Embedded Launch Activities for SAP Commerce Cloud, cloud ERP edition Specifications

1.1 Preamble

This embedded launch activities for SAP Commerce Cloud, cloud ERP edition Specifications ("embedded launch activities") provides a description of embedded launch activities, as well as the list of the eligible products of the Cloud Services included in the scope. This document may be updated by SAP from time to time, subject to any limitations in the applicable agreement between SAP and Customer for the Cloud Service.

2.1 Scope of the Embedded Launch Activities

Embedded launch activities are available for SAP customers subscribing for the first time, effective May 4, 2026, to any of the SAP Cloud Services below:

- SAP Commerce Cloud, cloud ERP edition

Embedded launch activities are designed to provide early guidance to help enable and prepare customers by providing insight into leading global practices for the corresponding Cloud Service.

3.1 Components of the Embedded Launch Activities

The embedded launch activities herein consist of three (3) components:

1. Onboarding Journey

   Onboarding Journey includes access to an onboarding session and related on-demand content.

2. Guided Enablement

   Guided Enablement includes access to self-paced learning courses.

3. Adoption Touchpoint

   Adoption Touchpoint includes a self-initiated remote quality check service which highlights potential improvements and provides SAP best practices recommendations.

All information is provided in the English language.

4.1 Out of Scope Items

SAP is not providing:

- review, customer-specific advisory, or any other recommendation other than defined in the scope above,
- any kind of implementation, setting, adaptation or other consulting services for SAP Cloud Services or products in scope,
- comprehensive guidance and recommendations for all possible implementation and configuration scenarios, and
- organizational change management or training.

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Customers using “Managed Service Provider” (MSP) [also known as “Partner Managed Cloud” (PMC)] subscriptions or using “BPO Services” (business process outsourcing services) are not eligible for embedded launch activities.

Customers with SAP NS2 subscriptions or SAP Sovereign Cloud subscriptions are subject to special terms and conditions and are not eligible for embedded launch activities.

DISCLAIMER: SAP retains the right to change, at any time in its sole discretion, this Specification sheet, subject to any limitations in the applicable agreement between SAP and Customer for the Cloud Service.

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