size based on usage tier</b>	SAP S/4HANA for enterprise management, private cloud edition				
	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>	<b>Blocks needed for next system size tier</b>
	up to <b>550</b> FUE	XS	Up to 256	Up to 256	1
	up to <b>1,000</b> FUE	S	Up to 512	Up to 256	2
	up to <b>2,000</b> FUE	M	Up to 1,024	Up to 256	4
	up to <b>4,000</b> FUE	L	Up to 2,048	Up to 512	4
	up to <b>6,000</b> FUE	XL	Up to 3,072	Up to 512	12

	above <b>6,000 FUE</b>	XXL	Up to 6,144	Up to 512	24
	-	4XL	Up to 12,288	Up to 1,024	
** Delivery by hosting providers deviate per the table included at the conclusion of this document. SAP S/4HANA for Extended Warehouse Management, extra stack, private cloud edition					
Usage tier	System size	System Tier PRD and QA RAM (GB)**	System Tier DEV RAM (GB)**	Blocks needed for next system size tier	
Up to 10 blocks	XS	Up to 256	Up to 256	1	
Up to 40 blocks	S	Up to 512	Up to 256	2	
Up to 80 blocks	M	Up to 1,024	Up to 256	4	
Up to 150 blocks	L	Up to 2,048	Up to 512	4	
Up to 250 blocks	XL	Up to 3,072	Up to 512	12	
Above 250 blocks	XXL	Up to 6,144	Up to 512	-	
** Delivery by hosting providers deviate per the table included at the conclusion of this document.					

#### SAP Additional Storage for Enterprise Management, private cloud edition

<b>Usage Metric</b>	GB of Storage
<b>Explanation of Usage Metric</b>	GB of Storage is defined as an amount of storage. SAP S/4HANA Addition Storage for Enterprise Management, private cloud edition provides additional system size on top of priced-in infrastructure to increase capabilities for data storage and archiving.
<b>Block size</b>	100 GB

#### SAP App Server, private cloud edition

<b>Usage Metric</b>	Entitlements Package
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	App Server, private cloud edition is access to an additional Application Server(s).Application Server size is based on the respective system's usage tiers. SAP Delivery may leverage application server size (32GB-128GB) and quantities as it reasonably determines is appropriate.

#### SAP S/4HANA, additional tier, private cloud edition

<b>Usage Metric</b>	Entitlements Package		
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service		
<b>System size based on usage tier</b>	1) SAP S/4HANA for enterprise management, private cloud edition 2) SAP S/4HANA for extended warehouse management, private cloud edition		
	<b>System tier</b>	<b>Included size of non-productive system tier**</b>	<b>Applicable for the solutions</b>
	XS	256 GB	1,2

	S	512 GB	1,2
	M	1024 GB	1,2
	L	2048 GB	1,2
	XL	3072 GB	1,2
	XXL	6144 GB	1,2
	4XL	12288 GB	1
The additional tier can only be subscribed with a service package which includes infrastructure and follows the same system size			
** Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional Terms &amp; Conditions</b>	SAP S/4HANA, additional tier, private cloud edition is access to an additional non-productive tier of the respective SAP S/4HANA system. This tier may only be used for non-production purposes.		

SAP S/4HANA, customer evaluation system, private cloud edition

<b>Usage Metric</b>	GB of Memory		
<b>Explanation of Usage Metric</b>	GB of Memory is defined as an amount of memory.		
<b>System size based on usage tier</b>	<b>System size</b>	<b>System Tier QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	XS	256GB*	256
	S	512GB*	256
* Only includes a non-production system. No PROD system is delivered.			
** Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional Terms &amp; Conditions</b>	<p>S/4HANA, customer evaluation system, private cloud edition includes non- productive usage only of S/4HANA Enterprise Management. Release upgrades and SPS/FPS upgrades are not included in this service.</p> <p>S/4HANA, customer evaluation system, private cloud edition includes:</p> <ul style="list-style-type: none"> <li>• SAP Cloud Connector (installed on a separate server, available on customer request),</li> <li>• SAP Data Services Agent (installed on a separate server, available on customer request),</li> <li>• SAP Web Dispatcher (installed on a separate server)</li> <li>• SAP Fiori embedded (installed on the S/4HANA System only).</li> </ul> <p>This package may only be used for non-production, evaluation purposes. This package includes HANA Runtime.</p>		

SAP Solution Manager for SAP S/4HANA, private cloud edition, project documentation version

<b>Usage Metric</b>	Tenants		
<b>Explanation of Usage Metric</b>	A Tenant means a customer-specific instance of the Cloud Service		
<b>Block size</b>	1		
<b>System size based on usage tier</b>	<b>System size</b>	<b>System Tier QA and PROD RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	One size	N/A	256
** Delivery by hosting providers deviate per the table included at the conclusion of this document.			

<b>Additional Terms &amp; Conditions</b>	If Customer purchases a subscription to SAP S/4HANA, disaster recovery, private cloud edition package, disaster recovery services are not offered for this service.
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SAP Solution Manager for SAP S/4HANA, private cloud edition, full version

<b>Usage Metric</b>	Tenants		
<b>Explanation of Usage Metric</b>	A Tenant means a customer-specific instance of the Cloud Service		
<b>Block size</b>	2		
<b>System size based on usage tier</b>	<b>System size</b>	<b>System Tier PROD RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	One size	256	256
** Delivery by hosting providers deviate per the table included at the conclusion of this document.			

SAP S/4HANA for Application Interface Framework, private cloud edition

<b>Usage Metric</b>	Transactions
<b>Explanation of Usage Metric</b>	Transactions are messages, jobs, or tasks processed by the Cloud Service monthly.
<b>Block size</b>	1,000,000

SAP Archiving and Document Access Core by OpenText, cloud connector, private cloud edition

<b>Usage Metric</b>	Flat Fee
<b>Explanation of Usage Metric</b>	Flat Fee means a fixed fee for the Cloud Service
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	If Customer purchases a subscription to SAP S/4HANA, disaster recovery, private cloud edition package, disaster recovery services are not offered for this service.

SAP HANA, enterprise edition, base package, private cloud edition

<b>Usage Metric</b>	Tenants		
<b>Explanation of Usage Metric</b>	A Tenant means a Customer-specific instance of the Cloud Service. Each Tenant license provides a XS system size configuration (as described in table below)		
<b>Block size</b>	1		
<b>System size based on usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	XS	Up to 256	Up to 256
** Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional T&amp;C's</b>	<p>“Data Sources” means any software product(s) and/or database instance(s) for which a user has secured an appropriate license</p> <p>HANA Enterprise may be used with an unlimited number of Data Sources, subject to the applicable licensed level. HANA Enterprise includes the following Runtime Software:</p>		

- (1) SAP HANA Operation Process Intelligence
- (2) SAP HANA Data Warehousing Foundation
- (3) SAP HANA, information management option
- (4) SAP HANA, data privacy option
- (5) SAP HANA, spatial and graph option
- (6) SAP HANA, predictive option
- (7) SAP HANA, search and text option
- (8) SAP HANA native storage extension (use of HANA Native Storage Extension Buffer Cache component is subject to the applicable licensed level)

A user may use Smart Data Access to query data from any data sources, provided a user's subscription to HANA Enterprise has been appropriately sized for all such data that is queried and joined with other data sources via Smart Data Access.

SAP HANA, information management option includes SAP HANA Smart Data Integration and Smart Data Quality.

Use of SAP HANA, data privacy option is limited solely to the SAP HANA Data Masking Engine, SAP HANA Data Anonymization Engine, Column Encryption, and Shared SAP Business Application Authorizations.

Use of SAP HANA, predictive option is limited solely to the HANA PAL/R engine, Automated Predictive Library (APL), and TensorFlow integration.

Use of SAP HANA, search and text option is limited solely to the SAP HANA Search Engine and Text Analysis Engine.

Use of SAP HANA, spatial and graph option is limited solely to the SAP HANA Spatial Engine and Graph Engine. Use of SAP HANA Spatial Engine is governed by the following HERE "MAP DATA BY HERE" terms:

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### SAP HANA, enterprise edition, non-prod tier, base package, private cloud edition

<b>Usage Metric</b>	Tenants
<b>Explanation of Usage Metric</b>	A Tenant means a Customer-specific instance of the Cloud Service. Each Tenant license provides an additional non-productive tier of SAP HANA, enterprise edition, private cloud edition with 256 GB of memory
<b>Block size</b>	1
<b>Additional T&amp;C's</b>	SAP HANA, enterprise edition, non-prod tier, base package, private cloud edition is access to an additional non-productive tier of the respective SAP HANA, enterprise edition, private cloud edition system. This tier may only be used for non-production purposes. The additional non-productive tier can only be subscribed with an SAP HANA, enterprise edition, base package, private cloud edition which includes infrastructure and follows the same system size. The additional terms and conditions as indicated for "SAP HANA, enterprise edition, base package, private cloud edition" apply to SAP HANA, enterprise edition, non-prod tier, base package, private cloud edition.

### SAP HANA, enterprise edition upgrade, private cloud edition

<b>Usage Metric</b>	GB of Memory
<b>Explanation of Usage Metric</b>	GB of Memory is defined as an amount of memory.
<b>Block size</b>	256
<b>Additional Terms &amp; Conditions</b>	SAP HANA, enterprise edition upgrade, private cloud edition ("HANA Enterprise") is an upgrade to the SAP HANA database from HANA Runtime to HANA Enterprise. "Data Sources" means any software product(s) and/or database instance(s) for which a user has secured an appropriate license HANA Enterprise may be used with an unlimited number of Data Sources, subject to the applicable licensed level. HANA Enterprise includes the following Runtime Software: (1) SAP HANA Operation Process Intelligence (2) SAP HANA Data Warehousing Foundation (3) SAP HANA, information management option (4) SAP HANA, data privacy option (5) SAP HANA, spatial and graph option (6) SAP HANA, predictive option (7) SAP HANA, search and text option (8) SAP HANA native storage extension (Use of HANA Native Storage Extension Buffer Cache component is subject to the applicable licensed level)

A user may use Smart Data Access to query data from any data sources, provided a user's subscription to HANA Enterprise has been appropriately sized for all such data that is queried and joined with other data sources via Smart Data Access.

SAP HANA, information management option includes SAP HANA Smart Data Integration and Smart Data Quality.

Use of SAP HANA, data privacy option is limited solely to the SAP HANA Data Masking Engine, SAP HANA Data Anonymization Engine, Column Encryption, and Shared SAP Business Application Authorizations.

Use of SAP HANA, predictive option is limited solely to the HANA PAL/R engine, Automated Predictive Library (APL), and TensorFlow integration.

Use of SAP HANA, search and text option is limited solely to the SAP HANA Search Engine and Text Analysis Engine.

Use of SAP HANA, spatial and graph option is limited solely to the SAP HANA Spatial Engine and Graph Engine. Use of SAP HANA Spatial Engine is governed by the following HERE "MAP DATA BY HERE" terms:

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#### SAP HANA, enterprise edition, non-prod tier, additional capacity, private cloud edition

<b>Usage Metric</b>	GB of memory		
<b>Explanation of Usage Metric</b>	GB of memory is defined as an amount of memory. SAP HANA, enterprise edition, non-prod tier, additional capacity, private cloud edition allows the purchase of the additional non-productive tier of a higher infrastructure tier system. Six system sizes are available, which include the configurations as described under SAP HANA, enterprise edition, non-prod tier, base package, private cloud edition. The applicable number of blocks (see table below) can be added to increase the system size.		
<b>Block size</b>	256		
<b>System size based on usage tier</b>	<b>System tier</b>	<b>Included size of non-productive system tier**</b>	<b>Blocks needed for next system size tier</b>
	XS	Up to 256	1
	S	Up to 512	2
	M	Up to 1,024	4
	L	Up to 2,048	4
	XL	Up to 3,072	12
	XXL	Up to 6,144	
	The additional non-productive tier can only be subscribed with a SAP HANA, enterprise edition, base package, private cloud edition (and, if applicable, SAP HANA, enterprise edition, additional capacity, private cloud edition) which includes infrastructure and follows the same system size. ** Delivery by hosting providers deviate per the table included at the conclusion of this document.		
<b>Additional Terms and Conditions</b>	The additional terms and conditions as indicated for "SAP HANA, enterprise edition upgrade, private cloud edition" apply to SAP HANA, enterprise edition, non-prod tier, additional capacity, private cloud edition.		

#### SAP HANA, enterprise edition, additional capacity, private cloud edition

<b>Usage Metric</b>	GB of memory			
<b>Explanation of Usage Metric</b>	GB of memory is defined as an amount of memory. SAP HANA, enterprise edition, additional capacity, private cloud edition allows the purchase of the standardized configuration of a higher infrastructure tier system. Six system sizes are available, which include the configurations as described under SAP HANA, enterprise edition, base package, private cloud edition. The applicable number of blocks (see table below) can be added to increase the system size.			
<b>Block size</b>	256			
<b>System size based on usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>	<b>Blocks needed for next system size tier</b>
	XS	Up to 256	Up to 256	1
	S	Up to 512	Up to 256	2
	M	Up to 1,024	Up to 256	4
	L	Up to 2,048	Up to 512	4
	XL	Up to 3,072	Up to 512	12
	XXL	Up to 6,144	Up to 512	
	** Delivery by hosting providers deviate per the table included at the conclusion of this document.			

<b>Additional T&amp;C's</b>	The additional terms and conditions as indicated for "SAP HANA, enterprise edition, base package, private cloud edition" apply to SAP HANA, enterprise edition, additional capacity, private cloud edition.
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## FINANCE

### SAP S/4HANA for receivables management, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

### SAP S/4HANA for cash management, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	<p>Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€ 100 million (converted to local currency using SAP standard exchange rates)

### SAP S/4HANA for in-house cash, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenue means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenue means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€ 100 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for advanced payment management, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€ 100 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for treasury and risk management, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenue means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenue means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€ 100 million (converted to local currency using SAP standard exchange rates)
<b>Additional Terms &amp; Conditions</b>	<p>Use of SAP S/4HANA Finance for treasury and risk management is limited to a maximum of one hundred active, investment-related security classes in the securities area.</p> <p>In the SAP system each security (e.g. stocks) is a class. The class data includes all the structure characteristics of a security. Since the creation of transactions and the management of positions in the transaction manager are based on product types, each class needs to be assigned to a product type.</p>

SAP Treasury and Risk Management, impairment accounting extension for expected losses for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Assets under Management
<b>Explanation of Usage Metric</b>	<p>Assets under management of the asset manager which uses the product is the sum of all relevant financial assets as disclosed in the latest annual statement of the legal entity in a fiscal year.</p> <p>If the customer does not disclose a comprehensive annual statement, the customer will report on an annual basis the respective information to SAP.</p> <p>If the product shall be licensed only for a subdivision of the insurance company, the respective license contract requires an explicit definition.</p> <p>For non-Insurance companies, the revenue of the company should apply as the basis for the calculation of the price.</p>
<b>Block size</b>	1,000,000,000
<b>Additional Terms and Conditions</b>	<p>This solution is limited to the following language versions.</p> <p><u>Available Log-On Languages:</u> Arabic, Bulgarian, Catalan, Chinese, Croatian, Czech, Danish, Dutch, English, Finnish, French, German, Greek, Hebrew, Hindi, Hungarian, Italian, Japanese,</p>

	<p>Korean, Norwegian, Polish, Portuguese, Romanian, Russian, Slovak, Slovenian, Spanish, Swedish, Thai, Turkish, Ukrainian, Vietnamese.</p> <p><u>Available Documentation Languages:</u> English</p> <p>To report support incidents, please use message component: XX-PROJ-CDP-534</p>
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[SAP S/4HANA for financial closing cockpit, private cloud edition](#)

<b>Usage Metric</b>	Employees
<b>Explanation of Usage Metric</b>	The Usage Metric for the Cloud Service is based on Users in that a Customer must purchase User subscriptions for every employee and contractor located at a Customer facility. For purpose of this Section, a facility is an office location or group of office locations where End Users work.
<b>Block size</b>	500

[SAP S/4HANA for central finance foundation, private cloud edition](#)

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	For SAP S/4HANA for central finance foundation, private cloud edition, only the revenues processed by the cloud service have to be considered. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.
<b>Block size</b>	€ 100 million (converted to local currency using SAP standard exchange rates)
<b>Additional Terms &amp; Conditions</b>	S/4HANA for central finance foundation, private cloud edition includes SAP Application Interface Framework. Use of SAP Application Interface Framework is limited to use in conjunction with S/4HANA for central finance foundation, private cloud edition.

[SAP Real Estate Management for SAP S/4HANA, private cloud edition, office, retail and industrial property management option](#)

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

[SAP Real Estate Management for SAP S/4HANA, private cloud edition, residential property management option](#)

<b>Usage Metric</b>	Units
<b>Explanation of Usage Metric</b>	Units are rental objects that are managed with SAP Real Estate Management.
<b>Block size</b>	1000

[SAP S/4HANA for financial shared service framework, private cloud edition](#)

<b>Usage Metric</b>	Transactions
<b>Explanation of Usage Metric</b>	Transactions are messages, jobs, or tasks processed by the Cloud Service in a contract year.
<b>Block size</b>	10,000

[SAP S/4HANA for group reporting, private cloud edition](#)

<b>Usage Metric</b>	Entities
<b>Explanation of Usage Metric</b>	Entities are the total number of legal entities processed by the Cloud Service. 50 Entities of SAP S/4HANA for group reporting, private cloud edition are included in each subscription of SAP S/4HANA for enterprise management, private cloud edition regardless of the number of FUEs or Documents subscribed. This does not include use rights for SAP Group Reporting for Data Collection.
<b>Block size</b>	25

SAP S/4HANA for Financial Asset Management, private cloud edition

<b>Usage Metric</b>	Assets under Management
<b>Explanation of Usage Metric</b>	Assets under Management of the asset manager which uses the product, is the sum of all relevant financial assets as disclosed in the latest annual statement of the legal entity in a fiscal year. If the customer does not disclose a comprehensive annual statement, the customer will report on an annual basis the respective information to SAP. If the product shall be licensed only for a subdivision of the insurance company, the respective license contract requires an explicit definition. For non-Insurance companies, the revenue of the company should apply as the basis for the calculation of the price.
<b>Block size</b>	1,000,000,000

SAP S/4HANA for accounting integration, private cloud edition

<b>Usage Metric</b>	Items
<b>Explanation of Usage Metric</b>	Items are the number of contracted items, assets and services.
<b>Block size</b>	10,000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On Languages: English Available Documentation Languages: English

SAP S/4HANA for financial three lines of defense, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP S/4HANA for tax compliance, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
<b>Block size</b>	€ 100 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for advanced compliance reporting, private cloud edition

<b>Usage Metric</b>	Transactions
<b>Explanation of Usage Metric</b>	Transactions are messages, jobs, or tasks processed by the Cloud Service in a contract year. Each report/declaration prepared by ACR is equal to one transaction (ex: quarterly reporting counts as 4; Monthly reporting counts as 12). 24 transactions per year are free of charge.
<b>Block size</b>	1

SAP S/4HANA Public Sector for tax, social services and payment processing, private cloud edition

<b>Usage Metric</b>	Entities
<b>Explanation of Usage Metric</b>	Entities are the total number of legal entities processed by the Cloud Service.
<b>Block size</b>	10,000

SAP S/4HANA for access control, private cloud edition

<b>Usage Metric</b>	Monitored Users
<b>Explanation of Usage Metric</b>	Monitored Users means unique individuals being managed by the cloud application or who use the reporting console of the Cloud Service.
<b>Block size</b>	100

SAP S/4HANA for business integrity screening, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
<b>Block size</b>	€100 million (converted to local currency using SAP standard exchange rates)
<b>Additional Terms &amp; Conditions</b>	Customer is allowed to create new tables and new views (database views, analytical views, projection views, attribute views, calculation views, etc.) on the database as long as they are used in the context of the SAP Business Integrity Screening for S/4HANA, private cloud edition solution (e.g. to setup rules which access these tables/views).

SAP Global Trade Services for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Users			
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.			
<b>Block size</b>	1			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	up to 10 Users	S	256	256
	up to 20 Users	M	512	256
	Above 20 Users	L	2048	256
	** Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional Terms &amp; Conditions</b>	This package includes HANA Runtime.			

SAP S/4HANA for contract accounting and invoicing, private cloud edition

<b>Usage Metric</b>	Revenues & Expenses
<b>Explanation of Usage Metric</b>	Revenues are the sum of annual monetary amounts invoiced by Customer and its Affiliates to third parties for services provided (or to be provided) by Customer and/or its Affiliates to such third parties and processed through the Cloud Service. Expenses are the sum of annual expenses (commissions, royalties, revenue shares etc.) for services performed (or to be performed) by Customer or its Affiliates for Customer's and/or its Affiliates' own organization(s) that are processed through the Cloud Service.
<b>Block size</b>	€50 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for Goods and Invoice Receipt Reconciliation, private cloud edition

<b>Usage Metric</b>	Entities
<b>Explanation of Usage Metric</b>	Entities are the total number of legal entities processed by the Cloud Service.
<b>Block size</b>	25

SAP Commodity Risk Management for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€10 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for billing and revenue innovation management, private cloud edition

<b>Usage Metric</b>	Revenues & Expenses		
<b>Explanation of Usage Metric</b>	Revenues are the sum of annual monetary amounts invoiced by Customer and its Affiliates to third parties for services provided (or to be provided) by Customer and/or its Affiliates to such third parties and processed through the Cloud Service. Expenses are the sum of annual expenses (commissions, royalties, revenue shares etc.) for services performed (or to be performed) by Customer or its Affiliates for Customer's and/or its Affiliates' own organization(s) that are processed through the Cloud Service.		
<b>Block size</b>	€50 million (converted to local currency using SAP standard exchange rates)		
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>
	up to 10 blocks of €50 million of Revenues & Expenses	S	128

<b>Additional Terms &amp; Conditions</b>	up to 30 blocks of €50 million of Revenues & Expenses	M	256
	up to 60 blocks of €50 million of Revenues & Expenses	L	512
	up to 120 blocks of €50 million of Revenues & Expenses	XL	1024
	above 120 blocks of €50 million of Revenues & Expenses	XXL	2048
	** Delivery by hosting providers deviate per the table included at the conclusion of this document.		
. This package includes HANA Runtime. If Customer purchases a subscription to SAP S/4HANA, disaster recovery, private cloud edition package, disaster recovery services are not offered for this service.			

#### SAP S/4HANA for Enterprise Contract Management, private cloud edition

<b>Usage Metric</b>	Records
<b>Explanation of Usage Metric</b>	Records are uniquely identified objects that are active and maintained in the Cloud Service in a contract year
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	All "Legal Transactions" in status 'On Track', 'Pending', 'Open Issues' are counted as Records

### EXTENDED SUPPLY CHAIN

#### SAP S/4HANA for Transportation Management, extra stack, private cloud edition

<b>Usage Metric</b>	Freight Spend			
<b>Explanation of Usage Metric</b>	Freight Spend is the annual freight costs incurred in transporting products; i.e., all the transportation costs, including labor, involved in moving goods to and from a plant/distribution center/warehouse, including payments to logistics companies for their services and any cost incurred by a company for the use and maintenance of its own fleet of vehicles.			
<b>Block size</b>	€2.5 million (converted to local currency using SAP standard exchange rates)			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)*</b>	<b>System Tier DEV RAM (GB)**</b>
	up to 75 blocks of 2.5M Freight Spend	XS	256	256
	up to 125 blocks of 2.5M Freight Spend	S	512	256
	up to 200 blocks of 2.5M Freight Spend	M	1,024	256
	above 200 blocks of 2.5M Freight Spend	L	2,048	512
* Delivery by hosting providers deviate per the table included at the conclusion of this document.				

<b>Additional Terms &amp; Conditions</b>	Business Partners may provide information to or view information in SAP Transportation Management, cloud edition as part of the planning, execution or settlement of freight within SAP Transportation Management. Business Partners do not require an FUE license. This includes any user necessary for SAP Gateway access. This package includes HANA Runtime.
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SAP Transportation Management for T&L on SAP S/4HANA, extra stack, private cloud edition

<b>Usage Metric</b>	Revenue			
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>			
<b>Block size</b>	€ 2.5 million (converted to local currency using SAP standard exchange rates)			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	Up to 75 blocks	XS	256*	256
	Up to 150 blocks	S	512*	256
	Up to 300 blocks	M	1,024*	256
	More than 300 blocks	L	2,048*	512
	* no dedicated QA system delivered			
	** Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional Terms &amp; Conditions</b>	Business Partners may provide information to or view information in SAP Transportation Management for T&L, cloud edition as part of the planning, execution or settlement of freight within SAP TM. Business Partners do not require an FUE license. This includes any user necessary for SAP Gateway access. This package includes HANA Runtime.			

SAP S/4HANA for Transportation Management for T&L, extra stack, private cloud edition

<b>Usage Metric</b>	Revenue			
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>			

<b>Block size</b>	€ 2.5 million (converted to local currency using SAP standard exchange rates)			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)*</b>	<b>System Tier DEV RAM (GB)**</b>
	Up to 75 blocks	XS	256	256
	Up to 150 blocks	S	512	256
	Up to 300 blocks	M	1,024	256
	More than 300 blocks	L	2,048	512
	* Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional Terms &amp; Conditions</b>	Business Partners may provide information to or view information in SAP Transportation Management for T&L, cloud edition as part of the planning, execution or settlement of freight within SAP TM. Business Partners do not require an FUE license. This includes any user necessary for SAP Gateway access. This package includes HANA Runtime.			

SAP S/4HANA bulk transportation extension for SAP Agricultural Contract Management, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	10,000,000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: <u>Available Log-On Languages:</u> Danish, German, English, Spanish, Finnish, French, Lithuanian, Polish, Portuguese, Russian, Slovak, Swedish <u>Available Documentation Languages:</u> English

#### SAP S/4HANA for card management, private cloud edition

<b>Usage Metric</b>	Items
<b>Explanation of Usage Metric</b>	For SAP S/4HANA for card management, private cloud edition, Items are the number of active cards stored in the system per calendar year.
<b>Block size</b>	50000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On Languages: English Available Documentation Languages: English To report support incidents please use message component: XX-PROJ-CDP-658

#### SAP S/4HANA for payment centralization, private cloud edition

<b>Usage Metric</b>	Transactions
<b>Explanation of Usage Metric</b>	Transactions are single payment transaction within a payment order. A payment order can have one ordering party item and multiple recipient party items. The number of transactions is counted per year.
<b>Block size</b>	10000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: <u>Available Log-On Languages</u> : English, German, Spanish, Arabic, Russian <u>Available Documentation Languages</u> : English, German

#### SAP S/4HANA for Transportation Charge Management, private cloud edition

<b>Usage Metric</b>	Freight Spend
<b>Explanation of Usage Metric</b>	Freight Spend is the annual freight costs incurred in transporting products; i.e., all the transportation costs, including labor, involved in moving goods to and from a plant/distribution center/warehouse, including payments to logistics companies for their services and any cost incurred by a company for the use and maintenance of its own fleet of vehicles.
<b>Block size</b>	€2.5 million (converted to local currency using SAP standard exchange rates)

#### SAP S/4HANA for Transportation Planning & Execution, private cloud edition

<b>Usage Metric</b>	Freight Spend
<b>Explanation of Usage Metric</b>	Freight Spend is the annual freight costs incurred in transporting products; i.e., all the transportation costs, including labor, involved in moving goods to and from a plant/distribution center/warehouse, including payments to logistics companies for their services and any cost incurred by a company for the use and maintenance of its own fleet of vehicles.
<b>Block size</b>	€2.5 million (converted to local currency using SAP standard exchange rates)

#### SAP S/4HANA for Transportation Management for T&L, private cloud edition

<b>Usage Metric</b>	Revenue
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<b>Explanation of Usage Metric</b>	<p>Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€2.5 million (converted to local currency using SAP standard exchange rates)
<b>Additional Terms &amp; Conditions</b>	Business Partners may provide information to or view information in SAP Transportation Management for T&L, cloud edition as part of the planning, execution or settlement of freight within SAP TM. Business Partners do not require an FUE license. This includes any user necessary for SAP Gateway access.

SAP S/4HANA for extended warehouse management, extra stack, private cloud edition

<b>Usage Metric</b>	Items			
<b>Explanation of Usage Metric</b>	<p>Items represent the average number of Items (as defined below) per day based on the number of active days, managed in the Cloud Service during a contract year. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.</p> <p>For shipper scenario, Items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are the unique material codes irrespective of quantity shipped under that delivery.</p> <p>For the transit warehousing scenario, Items are the packaging items (handling units) moved through the system from origin to destination. The packaging items are counted only once in this process</p>			
<b>Block size</b>	5000			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	Up to 10 blocks	XS	256	256
	Up to 40 blocks	S	512	256
	Up to 80 blocks	M	1024	256
	Up to 150 blocks	L	2048	512
	Up to 250 blocks	XL	3072	512
	More than 250 blocks	XXL	6144	512
	** Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional Terms &amp; Conditions</b>	Business Partners of Customer accessing SAP Extended Warehouse Management solutions solely to view the tracking status and report event messages do not require an FUE license. This package includes HANA Runtime.			

SAP S/4HANA for Supply Chain for extended warehouse management, private cloud edition

<b>Usage Metric</b>	Items
<b>Explanation of Usage Metric</b>	<p>Items represent the average number of Items (as defined below) per day based on the number of active days, managed in the Cloud Service during a contract year. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.</p> <p>For shipper scenario, Items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are the unique material codes irrespective of quantity shipped under that delivery.</p> <p>For the transit warehousing scenario, Items are the packaging items (handling units) moved through the system from origin to destination. The packaging items are counted only once in this process</p>
<b>Block size</b>	5000

SAP Extended Warehouse Management, industry add-on for SAP S4HANA, private cloud edition

<b>Usage Metric</b>	Items
<b>Explanation of Usage Metric</b>	<p>Items represent the average number of Items (as defined below) per day based on the number of active days, managed in the Cloud Service during a contract year. A contract year is a 12-month period beginning on the first day of the Subscription Term or its annual anniversary.</p> <p>Shipper Scenario - Items are delivery line items. A delivery is the documentation for a shipment sent to/from a warehouse location to/from a destination (customer, vendor or other plant/location). The items of the delivery are the unique material codes irrespective of quantity shipped under that delivery. The average per day is based on the active days over the period of one year.</p> <p>Transit Warehousing Scenario - In transit warehousing delivery line items are not used. For the transit warehousing scenario, Items are the packaging items (Handling Units) moved through the system from origin to destination. The packaging items are counted only once in this process. The average per day is based on the active days over the period of one year.</p>
<b>Block size</b>	5000
<b>Additional Term and Conditions</b>	<p>This solution is limited to the following language versions:</p> <p>Available Log-On Languages: English, Dutch, French, German</p> <p>Available Documentation Languages: English</p> <p>To report support incidents please use message component: XX-PROJ-CDP-584</p>

SAP S4HANA Supply Chain for extended service parts planning, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	<p>Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.</p>
<b>Block size</b>	250,000,000 EUR

SAP Yard Logistics for S/4HANA, private cloud edition

<b>Usage Metric</b>	Items
<b>Explanation of Usage Metric</b>	Items are the number of transportation units (trucks, trailer, container, railcars, vessel, etc.) in both inbound and outbound.
<b>Block size</b>	5000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On Languages: English, German, Russian, Portuguese; Spanish, Japanese Available Documentation Languages: English, German

SAP S/4HANA for environment management, private cloud edition,  
SAP S/4HANA for health and safety management, private cloud edition,  
SAP S/4HANA for incident management, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service. Users are measured as individuals with an active profile in the Cloud Service and whose data is processed in the Cloud Service. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User.
<b>Block size</b>	100

SAP S/4HANA for Enterprise Portfolio and Project Management, private cloud edition, professional edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP S/4HANA for Enterprise Portfolio and Project Management, private cloud edition, standard edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	SAP S/4HANA for Enterprise Portfolio and Project Management, private cloud edition, standard edition includes right to view project and portfolio information, use analytical capabilities, approve projects, phases and decision points, fill out questionnaires, provide input for financial and capacity planning, view and confirm assigned tasks and report project efforts. In addition users are allowed to use cross project views and review commercial information of projects, create and manage project risks and project activities related to project risk, issue and change management.

SAP S/4HANA for advanced variant configuration, professional version, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP S/4HANA for advanced variant configuration, standard version, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	Includes rights to configure e.g. sales orders using the SAP Fiori-based advanced configurator for materials using configuration profiles of mode “Advanced Variant Configuration” and create material variants for materials using configuration profiles of mode “Advanced Variant Configuration”.

SAP S/4HANA for extended planning, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer’s Revenues may be based on a subset of entities that comprise Customer’s corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€250 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for R&D for enterprise product formulation, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP S/4HANA for R&D for enterprise product engineering, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP S/4HANA for manufacturing planning and scheduling, private cloud edition

<b>Usage Metric</b>	Cost of Goods Sold
<b>Explanation of Usage Metric</b>	Costs of goods sold are all expenses directly associated with the production of goods or services the company sells (such as material, labor, overhead, and depreciation) annually. It does not include selling, general and administrative expenses or research & development. If cost of goods sold is unknown, then it shall be equal to 70% of total company revenue. For Service Parts Planning: Costs of goods sold refers to the inventory value for the service parts business.
<b>Block size</b>	€100 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for manufacturing production engineering and operations, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP Engineering Control Center for SAP S/4HANA, private cloud edition, professional edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service
<b>Block size</b>	1

SAP Engineering Control Center for SAP S/4HANA, private cloud edition, standard edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service
<b>Block size</b>	1

SAP Work Clearance Management for S/4HANA, private cloud edition

<b>Usage Metric</b>	Resources
<b>Explanation of Usage Metric</b>	Resources are unique individuals or non-human resources (system, equipment, tool, instrument, machine, vehicle, room, regulatory or government agency/body, industry standard, framework, and/or corporate policy, etc.) that are managed by or within the Cloud Service.
<b>Block size</b>	80,000

SAP Linear Asset Management for S/4HANA, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP S/4HANA for Asset Management for resource scheduling, private cloud edition

<b>Usage Metric</b>	Resources
<b>Explanation of Usage Metric</b>	Resources are unique individuals or non-human resources (system, equipment, tool, instrument, machine, vehicle, room, regulatory or government agency/body, industry standard, framework, and/or corporate policy, etc.) that are managed by or within the Cloud Service.
<b>Block size</b>	1
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: <u>Available Log-On Languages:</u> Chinese, Czech, Danish, Dutch, English, Finnish, French, German, Hungarian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Romanian, Russian, Spanish, Swedish, Turkish <u>Available Documentation Languages:</u> English, German

SAP S/4HANA for Geographical Enablement Framework and Geo Framework for Asset Management, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1

SAP S/4HANA for advanced available-to-promise, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€250 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for product compliance, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€50 million (converted to local currency using SAP standard exchange rates)

SAP EHS Management for occupational health for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service. Users are measured as individuals with an active profile in the Cloud Service and whose data is processed in the Cloud Service. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User.
<b>Block size</b>	100
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: <u>Available Log-On Languages</u> : English, German, French, Italian, Spanish, Russian, Portuguese, Chinese <u>Available Documentation Languages</u> : English, German To report support incidents please use message component: EHS-SUS-OH

SAP S/4HANA for management of change, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	100

SAP Commodity Management for physical contracts for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
<b>Block size</b>	€10 million (converted to local currency using SAP standard exchange rates)

SAP Agricultural Contract Management for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€10 million (converted to local currency using SAP standard exchange rates)
<b>Additional Term and Conditions</b>	<p>This solution is limited to the following language versions:</p> <p><u>Available Log-On Languages:</u> English, Portuguese, German, French, Spanish, Finnish, Danish, Swedish, Lithuanian, Polish, Slovak, Russian</p> <p><u>Available Documentation Languages:</u> English, Portuguese, German, French, Spanish, Finnish, Danish, Swedish, Lithuanian, Polish, Slovak, Russian</p>

SAP S/4HANA for UI data protection logging, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service. Users are measured as individuals with an active profile in the Cloud Service and whose data is processed in the Cloud Service. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User.
<b>Block size</b>	100
<b>Additional Term and Conditions</b>	<p>This solution is limited to the following language versions:</p> <p><u>Available Log-On languages:</u> English</p> <p><u>Available Documentation Languages:</u> English</p>

SAP S/4HANA for UI data protection masking, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service. Users are measured as individuals with an active profile in the Cloud Service and whose data is processed in the Cloud Service. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User.
<b>Block size</b>	100
<b>Additional Term and Conditions</b>	<p>This solution is limited to the following language versions:</p> <p><u>Available Log-On languages:</u> English</p> <p><u>Available Documentation Languages:</u> English</p>

SAP Process Orchestration additional non-productive tier, private cloud edition

<b>Usage Metric</b>	Entitlements Package
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service
<b>Block size</b>	1

SAP Incentive Administration by Vistex for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	50,000,000

SAP Paybacks and Chargebacks by Vistex for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	50,000,000

SAP Promotions and Agreements by Vistex for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	50,000,000

SAP Data Maintenance by Vistex, pricing option for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	50,000,000

SAP Data Maintenance by Vistex, resources option for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	50,000,000

SAP Farm Management by Vistex for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	10,000,000

SAP Grower Management for Perishables by Vistex for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	10,000,000

SAP S/4HANA for rights and royalty management by Vistex, private cloud edition

<b>Usage Metric</b>	Revenue and Expenses
<b>Explanation of Usage Metric</b>	"Revenues" is the sum of annual monetary amounts invoiced by Customer and its Affiliates to third parties for services provided (or to be provided) by Customer and/or its Affiliates to such third parties and processed through the Cloud Service. "Expenses" is the sum of annual expenses (commissions, royalties, revenue shares etc.) for services performed (or to be performed) by Customer or its Affiliates for Customer's and/or its Affiliates' own organization(s) that are processed through the Cloud Service.
<b>Block size</b>	100,000,000

SAP Manufacturing Integration and Intelligence for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Resources
<b>Explanation of Usage Metric</b>	A Resource is a unique individual or non-human asset accessing or being managed by the cloud service.
<b>Block size</b>	1

[SAP content server, private cloud edition](#)

<b>Usage Metric</b>	Entitlements Package
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms and Conditions</b>	If Customer purchases a subscription to SAP S/4HANA, disaster recovery, private cloud edition package, disaster recovery services are not offered for this service.

[SAP IaaS server Windows, private cloud edition](#)

<b>Usage Metric</b>	Entitlements Package
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms and Conditions</b>	If Customer purchases a subscription to SAP S/4HANA, disaster recovery, private cloud edition package, disaster recovery services are not offered for this service.

[SAP IaaS server Linux, private cloud edition](#)

<b>Usage Metric</b>	Entitlements Package
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms and Conditions</b>	If Customer purchases a subscription to SAP S/4HANA, disaster recovery, private cloud edition package, disaster recovery services are not offered for this service.

[SAP Landscape Transformation Replication Server, embedded edition for SAP S/4HANA Cloud, Private Cloud Edition](#)

<b>Usage Metric</b>	Entitlements Package
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service.
<b>Block size</b>	1

SAP Meat and Fish Management by msg for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	1,000,000
<b>Additional Terms and Conditions</b>	Only the revenues associated with the business or division which the capabilities of this package will be applied against need to be considered.

SAP Dairy Management by msg for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Revenues
<b>Explanation of Usage Metric</b>	Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified. Revenues may be assessed by SAP once per year beginning on the annual anniversary date of the Order Form effective date.
<b>Block size</b>	1,000,000
<b>Additional Terms and Conditions</b>	Only the revenues associated with the business or division which the capabilities of this package will be applied against need to be considered.

SAP Convergent Mediation by DigitalRoute, private cloud edition

<b>Usage Metric</b>	Revenue and Expense
<b>Explanation of Usage Metric</b>	Revenue and Expenses are the sun of annual revenues received and annual expenses paid (commissions, royalties, revenue shares, etc.)
<b>Block size</b>	50M EUR

SAP product data management integration to SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On Languages: English Available Documentation Languages: English

## PROCUREMENT

### SAP S/4HANA for central procurement, private cloud edition

<b>Usage Metric</b>	Spend Volume
<b>Explanation of Usage Metric</b>	Spend Volume is the monetary amount of spend value in purchase orders and call-offs against contract, that are processed in the Cloud Service.
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

## HUMAN EXPERIENCE MANAGEMENT

### SAP Payroll, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service. Users are measured as individuals with an active profile in the Cloud Service and whose data is processed in the Cloud Service. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User.
<b>Block size</b>	500
<b>Additional Terms and Conditions</b>	SAP Payroll, private cloud edition includes display use rights.

### SAP Core HCM, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service. Users are measured as individuals with an active profile in the Cloud Service and whose data is processed in the Cloud Service. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User.
<b>Block size</b>	1
<b>Additional Terms and Conditions</b>	SAP Core HCM, private cloud edition includes display use rights.

### SAP Time Tracking, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service. Users are measured as individuals with an active profile in the Cloud Service and whose data is processed in the Cloud Service. For clarification, a single User with multiple contracts or roles such as concurrent employment or global assignments shall be counted as one User.
<b>Block size</b>	1
<b>Additional Terms and Conditions</b>	SAP Time Tracking, private cloud edition includes display use rights.

## ENTERPRISE INFORMATION MANAGEMENT

### SAP S/4HANA for master data governance, private cloud edition

<b>Usage Metric</b>	Master data objects
<b>Explanation of Usage Metric</b>	Master data objects are all unique records stored or managed in the Cloud Service.
<b>Block size</b>	5000

### SAP S/4HANA for Invoice Management by OpenText, private cloud edition

<b>Usage Metric</b>	Documents
<b>Explanation of Usage Metric</b>	Documents are uniquely identified objects processed by the Cloud Service in a contract year.
<b>Block size</b>	1000

### SAP Master Data Governance application, enterprise asset management extension by Utopia for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Objects
<b>Explanation of Usage Metric</b>	Master data objects are all unique records stored or managed in the Cloud Service.
<b>Block size</b>	5,000

### SAP Master Data Governance, retail and fashion mgmt ext. by Utopia on SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Objects
<b>Explanation of Usage Metric</b>	Master data objects are all unique records stored or managed in the Cloud Service.
<b>Block size</b>	5,000

### SAP Asset Information Workbench by Utopia for S/4HANA, private cloud edition

<b>Usage Metric</b>	Objects
<b>Explanation of Usage Metric</b>	Master data objects are all unique records stored or managed in the Cloud Service.
<b>Block size</b>	5,000

### SAP Data Services Enterprise, private cloud edition (8 cores) (16 cores) (32 cores)

<b>Usage Metric</b>	Tenants
<b>Explanation of Usage Metric</b>	A Tenant means a Customer-specific instance of the Cloud Service
<b>Block size</b>	1

SAP enterprise project connection, private cloud edition

<b>Usage Metric</b>	Flat Fee
<b>Explanation of Usage Metric</b>	Flat Fee means a fixed fee for the Cloud Service.
<b>Block size</b>	1

**OIL AND GAS**

SAP S/4HANA for oil and gas hydrocarbon management, private cloud edition

SAP S/4HANA for oil and gas hydrocarbon supply and primary distribution, private cloud edition

SAP S/4HANA for oil and gas upstream contracts management, private cloud edition

SAP S/4HANA for oil and gas upstream hydrocarbon accounting and management, private cloud edition

<b>Usage Metric</b>	BOEPD
<b>Explanation of Usage Metric</b>	Barrel of Oil Equivalent per Day (BOEPD) is a unit of measure used in the oil and gas industry that allows aggregating the produced, scheduled or sold quantities of hydrocarbons from both conventional and unconventional sources, which are managed by the Cloud Service in a contract year.
<b>Block size</b>	10,000

**INSURANCE**

SAP S/4HANA for insurance collections and disbursements, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for financial products subledger, private cloud edition, insurance option

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.

<b>Block size</b>	€100 million (converted to local currency using SAP standard exchange rates)
<b>Additional Terms and Conditions</b>	Use of SAP S/4HANA for financial products subledger, private cloud edition, insurance option includes the functionality and processes for the subledger accounting for financial instruments and the subledger accounting for insurance contracts. As part of the processing of insurance contracts, the solution supports processes such as the estimated cash flow preparation, which leverages the software component “SAP Profitability and Performance Management.” Usage of this component is limited to the preparing and/or storing of data as an integrated part of the subledger processes.

#### SAP S/4HANA for insurance claims management, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer’s Revenues may be based on a subset of entities that comprise Customer’s corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

#### SAP S/4HANA for insurance incentives and commissions, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer’s Revenues may be based on a subset of entities that comprise Customer’s corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for Reinsurance Assumed Risks, private cloud edition, insurance option

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenues is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

SAP S/4HANA for Reinsurance Ceded Risks, private cloud edition, insurance option

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

## BANKING

SAP S/4HANA for transactional banking, private cloud edition, natural person option

<b>Usage Metric</b>	Contracts
<b>Explanation of Usage Metric</b>	Contracts are individual legal agreements between a company and its customers for services provided
<b>Block size</b>	1,000

SAP S/4HANA for transactional banking private cloud edition, legal person option

<b>Usage Metric</b>	Contracts
<b>Explanation of Usage Metric</b>	Contracts are individual legal agreements between a company and its customers for services provided
<b>Block size</b>	1,000

SAP S/4HANA for transactional banking private cloud edition, German mortgage loans option

<b>Usage Metric</b>	Contracts
<b>Explanation of Usage Metric</b>	Contracts are individual legal agreements between a company and its customers for services provided
<b>Block size</b>	1,000

SAP S/4HANA for financial products subledger, private cloud edition, banking option

<b>Usage Metric</b>	Contracts
<b>Explanation of Usage Metric</b>	Contracts are individual legal agreements, between a company and its customers for services provided, which are managed by the Cloud Service.
<b>Block size</b>	1,000
<b>Additional Terms &amp; Conditions</b>	<p>Contracts are agreements between a financial institution and a natural or legal person. Contracts may be included in a master contract or be part of a collateral agreement. Measurement process depends on the financial instrument of the banking business:</p> <ol style="list-style-type: none"> <li>Loans or mortgage products, (time) deposits, (internal) accounts such as cash accounts or checking accounts, derivatives traded OTC such as swaps, forward deals, money marked/foreign exchange transactions, securities traded OTC such as bonds, that are received by or transmitted through the application are counted per contract.</li> <li>Exchange traded financial instruments (shares, bonds, futures, options, warrants) and subledger documents related to such securities, that are received by or transmitted through the application are counted by applying a factor of 0.2 to convert number of transactions into number of contract equivalents.</li> </ol>

SAP S/4HANA Banking for complex loans, private cloud edition

<b>Usage Metric</b>	Contracts
<b>Explanation of Usage Metric</b>	Contracts are individual legal agreements, between a company and its customers for services provided, which are managed by the Cloud Service.
<b>Block size</b>	1,000
<b>Additional Terms &amp; Conditions</b>	<p>This solution is limited to the following language versions:                      Available Log-On Languages: English, German                      Available Documentation Languages: English</p>

**AUTOMOTIVE**

SAP S/4HANA for vehicle sales management, private cloud edition

<b>Usage Metric</b>	Products
<b>Explanation of Usage Metric</b>	Products are the annual total of number of vehicles and finished goods (for VMS/DBM) or Vehicles and Parts (for sequenced manufacturing) in the context of Automotive Solutions.
<b>Block size</b>	10,000

**LIFE SCIENCES**

SAP S/4HANA, GxP, private cloud edition

<b>Usage Metric</b>	% of net recurring fee
<b>Block size</b>	1

<b>Additional Terms &amp; Conditions</b>	<p>The GxP service is provided for the SAP S/4HANA for enterprise management, private cloud edition system and any other Customer subscribed packages which are installed on the same system, GxP service is also provided for SAP Solution Manager for SAP S/4HANA, private cloud edition, full version, SAP Global Trade Services for SAP S/4HANA, private cloud edition, SAP Process Orchestration, private cloud edition</p> <p>Details of the services are described in the GxP Qualification Service addendum attached to the Customer's Order Form.</p> <p>For XXS systems; GxP relevant tiers are the DEV and the PRD tier.</p> <p>For XS, S, M, L, XL systems: GxP relevant tiers are the QA and the PRD tier</p>
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#### SAP BW/4HANA Cloud, GxP, private cloud edition

<b>Usage Metric</b>	% of net recurring fee
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	<p>The GxP service is provided for the BW/4HANA Cloud, private cloud edition system and any other Customer subscribed packages which are installed on the same system. Details of the service are specified in the GxP Qualification Service addendum attached to the customer's Order Form.</p> <p>GxP relevant tiers are the DEV and the PRD tier.</p>

### UTILITIES

#### SAP S/4HANA for water utilities, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered.
<b>Block size</b>	1000

#### SAP S/4HANA for energy utilities, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered.
<b>Block size</b>	1000

#### SAP S/4HANA for utilities customer management, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered.
<b>Block size</b>	1000

#### SAP S/4HANA for market process management for utilities, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered
<b>Block size</b>	1000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On languages: English, German Available Documentation Languages: English, German To report support incidents please use message component: XX-PROJ-CDP-578

#### SAP S/4HANA for EEG billing of German electricity, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered.
<b>Block size</b>	1000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On languages: English, German Available Documentation Languages: German

#### SAP S/4HANA for intelligent metering of German energy, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered
<b>Block size</b>	1000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On languages: English, German Available Documentation Languages: English, German

#### SAP S/4HANA for German utilities billing enhancements, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered
<b>Block size</b>	1000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On languages: English, German Available Documentation Languages: English, German To report support incidents please use message component: IS-U-LIB-DE-BE

SAP S/4HANA utilities master data updates option for Germany, private cloud edition

<b>Usage Metric</b>	Point of Delivery
<b>Explanation of Usage Metric</b>	Points of Delivery are the points of delivery (PoDs) at which a utility service is supplied or determined. When a utility installation is created in the Cloud Service, a unique PoD is automatically generated. All PoDs in the system are counted where a device or device info record is assigned to utilities installation with an ending date later or equal to the system date; technical and virtual PoDs are not considered
<b>Block size</b>	1000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On Languages: English, German Available Documentation Languages: English, German

CONSUMER PRODUCTS

SAP S/4HANA for Trade Management, private cloud edition

<b>Usage Metric</b>	Records																																																
<b>Explanation of Usage Metric</b>	Records are uniquely identified objects managed by the Cloud Service  For SAP S/4HANA for trade management, private cloud edition records are calculated across both customer plans and promotions. It is the sum of the number of unique “plan + product” combination and “promotion + product” combination objects that are stored in the Cloud Service.																																																
<b>Block size</b>	1000																																																
<b>System Size based on Usage Tier</b>	<table border="1"> <thead> <tr> <th>Usage tier</th> <th>System size</th> <th>BW/4HANA PRD and QA RAM (GB)**</th> <th>BW/4HANA DEV RAM (GB)**</th> <th>CRM PRD and QA RAM (GB)**</th> <th>CRM DEV RAM (GB)**</th> <th>CAR PRD and QA RAM (GB)**</th> <th>CAR DEV RAM (GB)**</th> </tr> </thead> <tbody> <tr> <td>Up to 3000 blocks</td> <td>S</td> <td>Up to 256</td> </tr> <tr> <td>Up to 6000 blocks</td> <td>M</td> <td>Up to 512</td> <td>Up to 256</td> <td>Up to 512</td> <td>Up to 256</td> <td>Up to 512</td> <td>Up to 256</td> </tr> <tr> <td>Up to 12000 blocks</td> <td>L</td> <td>Up to 1024</td> <td>Up to 256</td> <td>Up to 512</td> <td>Up to 256</td> <td>Up to 512</td> <td>Up to 256</td> </tr> <tr> <td>Up to 24000 blocks</td> <td>XL</td> <td>Up to 2048</td> <td>Up to 256</td> <td>Up to 1024</td> <td>Up to 256</td> <td>Up to 1024</td> <td>Up to 256</td> </tr> <tr> <td>Above 24000 blocks</td> <td>XXL</td> <td>Up to 3072</td> <td>Up to 256</td> <td>Up to 1024</td> <td>Up to 256</td> <td>Up to 1024</td> <td>Up to 256</td> </tr> </tbody> </table> <p>** Delivery by hosting providers deviate per the table included at the conclusion of this document.</p>	Usage tier	System size	BW/4HANA PRD and QA RAM (GB)**	BW/4HANA DEV RAM (GB)**	CRM PRD and QA RAM (GB)**	CRM DEV RAM (GB)**	CAR PRD and QA RAM (GB)**	CAR DEV RAM (GB)**	Up to 3000 blocks	S	Up to 256	Up to 6000 blocks	M	Up to 512	Up to 256	Up to 512	Up to 256	Up to 512	Up to 256	Up to 12000 blocks	L	Up to 1024	Up to 256	Up to 512	Up to 256	Up to 512	Up to 256	Up to 24000 blocks	XL	Up to 2048	Up to 256	Up to 1024	Up to 256	Up to 1024	Up to 256	Above 24000 blocks	XXL	Up to 3072	Up to 256	Up to 1024	Up to 256	Up to 1024	Up to 256					
Usage tier	System size	BW/4HANA PRD and QA RAM (GB)**	BW/4HANA DEV RAM (GB)**	CRM PRD and QA RAM (GB)**	CRM DEV RAM (GB)**	CAR PRD and QA RAM (GB)**	CAR DEV RAM (GB)**																																										
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<b>Additional Term and Conditions</b>	This package includes HANA Runtime.  This solution is limited to the following language versions: Available Log-On languages: English, French, German, Korean, Spanish Available Documentation Languages: English, German																																																

## RETAIL

### SAP S/4HANA for retail merchandise management, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

### SAP Customer Activity Repository, private cloud edition

<b>Usage Metric</b>	Revenue																								
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>																								
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<b>System size based on usage tier</b>	<table border="1"> <thead> <tr> <th>Usage tier</th> <th>System size</th> <th>System Tier PRD and QA RAM (GB)**</th> <th>System Tier DEV RAM (GB)**</th> </tr> </thead> <tbody> <tr> <td>Up to 1000 blocks</td> <td>XXS</td> <td>512</td> <td>256</td> </tr> <tr> <td>Up to 2000 blocks</td> <td>XS</td> <td>1024</td> <td>256</td> </tr> <tr> <td>Up to 4000 blocks</td> <td>S</td> <td>2048</td> <td>512</td> </tr> <tr> <td>Up to 8000 blocks</td> <td>M</td> <td>3,072</td> <td>512</td> </tr> <tr> <td>More than 8000 blocks</td> <td>L</td> <td>6144</td> <td>512</td> </tr> </tbody> </table> <p>** Delivery by hosting providers deviate per the table included at the conclusion of this document.</p>	Usage tier	System size	System Tier PRD and QA RAM (GB)**	System Tier DEV RAM (GB)**	Up to 1000 blocks	XXS	512	256	Up to 2000 blocks	XS	1024	256	Up to 4000 blocks	S	2048	512	Up to 8000 blocks	M	3,072	512	More than 8000 blocks	L	6144	512
Usage tier	System size	System Tier PRD and QA RAM (GB)**	System Tier DEV RAM (GB)**																						
Up to 1000 blocks	XXS	512	256																						
Up to 2000 blocks	XS	1024	256																						
Up to 4000 blocks	S	2048	512																						
Up to 8000 blocks	M	3,072	512																						
More than 8000 blocks	L	6144	512																						
<b>Additional Term and Conditions</b>	This package includes HANA Runtime.																								

SAP Promotion Management for SAP Customer Activity Repository, private cloud edition  
 SAP Assortment Planning for SAP Customer Activity Repository, private cloud edition  
 SAP Merchandise Planning for SAP Customer Activity Repository, private cloud edition  
 SAP Allocation Management for SAP Customer Activity Repository, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)
<b>Additional Terms &amp; Conditions</b>	<p>This solution is limited to the following languages versions:</p> <p>Available Log-On Languages: Czech, English, German, Chinese, Danish, Finnish, French, Italian, Spanish, Japanese, Norwegian, Portuguese, Russian, Swedish, Polish, Turkish, Bulgarian, Romanian, Serbian (Latin), Slovak</p> <p>Available Documentation Languages: English</p>

SAP S/4HANA for fashion and vertical business, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	<p>Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes.</p> <p>If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates.</p> <p>If Customer is a public sector organization, Revenues means the total annual budget of the organization.</p> <p>Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.</p>
<b>Block size</b>	€1 million (converted to local currency using SAP standard exchange rates)

## HIGHER EDUCATION AND RESEARCH

SAP S/4HANA for Student Lifecycle Management, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	100

## CUSTOMER EXPERIENCE

### SAP S/4HANA for Solution Sales Configuration, private cloud edition

<b>Usage Metric</b>	Users
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On Languages: English Available Documentation Languages: English

## ANALYTICS

### SAP BusinessObjects Enterprise, private cloud edition (user)

<b>Usage Metric</b>	User			
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.			
<b>Block size</b>	1			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	up to <b>200</b> Users	S	32*	32
	up to <b>500</b> Users	M	32*	32
	up to <b>1,000</b> Users	L	32*	32
	above <b>1,000</b> Users	XL	32*	32
	* no dedicated QA system delivered			
	** Delivery by hosting providers deviate per the table included at the conclusion of this document.			

### SAP BusinessObjects Enterprise, private cloud edition (CS)

<b>Usage Metric</b>	Concurrent Sessions			
<b>Explanation of Usage Metric</b>	Concurrent Sessions are the aggregated numbers of sessions accessing the service at any one time. A session refers to the time between logon and logoff or time out where a unique user, application or platform accesses the service either directly or indirectly via a custom application. The number of sessions accessing each Deployment must be limited by corresponding license key mechanisms. The maximum number of sessions enabled on a Deployment by such limitations may not exceed the usage metric limit for the number of Concurrent Sessions assigned to that Deployment for such licensed Service. The aggregate number of sessions enabled on all Deployments may not exceed the Licensed Level of Concurrent Sessions. Users in deployments with an unlimited number of sessions require a Named User License for the Service. There is no license limit on number of processors or servers used. Customer may not utilize any program or system to cache or queue report requests. SAP BusinessObjects Enterprise, private cloud edition users accessing any Deployment using a Concurrent Session license may be entered into the SAP NetWeaver BW system for the purposes of maintaining security.			
<b>Block size</b>	1			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)**</b>	<b>System Tier DEV RAM (GB)**</b>
	up to <b>70 CS</b>	S	32*	32

up to <b>180 CS</b>	M	32*	32
up to <b>350 CS</b>	L	32*	32
above <b>350 CS</b>	XL	32*	32

\* no dedicated QA system delivered

**Additional Terms & Conditions**

The following use rights are not available with Concurrent Session licenses:

- Use of Business View Manager, Report Conversion Tool, Universe Design Tool, Web Service Query Tool, Information Design Tool, Translation Management Tool, Data Federation Administration Tool, Central Management Console, and/or Central Configuration Manager
- Use of the Crystal Reports desktop client, and/or Crystal Reports for Enterprise desktop client
- Use of the Web Intelligence Rich Client • Use of the Dashboards desktop client
- Use of the SAP Lumira desktop client • Use of the SAP BusinessObjects Design Studio desktop client, SAP BusinessObjects Design Studio runtime for SAP BW, and/or SAP BusinessObjects Design Studio runtime for SAP HANA

[SAP Business Planning and Consolidation standard edition for SAP BW/4HANA, private cloud edition](#)

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms and Conditions</b>	<p>This package includes HANA Runtime.</p> <p>Data may only be extracted in the form of static reports (i.e. PDF). Any User viewing the data in a form other than Enterprise Performance Management system user interfaces or via a static report requires a full, on-premise license to this package.</p> <p>Use is limited to (i) direct input and/or editing of quantitative and qualitative data into the application; (ii) execution of existing reports or creation of reports on existing data structures; (iii) execution of changes to workflow tasks; and (iv) viewing data, except that users accessing the package through an interface are limited to viewing data only. The consolidation functionality is limited to running controls on data submitted by Users. Planning functionality is limited to performing planning tasks only on existing models.</p>

[SAP Business Planning and Consolidation standard edition for SAP BW/4HANA \(planning only\), private cloud edition](#)

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms and Conditions</b>	<p>This package includes HANA Runtime.</p> <p>Data may only be extracted in the form of static reports (i.e. PDF). Any User viewing the data in a form other than Enterprise Performance Management system user interfaces or via a static report requires a full, on-premise license to this package.</p> <p>Use is limited to (i) direct input and/or editing of quantitative and qualitative data into the application; (ii) execution of existing reports or creation of reports on existing data structures; (iii) execution of changes to workflow tasks; and (iv) viewing data, except that users accessing the package through an interface are limited to viewing data only. The consolidation functionality is limited to running controls on data submitted by Users. Planning functionality is limited to performing planning tasks only on existing models.</p>

SAP Business Planning and Consolidation professional edition for SAP BW/4HANA, private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	<p>This package includes HANA Runtime.</p> <p>Data may only be extracted in the form of static reports (i.e. PDF). Any User viewing the data in a form other than Enterprise Performance Management system user interfaces or via a static report requires a full, on-premise license to this package.</p> <p>With the professional edition, you can operate master data, reports, and process- and workflows. It allows to define allocation and consolidation rules and gives you control over models or consolidation definitions. It also gives the right to execute administrative and user-related tasks. The User gains additional planning and consolidation functions/rights.</p> <p>This package may be used solely for the creation and calculation of budget, plan, or forecast data, including the calculation and reporting of the consolidated financial results of a group of companies or for separate financial statement reporting where the application is being used to calculate and report investments at equity, applying generally accepted accounting concepts related to accounting for business combinations and / or equity accounting for investments is not permitted.</p>

SAP Business Planning and Consolidation professional edition for SAP BW/4HANA (planning only), private cloud edition

<b>Usage Metric</b>	User
<b>Explanation of Usage Metric</b>	Users are individuals authorized to access the Cloud Service.
<b>Block size</b>	1
<b>Additional Terms &amp; Conditions</b>	<p>This package includes HAN Runtime.</p> <p>Data may only be extracted in the form of static reports (i.e. PDF). Any User viewing the data in a form other than Enterprise Performance Management system user interfaces or via a static report requires a full, on-premise license to this package.</p> <p>With the professional edition, you can operate master data, reports, and process- and workflows. It allows to define allocation and consolidation rules and gives you control over models or consolidation definitions. It also gives the right to execute administrative and user-related tasks. The user gains additional planning and consolidation functions/rights.</p> <p>This package may be used solely for the creation and calculation of budget, plan, or forecast data, including the calculation and reporting of the consolidated financial results of a group of companies or for separate financial statement reporting where the application is being used to calculate and report investments at equity, applying generally accepted accounting concepts related to accounting for business combinations and / or equity accounting for investments is not permitted.</p>

SAP BW/4HANA, private cloud edition

<b>Usage Metric</b>	Entitlements Package				
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service.				
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>Block Size</b>	<b>System Size</b>	<b>System Tier PRD RAM (GB)**</b>	<b>System Tier Non-PRD RAM (GB)**</b>
	SAP BW/4HANA, private cloud edition (XS, 256 GB)	1	XS	256*	256
	SAP BW/4HANA, private cloud edition (S, 512 GB)	1	S	512*	256
	SAP BW/4HANA, private cloud edition (M, 1024 GB)	1	M	1024*	512
	SAP BW/4HANA, private cloud edition (L, 2048 GB)	1	L	2048*	512
	SAP BW/4HANA, private cloud edition (XL, 6144 GB)	1	XL	6144*	512
	* no dedicated QA system delivered ** Delivery by hosting providers deviate per the table included at the conclusion of this document.				
<b>Additional Term and Conditions</b>	This package includes HANA Runtime.				

SAP BW/4HANA Cloud, additional non-productive, private cloud edition

<b>Usage Metric</b>	GB of Memory			
<b>Explanation of Usage Metric</b>	GB of Memory is defined as an amount of memory.			
<b>System Size based on Usage Tier</b>	<b>Usage tier</b>	<b>Block Size</b>	<b>System Size</b>	<b>System Tier PRD RAM (GB)**</b>
	SAP BW/4HANA, additional non-productive, private cloud edition (XS, 256 GB)	256 GB of Memory	XS	256*
	SAP BW/4HANA, additional non-productive, private cloud edition (S, 512 GB)	512 GB of Memory	S	512*
	SAP BW/4HANA, additional non-productive, private cloud edition (M, 1024 GB)	1,024 GB of Memory	M	1024*
	SAP BW/4HANA, additional non-productive, private cloud edition (L, 2048 GB)	2,048 GB of Memory	L	2048*

	SAP BW/4HANA, additional non-productive, private cloud edition (XL, 6144 GB)	6,144 GB of Memory	XL	6144*
	An additional tier can only be attained with a service package which includes infrastructure. *Delivery by hosting providers deviate per the table included at the conclusion of this document.			
<b>Additional Terms &amp; Conditions</b>	SAP BW/4HANA Cloud, additional non-productive, private cloud edition provides access to an additional non-productive tier of <i>SAP BW/4HANA Cloud, private cloud edition</i> . This system tier may only be used for non-production purposes.			

SAP Profitability and Performance Management, private cloud edition

<b>Usage Metric</b>	Revenue
<b>Explanation of Usage Metric</b>	Revenue is the total annual revenue that the Customer, its corporate group and affiliates receive from all business activities including revenues from interests, dividends, royalties or other sources. Revenues exclude indirect taxes such as VAT, Excise Duty or any similar sales related taxes. If Customer is an insurance company, Revenues means the annual total gross premiums of Customer, its corporate group and affiliates. If Customer is a public sector organization, Revenues means the total annual budget of the organization. Customer's Revenues may be based on a subset of entities that comprise Customer's corporate group if (a) the data being processed using the Cloud Service is limited to the data directly associated with the subset of entities whose Revenues is used to calculate fees specified in the Order Form and (b) the Revenues of the subset of entities can be separately verified.
<b>Block size</b>	€100 million (converted to local currency using SAP standard exchange rates)

## MIDDLEWARE

### SAP Process Orchestration, private cloud edition

<b>Usage Metric</b>	Entitlements Package			
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service			
<b>Block size</b>	1			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)</b>	<b>System Tier DEV RAM (GB)</b>
	4 cores	S	16	16
	8 cores	M	32	16
	16 cores	L	64	16

### SAP Landscape Transformation Replication Server, private cloud edition

<b>Usage Metric</b>	Entitlements Package			
<b>Explanation of Usage Metric</b>	An Entitlements Package means a defined set of entitlements for the Cloud Service			
<b>Block size</b>	1			
<b>System size based on usage tier</b>	<b>Usage tier</b>	<b>System size</b>	<b>System Tier PRD and QA RAM (GB)</b>	<b>System Tier DEV RAM (GB)</b>
	8 cores	S	32*	64**
	16 cores	M	64	64**
	32 cores	L	128	64
*no dedicated QA system delivered ** Combined server for both database and application				
<b>Additional Terms and Conditions</b>	This package includes HANA Runtime.			

### SAP Document compliance for SAP S/4HANA, private cloud edition

<b>Usage Metric</b>	Documents
<b>Explanation of Usage Metric</b>	Documents are uniquely identified objects processed by the Cloud Service in a contract year
<b>Block size</b>	10,000
<b>Additional Term and Conditions</b>	This solution is limited to the following language versions: Available Log-On Languages: English Available Documentation Languages: English

### Delivery on Hosting Provider

The following system sizes are delivered by the listed hosting provider, including SAP:

System Tier SAP RAM (GB)	System Tier Azure RAM (GiB)	System Tier AWS RAM (GiB)	System Tier GCP RAM (GiB)
256	256	244	208
512	512	488	416
1,024	1,024	976	961
2,048	2,048	1,952	1,922
3,072	3,892	3,904	3,844
6,144	5,700	6,144	5,888

For SAP BW/4HANA, private cloud edition, the following system sizes are delivered by the listed hosting provider:

System Tier Azure RAM (GiB)	System Tier AWS RAM (GiB)	System Tier GCP RAM (GiB)
256	244	208
512	488	416
1,024	976	1,434
2,048	1,952	3,844
5,700	6,144	5,888