SAP Commerce Cloud
Technical and Functional Specifications

This specifications document describes key features and functionalities delivered with the various editions of SAP Commerce Cloud.

1. CHANNELS

Channels	SAP Commerce Cloud, standard edition	SAP Commerce Cloud, professional edition	SAP Commerce Cloud, enterprise edition
Web Presences	Unlimited	Unlimited	Unlimited
Mobile Channel	Yes	Yes	Yes
Customer Service	Yes	Yes	Yes
Full API Access	Yes	Yes	Yes

2. FUNCTIONALITY

Functionality	SAP Commerce Cloud, standard edition	SAP Commerce Cloud, professional edition	SAP Commerce Cloud, enterprise edition
Product Content Management (PCM)	For Omni-Channel	For Omni-Channel	For Omni-Channel
SAP Commerce Cloud, composable storefront*	Yes	Yes	Yes
Smart Edit	Yes	Yes	Yes
Personalization	Yes	Yes	Yes
Search & Navigation	Yes	Yes	Yes
Industry Accelerators	optional cloud subscription	optional cloud subscription	optional cloud subscription
Bundling & Subscriptions	Yes	Yes	Yes
Promotions & Coupons	Yes	Yes	Yes
Cart & Checkout	Yes	Yes	Yes
Payment	Yes	Yes	Yes
Order Management Services (OMS)	Yes	Yes	Yes
Assisted Service Module	Yes	Yes	Yes
B2B Capabilities	Yes	Yes	Yes
intelligent selling services for SAP Commerce Cloud†	No	Yes	Yes

* SAP Commerce Cloud, composable storefront is available to all new and existing customers

3. PLATFORM

Key Feature	SAP Commerce Cloud, standard edition	SAP Commerce Cloud, professional edition	SAP Commerce Cloud, enterprise edition
Self Service Portal	Yes	Yes	Yes
Canary Deployment**	Yes	Yes	Yes

Internationalization	Yes	Yes	Yes
Workflow & Collaboration	Yes	Yes	Yes
User & Access Management	Yes	Yes	Yes
Flexible Rules Engine	Yes	Yes	Yes
Elastic Autoscaling	Yes	Yes	Yes
Application Performance Management and Reporting	Yes	Yes	Yes
SAP Commerce Cloud, data hub	Optional cloud subscription	Optional cloud subscription	Optional cloud subscription
Build Server (CI/CD)	Yes	Yes	Yes
Logging and Monitoring	Yes	Yes	Yes
Tenants Included	1 Small Sandbox 1 Medium Sandbox 1 Production	1 Small Sandbox 1 Medium Sandbox 1 Production	1 Small Sandbox 2 Medium Sandbox 1 Large Sandbox 1 Production
Disaster Recovery	Standard[1] included/ Premium[2] optional**	Standard[1]/ Premium[2] optional**	Premium[2]
SAP BTP, Kyma runtime†	No	17,388 capacity units	34,776 capacity units
VPN Gateway	Yes, 1 included	Yes, 1 included	Yes, 1 included
Cloud Storage	5TB	5TB	5TB
Additional Sandbox tenants (S/M/L/XL)	Optional cloud subscription	Optional cloud subscription	Optional cloud subscription
Technical Infrastructure Extensions (e.g. additional tenant, storage, etc.)	Optional cloud subscription	Optional cloud subscription	Optional cloud subscription

[1]Standard Disaster Recovery provides an RPO of 1 hour and RTO of 24 hours

[2]Premium Disaster Recovery provides an RPO of 15 minutes and RTO of 4 hours

**Customer must have a subscription to SAP Commerce Cloud, consumption credits.

4. ONBOARDING AND FUNDAMENTAL ACTIVITIES

Key Feature	SAP Commerce Cloud, standard edition	SAP Commerce Cloud, professional edition	SAP Commerce Cloud, enterprise edition
Commerce Capabilities Workshop†	Yes	Yes	Yes
Initial System Setup†	Standard	Standard	Advanced
Cloud Readiness Check	Yes	Yes	Yes
Value Maximization Assessment†	Yes	Yes	Yes
Performance Health Check†	Annual	Quarterly	Quarterly
Platform Upgrades	No	Yes	No
Technical Upgrade†	No	No	Yes

†These services do not apply to customers who have subscribed to offerings introduced prior to July 19, 2021, including at renewal

5. TENANT FIXED SIZE PROFILES

Infrastructure	SAP Commerce Cloud, scalable sandbox environment	SAP Commerce Cloud, small sandbox environment+	SAP Commerce Cloud, medium sandbox environment+	SAP Commerce Cloud, large sandbox environment+	SAP Commerce Cloud, x-large sandbox environment
Virtual Machines (VM)	Up to 96 GiB RAM on Standard Tier VMs	Up to 96 GiB RAM on Standard Tier VMs	Up to 128 GiB RAM on Standard Tier VMs	Up to 192 GiB RAM on Standard Tier VMs	Up to 672 GiB RAM on Standard Tier VMs
Database (DB)*	Up to 100 DTU Standard Tier or 2 Hyperscale vCore	Up to 100 DTU Standard Tier or 2 Hyperscale vCore	Up to 200 DTU Standard Tier or 2 Hyperscale vCore	Up to 500 DTU Premium Tier or 4 Hpyerscale vCore	Up to 1,750 DTU Premium Tier or 14 Hyperscale vCore
DB Storage	250 GB	250 GB	250 GB	1 TB	4 TB
Monthly Capacity Units Entitlement**	3,566	3,566	4,340	12,597	48,236
Disaster Recovery	No	No	No	No	No

+ Small sandbox environment is also known as SAP Commerce Cloud, development environment, medium sandbox environment is also known as SAP Commerce Cloud, staging environment, and large sandbox environment is also known as SAP Commerce Cloud, production environment.

*Subject to change based on the Azure SQL Database service offerings, as applicable.

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For details on cloud service delivery, please review the General Terms & Conditions for SAP Cloud Services, the SAP Commerce Cloud Supplemental Terms & Conditions, and other Documentation.

6. CAPACITY UNITS

Each Capacity Service specified in the table below has a corresponding Unit of Measure and Capacity Unit Value. To calculate the number of Capacity Units consumed through scaling of a Capacity Service, the total amount of Units of Measure used during the month is multiplied by the Capacity Unit Value to arrive at the number of Capacity Units consumed by that Capacity Service. By way of example, a Capacity Service with a Unit of Measure in DTU per hour for which 100 DTU of Azure SQL Database was used for 100 hours in a month, with a corresponding Capacity Value of 0.0061, would result in the consumption of 61 Capacity Units.

Resource	Capacity Services	Unit of Measure	Capacity Unit Value
Azure SQL Database	Standard DTU*	DTU/hour	0.0061
	Premium DTU*	DTU/hour	0.0152
	Hyperscale vCore**	vCore/hour	0.7787
Extra DB Storage	Standard DTU*	GB/hour	0.0009
	Premium DTU*	GB/hour	0. 0018
	Hyperscale storage**	GB/hour	0.0012
Compute	VM- D series*	vCPU/hour	0. 0988
	VM- F series*	vCPU/hour	0. 0767
	Standard S6 HDD LRS - OS disks (60 GiB)	GB/hour	0. 0002
Managed Disks	Standard SDD	GiB/hour	0. 0003

	Premium SDD	GiB/hour	0. 0007

*Subject to change based on the applicable Azure service offerings.
**As applicable.

7. DISCLAIMER

SAP retains the right to change, at any time in its sole discretion, this specification sheet, and/or the location of the data center(s) from which the Cloud Service is hosted, subject to the terms of the General Terms and Conditions for SAP Cloud Services applicable to Customer's use of the Cloud Service.