SAP SuccessFactors

SAP SuccessFactors Additional Tenant – Commercial Options

CUSTOMER

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SAP SuccessFactors

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This Document describes commercial options available for SAP SuccessFactors and where additional test or nonproductive tenants are provisioned in customer environments. Not all solutions within the SAP SuccessFactors product line are covered within this document, although other commercial options for additional tenants may be available for products not covered here.

SAP SUCCESSFACTORS SOLUTIONS

Subscriptions to the following SAP SuccessFactors solutions contain certain entitlements for the provisioning of tenants (see "SAP SuccessFactors Standard Tenant Provisioning Scope" for more details).

1. Employee Central
2. Compensation
3. Performance & Goals
4. Succession & Development
5. Opportunity Marketplace
6. Career & Talent Development
7. Time Tracking
8. Recruiting
9. Onboarding
10. Learning
11. Validated Learning
12. Workforce Planning
13. Workforce Analytics
14. Jam
15. SAP SuccessFactors Work Zone
16. Employee Central Payroll
17. SmartRecruiters for SAP SuccessFactors
18. SmartRecruiters Winston for SAP SuccessFactors

There are 3 additional *test or nonproductive tenant* commercial options available for Customers on the SAP SuccessFactors price list; see details, below:

1. Additional *test tenant* in Preview environment
2. Additional *test tenant* in Production environment.
3. Additional *nonproductive tenant* in an Employee Central Payroll landscape.

In order to effectuate the subscription to additional test or nonproductive tenants, SAP and Customer must enter into an Order Form that includes a line item with one or more of these products expressly listed. Subscriptions to additional tenants are subject to additional subscription fees and the terms and conditions of the agreement between SAP and Customer.

ADDITIONAL TEST TENANT IN PREVIEW ENVIRONMENT

When Customer subscribes to the *test tenant* in the Preview environment, the Customer is provisioned a *test tenant* in the Preview environment *for each SuccessFactors solution listed above* that Customer is subscribed to during the applicable subscription term (excluding Employee Central Payroll).

Consideration: **Release Timing –** Software updates and upgrades are first released into the Preview environment approximately five (5) weeks prior to the General Availability release in Production. In general, the release cycle is communicated to customers annually in advance but may be subject to change upon advance notice.

ADDITIONAL TEST TENANT IN PRODUCTION ENVIRONMENT

When Customer subscribes to the *test tenant* in the Production environment, the Customer is provisioned a *test tenant* in the Production environment *for each SuccessFactors solution listed above* that Customer is subscribed to during the applicable subscription term (excluding Employee Central Payroll).

For *Recruiting Marketing* (RMK) and *Recruiting Posting* (RP) (components of SAP SFSF Recruiting) an **exception** applies. Additional RMK and RP tenants cannot be provisioned in the Production environment, as it would expose these websites to the public, resulting in confusion both for candidates and recruiters. For this reason, the additional tenants for *Recruiting Marketing* and *Recruiting Posting* are ***always provisioned*** in the *Preview environment*, irrespective of the product description on the Order Form used for additional tenant subscribed by the Customer.

Consideration: **Release Timing –** Software updates and upgrades are released according to the published release cycle into the Production environment when the General Availability release is available.

ADDITIONAL TEST TENANTS FOR VALIDATED LEARNING (VAAS)

If a Customer subscribes to *Validated Learning* AND orders an additional *test tenant,* the following applies:

Additional Validated Learning Test Tenants in Preview Environment

The Customer will be provisioned an additional *Validated Learning Sandbox* or *Stage* tenant. This is based on the Customer's preference.

Additional Validated Learning Test Tenants in Production Environment

The Customer will be provisioned an additional *Validated Learning Pre-Production* or *Test Tenant*, based on the Customer's preference.

ADDITIONAL NONPRODUCTIVE TENANT FOR EMPLOYEE CENTRAL PAYROLL

If a customer subscribes to *Employee Central Payroll* AND *Employee Central Payroll additional nonproductive tenant*, customer is provisioned one additional tenant either

A) in the existing Employee Central Payroll landscape or
B) as a new landscape

during the applicable subscription term.

In addition, Customer can open a support ticket to create two additional clients in the landscape mentioned above. If the new client is copied from an existing client, a four-hour downtime window for the source client must be provided in the ticket.

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SAP reserves the right to change this document at any time in its sole discretion.
The terms of the Agreement (Cloud GTCs) governing modification to the Cloud Service apply to any subscribed additional tenant in a Preview or Production environment, as well as any nonproductive tenant in Employee Central Payroll landscape.