SAP Cloud ERP Private and RISE with SAP S/4HANA Cloud Private Edition – Embedded Launch Activities Specifications

Feature Scope Description

Scope of embedded launch activities for SAP Cloud ERP Private, and RISE with SAP S/4HANA Cloud Private Edition

Embedded launch activities are available for all customers subscribing for the first time, effective April 22, 2025, to SAP Cloud ERP Private or SAP Cloud ERP Private, base option.

Embedded launch activities are available for all customers subscribing for the first time, effective August 4, 2025, to SAP Cloud ERP Private, limited option.

Embedded launch activities are available for all customers subscribing for the first time, effective April 1, 2024, to RISE with SAP S/4HANA Cloud Private Edition, base, premium, or premium plus.

The embedded launch activities herein consist of three (3) main components:

1. Onboarding Journey
2. Guided Enablement
3. Adoption Touchpoint

All information is provided in the English language.

1. Onboarding Journey

Each eligible customer is entitled to at least one (1) dedicated onboarding session, a series of one-to-many sessions, and an Onboarding Plan.

2. Guided Enablement

Each embedded launch activities entitlement provides access to the Learning Journey covering the following topics:

Topics	Asset Type
Learning Journey for IT	e-learnings
Learning Journey for project participants	e-learnings
Learning Journey for business users	e-learnings

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3. Adoption Touchpoint

Each eligible customer is entitled to request a remote quality check service which helps to assess customer's clean core awareness and decisions taken based on customer's inputs. Output provides recommendations consisting of best practices and enablement resources.

In addition, each eligible customer is entitled to request a remote quality check service which analyzes the SAP production environment in scope for stability, performance, and optimization potential based on SAP best practices.

4. Out of Scope Items

SAP is not providing:

- implementation, review, customer-specific advisory, or any other recommendation other than defined in the scope above;
- implementation of SAP Cloud ERP Private products including but not limited to SAP S/4HANA Cloud Private Edition; and
- Organizational Change Management and training.

Customers using "Managed Service Provider" (MSP) [also known as "Partner Managed Cloud" (PMC)] subscriptions or using "BPO Services" (business process outsourcing services) are not eligible for embedded launch activities.

Customers with SAP NS2 subscriptions or SAP Sovereign Cloud subscriptions are subject to special terms and conditions and are not eligible for embedded launch activities.

DISCLAIMER: SAP retains the right to change, at any time in its sole discretion, this Specification sheet, subject to any limitations in the applicable agreement between SAP and Customer for the Cloud Service.

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